

# Alamo Area Council of Governments

## **FY 2012-2013 Performance & Productivity Report & FY 2012 Year-End Report on Performance Measures and Planned to Actual Performance**

*Developed and submitted pursuant to Texas  
Administrative Code, Title 1, Part 1, Chapter 3,  
Subchapter J, Rule 3.9430 (Reports)*



**December 31, 2012**

# ALAMO AREA COUNCIL OF GOVERNMENTS

## FY 2012-2013 Performance & Productivity Report & FY 2012 Year-End Report on Performance Measures and Planned to Actual Performance

### STATE FINANCIAL ASSISTANCE ACTIVITY INFORMATION Intergovernmental Reviews on Grant Assistance Requests (TRACS)

| <i>Committees used in review process for FY2012-2013</i> | <i>Project Activity Review Summary</i> | <i>Brief narrative of FY 2012 performance and FY 2013 projected productivity for program areas</i>   |
|--|--|--|
| <b>ALAMO AREA AGENCY ON AGING (Alamo AAA):</b>           |  |  |
| Alamo Senior Advisory Committee                          | No TRACS Activity.                     | <p><i>2012 Actual Performance:</i></p> <ul style="list-style-type: none"> <li>• The Health and Wellness program had 341 individuals complete Falls Prevention, Chronic Disease Self Management and Diabetes Self Management classes. A new website for health and wellness information was used to publicize classes for the first time and wellness brochures and flyers were distributed to more than 2,250 community dwelling seniors in the region.</li> <li>• Continued growth in the Health &amp; Wellness area. A Matter of Balance (AMOB) has expanded into 10 of the 11 counties. County volunteers have become AMOB trainers and assists in conducting classes in their respective counties. Continued partnership with Humana, Healthways and Allied Health has expanded our locations for classes.</li> <li>• A new program was offered in Kendall and Comal counties this fall. The Community Stress Busting Program, developed by UT Health Science Center at San Antonio, offers dementia caregivers a 9 session respite and emphasizes both self care and additional techniques for care of dementia patients.</li> <li>• Alamo Aging's benefits outreach services were supported by a new vendor, Retired Senior Volunteer Program (RSVP), as well as Catholic Charities of San Antonio. Sixty four (64) events were held that reached 1,218 individuals. A total of 2,240 individual contacts were made, one on one, in the 11 counties served. Sixty two (62) percent of the contacts were with individuals below 150% of the Federal Poverty Level, 32% were Hispanic or African American, 18% were disabled and 7% were eligible for Medicaid and Medicare and had a mental disability.</li> <li>• Information, Referral and Assistance services were provided through the agency call center throughout the year. An on-line consumer information and referral portal called Network of Care was maintained during most of the year. Both the call center and consumer information portal are being merged into a regional information and referral network as part of an expansion of Alamo Service Connection (ASC).</li> <li>• A new edition of the Guide to Helpful Resources and Information was produced through an arrangement with Senior News. Over 20,000 copies are being distributed in the 11 rural counties we serve.</li> <li>• During the state fiscal year 2012, the Alamo AAA provided services to 16,539 senior and caregivers in the Alamo AAA area. This included 78,607 congregate meals, 140,707 home delivered meals and 11,049 transportation trips.</li> <li>• The Alamo AAA delivered supportive services to seniors in their homes such as homemaker services (provided to 53 seniors), personal assistance services (provided to 31 seniors) and respite services (provided to 22 caregivers).</li> <li>• The Ombudsman program successfully supported advocacy services for residents of the regions' nursing facilities and assisted living facilities. Staff and volunteer ombudsmen handled 1,355 complaints and made over 1,004 visits to facilities.</li> <li>• Elizabeth Bispo, a Certified Volunteer Ombudsman for Alamo AAA, received the Department of Aging and Disability Services' (DADS) 2012 Vision Award for Dignity for the State of Texas. The Dignity Award honors Texans who provide exceptional community services to promote treating people with respect and dignity. DADS recognized Ms. Bispo's community service, leadership, education and awareness building. She has been a Certified Volunteer Ombudsman in Gillespie County since 2009.</li> </ul> |

|  |  |  |
|--|--|--|
|  |  | <p><i>Comparison of Projected to Actual 2012 Accomplishments:</i></p> <ul style="list-style-type: none"> <li>• Alamo AAA has begun partnership discussions with Guadalupe Regional Hospital regarding Care Transitions and will be enrolling a staff member for training in the Coleman model of care.</li> <li>• Through a partnership with Bexar AAA and San Antonio Coalition of Veterans (SACV), Alamo AAA has expanded its outreach and services to rural, elderly and disabled veterans.</li> <li>• Alamo AAA partnered with Bexar AAA in one successful grant application for One Call, One Click. Alamo participates in quarterly meetings with other partners to develop regional transportation resources.</li> </ul>                                |
|  |  | <p><i>2013 Projected Productivity:</i></p> <ul style="list-style-type: none"> <li>• Work with the regional information and referral network and ASC to ensure adequate services are rendered to rural clients and Alamo AAA services receives increased exposure.</li> <li>• Continue outreach to regional hospitals to assist with Care Transitions for seniors who are being released from the hospital to a home setting.</li> <li>• Work with Veteran's organizations will continue working in the 11 rural counties to outreach to veterans 60 and over and disabled veterans.</li> <li>• Senior Transportation challenges will require additional collaboration. Primary focus for services will be medical appointments to include dialysis.</li> </ul> |

| Committees used in review process for FY2012-2013 | Project Activity Review Summary | Brief narrative of FY 2012 performance and FY 2013 projected productivity for program areas  |
|---|---------------------------------|--|
| <b>ALAMO LOCAL AUTHORITY (ALA):</b>               |                                 |  |
| Not Applicable                                    | Not Applicable                  | <p><i>2012 Actual Performance:</i></p> <ul style="list-style-type: none"> <li>• Successfully met DADS Performance targets in the areas of Service Coordination, Permanency Plans, Home and Community-Based (HCS) Enrollments, CLOIP and Community Placement's from SSLC's.</li> <li>• Successfully completed 464 Determination of Intellectual Disability Assessments (DID-formerly EDR) and 517 new intake services without creating an interest list specifically for these services.</li> <li>• Successfully completed 126 HCS enrollments.</li> <li>• Successfully completed 217 Texas Home Living (TxHmL) enrollments and replaced all participant slots with new individuals seeking General Revenue (GR) services from ALA Interest List.</li> <li>• Expanded GR Service Provider Network to a total of 30 providers with a service array of 20 service categories.</li> <li>• Continue to participate in various workgroups that address concerns for individuals served (DARS, DFPS, Long Term Care and Mental Health Task Force).</li> <li>• Continue to ensure HCS provider choice for individuals served by successfully completing approximately 200 provider transfers.</li> <li>• Continue to maintain compliance with TMHP Medicaid billing for HIPAA 5010.</li> </ul> |

|  |  |   |
|--|--|---|
|  |  | <p><i>Comparison of Projected to Actual 2012 Accomplishments:</i></p> <ul style="list-style-type: none"> <li>• Projection: Continue to meet DADS Performance targets in the areas of Service Coordination, Permanency Plans, HCS Enrollments, Community Living Options Intake Process (CLOIP) and Community Placement's from SSLC's. Actual: The ALA successfully met DADS Performance targets for all the identified areas during FY 2012.</li> <li>• Projection: Continue to provide Service Coordination, specifically to reduce the ALA interest list services. Actual: Service Coordination was offered and provided to all eligible individuals who requested SC during the intake and eligibility process.</li> <li>• Projection: Assure ALA readiness for DADS on-site Quality Assurance (QA) reviews. Actual: Assurance efforts included hiring three Compliance Reviewers, increased Service Coordination staffing to decrease case load size and developed a shared data base to track standardized audit protocols.</li> <li>• Projection: Continue collaboration with DARS on referral and assistance for services to consumers. Actual: Referral relationship with DARS continues.</li> <li>• Projection: Continue to increase communication efforts with HCS/TxHmL providers. Actual: Continue to maintain process for communicating concerns, grievances and compliments.</li> <li>• Projection: Continue to participate in the Community Resource Coordination Groups (CRCG). Actual: ALA staff continues to be a part of CRCG committee and ALA staff is now the newly elected Co-Chair of the CRCG Committee.</li> <li>• Projection: Continue to participate in the Alamo Service Connection Project. Actual: Referral relationship continues. Projection: Continue to provide screenings and eligibility intakes for consumers interested in accessing services. Actual: Provided intake and eligibility services to interested individuals.</li> <li>• Projection: Continue to provide Eligibility Determination Assessments (EDA) to consumers in order to access a variety of needed IDD services. Actual: Provided Determination of Intellectual Disability (DID-formerly EDA).</li> <li>• Projection: Continue to participate in community outreach events with local school districts, Region 20 and other community programs. Actual: Participated in over 26 Outreach Events.</li> <li>• Projection: Expand electronic medical records systems. Actual: Expanded utilization of electronic medical records system (known as TAS) with full integration by General Revenue funded program.</li> <li>• Projection: Seek new funding for services. Actual: Received funding from Lifespan Respite Grant for Caregiver Respite services.</li> </ul> |
|  |  | <p><i>2013 Projected Productivity:</i></p> <ul style="list-style-type: none"> <li>• Continue serving General Revenue funded consumers at level.</li> <li>• Implement an agency wide fully integrated electronic health record.</li> <li>• Maintain level of participation by established General Revenue Provider Network.</li> <li>• Continue to facilitate Community Placements from SSLC's.</li> <li>• Continue to meet DADS Performance targets in the areas of Service Coordination, Permanency Plans, HCS Enrollments, CLOIP and Community Placement's from SSLC's.</li> <li>• Continue to provide Service Coordination, specifically to reduce the ALA interest list services.</li> <li>• Assure ALA readiness for DADS on-site Quality Assurance (QA) reviews.</li> <li>• Continue to participate in the Community Resource Coordination Groups (CRCG).</li> <li>• Continue to provide screenings and eligibility intakes for consumers interested in accessing services.</li> <li>• Continue to provide Determination of Intellectual Disability (DID) to consumers in order to access a variety of needed IDD services.</li> <li>• Continue to participate in community outreach events with local school districts, Region 20 and other community programs.</li> </ul>   |

| <i>Committees used in review process for FY2012-2013</i> | <i>Project Activity Review Summary</i> | <i>Brief narrative of FY 2012 performance and FY 2013 projected productivity for program areas</i>   |
|--|--|--|
| <b>ALAMO REGIONAL TRANSIT (ART):</b>                     |  |  |
| Regional Coordination Committee                          | No TRACS Activity.                     | <p><i>2012 Actual Performance:</i></p> <ul style="list-style-type: none"> <li>• Upgraded the dispatch software system to a web-based application system that reads the software reservations and called the clients to inform them of pickup time the next day.</li> <li>• Conducted a Regional Coordination Workshop with workshop discussion on how the regional coordination plans compared around the state. Also discussion on Map 21, UZA Gap Analysis, and Finding Your Champion.</li> <li>• Conducted a Regional Coordination Workshop on Elderly Abuse, with Joann Woodruff, Assistant District Attorney as one of the presenters, Also presenting was Sandy Sullivan from Frost Bank, Sgt. Martin Landgraf, SAPD Forgery Dept and Gloria Vasquez, Alamo Area Agency on Aging.</li> <li>• Continued partnership and route service for a Senior Center in Fredericksburg which will serve as a model for future transportation solutions for seniors.</li> <li>• Purchased 4 new vehicles with installed security camera systems to assist with accident and safety investigations.</li> </ul> <hr/> <p><i>Comparison of Projected to Actual 2012 Performance:</i></p> <ul style="list-style-type: none"> <li>• Projected: Conduct route planning and system-wide adjustments to provide scheduled routes resulting in increased ridership but lower cost of operations. Actual: In process. Actual: In process, will continue in 2013.</li> <li>• Projected: Conduct planning and begin fixed route/flex route service in New Braunfels under the 5307 Small Urban Transit System grant program. Actual:</li> <li>• Plan and conduct new commuter service from San Antonio to New Braunfels, Seguin, and other selected cities in the region. Actual:</li> </ul> <hr/> <p><i>2013 Projected Productivity:</i></p> <ul style="list-style-type: none"> <li>• Conduct route planning and system wide adjustments to provide scheduled routes resulting in increased ridership but lower cost of operations.</li> <li>• Conduct planning and begin fixed route/flex route service in Seguin.</li> <li>• Conduct planning and begin fixed route/flex route service in New Braunfels under the 5307 Small Urban Transit System grant program.</li> <li>• If awarded a grant by TxDOT, ART will purchase a radio communication system over a 3-year period.</li> </ul> |

| Committees used in review process for FY2012-2013        | Project Activity Review Summary | Brief narrative of FY 2012 performance and FY 2013 projected productivity for program areas  |
|--|---------------------------------|--|
| <b>BEXAR AREA AGENCY ON AGING:</b>                       |                                 |  |
| Bexar Senior Advisory Committee & ASC Steering Committee | No TRACS Activity.              | <p><i>2012 Actual Performance:</i></p> <ul style="list-style-type: none"> <li>• BAAA was one of 64 agencies nationally to receive a grant from Federal Transit Administration to create a One-Call/One-Click Center under the Veterans Transportation and Community Living Initiative. The grant is for \$841,000 and is the result of BAAA's organizing and leading a collaborative, the Alamo Area Accessible Transportation Coalition Initiative (AAATCI) in the project design and writing the grant proposal.</li> <li>• Bexar AAA partnered with AACOG Workforce programs in administering and implementing a \$400,000 grant from the Texas Veterans Commission, the Texas <i>Homes for Heroes</i> program. The grant provided funding for major home repairs, disability home adaptations and homeless prevention in the form of emergency rent assistance, and utility assistance. Assistance was provided to 60 veterans, 77 veteran dependents, and seven surviving spouses. TVC's auditors rated the implementation of the grant as outstanding and granted AACOG an additional grant of \$200,000, to be initiated in January 2013.</li> <li>• BAAA completed the first year of a two-year, \$240,000 grant from DADS Texas Lifespan Caregiver project to create a model community collaboration to assist caregivers across the lifespan of their loved ones, from children to seniors, and has already been recognized for its innovative ideas.</li> <li>• BAAA was among 10 agencies nationally to receive an \$8,000 planning grant from Easter Seals Project Action to create an Accessible Transportation Coalition Initiative in the AACOG Region.</li> <li>• ADRC staff raised \$5,000 in donations to purchase heaters for people in the Alamo Region who do not have a reliable source of heat in their homes.</li> <li>• The National Area Agencies on Aging Association presented an Innovation Award to the Mobility Management Program.</li> <li>• The National Area Agencies on Aging Association presented Achievement Awards to the <i>Warm Hearts, Warm Homes</i> heater delivery project and the <i>Do You Have a Cool Neighbor?</i> project.</li> </ul> <p>Martha Spinks was invited to present the following: International Conference on Active Aging: Adult Day Health Care Centers as an Affordable and Often Preferable Alternative to Nursing Homes and a Vital Source of Support to Family Caregivers; Association of Defense Councils: Utilizing ADRCs to Link Veterans to Community Services—A Local and State Model; Texas Association of Regional Councils Annual Conference: BAAA's <i>Warm Hearts, Warm Homes</i> and <i>Do You Have a Cool Neighbor?</i> programs.</p> |

|  |  |   |
|--|--|---|
|  |  | <ul style="list-style-type: none"> <li>• George Losoya was invited to present the following: American Society on Aging Conference: Alamo Service Connection model for ADRCs; Texas Conference on Aging: The Alamo Service Connection and San Antonio Coalition for Veterans Partnership.</li> <li>• Isa Fernandez was invited to present a poster at the American Society on Aging demonstrating the work she did with Chun-lin Lin, a doctoral student in demography at UTSA, to map senior services.</li> <li>• The Bexar AAA Care Coordination and Caregiver Support programs assisted 1574 individuals with case management services. Care Coordinators authorized: income support for 427 individuals; homemaker services for 158 individuals; personal assistance for 102 individuals; personal emergency alert response devices for 168 individuals; respite care for 72 caregivers; and home modifications for 208 individuals.</li> <li>• The Alamo Service Connection, the Aging and Disability Resource Center for the Bexar County Area provided information, referral, and options counseling to 15,140 callers via its call center and totaled over nine million hits to its website during the year - well over the three million from the year before.</li> <li>• The Medicare/Medicaid Benefits Counselors assisted middle-to-low income clients apply for federal Extra Help programs through the Medicare Improvements for Patients and Providers Act. A total of 216 persons were assisted with applications for the low income Subsidy and a total of 252 clients were assisted with applications for the Medicare Savings Program. 5,151 client contacts were made, for a total of 5090 clients assisted. 2,136 clients with disabilities under age 65 were assisted with benefits counseling.</li> <li>• Education and training opportunities were provided to the community: 140 presentations were provided, 41 exhibits/health fairs and 33 Medicare Open Enrollment assistant events were held, reaching a total of 13,256 persons. In addition, Bexar AAA programs were highlighted in three radio shows, one television events, and five newspaper/mass mailings, reach an estimated total of 360,700 persons. The Bexar AAA also hosted a state-level Medicare Benefits Counseling (HICAP) course for 24 individuals from government and non-profit agencies throughout the region.</li> <li>• Care Transitions Bexar AAA was awarded a grant to pilot the Care Transitions Program in Bexar County. This project began in September 2011 at a local area hospital in San Antonio. During this time, 113 patients were offered participation in the Care Transition Intervention with 85 participants successfully completing the program having only 3 re-admissions.</li> <li>• Health and Wellness programs (A Matter of Balance, Chronic Disease and Diabetes Self-Management) were delivered to 260 individuals.</li> <li>• BAAA opened a new congregate meal site for underserved seniors in Elmendorf. The site opened with 30 participants and has grown steadily. Through contracts and vendor agreements, the Bexar AAA served 7,679 people with 417,457 congregate meals; and 2,864 people with 302,558 home-delivered meals.</li> </ul> |
|--|--|---|



**BEXAR AREA AGENCY ON AGING (continued):**

|  |  |   |
|--|--|---|
|  |  | <ul style="list-style-type: none"><li>• Mobility Management: BAAA organized a highly successful Alamo Area Accessible Transportation Coalition Initiative (AATCI), which brought together transit and human services providers to address the critical need for more accessible transportation for seniors and people with disabilities. The BAAA Mobility Specialist writes and disseminates the “Alamo Area Accessible Transportation and Mobility Newsletter” as a forum to inform the community about accessible transportation and mobility issues, and discuss best practices and opportunities for improvements. In its first year, the e-newsletter has enrolled 348 subscribers. “Getting Around Bexar County and the Surrounding Alamo Region: A Guide for Older Adults and People with Disabilities” written and updated by the Mobility Specialist, is in its second edition. The guide trains BAAA staff, provider and referral agencies, and the older adult and disabled community on available mobility and transportation options.</li><li>• Transportation-Demand Response Through contractors and vendors, BAAA funded 23,770 one-way rides with Older Americans Act funding. Another 3,000 rides were funded through the New Freedom grant.</li><li>• Ombudsman program received a special grant from DADS to advise nursing home residents of their right to live outside the nursing home and the assistance that is available to them to do so, through the Money Follows the Person program. Of 59 nursing homes in the BAAA service area, 45 have been scheduled for MFPD Training, and staff has completed 36. We anticipate expending the 2012 funds, in the categories of MFPD In-service to facility staff and MFPD consultations to facility staff on the MFP Q., MDS 3.0, and Resident Assessment Referrals process to the Region 8 Relocation Specialists.</li><li>• Bexar Senior Advisory Committee and ASC Steering Committee Special Events Committee- Introduced a new event –Senior Art Exhibit Fall of 2012, BRAVO for ArtAbility – Never Too Old To Create! Bexar County seniors submitted over one hundred fifty pieces of beautiful paintings, ceramics, photographs, and jewelry and textile items. Crowd estimate between 350 - 400 persons attended the event.</li><li>• The Alamo Service Connection Steering Committee supported and promoted the Warm Hearts, Warm Home program during the winter months of January-February 2012. Over 150 heaters were distributed to low-income seniors and persons with disabilities without a safe source of heat in their homes.</li></ul> |
|--|--|---|

**BEXAR AREA AGENCY ON AGING (continued):**

|  |  |  |
|--|--|--|
|  |  | <p><i>Comparison of Projected to Actual 2012 Accomplishments:</i></p> <ul style="list-style-type: none"><li>• Hire a Mobility Manager. Status: Hired.</li><li>• Develop a partnership with local hospitals to submit a \$4M proposal to CMS for a contract to develop and deliver the Community Care Transitions Project to Bexar County. BAAA will be the lead applicant for the proposal, and will coordinate the project. Status: Developed successful partnerships and submitted proposal; proposal not accepted by CMS.</li><li>• Continue to develop and expand the ASC emphasis on veterans and their spouses. Status: Veterans emphasis has expanded considerably, to include joint implementation of home modification grant from Texas Veterans Commission for \$400,000. BAAA Director was invited to present at the Association of Defense Contractors this summer and again in January 2013.</li><li>• Apply for BAAA to be a contractor with Veterans Affairs for the Veterans Directed Home and Community-Based Services. Status: In process.</li><li>• Begin to develop the ASC as a one-call/one-click mobility center for seniors and people with disabilities, where transit providers will refer callers to ASC, where callers will receive information and referral and options counseling to find solutions to complex transportation problems. Status: Some progress has been made within available resources; more will come with the VTCLI grant.</li><li>• Initiate a study of transportation of dialysis patients to treatment centers and the challenges encountered with transportation, looking toward opportunities to identify gaps and make incremental improvements. Status: ASC hired a Wounded Warrior as subject matter expert for call center to assist veterans while training ASC staff. VTCLI grant will help facilitate this goal. Meanwhile, ASC has greatly expanded its database of veterans information and works closely with San Antonio Coalition for Veterans to develop community support.</li><li>• Continue to expand our evidence-based disease prevention programs-- A Matter of Balance, Diabetes Self-Management and Chronic Disease Self-Management—and integrate them with the Care Transitions project. Status: Health and Wellness programs were incorporated into BAAA's Care Transitions agreement with Nix Healthcare and CT Coach assisted with health and wellness training at Nix Hospital.</li><li>• Integrate our Medication Management Improvement System (MMIS) with Benefits Counseling. Status: In process.</li><li>• Integrate the BAAA Ombudsman Program more closely with the Alamo Service Connection and Care Transitions programs. Status: In process.</li><li>• Work with Bexar County and COSA to assure rural seniors receive services in accordance with the Older Americans Act. Status: BAAA opened and funded a new congregate meal site in Elmendorf, a highly underserved area. Bexar County partnered with BAAA to provide start up and operating funds for the site.</li><li>• Encourage staff professional development through presentations at national professional conferences. Status: BAAA Director was invited to present the following: International Conference on Active Aging: Adult Day Health Care Centers as an Affordable and Often Preferable Alternative to Nursing Homes and a Vital Source of Support to Family Caregivers; Association of Defense Councils: Utilizing ADRCs to Link Veterans to Community Services—A Local and State Model; Texas Association of Regional Councils Annual Conference: BAAA's Warm Hearts, Warm Homes and Do You have a Cool Neighbor programs; ASC Manager was invited to present the following: American Society on Aging Conference: Alamo Service Connection model for ADRCs; Texas Conference on Aging: The Alamo Service Connection and San Antonio</li></ul> |
|--|--|--|

**BEXAR AREA AGENCY ON AGING (continued):**

*2013 Projections:*

- BAAA currently is recruiting a new Mobility Manager, with hopes of filling the position by January 2013.
- BAAA currently is awaiting HR action to hire a new Senior Special Projects Manager, with hopes of filling the position by January 2013.
- Participate in the newly-awarded \$200,000 continuation grant for Texas Homes for Heroes, assisting veterans and veteran dependents with major home repairs, home adaptations, and emergency rental/utility assistance. Approach Baptist and Methodist Foundations to explore funding for expanding the Care Transitions program.
- Approach corporations and foundations to raise \$200,000 as a match to the Veterans Transportation and Community Living grant.
- Begin collaborative meetings with AAATCI partners to plan the One-Call/One-Click Center funded by the VTCLI.
- Negotiate a contract with Nix Healthcare to provide a Care Transitions Coach to their downtown hospital and continue to build on the successful pilot from 2012.
- Develop a strategy for contracting with other hospitals to provide Care Transitions Coaches.
- Ombudsman program will focus a special grant of \$8,183 for 2013 Money Follows the Person on training Resident Councils, and due to the constant turnover with nursing home staff, will provide MFPD re-training and In-services to Facility Staff.
- Provide a combined information and referral service, including website, for both the Bexar AAA and the Alamo AAA through the Alamo Service Connection. The ASC will also commence efforts to expand ADRC capabilities within the AACOG 12-county area in order to serve as the information and referral center for both Bexar AAA and Alamo AAA commencing in January 2013.
- Begin service through the Alamo Service Connection as the local contact agency for non-Medicaid recipients seeking to transition from skilled nursing facilities to community-based living and services and provide for an expanded program of long-term care options counseling.
- Expand Medicare Open Enrollment events to a greater variety of diverse populations, including LGBT, Korean, and Vietnamese and conduct Medicare information briefings on Spanish-language radio stations. Complete application process for BAAA to be a contractor with Veterans Affairs for the Veterans Directed Home and Community-Based Services and Family Caregiver Services.
- Expand a study of transportation of dialysis patients to treatment centers and the challenges encountered with transportation, looking toward opportunities to identify gaps and make incremental improvements.
- Continue to expand our evidence-based disease prevention programs-- A Matter of Balance, Diabetes Self-Management and Chronic Disease Self-Management—and integrate them with the Care Transitions project. To include expansion into hospital systems as well as into senior and disabled public housing complexes within Bexar County.
- Integrate the BAAA Ombudsman Program more closely with the Alamo Service Connection and Care Transitions programs as DADS and the Administration for Community Living emphasize the Balancing Incentives Program (BIP) and Money Follows the Person.
- Continue to plan for the 2013 Senior Day at the Capitol
- Present Second Annual Bravo for ArtAbility
- Sponsor Third Annual Silver Solutions in partnership with Texas Public Radio and the Barshop Institute.
- Highlight 2013 as Elder Abuse Year.
- Continue to advance the goals of No More Falls Texas Coalition
- Increase fundraising for heaters from \$5,000 to \$6,000 in 2013 program.

| <i>Committees used in review process for FY2012-2013</i> | <i>Project Activity Review Summary</i>  | <i>Brief narrative of FY 2012 performance and FY 2013 projected productivity for program areas</i>  |
|--|---|---|
| <b>CRIMINAL JUSTICE/LAW ENFORCEMENT ACADEMY:</b>         |   |   |
| <p>Criminal Justice Advisory Committee</p>               | <p>Total Number of Projects Reviewed for Fiscal Year 2012: 48</p> <p>Total Number of Projected Projects Reviews for Fiscal Year 2013: 52</p> <p>Total Dollar Value of Projects Reviewed in Fiscal 2012: \$5,141,489.50</p> <p>Total Dollar Value of Projected Project Reviews for Fiscal Year 2013: \$5,244,319.29</p> <p>Review Timeline (Average Number of Days): 30</p> <p>Number of State and Regional Plans/ Environmental Impact Statements Reviewed for Fiscal Year 2012: 12</p> | <p><i>2012 Performance Measures/Productivity:</i></p> <ul style="list-style-type: none"> <li>• Received the Interagency Agreement FY 2012-2013 from the Governor’s Office.</li> <li>• Successfully updated the planning grant workshops materials, revised the CJAC policies and procedures to include community plan incentives.</li> <li>• Successfully implemented the Office of the Governor – CJD changes funding and solicitation of grant application.</li> <li>• Completed one Grant Writing Workshops for Law Enforcement for the AARLEA.</li> <li>• Received funding for the AACOG - Juvenile Justice Counseling and Training Initiative project.</li> <li>• Received funding for the AACOG – Investigative Topics for Victims of Violence Against Women project.</li> <li>• Successful completion of three full-time Basic Peace Officer Course training programs.</li> <li>• Successful completion of the annual TCLEOSE audit of Academy policies and procedures, records management, and reporting procedures.</li> <li>• Successful completion of annual audit conducted by the Texas Veterans Commission on records management and reporting procedures of cadets receiving VA funding.</li> <li>• Update and revision of Academy cadet policies and regulations.</li> <li>• Acquired two staff, Academy Coordinator and BPOC Supervisor to oversee the BPOC training program.</li> <li>• Acquired one fulltime instructor to primarily instruct BPOC.</li> <li>• Achieved 68% hire rate for BPOC graduates.</li> <li>• Redraft of Academy Advisory Board by-laws to include statutory changes.</li> <li>• Enhanced In-Service training catalog with new training to include: first responder courses, license reactivation courses, investigator courses.</li> <li>• Developed and implemented license reactivation course for In-Service.</li> <li>• Restructured and implemented state exam review procedures with exemplary results.</li> <li>• Celebrated 40 years of service provided by the Alamo Area Regional Law Enforcement Academy.</li> <li>• Implemented Crossfit in the Physical Fitness program.</li> </ul> |

|  |  |   |
|--|--|---|
|  |  | <p><i>Comparison of Projected to Actual 2012 Productivity:</i></p> <ul style="list-style-type: none"> <li>• Successful incorporation of various AACOG departments and other Public Safety agencies into the 12 Community Priority Plans.</li> <li>• Prepare and provide data analysis to The Office of the Governor – CJD on the regional needs assessment.</li> <li>• Assess and meet the needs in each county in securing grants to improve the lives of all citizens.</li> <li>• Incorporate CJ Planning operations to fully utilize AACOG website.</li> <li>• Research and secure alternative funding for the AACOG Regional Youth Program.</li> <li>• Hire more Academy instructors (adjunct) to supplemental subject-matter expertise for both BPOC/BCOC and In-Service courses.</li> <li>• Fully integrate training schedules for both 911 with the Academy Course catalog as a result of the consolidation of the four divisions under Public Safety.</li> <li>• Maintain the 100% first-time pass rate in the TCLEOSE state licensing exam for BPOC cadets.</li> <li>• Continue to hire adjunct instructors with subject matter expertise to enhance the BPOC/BCOC and In-Service training programs.</li> <li>• Continue to meet the challenges and demands of the 12-county region through the enhancement of training of current and future peace officers and corrections officers.</li> <li>• Secure additional grant funding through TxDOT for distribution to the region for traffic safety enforcement</li> <li>• Develop standardized BPOC curriculum through committee comprised of subject matter experts.</li> <li>• Develop pay incentive for adjunct instructors to receive advanced training in instructor techniques. Incentive should include pay scale based on level of education, experience, performance evaluations and instructor certification.</li> <li>• Enhance curriculum to include integration of computer use between instructor and student.</li> <li>• The BPOC Mechanics of Arrest block will include Krav Maga into the Defensive Tactics portion.</li> <li>• Send an Adjunct Instructor to the National Academy for Professional Driving for instructor certification.</li> <li>• Initiate outreach to surrounding law enforcement agencies for cadet sponsorship.</li> <li>• Reactivate military training in Texas Supplemental course.</li> </ul> |
|--|--|---|

**CRIMINAL JUSTICE/LAW ENFORCEMENT ACADEMY (continued):**

|  |  |  |
|--|--|--|
|  |  | <p><i>2013 Projected Productivity:</i></p> <ul style="list-style-type: none"><li>• Secure funding for the Alamo Area Regional Law Enforcement Academy.</li><li>• Provide training to telecommunicators in conjunction with AACOG 9-1-1 Emergency Communication services.</li><li>• Update all BPOC lesson plans and classroom presentations to adhere to the updated TCLEOSE learning objectives.</li><li>• Contract with ALERRT to offer 16 hours of Active Shooter Training for BPOC and certify our fulltime staff instructor as Train the Trainer.</li><li>• Expansion of In-service Law Enforcement Leadership training.</li><li>• Purchase and implement updated training equipment to enhance the Reality Based Training for BPOC.</li><li>• Participate in major community initiatives such as the Bexar County DWI Taskforce, National Police Week, and multi-agency DWI roll call events.</li><li>• Partner with Bexar County Sheriff's Office - Support Division, to host training for non-paid regular reserve officers.</li><li>• Provide BPOC certification for newly elected or appointed officials.</li><li>• Report training for Federal Leadership programs such as FBI Command College and Federal Law Enforcement Training Center.</li><li>• Partner with Texas State University to conduct a feasibility study and implementation of online in-service training.</li><li>• Offer expanded free training for Impaired Training Investigation to officers throughout the state, such Texas FRIDAY, SFST Refresher and Effective Investigation of Impaired Driving Cases.</li><li>• Implement the Criminal Investigators Course through in-service training.</li><li>• Offer Advanced Instructor Course for academy staff and adjunct instructor development.</li><li>• Apply for alternative funding for various training projects.</li></ul> |
|--|--|--|

| <i>Committees used in review process for FY2012-2013</i> | <i>Project Activity Review Summary</i> | <i>Brief narrative of FY 2012 performance and FY 2013 projected productivity for program areas</i>   |
|--|--|--|
| <b>ECONOMIC DEVELOPMENT:</b>                             |  |  |
| Regional Review Committee                                | No TRACS Activity.                     | <p><i>2012 Actual Performance:</i></p> <ul style="list-style-type: none"> <li>• RRC updated and distributed the AACOG Guidebook for the TxCDBG 2013-2014 funding cycle.</li> <li>• Hosted the Newly Elected Officials Workshop with 28 participants.</li> <li>• Hosted a Planning &amp; Zoning Workshop with 41 individuals participating.</li> <li>• Held first Basics of Economic Development for Elected Officials Workshop with 24 individuals in attendance.</li> <li>• Complete the 2012-2017 CEDS for the EDA.</li> </ul> <p><i>Comparison of Projected to Actual 2012 Accomplishments:</i></p> <ul style="list-style-type: none"> <li>• All projected accomplishments were completed.</li> </ul> <p><i>2013 Projections:</i></p> <ul style="list-style-type: none"> <li>• Host annual Newly Elected Officials, Planning and Zoning, and Basics of Economic Development Workshops.</li> </ul> |

| <i>Committees used in review process for FY2012-2013</i>  | <i>Project Activity Review Summary</i>   | <i>Brief narrative of FY 2012 performance and FY 2013 projected productivity for program areas</i>   |
|---|--|--|
| <b>HOMELAND SECURITY:</b>                                 |  |  |
| <p>Regional Emergency Preparedness Advisory Committee</p> | <p>Total Number of Projects Reviewed for Fiscal Year 2012: 13</p> <p>Total Number of Projected Projects Reviews for Fiscal Year 2012: 15</p> <p>Total Dollar Value of Projects Reviewed in Fiscal 2012: \$4,000,000</p> <p>Total Dollar Value of Projected Project Reviews for Fiscal Year 2013: \$5,000,000</p> | <p><i>2012 Accomplishments/Productivity:</i></p> <ul style="list-style-type: none"> <li>• Continued our exemplary service and assistance to our regional jurisdictions.</li> <li>• Complete the AACOG Regional Interoperability Communications Plan Round 3.</li> <li>• FEMA approval of the Alamo Regional All Hazard Mitigation Acton Plan.</li> <li>• Reviewed and, amended the REPAC By-Laws.</li> <li>• Participated in state training, exercises, and audit compliance program.</li> <li>• Continued to participate in Texas Radio Coalition and Interoperability.</li> <li>• Continued to participate in Local, State and DOD Exercises.</li> <li>• Participated in TARC.</li> <li>• Participated in CI/KR and other Data Calls.</li> <li>• Participated and helped State with BSIR data.</li> <li>• Provided guidance and vision to regional First Responders organizations (LEPC, Law Enforcement, Fire) and jurisdictions on grant applications, mutual aid NIMS compliance, NIMCAST, Emergency plans.</li> <li>• Participated in state training, exercises, and audit compliance program.</li> <li>• Continued to provide training for WEB EOC Emergency Notification System and Notification System.</li> <li>• Continued participation in Communication Assets Survey and Mapping (CASM).</li> <li>• Continued supporting the I-Info System.</li> </ul> <p><i>Comparison of Projected to Actual 2012 Productivity:</i></p> <ul style="list-style-type: none"> <li>• Still working on trying to Complete Implementation of a Wide Area Interoperability Radio Communications System.</li> <li>• Approval of our Alamo Regional All Hazard Mitigation Acton Plan. By FEMA.</li> </ul> |



|  |  |  |
|--|--|--|
|  |  | <p><i>2013 Projected Productivity:</i></p> <ul style="list-style-type: none"> <li>• Continuation of exemplary service and assistance to our regional jurisdictions.</li> <li>• Complete Implementation of a Wide Area Interoperability Radio Communications System.</li> <li>• Achievement of Level 5 interoperability within the region.</li> <li>• Complete the AACOG Regional Interoperability Communications Plan Round 3.</li> <li>• Review and, if necessary, amend the REPAC By-Laws.</li> <li>• Participation in state training, exercises, and audit compliance program.</li> <li>• Continue to participate in Texas Radio Coalition and Interoperability.</li> <li>• Continue to participate in Local, State and DOD Exercises.</li> <li>• Participate in TARC.</li> <li>• Participate in CI/KR and other Data Calls.</li> <li>• Participate and help State with BSIR data.</li> <li>• Provide guidance and vision to regional First Responders organizations (LEPC, Law Enforcement, Fire) and jurisdictions on grant applications, mutual aid NIMS compliance, NIMCAST, Emergency plans.</li> <li>• Participate in state training, exercises, and audit compliance program.</li> <li>• Continue to provide training for WEB EOC Emergency Notification System and Notification System.</li> <li>• Continue participation in Communication Assets Survey and Mapping (CASM).</li> <li>• Continue supporting the I-Info System.</li> </ul> |
|--|--|--|

| <i>Committees used in review process for FY2012-2013</i> | <i>Project Activity Review Summary</i> | <i>Brief narrative of FY 2012 performance and FY 2013 projected productivity for program areas</i>  |
|--|--|---|
| <b>HOUSING CHOICE VOUCHER PROGRAM:</b>                   |  |   |
| Housing Advisory Committee                               | No TRACS Activity.                     | <p><i>2012 Actual Performance/Productivity:</i></p> <ul style="list-style-type: none"> <li>• Maintained rental assistance to tenants at a monthly average of 81 participants for PY 2012.</li> <li>• HUD renewal funding increased from \$300,132 (PY2011) to \$396,464 (PY2012).</li> <li>• Administrative fees from other Public Housing Authorities (PHAs) for port-in tenants increased from \$4,617 (PY2011) to \$7,204 (PY2012).</li> <li>• The Administrative Plan for AACOG's Housing Choice Voucher program was updated, effective February 2012.</li> </ul> <p><i>Comparison of Projected to Actual 2012 Accomplishments:</i></p> <ul style="list-style-type: none"> <li>• Rental assistance exceeded the projected amount by one additional tenant for PY 2012.</li> <li>• HUD renewal funding increased by \$96,332 for PY 2012.</li> <li>• Administrative fees from other PHAs for port-in tenants increased by \$2,587 for PY 2012,</li> <li>• The update to the Administrative Plan was completed prior to the spring of 2012.</li> </ul> <p><i>2013 Projected Productivity:</i></p> <ul style="list-style-type: none"> <li>• As HUD renewal funding is expected to remain the same for PY 2013, staff will maintain rental assistance provided to tenants, at the current average of 81 participants per month.</li> <li>• Continue to administer port-in tenants, with an expected increase from the current level of 18 to an expected level of 24 by the end of PY 2013.</li> <li>• Administrative fees from other PHAs for port-in tenants should increase to \$10,000 for PY 2013.</li> <li>• An update to the Housing Choice Voucher Administrative Plan will be completed by the spring/summer of 2013.</li> </ul> |

| <i>Committees used in review process for FY2012-2013</i> | <i>Project Activity Review Summary</i>   | <i>Brief narrative of FY 2012 performance and FY 2013 projected productivity for program areas</i>  |
|--|--|---|
| <b>9-1-1/TECHNICAL ASSISTANCE:</b>                       |  |   |
| 911 Area Judges  | AACOG administers the 911 Program for the seven counties of Atascosa, Bandera, Frio, Gillespie, Karnes, Kendall, and Wilson in compliance with the Commission on State Emergency Communications (CSEC) rules and guidelines. | <p><i>2012 Performance/Productivity Measures:</i></p> <ul style="list-style-type: none"> <li>• Conducted Bi-Annual Monitoring visits.</li> <li>• Completed quarterly financial and performance reports.</li> <li>• Updated all Fixed and Dynamic ALI agreements with all TELCO Vendors.</li> <li>• Continued Wireless Phase II Testing when needed.</li> <li>• Completed Interlocal Agreements and Submitted to CSEC.</li> <li>• Completed, trained, and set up emergency medical dispatch capabilities within five (5) of the seven (7) counties.</li> <li>• Requested and was approved for contingency revenue from the CSEC for FY 2013.</li> <li>• Met expectations for County PSAP GIS mapping updates.</li> </ul> <p><i>Comparison of Projected to Actual 2012 Accomplishments:</i></p> <ul style="list-style-type: none"> <li>• 97% of set productivity was met to include bi-annual monitoring visits, mapping updates, quarterly measurement and financial reports, training, and contract updates.</li> </ul> <p><i>2013 Projected Productivity:</i></p> <ul style="list-style-type: none"> <li>• Mapping software installation and training.</li> <li>• Recorder Hardware Refreshment and replacement.</li> <li>• Plan for and complete PSAP Room Preparation for two counties.</li> <li>• Complete CSEC strategic plan for FY 2014 - 2015.</li> <li>• Continue to conduct bi-annual monitoring visits.</li> <li>• Continue to test wireless phase II as needed by TELCO's.</li> <li>• Continue to update the PSAP mapping and GIS Data on a quarterly basis.</li> <li>• Continue to update all vendor fixed and dynamic ALI contracts as needed once per year and put new ones in place as required by CSEC.</li> <li>• Complete and submit FY 2014 and FY 2015 Interlocal Agreements for approval by June 2013.</li> <li>• Continue to complete all quarterly financial and performance reports and submit to CSEC.</li> </ul> |

| <i>Committees used in review process for FY 2012-2013</i>         | <i>Project Activity Review Summary</i> | <i>Brief narrative of FY 2012 performance and FY 2013 projected productivity</i>  |
|---|--|---|
| <b>NATURAL RESOURCES:</b>   |  |   |
| Air Improvement Resources Executive/Advisory/Technical Committees | No TRACS Activity.                     | <p data-bbox="857 235 1317 266"><i>2012 Actual Performance/Productivity:</i></p> <ul data-bbox="862 268 1479 573" style="list-style-type: none"> <li>• Update local base case photochemical modeling to be used for future SIP requirements and control strategy development.</li> <li>• Started projecting the photochemical model to future base years</li> <li>• Started developing final emission inventory for the Eagle Ford Shale development</li> <li>• Engage local governments and business in proactive air quality work to offset impacts of emissions in Eagle Ford shale play.</li> </ul> <p data-bbox="857 579 1425 636"><i>Comparison of Projected Productivity vs. Actual Performance:</i></p> <ul data-bbox="862 642 1247 674" style="list-style-type: none"> <li>• All projected goals were met.</li> </ul> <p data-bbox="857 722 1333 753"><i>2013 Projected Performance Measures:</i></p> <ul data-bbox="862 756 1479 1031" style="list-style-type: none"> <li>• Project the photochemical model to future base years</li> <li>• Completed final emission inventory for the Eagle Ford Shale development</li> <li>• Project Eagle Ford emission inventory</li> <li>• Update the non-road emission inventory</li> <li>• Engage local governments and business in proactive air quality work to offset impacts of emissions in Eagle Ford shale play.</li> </ul> |

| <i>Committees used in review process for FY2011-2012</i> | <i>Project Activity Review Summary</i>                          | <i>Brief narrative of FY 2011 performance and FY 2012 projected productivity for program areas</i>   |
|--|---|--|
| <b>AIR QUALITY:</b>                                      |   |  |
| Air Improvement Resources<br>Public Education Committee  | Air quality and air pollution outreach and education activities | <p><i>2012 Actual Performance/Productivity:</i></p> <ul style="list-style-type: none"> <li>• 2012 ozone season kick-off event was conducted on March 31, 2012, 26 environmental and health organizations participated, and over 500 members of the public attended.</li> <li>• Revisions to the pages and text content of the CleanAirDrive site were completed in December 2012.</li> <li>• Air Quality/Commute Solutions staff participated in 5 outreach events in the rural counties during 2012 (2 in Guadalupe, 2 in Frio, and 1 in Kendall County).</li> <li>• Competing in the 2012 Walk &amp; Roll Challenge were 15 San Antonio area organizations.</li> <li>• Participation in both the 2012 Walk &amp; Roll Challenge and the Air Quality Stewardship Award nomination process was solicited through Facebook and through the blog My Town San Antonio.</li> </ul> <p><i>Comparison of Projected Productivity to Actual Performance for 2012:</i></p> <ul style="list-style-type: none"> <li>• All projected activity completed.</li> </ul> <p><i>2013 Projected Performance Measures:</i></p> <ul style="list-style-type: none"> <li>• Conduct 2012 ozone season kickoff event, with a goal of 28 organizations staffing air quality-related outreach booths.</li> <li>• Move the revised CleanAirDrive site online</li> <li>• Participate in six outreach events conducted in rural counties</li> <li>• Conduct 2012 Walk &amp; Roll Challenge with the participation of at least 16 organizations</li> <li>• Continue to identify appropriate applications and tools for communicating air quality events through social media and outline steps to implement these elements as part of communications plan.</li> </ul> |

| <i>Committees used in review process for FY 2012-2013</i> | <i>Project Activity Review Summary</i>   | <i>Brief narrative of FY 2012 performance and FY 2013 projected productivity for program areas</i>   |
|---|--|--|
| <b>COMMUTE SOLUTIONS:</b>                                 |  |  |
| Air Improvement Resources Public Education Committee      | Administration of the Commute Solutions program including the Air Quality Health Alert notification system | <p><i>2012 Actual Accomplishments/Performance:</i></p> <ul style="list-style-type: none"> <li>• Air Quality/Commute Solutions staff participated in 5 outreach events in the rural counties during 2012 (2 in Guadalupe, 2 in Frio, and 1 in Kendall County).</li> <li>• Research was conducted to determine radio listenership in the region by age. Based on this research, radio spots were aired during the ozone season on KISS and KTFM. In addition, the MPO/AACOG TV commercial was aired during programming catering to younger people on San Antonio TV stations 35 and 29.</li> <li>• A database was developed to track CARE participant activity under revised CARE program that began on January 1, 2012</li> <li>• Before the 2012 ozone season, the Air Quality Health Alert notification system was moved to more efficient and extensive, website-based system, using the AACOG Website.</li> <li>• During 2012, air quality stewardship awards were presented to the City of Leon Valley, Eagle Veterinary Hospital, and HOLT Cat.</li> </ul> <p><i>Comparison of Projected Productivity to Actual Performance for 2012:</i></p> <ul style="list-style-type: none"> <li>• All projected activity completed.</li> </ul> <p><i>2013 Projected Performance Measures:</i></p> <ul style="list-style-type: none"> <li>• Increase participation in rural county outreach events to six.</li> <li>• Continue focus on population under 30 years old and implement a media campaign targeting this population.</li> <li>• Request and consider proposals and select a suitable vendor for a new contract for a rideshare matching/emissions tracking service, engage in transitional activities to move from one contract to the next without interruption of service</li> <li>• Expand the Air Quality Health Alert notification system from its 1,300 recipients at the end of ozone season 2012 to 1,500 by the end of 2013.</li> <li>• Conduct 2013 air quality stewardship awards by recognizing at least two organizations for their outstanding efforts.</li> </ul> |

| <i>Committees used in review process for FY 2012-2013</i> | <i>Project Activity Review Summary</i>  | <i>Brief narrative of FY 2012 performance and FY 2013 projected productivity for program areas</i>  |
|---|---|---|
| <b>CLEAN CITIES:</b>                                      |   |   |
| Clean Cities Steering Committee                           | The Alamo Area Clean Cities Coalition develops private and public partnerships to further develop the alternative fuel market presently in existence in San Antonio as well as develop the other Clean Cities petroleum reduction technologies. | <p><i>2012 Actual Performance:</i></p> <ul style="list-style-type: none"> <li>• Completed Annual Clean Cities Survey and submitted to Department of Energy (DOE) by 3/15/2012.</li> <li>• Completed four alternative fuel price reports.</li> <li>• Completed Clean Cities re-designation process.</li> <li>• Provided updates on new AFV refueling sites.</li> <li>• Participated in monthly DOE regional conference calls and webinars.</li> <li>• Organized seven workshops/events/stakeholder meetings in 2012 related to alternative fuels.</li> <li>• Conducted fleet outreach to eight new fleets in territory.</li> <li>• Completed four Clean Cities University Courses.</li> <li>• Submitted a Clean Cities Press Kit instead of submitting a Clean Cities TV video.</li> <li>• Continued to assist in development of CNG public infrastructure.</li> <li>• Assisted in development of 1,000 EVSE in region.</li> </ul> <p><i>Comparison of Projected to Actual 2012 Accomplishments:</i></p> <ul style="list-style-type: none"> <li>• Clean Cities met all deliverables projected for the 2012 year, with the exception of the Clean Cities TV Videos. Instead of filming any videos, we created a press kit with our request for coverage pieces for the workshops we held earlier in the year.</li> </ul> <p><i>2013 Projected Productivity:</i></p> <ul style="list-style-type: none"> <li>• Complete Annual Clean Cities Survey NLT 3/15/13.</li> <li>• Complete four alternative fuel price reports.</li> <li>• Provide updates on AFV refueling site openings, closings and status changes (public vs. private), hours, on an on-going basis to DOE.</li> <li>• Obtain training at DOE Regional Peer Exchange, Leadership Retreat, and Stakeholder Summit.</li> <li>• Submit 12 month Annual Operating Plan for Coalition.</li> <li>• Participate in monthly DOE regional conference calls and webinars.</li> <li>• Organize four workshops/events/stakeholder meetings in 2012 related to alternative fuels.</li> <li>• Conduct fleet outreach to a minimum of 8 new fleets in region.</li> <li>• Complete four Clean Cities University Courses.</li> <li>• Develop one Clean Cities TV video with National Park.</li> <li>• Plan a ribbon cutting ceremony with the National Park Service to display their alt. fuel vehicles.</li> <li>• Conduct a first responder training.</li> <li>• Conduct an alternative fuel vehicle-training workshop for local dealerships.</li> </ul> |

| <i>Committees used in review process for FY2012-2013</i> | <i>Project Activity Review Summary</i> | <i>Brief narrative of FY 2012 performance and FY 2013 projected productivity for program areas</i>   |
|--|--|--|
| <b>REGIONAL DATA CENTER:</b>                             |  |  |
| Not Applicable   | Not Applicable                         | <p><i>2012 Actual Performance:</i></p> <ul style="list-style-type: none"> <li>• Mapped proposed bus ridership in Seguin by origin/destination survey.</li> <li>• Provided additional mapping for various rural transportation projects.</li> <li>• Prepared a sample web mapping application for Kendall County.</li> </ul> <hr/> <p><i>Comparison of Projected to Actual 2012 Accomplishments:</i></p> <ul style="list-style-type: none"> <li>• Projected: Run small area forecast of population and employment for Bexar, Comal, Guadalupe, Kendall, and Wilson Counties. Actual: Pushed back to 2013.</li> <li>• Projected: Continue working with criminal justice data mapping. Actual: Projected pushed back to 2013.</li> <li>• Projected: Perform demographic modeling to anticipate future population and employment patterns for Bexar, Comal, Wilson, Guadalupe, and Kendall Counties for the MPO. Assist in production of Metropolitan Transportation Plan. Actual: In Process.</li> </ul> <hr/> <p><i>2013 Projected Productivity:</i></p> <ul style="list-style-type: none"> <li>• Participate in the One Call One Click project by preparing a GIS web application to locate service providers for users.</li> <li>• Complete the demographic modeling to anticipate future population and employment patterns for Bexar, Comal, Wilson, Guadalupe, and Kendall Counties for the MPO. Work with staff in each of the counties.</li> <li>• Continue working with criminal justice data mapping.</li> <li>• Continue to assist in the production of the Metropolitan Transportation Plan.</li> <li>• Provide assistance to member governments as requested.</li> <li>• Develop Internet Mapping Application for the city of Cibolo.</li> </ul> |



| <i>Committees used in review process for FY2012-2013</i> | <i>Project Activity Review Summary</i>  | <i>Brief narrative of FY 2012 performance and FY 2013 projected productivity for program areas</i>  |
|--|---|---|
| <b>RESOURCE RECOVERY:</b>                                |   |   |
| Resource Review Committee                                | <p>Total Number of Projects Reviewed for Fiscal Year 2012: 15</p> <p>Total Number of Projected Projects Reviews for Fiscal Year 2013: 0</p> <p>Total Dollar Value of Projects Reviewed in Fiscal 2012: \$391,855.10</p> <p>Total Dollar Value of Projected Project Reviews for Fiscal Year 2013: 0</p> <p>Review Timeline (Average Number of Days): 45 days</p> <p>Number of State and Regional Plans/ Environmental Impact Statements Reviewed for Fiscal Year 2012: 0</p> | <p><i>2012 Actual Performance:</i></p> <ul style="list-style-type: none"> <li>• Reviewed 15 grant applications for FY 2012 &amp; 2013 biennium</li> <li>• Participated in Earthwise Living Day.</li> <li>• Held South Texas Resource Recovery Roundtable on March 7, 2012</li> <li>• Continued working with the Community Action Group Committee for Leon Valley's EPA Superfund Project.</li> </ul> <p><i>Comparison of Projected to Actual 2012 Accomplishments:</i></p> <ul style="list-style-type: none"> <li>• Four projected activities were completed; one was eliminated and two additional activities were added and completed.</li> <li>• Held two workshops – one in Floresville; one in Hondo</li> </ul> <p><i>2013 Projected Productivity:</i></p> <ul style="list-style-type: none"> <li>• Help all 2012-2013 Biennium grantees complete their grant activity.</li> <li>• Continue to participate in outreach events such as Earthwise Living Day and Earth Day.</li> <li>• Continue working with Leon Valley's EPA Superfund.</li> <li>• Hold a South Texas Resource Recovery Roundtable.</li> </ul> |

| <i>Committees used in review process for FY2012-2013</i> | <i>Project Activity Review Summary</i> | <i>Brief narrative of FY 2012 performance and FY 2013 projected productivity for program areas</i>  |
|--|--|---|
| <b>WEATHERIZATION ASSISTANCE PROGRAM:</b>                |  |   |
| Not Applicable.  | Not Applicable.                        | <p><i>2012 Actual Performance/Productivity:</i></p> <ul style="list-style-type: none"> <li>In 2012 the WAP program received \$2.28 million dollars in LIHEAP and \$168K in DOE funding. All allocated funds are expected to be expended during the plan year.</li> </ul> <p><i>Comparison of Projected to Actual 2012 Productivity:</i></p> <ul style="list-style-type: none"> <li>Projected: In 2012, the WAP program will return to its regular levels of funding. An anticipated \$3 to \$4 million dollars will be awarded and expended on weatherization activities in the Alamo Region. Actual: Receipt of DOE funding from the state was delayed. As a result, no expenditures in the months of April - August 2012 could be made. Actual funding was approximately 40% less than originally anticipated.</li> </ul> <p><i>2013 Projected Productivity:</i></p> <ul style="list-style-type: none"> <li>Funding information has not been released for PY 2012-2013; however, DOE allocation is expected to be restricted to a minimal number of agencies in Texas. LIHEAP funding should remain at similar funding levels as PY 2012-2013.</li> </ul> |

| <i>Committees used in review process for FY2012-2013</i>                 | <i>Project Activity Review Summary</i> | <i>Brief narrative of FY 2012 performance and FY 2013 projected productivity for program areas</i>   |
|--|--|--|
| <b>WORKFORCE:</b>  |  |  |
| Alamo Area Development Corporation Career Centers and Child Care program | Not Applicable                         | <p><i>2012 Actual Performance:</i></p> <ul style="list-style-type: none"> <li>• Provided employment services to 87,660 rural walk-in visitors at the eleven rural career centers.</li> <li>• Provided intensive services, including case management, job development and skills training to over 1,086 rural residents in their efforts to seek employment, improve employment opportunities and/or re-enter the workforce after receiving public assistance or being employed/underemployed.</li> <li>• Provided Employer Workforce Assistance to 2,246 employers in AADC's eleven-county service area.</li> <li>• For those job-seekers provided assistance by staff, 80% entered employment.</li> <li>• Provided business services and employment assistance to 4,950 employers.</li> <li>• Enrolled/maintained a total of 3,214 children (unduplicated count) in Child Care with an average of 1,745 Children in Care per month in 2012.</li> <li>• Authorized Child Care services with 172 CCS Regulated providers in 2012.</li> </ul> <p><i>Comparison of Projected to Actual 2012 Accomplishments:</i></p> <ul style="list-style-type: none"> <li>• AADC expected to serve approximately 90,000 walk-in visitors and actually recorded 87,660 visitors 2012,</li> <li>• AADC planned to provide Employer Workforce Assistance to 2,266 employers and actually served 2,246 in 2012.</li> <li>• AADC planned for 74% of job-seekers provided assistance by staff to enter employment, and 80.2% entered employment in 2012.</li> <li>• AADC projected that at least 20% of the Children in Care in the Child Care Services program would be from the eleven-county AADC service area; for 2012, that goal was exceeded with 20.2% from the rural counties.</li> <li>• AADC planned to serve at least 1,700 Children and their families in the Child Care Services program; in 2012, AADC served 3,214 children and their families, with an average of 1,745 children in care per month.</li> <li>• AADC projected that more than 170 regulated rural Child Care providers would participate in the Child Care Services program, and 172 CCS Regulated providers participated in 2012.</li> </ul> |

|  |  |   |
|--|--|---|
|  |  | <p><i>2013 Projected Productivity:</i></p> <ul style="list-style-type: none"> <li>• Provide employment services to 70,000 rural walk-in visitors at the rural career centers.</li> <li>• Provide intensive services, including case management, job development, skills training, etc. to 1,160 rural residents in their efforts to seek employment, improve employment opportunities and/or re-enter the workforce after receiving public assistance or being employed/underemployed.</li> <li>• Provide Employer Workforce Assistance to 2,050 employers in AADC's eleven-county service area.</li> <li>• For those job-seekers provided assistance by staff, ensure that 75% enter employment</li> <li>• Provide business services and employment assistance to 2,667 employers.</li> <li>• Enroll a total of 2,821 children in Child Care with an average of 1,546 Children in Care per month, comprising at least 20% of the total enrollments in the Alamo WDA.</li> <li>• Coordinate Child Care services with at least 172 CCS Regulated providers.</li> </ul> |
|--|--|---|

### Assistance to Local Governments (2012 Actual and 2013 Projected)

Please list all training activities and their corresponding contact hours and students for FY 2012 and projected training activities for FY 2013:

| NAME OF COURSE   | NUMBER OF CONTACT HOURS |         |           | NUMBER OF STUDENTS |        |           |
|--|-------------------------|---------|-----------|--------------------|--------|-----------|
|  | 2012                    |         | 2013      | 2012               |        | 2013      |
|  | Projected               | Actual  | Projected | Projected          | Actual | Projected |
| <b>CRIMINAL JUSTICE:</b>   |                         |         |           |                    |        |           |
| Grant Application Workshops: ARRA JAG, Criminal Justice Program Solicitation, General Juvenile Justice Delinquency Prevention Program Solicitations, General Victim Assistance-Direct Services Program Solicitation, and Violent Crimes Against Women Criminal Justice and Training Projects Solicitation Training; and Post-Award Grant Workshop. | 1                       | 1       | 1         | 120                | 100    | 120       |
| Grant Workshop   | 1                       | 1       | 1         | 80                 | 73     | 70        |
| <b>Alamo Area Law Enforcement Academy</b>  | 117,500                 | 116,367 | 138,477   | 5,788              | 6,242  | 6,796     |
| Basic Peace Officer Course   | 54,000                  | 45,568  | 45,000    | 60                 | 51     | 50        |
| Basic Jailer Course  | 3,246                   | 4,718   | 3,840     | 30                 | 48     | 40        |
| Basic Telecommunication Officer Course   | 900                     | 1,560   | 1,440     | 20                 | 39     | 36        |
| Basic Instructor's Course  | 1,600                   | 2,520   | 1,600     | 40                 | 63     | 40        |
| Intermediate Peace Officer Course  | 7,380                   | 2,808   | 3,380     | 280                | 113    | 130       |
| In-Service, Advanced and Specialized Courses*  | 50,500                  | 59,357  | 65,166    | 5,250              | 5,960  | 6,500     |
| *Texas Commission on Law Enforcement Standards and Education (TCLEOSE) has a 2 year training cycle. Traditionally, student attendance usually drops in the first year of the cycle. Jan 2012 - Dec 2012 accounts for 12 of the total 24 months of the TCLEOSE training cycle.  |                         |         |           |                    |        |           |
| <b>ECONOMIC DEVELOPMENT:</b>   |                         |         |           |                    |        |           |
| Newly Elected Officials Workshop   | 163                     | 163     | 195       | 25                 | 25     | 30        |
| Planning and Zoning Officials Workshop   | 260                     | 240     | 260       | 40                 | 37     | 40        |
| Basics of Economic Development   | 100                     | 96      | 120       | 25                 | 24     | 30        |
| <b>HOMELAND SECURITY:</b>  |                         |         |           |                    |        |           |
| WEB EOC Training   |                         | 1,000   |           |                    | 100    |           |
| <b>RESOURCE RECOVERY:</b>  |                         |         |           |                    |        |           |
| Leon Valley EarthWise Living   | 4                       | 4       | 4         | 400                | 400    | 400       |
| City of San Antonio Fiesta Earth Day   | 4                       | 4       | 4         | 2,000              | 500    | 1000      |
| City of San Antonio Texas Recycles Day   | 4                       | 4       | 4         | 200                | 200    | 300       |
| Resource Recovery Roundtable   | 6                       | 6       | 6         | 70                 | 80     | 80        |
| Think Green - Boerne   | 0                       | 4       | 4         | 0                  | 80     | 80        |
| Olmos Basin Live Green Fest  | 0                       | 3       | 3         | 0                  | 100    | 100       |
| Local Control of Oil & Gas Wastate   | 0                       | 6       | 6         | 0                  | 90     | 0         |
| Advanced Substandard Structures Class  | 0                       | 6       | 0         | 0                  | 39     | 0         |

**Totals:** 541 234,436 259,511 14,428 14,364 15,842

**General Technical Assistance (2012 Actual and 2013 Projected)**

Please tell us about the general technical assistance you provided (name of recipient government, approximate number of contact hours, and type of assistance provided):

| NAME OF RECIPIENT GOVERNMENT         | APPROXIMATE NUMBER OF CONTACT HOURS |             |                | ASSISTANCE PROVIDED  |   |
|--------------------------------------|-------------------------------------|-------------|----------------|--|---|
|                                      | Projected 2012                      | Actual 2012 | Projected 2013 | Actual 2012 Performance  | Projected 2013 Performance  |
| <b>CRIMINAL JUSTICE:</b>             |                                     |             |                |  |   |
| Atascosa County                      | n/a                                 | n/a         | n/a            | Notification of potential applicants regarding grant application submission deadlines; Assisting with grant applications, vendor hold notification and financial and programmatic reporting and to provide technical assistance to grantees and applicants upon request; community planning; conduct grant workshops and post-award grant management workshops; Preliminary review of applications submitted to The Office of the Governor, Criminal Justice Division; and on-site visits to each first year grant project. During grant application submission times, we reported in excess of 1,470 contacts with grant applicants in a yearly period. It is very difficult to keep track of each contact for technical assistance because of the dynamic nature of the interaction and the number of calls and e-mails we receive during this period. | Application assistance, technical review, funding information, strategic planning, preliminary review of application submitted to The Office of the Governor, Criminal Justice Division, and grant implementation services will be provided to these jurisdictions in the areas of Criminal Justice grants through the Governor's Office. |
| City of Charlotte                    |                                     |             |                |  |   |
| City of Christine                    |                                     |             |                |  |   |
| City of Jourdanton                   |                                     |             |                |  |   |
| City of Lytle                        |                                     |             |                |  |   |
| City of Pleasanton                   |                                     |             |                |  |   |
| City of Poteet                       |                                     |             |                |  |   |
| <b>Bandera County</b>                |                                     |             |                |  |   |
| City of Bandera                      |                                     |             |                |  |   |
| <b>Bexar County</b>                  |                                     |             |                |  |   |
| City of Alamo Heights                |                                     |             |                |  |   |
| City of Balcones Heights             |                                     |             |                |  |   |
| City of Castle Hills                 |                                     |             |                |  |   |
| City of China Grove                  |                                     |             |                |  |   |
| City of Converse                     |                                     |             |                |  |   |
| City of Elmendorf                    |                                     |             |                |  |   |
| City of Fair Oaks Ranch              |                                     |             |                |  |   |
| City of Grey Forest                  |                                     |             |                |  |   |
| City of Helotes                      |                                     |             |                |  |   |
| City of Hill Country Village         |                                     |             |                |  |   |
| City of Hollywood Park               |                                     |             |                |  |   |
| City of Kirby                        |                                     |             |                |  |   |
| City of Leon Valley                  |                                     |             |                |  |   |
| City of Live Oak                     |                                     |             |                |  |   |
| City of Olmos Park                   |                                     |             |                |  |   |
| City of San Antonio                  |                                     |             |                |  |   |
| City of Selma                        |                                     |             |                |  |   |
| City of Shavano Park                 |                                     |             |                |  |   |
| City of Somerset                     |                                     |             |                |  |   |
| City of Terrell Hills                |                                     |             |                |  |   |
| City of Universal City               |                                     |             |                |  |   |
| City of Windcrest                    |                                     |             |                |  |   |
| <b>Comal County</b>                  |                                     |             |                |  |   |
| City of Bulverde                     |                                     |             |                |  |   |
| City of New Braunfels                |                                     |             |                |  |   |
| <b>Frio County</b>                   |                                     |             |                |  |   |
| City of Dilley                       |                                     |             |                |  |   |
| City of Pearsall                     |                                     |             |                |  |   |
| <b>Gillespie County</b>              |                                     |             |                |  |   |
| City of Fredericksburg               |                                     |             |                |  |   |
| <b>Guadalupe County</b>              |                                     |             |                |  |   |
| <b>City of Cibolo</b>                |                                     |             |                |  |   |
| City of Marion                       |                                     |             |                |  |   |
| City of New Berlin                   |                                     |             |                |  |   |
| City of Schertz                      |                                     |             |                |  |   |
| City of Seguin                       |                                     |             |                |  |   |
| <b>Karnes County</b>                 |                                     |             |                |  |   |
| City of Karnes City                  |                                     |             |                |  |   |
| City of Kenedy                       |                                     |             |                |  |   |
| City of Runge                        |                                     |             |                |  |   |
| <b>Kendall County</b>                |                                     |             |                |  |   |
| City of Boerne                       |                                     |             |                |  |   |
| <b>Kerr County</b>                   |                                     |             |                |  |   |
| City of Kerrville                    |                                     |             |                |  |   |
| <b>Medina County</b>                 |                                     |             |                |  |   |
| City of Castroville                  |                                     |             |                |  |   |
| City of Devine                       |                                     |             |                |  |   |
| City of Hondo                        |                                     |             |                |  |   |
| City of La Coste                     |                                     |             |                |  |   |
| City of Natalia                      |                                     |             |                |  |   |
| <b>Wilson County</b>                 |                                     |             |                |  |   |
| City of Floresville                  |                                     |             |                |  |   |
| City of La Vernia                    |                                     |             |                |  |   |
| City of Poth                         |                                     |             |                |  |   |
| City of Stockdale                    |                                     |             |                |  |   |
| <b>9-1-1 / TECHNICAL ASSISTANCE:</b> |                                     |             |                |  |   |
| Atascosa County                      | n/a                                 | n/a         | n/a            | Verizon Contract   | Verizon Contract  |
| Bandera County                       |                                     |             |                |  |   |
| Frio County                          |                                     |             |                |  |   |
| Gillespie County                     |                                     |             |                |  |   |
| Karnes County                        |                                     |             |                |  |   |
| Kendall County                       |                                     |             |                |  |   |
| Wilson County                        |                                     |             |                |  |   |

| <b>ECONOMIC DEVELOPMENT:</b>     |       |       |       |  |   |
|----------------------------------|-------|-------|-------|--|---|
| 12 counties and 38 communities.  | n/a   | n/a   | n/a   | Provide Technical Assistance for demographics data request, grant information and application review relating to resources available for economic and community development needs.   | Provide Technical Assistance for demographics data request, grant information and application review relating to resources available for economic and community development needs.  |
| <b>HOMELAND SECURITY:</b>        |       |       |       |  |   |
|                                  | 3,000 | 3,000 | 3,000 | Provided technical assistance for data requests, grant information and application review relating to resources available for economic development and community development needs. Application assistance, technical review, funding information, strategic planning, and grant implementation services have been provided to these jurisdictions in the areas of State Homeland Security Grants through the Texas Division of Emergency Management. We have worked closely with our region in the Phase II of our Regional Interoperability Communications Plan. We completed the update to our Regional Mitigation Plan. It was approved by FEMA on July 12, 2012. Assisted the State of Texas with the Region 53 700 MHz Public Safety Regional Planning. We have had good participation from all of the COGs that comprise Region 53. | Continue to provide technical assistance for data requests, grant information and application review relating to resources available for economic development and community development needs. Application assistance, technical review, funding information, strategic planning, and grant implementation services will be provided to these jurisdictions in the areas of State Homeland Security Grants through the Texas Division of Emergency Management. We will be working closely with our region in the Phase II of our Regional Interoperability Communications Plan. We will be helping the EMPG jurisdictions with their required exercises. Continue to assist with the Region 53 (Texas-San Antonio) 1 700 MHz Public Safety Regional Planning Committee (RPC). |
| <b>REGIONAL DATA CENTER:</b>     |       |       |       |  |   |
| Kendall County                   | 2     | 2     |       | Internet Mapping Project   |   |
| City of Kerrville                | 2     | 2     |       | Revision of Zoning Map   |   |
| City of Shavano Park             | 2     | 2     |       | Update Zoning Map  |   |
| City of Cibolo                   |       |       | 20    |  | Internet Mapping Project  |
| <b>RESOURCE RECOVERY</b>         |       |       |       |  |   |
| Comal County                     | n/a   | n/a   | n/a   | Information/Assistance with Grants.  | Information/Assistance with Grants. Will expire in June 2013.   |
| Medina County                    | n/a   | n/a   | n/a   |  |   |
| Wilson County - 2 grants         | n/a   | n/a   | n/a   |  |   |
| City of New Braunfels - 2 grants | n/a   | n/a   | n/a   |  |   |
| City of San Antonio              | n/a   | n/a   | n/a   |  |   |
| City of Seguin                   | n/a   | n/a   | n/a   |  |   |
| City of Selma - 2 grants         | n/a   | n/a   | n/a   |  |   |
| City of Shavano Park             | n/a   | n/a   | n/a   |  |   |
| San Antonio River Authority      | n/a   | n/a   | n/a   |  |   |
| San Antonio Water Systems        | n/a   | n/a   | n/a   |  |   |
| City of Natalia                  | 0     | 2     | n/a   | Information on grants, tire pick up.   |   |
| City of Leon Valley              | 0     | 8     | n/a   | Attended meetings on EPA Superfund, EPA meetings on defunct autor dealership   | Continue to attend meetings and review presentations.   |
| Bexar County - The Glen Problem  | 0     | 4     | n/a   | Attended meetings on illegal dumping in ETJ; information provided on County Solid Waste Act.   | Proposed legislation may end the need for these meetings.   |
| San Antonio River Authority      | 0     | 4     | n/a   | Attended meetings of Illegal Dumping Task Force and Olmos Basin dumping problems   | This task force made its recommendations and will probably cease to exist.  |
| City of Somerset                 | 0     | 3     | n/a   | Transfer of recycling equipment, information provided, papers for transfer and procedures.   |   |
| City of Hill Country Village     | 0     | 2     | n/a   |  |   |
| Comal County                     | 0     | 3     | n/a   |  |   |
| City of San Antonio              | 0     | 2     | n/a   |  |   |

Totals: 3,006 3,034

## Grant Application Assistance (2012 Actual)

List all entities your COG helped to apply for grant assistance in **FY2012**:

| Name of Receiving Entity                           | Funding Agency  | Number of Applicants | Dollar amount sought |
|--|---|----------------------|----------------------|
| <b>CRIMINAL JUSTICE:</b>                           |   |                      |                      |
| Alamo Children's Advocacy Center dba Childsafe     | General Victim Assistance - Direct Services Program     | 1                    | \$119,114.92         |
| Bluebonnet Children's Center                       | General Victim Assistance - Direct Services Program     | 1                    | \$42,440.61          |
| Guadalupe County Children's Advocacy Center, Inc.  | General Victim Assistance - Direct Services Program     | 1                    | \$112,950.00         |
| Atascosa Family Crisis Center, Inc.                | General Victim Assistance - Direct Services Program     | 1                    | \$171,702.00         |
| Seton Home   | General Victim Assistance - Direct Services Program     | 1                    | \$98,386.00          |
| Comal County Family Violence Shelter, Inc.         | General Victim Assistance - Direct Services Program     | 1                    | \$132,263.00         |
| St. Peter-St. Joseph Children's Home               | General Victim Assistance - Direct Services Program     | 1                    | \$177,161.00         |
| Hill Country Crisis Council, Inc.                  | General Victim Assistance - Direct Services Program     | 1                    | \$363,622.00         |
| Kerr County  | General Victim Assistance - Direct Services Program     | 1                    | \$61,074.00          |
| Family Violence Prevention Services, Inc.          | General Victim Assistance - Direct Services Program     | 1                    | \$159,092.00         |
| Guadalupe Valley Family Violence Shelter, Inc.     | General Victim Assistance - Direct Services Program     | 1                    | \$36,274.60          |
| Kendall County                                     | General Victim Assistance - Direct Services Program     | 1                    | \$148,276.00         |
| Alamo Area Rape Crisis Center                      | General Victim Assistance - Direct Services Program     | 1                    | \$312,216.00         |
| Southwest Family Life Center                       | General Victim Assistance - Direct Services Program     | 1                    | \$39,308.00          |
| Bexar County                                       | General Victim Assistance - Direct Services Program     | 1                    | \$97,720.00          |
| Jewish Family Service of San Antonio, Texas, Inc.  | General Victim Assistance - Direct Services Program     | 1                    | \$254,332.00         |
| St. Jude's Ranch for Children                      | General Victim Assistance - Direct Services Program     | 1                    | \$105,968.48         |
| Family Service Association of San Antonio, Inc.    | General Victim Assistance - Direct Services Program     | 1                    | \$158,648.00         |
| Catholic Charities Archdiocese of San Antonio      | General Victim Assistance - Direct Services Program     | 1                    | \$50,006.23          |
| Not Above the Law                                  | General Victim Assistance - Direct Services Program     | 1                    | \$39,644.38          |
| Eats Foundation                                    | General Victim Assistance - Direct Services Program     | 1                    | \$98,336.00          |
| Refugee and Immigrant Center and Legal Services    | General Victim Assistance - Direct Services Program     | 1                    | \$113,212.00         |
| Seguin, City of                                    | Training Project - Domestic Violence, Sexual Assault,   | 1                    | \$46,293.00          |
| Alamo Area Rape Crisis Center                      | Training Project - Domestic Violence, Sexual Assault,   | 1                    | \$78,513.00          |
| Medina County                                      | Training Project - Domestic Violence, Sexual Assault,   | 1                    | \$98,841.98          |
| The Alamo Area Council of Governments              | General Juvenile Justice Delinquency Prevention Program | 1                    | \$65,000.00          |
| Seton Home   | General Juvenile Justice Delinquency Prevention Program | 1                    | \$62,320.25          |
| Bexar County Juvenile Board                        | General Juvenile Justice Delinquency Prevention Program | 1                    | \$70,000.00          |
| BCFS Health and Human Services                     | General Juvenile Justice Delinquency Prevention Program | 1                    | \$99,997.00          |
| St. Jude's Ranch for Children                      | General Juvenile Justice Delinquency Prevention Program | 1                    | \$167,201.18         |
| Alamo Children's Advocacy Center; d.b.a. ChildSafe | General Juvenile Justice Delinquency Prevention Program | 1                    | \$58,154.25          |
| Seguin Youth Services, Inc.                        | General Juvenile Justice Delinquency Prevention Program | 1                    | \$109,324.00         |
| San Antonio Sports                                 | General Juvenile Justice Delinquency Prevention Program | 1                    | \$34,639.65          |
| San Antonio Council on Alcohol and Drug Abuse      | General Juvenile Justice Delinquency Prevention Program | 1                    | \$199,238.20         |
| Big Brothers Big Sisters of South Texas            | General Juvenile Justice Delinquency Prevention Program | 1                    | \$100,000.00         |
| Alamo Area Rape Crisis Center                      | General Juvenile Justice Delinquency Prevention Program | 1                    | \$86,800.00          |
| Seguin Independent School District                 | General Juvenile Justice Delinquency Prevention Program | 1                    | \$91,860.00          |
| AMIKids, Inc.                                      | General Juvenile Justice Delinquency Prevention Program | 1                    | \$184,737.00         |
| The Alamo Area Council of Governments              | Criminal Justice Program                                | 1                    | \$600,000.00         |
| Medina County                                      | Criminal Justice Program                                | 1                    | \$69,150.00          |
| Gillespie County                                   | Criminal Justice Program                                | 1                    | \$184,653.00         |
| Kerr County  | Criminal Justice Program                                | 1                    | \$44,500.00          |
| City of Fredricksburg                              | Criminal Justice Program                                | 1                    | \$394,950.00         |
| City of Cibolo                                     | Criminal Justice Program                                | 1                    | \$122,554.00         |
| Bandera County                                     | Criminal Justice Program                                | 1                    | \$148,831.00         |
| City of Seguin                                     | Criminal Justice Program                                | 1                    | \$69,752.00          |
| Bexar County Juvenile Board                        | Criminal Justice Program                                | 1                    | \$115,422.00         |
| Bexar County                                       | Criminal Justice Program                                | 1                    | \$81,367.00          |



|   |  |    |              |
|---|--|----|--------------|
| City of Alamo Heights   | Criminal Justice Program                               | 1  | \$210,960.00 |
| City of Kerrville   | Criminal Justice Program                               | 1  | \$50,884.00  |
| City of Balcones Heights  | Criminal Justice Program                               | 1  | \$244,390.26 |
| <b>ECONOMIC DEVELOPMENT:</b>  |  |    |              |
| All AACOG member governments outside of Bexar County are eligible for TSCDBG Funding. | Texas Department of Agriculture                        | 7  | \$2,500,000  |
| All are also eligible for EDA Grant Funding.  | EDA  | 1  | \$1,300,000  |
| <b>HOMELAND SECURITY:</b>   |  |    |              |
| Assist twelve counties and 58 cities  | DHS-ODP-OGT Homeland Security                          | 13 | \$4,200,000  |
| <b>NATURAL RESOURCES:</b>   |  |    |              |
| CPS Energy  | Texas Commission on Environmental Quality - TERP Grant |    | \$100,000    |
| National Park Service (San Antonio Missions Parks)                                    | U.S. DOE   |    | \$172,940    |
| <b>RESOURCE RECOVERY:</b>   |  |    |              |
| City of San Antonio   | TCEQ   | 2  | \$151,606    |
| Bexar County  | TCEQ   | 3  | \$60,751     |
| Rural County  | TCEQ   | 8  | \$97,472     |
| Other local government  | TCEQ   | 2  |              |
| San Antonio River Authority   |  |    | \$72,026     |
| San Antonio Water Systems   |  |    | \$10,000     |

**Totals:**

**87      \$15,446,875**

### Grant Application Assistance (2013 Projected)

List projections of all entities your COG will help to apply for grant assistance forFY2013:

| Name of Receiving Entity                             | Funding Agency  | Number of Applicants | Dollar amount sought |
|--|---|----------------------|----------------------|
| <b>CRIMINAL JUSTICE:</b>                             |   |                      |                      |
| Guadalupe County Children's Advocacy Center, Inc.    | General Victim Assistance - Direct Services Program     | 1                    | \$160,756.00         |
| Atascosa Family Crisis Center, Inc.                  | General Victim Assistance - Direct Services Program     | 1                    | \$171,743.18         |
| Kendall County Women's Shelter                       | General Victim Assistance - Direct Services Program     | 1                    | \$193,270.00         |
| St. Peter - St. Joseph Children's Home               | General Victim Assistance - Direct Services Program     | 1                    | \$181,445.00         |
| Comal County Family Violence Shelter, Inc.           | General Victim Assistance - Direct Services Program     | 1                    | \$137,916.00         |
| Bluebonnet Children's Center                         | General Victim Assistance - Direct Services Program     | 1                    | \$36,055.30          |
| Family Violence Prevention Services, Inc.            | General Victim Assistance - Direct Services Program     | 1                    | \$109,361.00         |
| ChildSafe  | General Victim Assistance - Direct Services Program     | 1                    | \$117,050.00         |
| Guadalupe Valley Family Violence Shelter, Inc.       | General Victim Assistance - Direct Services Program     | 1                    | \$37,878.00          |
| Jewish Family Service of San Antonio, Texas Inc.     | General Victim Assistance - Direct Services Program     | 1                    | \$254,083.00         |
| Kerr County  | General Victim Assistance - Direct Services Program     | 1                    | \$65,570.00          |
| Hill Country Crisis Council, Inc.                    | General Victim Assistance - Direct Services Program     | 1                    | \$363,622.00         |
| Boysville Inc.                                       | General Victim Assistance - Direct Services Program     | 1                    | \$33,332.00          |
| Southwest Family Life Center                         | General Victim Assistance - Direct Services Program     | 1                    | \$46,749.00          |
| Seguin Youth Services                                | General Victim Assistance - Direct Services Program     | 1                    | \$76,670.00          |
| Kendall County                                       | General Victim Assistance - Direct Services Program     | 1                    | \$145,926.00         |
| Not Above the Law (NATL)                             | General Victim Assistance - Direct Services Program     | 1                    | \$42,021.08          |
| Seton Home   | General Victim Assistance - Direct Services Program     | 1                    | \$100,386.00         |
| Bexar County Juvenile Board                          | General Victim Assistance - Direct Services Program     | 1                    | \$81,200.00          |
| St. Jude's Ranch for Children                        | General Victim Assistance - Direct Services Program     | 1                    | \$167,585.92         |
| Alamo Area Rape Crisis Center                        | General Victim Assistance - Direct Services Program     | 1                    | \$330,478.00         |
| Family Service Association of San Antonio, Inc.      | General Victim Assistance - Direct Services Program     | 1                    | \$137,916.00         |
| Bexar County   | General Victim Assistance - Direct Services Program     | 1                    | \$105,749.80         |
| Catholic Charities, Archdiocese of San Antonio, Inc. | General Victim Assistance - Direct Services Program     | 1                    | \$71,707.00          |
| City of Seguin                                       | and Training Project - Domestic Violence, Sexual        | 1                    | \$47,115.00          |
| SART Foundation of Comal County                      | and Training Project - Domestic Violence, Sexual        | 1                    | \$5,178.23           |
| Medina County  | and Training Project - Domestic Violence, Sexual        | 1                    | \$98,841.98          |
| Alamo Area Rape Crisis Center                        | and Training Project - Domestic Violence, Sexual        | 1                    | \$79,942.00          |
| Alamo Area Council of Governments                    | and Training Project - Domestic Violence, Sexual        | 1                    | \$72,651.18          |
| Bexar County Juvenile Board                          | General Juvenile Justice Delinquency Prevention Program | 1                    | \$70,000.00          |
| Kerr County  | General Juvenile Justice Delinquency Prevention Program | 1                    | \$99,999.00          |
| San Antonio ISD                                      | General Juvenile Justice Delinquency Prevention Program | 1                    | \$130,216.04         |
| Guadalupe County Juvenile Services                   | General Juvenile Justice Delinquency Prevention Program | 1                    | \$127,652.40         |
| Alamo Area Council of Governments                    | General Juvenile Justice Delinquency Prevention Program | 1                    | \$242,528.49         |
| Alamo Area Council of Governments                    | Criminal Justice Program                                | 1                    | \$600,000.00         |
| City of Cibolo                                       | Criminal Justice Program                                | 1                    | \$188,948.00         |
| City of Balcones Heights                             | Criminal Justice Program                                | 1                    | \$142,225.35         |
| City of Kerrville                                    | Criminal Justice Program                                | 1                    | \$49,160.00          |
| Bexar County   | Criminal Justice Program                                | 1                    | \$184,828.01         |
| Bandera County                                       | Criminal Justice Program                                | 1                    | \$99,954.00          |
| Frio County  | Criminal Justice Program                                | 1                    | \$148,779.54         |
| Bexar County   | Criminal Justice Program                                | 1                    | \$185,000.00         |

| <b>ECONOMIC DEVELOPMENT:</b>  |                                 |           |                     |
|---|---------------------------------|-----------|---------------------|
| All AACOG member governments outside of Bexar County are eligible for TSCDBG Funding. | Texas Department of Agriculture | 7         | \$2,100,000         |
| All are also eligible for EDA Grant Funding.  | EDA                             | 1         | \$1,300,000         |
| <b>HOMELAND SECURITY:</b>   |                                 |           |                     |
| Assist twelve counties and 58 cities  | DHS-ODP-OGT Homeland Security   | 15        | \$3,000,000         |
| <b>RESOURCE RECOVERY:</b>   |                                 |           |                     |
| No additional grants in 2013; next round will be in 2014 pending funding.             | TCEQ                            | 0         | \$0                 |
| <b>Totals:</b>  |                                 | <b>57</b> | <b>\$12,141,490</b> |

**2012 Services to State Agencies (Actual)**

List the various services your regional council has provided for state agencies in your regional council's **Fiscal Year 2012** and check the appropriate column to the right regarding whether the services were compensated, or not compensated.

| AGENCY   | SERVICE   | Compensated   | Partially Compensated | Not Compensated | Approx. Value (if Known) |
|--|---|---------------|-----------------------|-----------------|--------------------------|
| <b>CRIMINAL JUSTICE:</b>   |   |               |                       |                 |                          |
| Interlocal Agreement between the Governor's Office and AACOG (FY 2012) | The purpose of this Agreement is for the Governors Office - Criminal Justice Division to promote and enable intergovernmental communication performed by AACOG specific to grants awarded by CJD within the COG's geographic region. In consideration of CJD providing the funds, the COG agrees to perform the requirements and duties described by this Agreement. This includes grant monitoring, workshops, technical assistance, training, Preliminary Review Reporting, and duties specific to the Criminal Justice Advisory Committee. | X             |                       |                 | \$138,322.79             |
| <b>ECONOMIC DEVELOPMENT:</b>   |   |               |                       |                 |                          |
| TDA  | Administer the Regional Review Committee, score the CDBG applications and provide technical assistance to member governments.   | X             |                       |                 | \$10,000.00              |
| <b>HOMELAND SECURITY:</b>  |   |               |                       |                 |                          |
| Texas Division of Emergency Management                                 | Planning, training, exercises and grant monitoring  | X             |                       |                 | \$825,000.00             |
| <b>NATURAL RESOURCES:</b>  |   |               |                       |                 |                          |
| Texas Department of Transportation                                     | Conduct Commute Solutions program that promotes travel alternatives and reduces pollution and congestion  | X (\$213,000) |                       | X (\$53,400)    | \$267,000.00             |
| Department of Energy   | Conduct the Clean Cities program to promote alternative fuel vehicles, idle reduction technologies and fuel efficiency.   | \$25,000.00   |                       |                 | \$25,000.00              |
| TCEQ   | Conduct emission inventory development  | \$80,000.00   |                       |                 | \$ 80,000.00             |
| TCEQ   | Photochemical Modeling  | \$72,075.00   |                       |                 | \$ 72,075.00             |
| TCEQ   | Air Quality Monitoring  | \$49,458.05   |                       |                 | \$ 49,458.05             |

| <b>RESOURCE RECOVERY:</b>  |  |                |  |  |                |
|----------------------------|--|----------------|--|--|----------------|
| TCEQ                       | Disseminate information; maintain the Closed Landfill Inventory, award and monitor grants, hold workshops. Review permit and registrations for waste and recycle facilities. Perform educational outreach for recycling. Provide meeting space for TCEQ public meetings. Serve on TCEQ committees if requested to do so. | \$2,270,409.00 |  |  | \$227,409.00   |
| <b>WORKFORCE:</b>          |  |                |  |  |                |
| Texas Workforce Commission | Operate Rural Texas Workforce Centers  | \$3,163,646.00 |  |  | \$3,163,646.00 |
| Texas Workforce Commission | Rural Child Care Delivery System   | \$624,701.00   |  |  | \$624,701.00   |
| Texas Veterans Commission  | Housing4Texas Heroes program   | \$400,000.00   |  |  | \$400,000.00   |
|                            |  |                |  |  |                |

**Total Approximate Value:**

**\$5,882,611.84**

**2013 Services to State Agencies (Projected)**

List the various services your regional council projects to provide for state agencies in your regional council's Fiscal Year 2013 and check the appropriate column to the right regarding whether the services were compensated, or not compensated.

| AGENCY   | SERVICE  | Compensated    | Partially Compensated | Not Compensated | Approx. Value (if Known) |
|--|--|----------------|-----------------------|-----------------|--------------------------|
| <b>9-1-1 / TECHNICAL ASSISTANCE:</b>                                   |  |                |                       |                 |                          |
| Commission on State Emergency Communications (CSEC)                    | AACOG administers the 9-1-1 Program for the seven counties of Alamosa, Bandera, Frio, Gillespie, Karnes, Kendall, and Wilson in compliance with the Commission on State Emergency Communications (CSEC) rules and guidelines. As of September 1, 2011, the AACOG 9-1-1 Program is managing all the mapping.  | \$843,510.00   |                       |                 | \$843,510.00             |
| <b>CRIMINAL JUSTICE:</b>   |  |                |                       |                 |                          |
| Interlocal Agreement between the Governor's Office and AACOG (FY 2013) | The purpose of this Agreement is for the Governor's Office - Criminal Justice Division to promote and enable intergovernmental communication performed by AACOG specific to grants awarded by CJD within the COG's geographic region. In consideration of CJD providing the funds, the COG agrees to perform the requirements and duties described by this Agreement. This includes grant monitoring, workshops, technical assistance, training, Preliminary Review Reporting, and duties specific to the Criminal Justice Advisory Committee. | X              |                       |                 | \$132,640.79             |
| <b>ECONOMIC DEVELOPMENT:</b>   |  |                |                       |                 |                          |
| TDA  | Administer the Regional Review Committee, score the CDBG applications and provide technical assistance to member governments.  | \$10,000.00    |                       |                 | \$10,000.00              |
| <b>HOMELAND SECURITY:</b>  |  |                |                       |                 |                          |
| Texas Division of Emergency Management                                 | Planning, training, exercises and grant monitoring   | X              |                       |                 |                          |
| <b>NATURAL RESOURCES:</b>  |  |                |                       |                 |                          |
| Texas Department of Transportation                                     | Conduct Commute Solutions program that promotes travel alternatives and reduces pollution and congestion   | \$213,600.00   |                       | \$53,400.00     | \$267,000.00             |
| Department of Energy   | Conduct the Clean Cities program to promote alternative fuel vehicles, idle reduction technologies and fuel efficiency.  | \$25,000.00    |                       |                 | \$30,000.00              |
| TCEQ   | Conduct emission inventory development   | \$150,000.00   |                       |                 | \$150,000.00             |
| TCEQ   | Photochemical Modeling   | \$69,800.00    |                       |                 | \$69,800.00              |
| TCEQ   | Air Quality Monitoring   | \$25,542.00    |                       |                 | \$25,542.00              |
| <b>RESOURCE RECOVERY:</b>  |  |                |                       |                 |                          |
| TCEQ   | Disseminate information, maintain the Closed Landfill Inventory, award and monitor grants, hold workshops, review permits for waste recycle facilities. Also perform recycling education outreach. Provide meeting space for TCEQ public meetings. Served on TCEQ Pharmaceutical Stakeholders Taskforce; served on TCEQ Grants Review for Forms Committee.   | \$227,409.00   |                       |                 | \$227,409.00             |
| <b>WORKFORCE:</b>  |  |                |                       |                 |                          |
| Texas Workforce Commission   | Operate Rural Texas Workforce Centers  | \$3,435,317.00 |                       |                 | \$3,435,317.00           |
| Texas Workforce Commission   | Rural Child Care Delivery System   | \$574,452.00   |                       |                 | \$574,452.00             |
| Texas Veterans Commission  | Housing4Texas Heroes program   | \$200,000.00   |                       |                 | \$200,000.00             |

**Total:**

**\$4,989,520.00**

**Staff Development**List your COGs staff development that was undertaken during **Fiscal Year 2012**:

| NAME OF STAFF PERSON               | TITLE                             | COURSE NAME   | CONTACT HOURS |
|------------------------------------|-----------------------------------|---|---------------|
| <b>9-1-1/TECHNICAL ASSISTANCE:</b> |                                   |   |               |
| Kay Roberts                        | 9-1-1 Technician                  | TARC Training   | 16            |
| Kay Roberts                        | 9-1-1 Technician                  | EMD   | 8             |
| Kay Roberts                        | 9-1-1 Technician                  | NG 9-1-1 Training   | 32            |
| Kay Roberts                        | 9-1-1 Technician                  | NENA  | 32            |
| Kay Roberts                        | 9-1-1 Technician                  | CSEC SMS Texting  | 2             |
| Kay Roberts                        | 9-1-1 Technician                  | 9-1-1 GIS   | 5             |
| Kay Roberts                        | 9-1-1 Technician                  | Next Gen Training with Intrado                            | 6             |
| Rick Suarez                        | 9-1-1 Database Specialist         | ESRI ArcGIS 10 Introduction to Spatial Pattern Analysis   | 1             |
| Rick Suarez                        | 9-1-1 Database Specialist         | 9-1-1Net Training Intrado                                 | 8             |
| Rick Suarez                        | 9-1-1 Database Specialist         | ESRI Virtual Campus Creating a Mapbook                    | 3             |
| Rick Suarez                        | 9-1-1 Database Specialist         | ESRI International User Conference                        | 24            |
| Rick Suarez                        | 9-1-1 Database Specialist         | ESRI Geocoding in ArcGIS 10 Online Tutorial Training      | 3             |
| Rick Suarez                        | 9-1-1 Database Specialist         | Texas 9-1-1 GIS User's Group Meetings                     | 18            |
| Cami Goldspink                     | HLS/9-1-1 Manager                 | TARC Training   | 24            |
| Cami Goldspink                     | HLS/9-1-1 Manager                 | 9-1-1 Coordinator Training                                | 8             |
| Cami Goldspink                     | HLS/9-1-1 Manager                 | 9-1-1 GIS   | 5             |
| Cami Goldspink                     | HLS/9-1-1 Manager                 | NG 9-1-1 Training   | 32            |
| <b>ALAMO AREA AGENCY ON AGING:</b> |                                   |   |               |
| Gloria Vasquez                     | Director                          | 4a DADS Quarterly Training                                | 48            |
| Gloria Vasquez                     | Director                          | Texas Conference on Aging                                 | 24            |
| Gloria Vasquez                     | Director                          | Access & Assistance                                       | 24            |
| Gloria Vasquez                     | Director                          | Certified Volunteer Ombudsman                             | 30            |
| Terry Haslett                      | Program Coordinator               | TCOA  | 24            |
| Terry Haslett                      | Program Coordinator               | SAMS Administrator Training                               | 24            |
| Linda Martin                       | Managing Local Ombudsman          | Ombudsman Training  | 32            |
| Linda Martin                       | Managing Local Ombudsman          | National Consumer Voice for LTC                           | 20            |
| Henri Eaton                        | Staff Ombudsman                   | Ombudsman Training  | 32            |
| Henri Eaton                        | Staff Ombudsman                   | Volunteer Management Conference                           | 16            |
| Jeanette Blankenship               | Staff Ombudsman                   | Ombudsman Training  | 32            |
| Jim Rowland                        | Health & Wellness Specialist      | Health Literacy Training                                  | 8             |
| Jim Rowland                        | Health & Wellness Specialist      | Life Improvement Series                                   | 8             |
| Jim Rowland                        | Health & Wellness Specialist      | Dementia & Aging  | 4             |
| Jim Rowland                        | Health & Wellness Specialist      | Roselyn Carter Institute for Caregivers                   | 24            |
| Alvin Arada                        | Aging Care Specialist             | DADS Access & Assistance Training                         | 16            |
| Alvin Arada                        | Aging Care Specialist             | Annual Ombudsman Re-Certification Training                | 12            |
| Alvin Arada                        | Aging Care Specialist             | Benefits Counseling Re-Certification Training             | 12            |
| Alvin Arada                        | Aging Care Specialist             | SAMS Annual Training                                      | 24            |
| Michael Darilek                    | Aging Care Specialist             | DADS Access & Assistance Training                         | 16            |
| Michael Darilek                    | Aging Care Specialist             | Ombudsman Training  | 30            |
| Michael Darilek                    | Aging Care Specialist             | Benefits Counseling Training                              | 12            |
| Evangeline Diaz                    | Care Coordination Assistant       | DADS Access & Assistance Training                         | 16            |
| Evangeline Diaz                    | Care Coordination Assistant       | Benefits Counseling Re-Certification Training             | 12            |
| Maria Wilson                       | Geriatric Care Specialist         | DADS Access & Assistance Training                         | 16            |
| Maria Wilson                       | Geriatric Care Specialist         | Annual Ombudsman Re-Certification Training                | 12            |
| Maria Wilson                       | Geriatric Care Specialist         | Benefits Counseling Re-Certification Training             | 12            |
| Maureen Walsh                      | Alamo Aging Information Assistant | TAIRS Conference 2011                                     | 22            |
| Maureen Walsh                      | Alamo Aging Information Assistant | SAMS Training   | 1             |
| Maureen Walsh                      | Alamo Aging Information Assistant | Psychotropic Medications                                  | 1.5           |
| Maureen Walsh                      | Alamo Aging Information Assistant | CPR/First Aid   | 2             |
| Maureen Walsh                      | Alamo Aging Information Assistant | Star Plus, Medicaid Waiver, DBA training (Anthony Patron) | 1.5           |
| Daniel Goetz                       | Access & Intake Lead Specialist   | Medicare A, B, C and D Training                           | 1             |
| Daniel Goetz                       | Access & Intake Lead Specialist   | Tri-Care and Tri-Care for Life                            | 3             |
| Daniel Goetz                       | Access & Intake Lead Specialist   | Texas Social Worker Admin. Training                       | 1             |
| Daniel Goetz                       | Access & Intake Lead Specialist   | SAMS Training and Access training                         | 15            |



|                               |                                  |   |     |
|-------------------------------|----------------------------------|---|-----|
| Daniel Goetz                  | Access & Intake Lead Specialist  | AACOG Ethics training                               | 2   |
| Daniel Goetz                  | Access & Intake Lead Specialist  | CMS SHIP Update                                     | 0.5 |
| Daniel Goetz                  | Access & Intake Lead Specialist  | SHIP Training Medicaid                              | 3   |
| Daniel Goetz                  | Access & Intake Lead Specialist  | BC I Training Work                                  | 8   |
| Suzanne Ruff                  | Elder Rights Specialist          | SAMS Training and Access Training                   | 15  |
| Suzanne Ruff                  | Elder Rights Specialist          | Ombudsman Training Boerne                           | 4   |
| Suzanne Ruff                  | Elder Rights Specialist          | MIPAA and Sam Training                              | 1   |
| Suzanne Ruff                  | Elder Rights Specialist          | San Antonio Bar Assoc.                              | 1   |
| Suzanne Ruff                  | Elder Rights Specialist          | CMS Train the Trainer AACOG                         | 8   |
| Suzanne Ruff                  | Elder Rights Specialist          | Social Security Updates                             | 1   |
| <b>ALAMO LOCAL AUTHORITY:</b> |                                  |   |     |
| Eric Pena                     | Services Coordination Specialist | - CH Mack Data Training                             | 8   |
| Eric Pena                     | Services Coordination Specialist | - Charges for Community Based Services              | 4   |
| Eric Pena                     | Services Coordination Specialist | - Client Rights                                     | 1   |
| Eric Pena                     | Services Coordination Specialist | - Corporate Compliance                              | 0   |
| Eric Pena                     | Services Coordination Specialist | - CPR - Adult                                       | 4   |
| Eric Pena                     | Services Coordination Specialist | - Culture Sensitivity                               | 1   |
| Eric Pena                     | Services Coordination Specialist | - DADS Community Options                            | 4   |
| Eric Pena                     | Services Coordination Specialist | - First Aid & Seizures                              | 4   |
| Eric Pena                     | Services Coordination Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2   |
| Eric Pena                     | Services Coordination Specialist | - Medicaid/SS                                       | 4   |
| Eric Pena                     | Services Coordination Specialist | - SAMA Training                                     | 12  |
| Eric Pena                     | Services Coordination Specialist | - Psychotropic Medications                          | 2   |
| Eric Pena                     | Services Coordination Specialist | - Workplace Harassment Prevention                   | 1   |
| Victoria Cardenas             | Services Coordination Specialist | - CH Mack Data Training                             | 8   |
| Victoria Cardenas             | Services Coordination Specialist | - Charges for Community Based Services              | 4   |
| Victoria Cardenas             | Services Coordination Specialist | - Client Rights                                     | 1   |
| Victoria Cardenas             | Services Coordination Specialist | - Corporate Compliance                              | 0   |
| Victoria Cardenas             | Services Coordination Specialist | - CPR - Adult                                       | 4   |
| Victoria Cardenas             | Services Coordination Specialist | - Culture Sensitivity                               | 1   |
| Victoria Cardenas             | Services Coordination Specialist | - DADS Community Options                            | 4   |
| Victoria Cardenas             | Services Coordination Specialist | - First Aid & Seizures                              | 4   |
| Victoria Cardenas             | Services Coordination Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2   |
| Victoria Cardenas             | Services Coordination Specialist | - Medicaid/SS                                       | 4   |
| Victoria Cardenas             | Services Coordination Specialist | - SAMA Training                                     | 12  |
| Victoria Cardenas             | Services Coordination Specialist | - Psychotropic Medications                          | 2   |
| Victoria Cardenas             | Services Coordination Specialist | - Workplace Harassment Prevention                   | 1   |
| Robin Reyes                   | Services Coordination Specialist | - CH Mack Data Training                             | 8   |
| Robin Reyes                   | Services Coordination Specialist | - Charges for Community Based Services              | 4   |
| Robin Reyes                   | Services Coordination Specialist | - Client Rights                                     | 1   |
| Robin Reyes                   | Services Coordination Specialist | - Corporate Compliance                              | 0   |
| Robin Reyes                   | Services Coordination Specialist | - CPR - Adult                                       | 4   |
| Robin Reyes                   | Services Coordination Specialist | - Culture Sensitivity                               | 1   |
| Robin Reyes                   | Services Coordination Specialist | - DADS Community Options                            | 4   |
| Robin Reyes                   | Services Coordination Specialist | - First Aid & Seizures                              | 4   |
| Robin Reyes                   | Services Coordination Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2   |
| Robin Reyes                   | Services Coordination Specialist | - Medicaid/SS                                       | 4   |
| Robin Reyes                   | Services Coordination Specialist | - SAMA Training                                     | 12  |
| Robin Reyes                   | Services Coordination Specialist | - Psychotropic Medications                          | 2   |
| Robin Reyes                   | Services Coordination Specialist | - Workplace Harassment Prevention                   | 1   |
| Leah Martinez                 | Services Coordination Specialist | - CH Mack Data Training                             | 8   |
| Leah Martinez                 | Services Coordination Specialist | - Charges for Community Based Services              | 4   |
| Leah Martinez                 | Services Coordination Specialist | - Client Rights                                     | 1   |
| Leah Martinez                 | Services Coordination Specialist | - Corporate Compliance                              | 0   |
| Leah Martinez                 | Services Coordination Specialist | - CPR - Adult                                       | 4   |
| Leah Martinez                 | Services Coordination Specialist | - Culture Sensitivity                               | 1   |
| Leah Martinez                 | Services Coordination Specialist | - DADS Community Options                            | 4   |
| Leah Martinez                 | Services Coordination Specialist | - First Aid & Seizures                              | 4   |
| Leah Martinez                 | Services Coordination Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2   |
| Leah Martinez                 | Services Coordination Specialist | - Medicaid/SS                                       | 4   |
| Leah Martinez                 | Services Coordination Specialist | - SAMA Training                                     | 12  |
| Leah Martinez                 | Services Coordination Specialist | - Psychotropic Medications                          | 2   |
| Leah Martinez                 | Services Coordination Specialist | - Workplace Harassment Prevention                   | 1   |

Performance/Productivity Report - State Assistance Planning Grant

|                 |                          |              |            |   |   |    |
|-----------------|--------------------------|--------------|------------|---|---|----|
| Kenneth White   | services                 | Coordination | Specialist | - | CH Mack Data Training                             | 8  |
| Kenneth White   | services                 | Coordination | Specialist | - | Charges for Community Based Services              | 4  |
| Kenneth White   | services                 | Coordination | Specialist | - | Client Rights                                     | 1  |
| Kenneth White   | services                 | Coordination | Specialist | - | Consumer Directed Services Training               | 12 |
| Kenneth White   | services                 | Coordination | Specialist | - | Corporate Compliance                              | 0  |
| Kenneth White   | services                 | Coordination | Specialist | - | CPR - Adult                                       | 4  |
| Kenneth White   | services                 | Coordination | Specialist | - | Culture Sensitivity                               | 1  |
| Kenneth White   | services                 | Coordination | Specialist | - | DADS Community Options                            | 4  |
| Kenneth White   | services                 | Coordination | Specialist | - | First Aid & Seizures                              | 4  |
| Kenneth White   | services                 | Coordination | Specialist | - | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Kenneth White   | services                 | Coordination | Specialist | - | Medicaid/SS                                       | 4  |
| Kenneth White   | services                 | Coordination | Specialist | - | SAMA Training                                     | 12 |
| Kenneth White   | services                 | Coordination | Specialist | - | Psychotropic Medications                          | 2  |
| Kenneth White   | services                 | Coordination | Specialist | - | Workplace Harassment Prevention                   | 1  |
| Norma Perez     | Services                 | Coordination | Specialist | - | CH Mack Data Training                             | 8  |
| Norma Perez     | Services                 | Coordination | Specialist | - | Charges for Community Based Services              | 4  |
| Norma Perez     | Services                 | Coordination | Specialist | - | Client Rights                                     | 1  |
| Norma Perez     | Services                 | Coordination | Specialist | - | Consumer Directed Services Training               | 12 |
| Norma Perez     | Services                 | Coordination | Specialist | - | Corporate Compliance                              | 0  |
| Norma Perez     | Services                 | Coordination | Specialist | - | CPR - Adult                                       | 4  |
| Norma Perez     | Services                 | Coordination | Specialist | - | Culture Sensitivity                               | 1  |
| Norma Perez     | Services                 | Coordination | Specialist | - | DADS Community Options                            | 4  |
| Norma Perez     | Services                 | Coordination | Specialist | - | First Aid & Seizures                              | 4  |
| Norma Perez     | Services                 | Coordination | Specialist | - | Infections Control/HIV/AIDS/Universal Precautions | 1  |
| Norma Perez     | Services                 | Coordination | Specialist | - | Medicaid/SS                                       | 4  |
| Norma Perez     | Services                 | Coordination | Specialist | - | SAMA Training                                     | 12 |
| Norma Perez     | Services                 | Coordination | Specialist | - | Psychotropic Medications                          | 3  |
| Norma Perez     | Services                 | Coordination | Specialist | - | Workplace Harassment Prevention                   | 1  |
| Adelfa Montoya  | Administrative Assistant |              |            |   | CH Mack Data Training                             | 8  |
| Adelfa Montoya  | Administrative Assistant |              |            |   | Client Rights                                     | 1  |
| Adelfa Montoya  | Administrative Assistant |              |            |   | Corporate Compliance                              | 0  |
| Adelfa Montoya  | Administrative Assistant |              |            |   | Culture Sensitivity                               | 1  |
| Adelfa Montoya  | Administrative Assistant |              |            |   | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Adelfa Montoya  | Administrative Assistant |              |            |   | Workplace Harassment Prevention                   | 1  |
| Adelfa Montoya  | Administrative Assistant |              |            |   | SAMA Training                                     | 4  |
| Amalia Solis    | Administrative Assistant |              |            |   | CH Mack Data Training                             | 8  |
| Amalia Solis    | Administrative Assistant |              |            |   | Client Rights                                     | 1  |
| Amalia Solis    | Administrative Assistant |              |            |   | Corporate Compliance                              | 0  |
| Amalia Solis    | Administrative Assistant |              |            |   | Culture Sensitivity                               | 1  |
| Amalia Solis    | Administrative Assistant |              |            |   | DocuData Training                                 | 2  |
| Amalia Solis    | Administrative Assistant |              |            |   | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Amalia Solis    | Administrative Assistant |              |            |   | Workplace Harassment Prevention                   | 1  |
| Amalia Solis    | Administrative Assistant |              |            |   | SAMA Training                                     | 4  |
| Ana Artavia     | Data Entry               |              |            |   | CH Mack Data Training                             | 8  |
| Ana Artavia     | Data Entry               |              |            |   | Client Rights                                     | 1  |
| Ana Artavia     | Data Entry               |              |            |   | Corporate Compliance                              | 0  |
| Ana Artavia     | Data Entry               |              |            |   | Culture Sensitivity                               | 1  |
| Ana Artavia     | Data Entry               |              |            |   | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Ana Artavia     | Data Entry               |              |            |   | Workplace Harassment Prevention                   | 1  |
| Ana Artavia     | Data Entry               |              |            |   | SAMA Training                                     | 4  |
| Angelica Rodino | Services                 | Coordination | Specialist | - | CH Mack Data Training                             | 8  |
| Angelica Rodino | Services                 | Coordination | Specialist | - | Charges for Community Based Services              | 4  |
| Angelica Rodino | Services                 | Coordination | Specialist | - | Client Rights                                     | 1  |
| Angelica Rodino | Services                 | Coordination | Specialist | - | Corporate Compliance                              | 0  |
| Angelica Rodino | Services                 | Coordination | Specialist | - | CPR - Adult                                       | 4  |
| Angelica Rodino | Services                 | Coordination | Specialist | - | Culture Sensitivity                               | 1  |
| Angelica Rodino | Services                 | Coordination | Specialist | - | DADS Community Options                            | 4  |
| Angelica Rodino | Services                 | Coordination | Specialist | - | First Aid & Seizures                              | 4  |
| Angelica Rodino | Services                 | Coordination | Specialist | - | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Angelica Rodino | Services                 | Coordination | Specialist | - | Medicaid/SS                                       | 4  |
| Angelica Rodino | Services                 | Coordination | Specialist | - | SAMA Training                                     | 12 |
| Angelica Rodino | Services                 | Coordination | Specialist | - | Psychotropic Medications                          | 2  |
| Angelica Rodino | Services                 | Coordination | Specialist | - | Workplace Harassment Prevention                   | 1  |
| Brian Lopez     | Client Rights Officer    |              |            |   | CH Mack Data Training                             | 8  |

Performance/Productivity Report - State Assistance Planning Grant

|                  |                                 |   |    |
|------------------|---------------------------------|---|----|
| Brian Lopez      | Client Rights Officer           | Charges for Community Based Services              | 4  |
| Brian Lopez      | Client Rights Officer           | Client Rights                                     | 1  |
| Brian Lopez      | Client Rights Officer           | Corporate Compliance                              | 0  |
| Brian Lopez      | Client Rights Officer           | CPR - Adult                                       | 4  |
| Brian Lopez      | Client Rights Officer           | Culture Sensitivity                               | 1  |
| Brian Lopez      | Client Rights Officer           | First Aid & Seizures                              | 4  |
| Brian Lopez      | Client Rights Officer           | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Brian Lopez      | Client Rights Officer           | SAMA Training                                     | 12 |
| Brian Lopez      | Client Rights Officer           | Workplace Harassment Prevention                   | 1  |
| Kelly Melvin     | Compliance Reviewer - HCS       | CH Mack Data Training                             | 8  |
| Kelly Melvin     | Compliance Reviewer - HCS       | Charges for Community Based Services              | 4  |
| Kelly Melvin     | Compliance Reviewer - HCS       | Client Rights                                     | 1  |
| Kelly Melvin     | Compliance Reviewer - HCS       | Corporate Compliance                              | 0  |
| Kelly Melvin     | Compliance Reviewer - HCS       | CPR - Adult                                       | 4  |
| Kelly Melvin     | Compliance Reviewer - HCS       | Culture Sensitivity                               | 1  |
| Kelly Melvin     | Compliance Reviewer - HCS       | First Aid & Seizures                              | 4  |
| Kelly Melvin     | Compliance Reviewer - HCS       | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Kelly Melvin     | Compliance Reviewer - HCS       | SAMA Training                                     | 12 |
| Kelly Melvin     | Compliance Reviewer - HCS       | Workplace Harassment Prevention                   | 1  |
| Yvonne Ochoa     | Compliance Reviewer - HCS       | CH Mack Data Training                             | 8  |
| Yvonne Ochoa     | Compliance Reviewer - HCS       | Charges for Community Based Services              | 4  |
| Yvonne Ochoa     | Compliance Reviewer - HCS       | Client Rights                                     | 1  |
| Yvonne Ochoa     | Compliance Reviewer - HCS       | Corporate Compliance                              | 0  |
| Yvonne Ochoa     | Compliance Reviewer - HCS       | CPR - Adult                                       | 4  |
| Yvonne Ochoa     | Compliance Reviewer - HCS       | Culture Sensitivity                               | 1  |
| Yvonne Ochoa     | Compliance Reviewer - HCS       | First Aid & Seizures                              | 4  |
| Yvonne Ochoa     | Compliance Reviewer - HCS       | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Yvonne Ochoa     | Compliance Reviewer - HCS       | SAMA Training                                     | 12 |
| Yvonne Ochoa     | Compliance Reviewer - HCS       | Workplace Harassment Prevention                   | 1  |
| Jacob Ulczynski  | Compliance Reviewer - HCS/TxHmL | CH Mack Data Training                             |    |
| Jacob Ulczynski  | Compliance Reviewer - HCS/TxHmL | Charges for Community Based Services              |    |
| Jacob Ulczynski  | Compliance Reviewer - HCS/TxHmL | Client Rights                                     |    |
| Jacob Ulczynski  | Compliance Reviewer - HCS/TxHmL | Corporate Compliance                              |    |
| Jacob Ulczynski  | Compliance Reviewer - HCS/TxHmL | CPR - Adult                                       |    |
| Jacob Ulczynski  | Compliance Reviewer - HCS/TxHmL | Culture Sensitivity                               |    |
| Jacob Ulczynski  | Compliance Reviewer - HCS/TxHmL | First Aid & Seizures                              |    |
| Jacob Ulczynski  | Compliance Reviewer - HCS/TxHmL | Infections Control/HIV/AIDS/Universal Precautions |    |
| Jacob Ulczynski  | Compliance Reviewer - HCS/TxHmL | SAMA Training                                     |    |
| Jacob Ulczynski  | Compliance Reviewer - HCS/TxHmL | Workplace Harassment Prevention                   |    |
| Virginia Charles | Services Manager - GR           | CH Mack Data Training                             | 8  |
| Virginia Charles | Services Manager - GR           | Charges for Community Based Services              | 4  |
| Virginia Charles | Services Manager - GR           | Client Rights                                     | 1  |
| Virginia Charles | Services Manager - GR           | Corporate Compliance                              | 0  |
| Virginia Charles | Services Manager - GR           | CPR - Adult                                       | 4  |
| Virginia Charles | Services Manager - GR           | Culture Sensitivity                               | 1  |
| Virginia Charles | Services Manager - GR           | DADS Community Options                            | 4  |
| Virginia Charles | Services Manager - GR           | First Aid & Seizures                              | 4  |
| Virginia Charles | Services Manager - GR           | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Virginia Charles | Services Manager - GR           | Medicaid/SS                                       | 4  |
| Virginia Charles | Services Manager - GR           | SAMA Training                                     | 12 |
| Virginia Charles | Services Manager - GR           | Psychotropic Medications                          | 2  |
| Virginia Charles | Services Manager - GR           | Workplace Harassment Prevention                   | 1  |
| Lona Carter      | Services Manager - HCS          | CH Mack Data Training                             | 8  |
| Lona Carter      | Services Manager - HCS          | Charges for Community Based Services              | 4  |
| Lona Carter      | Services Manager - HCS          | Client Rights                                     | 1  |
| Lona Carter      | Services Manager - HCS          | Corporate Compliance                              | 0  |
| Lona Carter      | Services Manager - HCS          | CPR - Adult                                       | 4  |
| Lona Carter      | Services Manager - HCS          | Culture Sensitivity                               | 1  |
| Lona Carter      | Services Manager - HCS          | DADS Community Options                            | 4  |
| Lona Carter      | Services Manager - HCS          | First Aid & Seizures                              | 4  |
| Lona Carter      | Services Manager - HCS          | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Lona Carter      | Services Manager - HCS          | Medicaid/SS                                       | 4  |
| Lona Carter      | Services Manager - HCS          | SAMA Training                                     | 12 |
| Lona Carter      | Services Manager - HCS          | Psychotropic Medications                          | 2  |

Performance/Productivity Report - State Assistance Planning Grant

|                  |                                    |   |    |
|------------------|------------------------------------|---|----|
| Lona Carter      | Services Manager - HCS             | Workplace Harassment Prevention                   | 1  |
| Sara Sobieski    | Services Manager - HCS             | CH Mack Data Training                             | 8  |
| Sara Sobieski    | Services Manager - HCS             | Charges for Community Based Services              | 4  |
| Sara Sobieski    | Services Manager - HCS             | Client Rights                                     | 1  |
| Sara Sobieski    | Services Manager - HCS             | Corporate Compliance                              | 0  |
| Sara Sobieski    | Services Manager - HCS             | CPR - Adult                                       | 4  |
| Sara Sobieski    | Services Manager - HCS             | Culture Sensitivity                               | 1  |
| Sara Sobieski    | Services Manager - HCS             | DADS Community Options                            | 4  |
| Sara Sobieski    | Services Manager - HCS             | First Aid & Seizures                              | 4  |
| Sara Sobieski    | Services Manager - HCS             | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Sara Sobieski    | Services Manager - HCS             | Medicaid/SS                                       | 4  |
| Sara Sobieski    | Services Manager - HCS             | SAMA Training                                     | 12 |
| Sara Sobieski    | Services Manager - HCS             | Psychotropic Medications                          | 2  |
| Sara Sobieski    | Services Manager - HCS             | Workplace Harassment Prevention                   | 1  |
| Sandra Lopez     | MR Services Specialist - CLOIP     | CH Mack Data Training                             | 8  |
| Sandra Lopez     | Services Coordination Specialist - | Charges for Community Based Services              | 4  |
| Sandra Lopez     | Services Coordination Specialist - | Client Rights                                     | 1  |
| Sandra Lopez     | Services Coordination Specialist - | Corporate Compliance                              | 0  |
| Sandra Lopez     | Services Coordination Specialist - | CPR - Adult                                       | 4  |
| Sandra Lopez     | Services Coordination Specialist - | Culture Sensitivity                               | 1  |
| Sandra Lopez     | Services Coordination Specialist - | DADS Community Options                            | 4  |
| Sandra Lopez     | Services Coordination Specialist - | First Aid & Seizures                              | 4  |
| Sandra Lopez     | Services Coordination Specialist - | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Sandra Lopez     | Services Coordination Specialist - | Medicaid/SS                                       | 4  |
| Sandra Lopez     | Services Coordination Specialist - | SAMA Training                                     | 12 |
| Sandra Lopez     | Services Coordination Specialist - | Psychotropic Medications                          | 2  |
| Sandra Lopez     | Services Coordination Specialist - | Workplace Harassment Prevention                   | 1  |
| Carly Perez      | Services Coordination Specialist - | CH Mack Data Training                             | 8  |
| Carly Perez      | Services Coordination Specialist - | Charges for Community Based Services              | 4  |
| Carly Perez      | Services Coordination Specialist - | Client Rights                                     | 1  |
| Carly Perez      | Services Coordination Specialist - | Corporate Compliance                              | 0  |
| Carly Perez      | Services Coordination Specialist - | CPR - Adult                                       | 4  |
| Carly Perez      | Services Coordination Specialist - | Culture Sensitivity                               | 1  |
| Carly Perez      | Services Coordination Specialist - | DADS Community Options                            | 4  |
| Carly Perez      | Services Coordination Specialist - | First Aid & Seizures                              | 4  |
| Carly Perez      | Services Coordination Specialist - | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Carly Perez      | Services Coordination Specialist - | Medicaid/SS                                       | 4  |
| Carly Perez      | Services Coordination Specialist - | SAMA Training                                     | 12 |
| Carly Perez      | Services Coordination Specialist - | Psychotropic Medications                          | 2  |
| Carly Perez      | Services Coordination Specialist - | Workplace Harassment Prevention                   | 1  |
| Carolyn Sue Wolf | Services Coordination Specialist - | CH Mack Data Training                             | 8  |
| Carolyn Sue Wolf | Services Coordination Specialist - | Charges for Community Based Services              | 4  |
| Carolyn Sue Wolf | Services Coordination Specialist - | Client Rights                                     | 1  |
| Carolyn Sue Wolf | Services Coordination Specialist - | Corporate Compliance                              | 0  |
| Carolyn Sue Wolf | Services Coordination Specialist - | CPR - Adult                                       | 4  |
| Carolyn Sue Wolf | Services Coordination Specialist - | Culture Sensitivity                               | 1  |
| Carolyn Sue Wolf | Services Coordination Specialist - | DADS Community Options                            | 4  |
| Carolyn Sue Wolf | Services Coordination Specialist - | First Aid & Seizures                              | 4  |
| Carolyn Sue Wolf | Services Coordination Specialist - | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Carolyn Sue Wolf | Services Coordination Specialist - | Medicaid/SS                                       | 4  |
| Carolyn Sue Wolf | Services Coordination Specialist - | Permanency Planning Training                      | 13 |
| Carolyn Sue Wolf | Services Coordination Specialist - | SAMA Training                                     | 12 |
| Carolyn Sue Wolf | Services Coordination Specialist - | Psychotropic Medications                          | 3  |
| Carolyn Sue Wolf | Services Coordination Specialist - | Workplace Harassment Prevention                   | 2  |
| Veronica Neal    | Medical Records Clerk              | CH Mack Data Training                             | 8  |
| Veronica Neal    | Medical Records Clerk              | Client Rights                                     | 1  |
| Veronica Neal    | Medical Records Clerk              | Corporate Compliance                              | 0  |
| Veronica Neal    | Medical Records Clerk              | Culture Sensitivity                               | 1  |
| Veronica Neal    | Medical Records Clerk              | DocuData Training                                 | 2  |
| Veronica Neal    | Medical Records Clerk              | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Veronica Neal    | Medical Records Clerk              | Workplace Harassment Prevention                   | 1  |
| Veronica Neal    | Medical Records Clerk              | SAMA Training                                     | 4  |
| Christine Pintor | Medical Records Clerk              | CH Mack Data Training                             | 8  |
| Christine Pintor | Medical Records Clerk              | Client Rights                                     | 1  |

Performance/Productivity Report - State Assistance Planning Grant

|                   |                                  |   |    |
|-------------------|----------------------------------|---|----|
| Christine Pintor  | Medical Records Clerk            | Corporate Compliance                              | 1  |
| Christine Pintor  | Medical Records Clerk            | Culture Sensitivity                               | 1  |
| Christine Pintor  | Medical Records Clerk            | DocuData Training                                 | 2  |
| Christine Pintor  | Medical Records Clerk            | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Christine Pintor  | Medical Records Clerk            | Workplace Harassment Prevention                   | 1  |
| Christine Pintor  | Medical Records Clerk            | SAMA Training                                     | 4  |
| Maria Navarro     | Data Entry                       | CH Mack Data Training                             | 8  |
| Maria Navarro     | Data Entry                       | Client Rights                                     | 1  |
| Maria Navarro     | Data Entry                       | Corporate Compliance                              | 0  |
| Maria Navarro     | Data Entry                       | Culture Sensitivity                               | 1  |
| Maria Navarro     | Data Entry                       | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Maria Navarro     | Data Entry                       | Workplace Harassment Prevention                   | 1  |
| Maria Navarro     | Data Entry                       | SAMA Training                                     | 4  |
| Daniel Rosenberg  | Services Coordination Specialist | CH Mack Data Training                             | 8  |
| Daniel Rosenberg  | Services Coordination Specialist | Charges for Community Based Services              | 4  |
| Daniel Rosenberg  | Services Coordination Specialist | Client Rights                                     | 1  |
| Daniel Rosenberg  | Services Coordination Specialist | Corporate Compliance                              | 0  |
| Daniel Rosenberg  | Services Coordination Specialist | CPR - Adult                                       | 4  |
| Daniel Rosenberg  | Services Coordination Specialist | Culture Sensitivity                               | 1  |
| Daniel Rosenberg  | Services Coordination Specialist | DADS Community Options                            | 4  |
| Daniel Rosenberg  | Services Coordination Specialist | First Aid & Seizures                              | 4  |
| Daniel Rosenberg  | Services Coordination Specialist | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Daniel Rosenberg  | Services Coordination Specialist | Medicaid/SS                                       | 4  |
| Daniel Rosenberg  | Services Coordination Specialist | SAMA Training                                     | 12 |
| Daniel Rosenberg  | Services Coordination Specialist | Psychotropic Medications                          | 2  |
| Daniel Rosenberg  | Services Coordination Specialist | Workplace Harassment Prevention                   | 1  |
| Poppy N. Whiteley | Services Coordination Specialist | CH Mack Data Training                             | 8  |
| Poppy N. Whiteley | Services Coordination Specialist | Charges for Community Based Services              | 4  |
| Poppy N. Whiteley | Services Coordination Specialist | Client Rights                                     | 1  |
| Poppy N. Whiteley | Services Coordination Specialist | Corporate Compliance                              | 0  |
| Poppy N. Whiteley | Services Coordination Specialist | CPR - Adult                                       | 4  |
| Poppy N. Whiteley | Services Coordination Specialist | Culture Sensitivity                               | 1  |
| Poppy N. Whiteley | Services Coordination Specialist | DADS Community Options                            | 4  |
| Poppy N. Whiteley | Services Coordination Specialist | First Aid & Seizures                              | 4  |
| Poppy N. Whiteley | Services Coordination Specialist | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Poppy N. Whiteley | Services Coordination Specialist | Medicaid/SS                                       | 4  |
| Poppy N. Whiteley | Services Coordination Specialist | SAMA Training                                     | 12 |
| Poppy N. Whiteley | Services Coordination Specialist | Psychotropic Medications                          | 2  |
| Poppy N. Whiteley | Services Coordination Specialist | Workplace Harassment Prevention                   | 1  |
| Debra Wong        | Services Coordination Specialist | CH Mack Data Training                             | 8  |
| Debra Wong        | Services Coordination Specialist | Charges for Community Based Services              | 4  |
| Debra Wong        | Services Coordination Specialist | Client Rights                                     | 1  |
| Debra Wong        | Services Coordination Specialist | Corporate Compliance                              | 0  |
| Debra Wong        | Services Coordination Specialist | CPR - Adult                                       | 4  |
| Debra Wong        | Services Coordination Specialist | Culture Sensitivity                               | 1  |
| Debra Wong        | Services Coordination Specialist | DADS Community Options                            | 4  |
| Debra Wong        | Services Coordination Specialist | First Aid & Seizures                              | 4  |
| Debra Wong        | Services Coordination Specialist | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Debra Wong        | Services Coordination Specialist | Medicaid/SS                                       | 4  |
| Debra Wong        | Services Coordination Specialist | SAMA Training                                     | 12 |
| Debra Wong        | Services Coordination Specialist | Psychotropic Medications                          | 2  |
| Debra Wong        | Services Coordination Specialist | Workplace Harassment Prevention                   | 1  |
| Donna Landers     | Services Coordination Specialist | CH Mack Data Training                             | 8  |
| Donna Landers     | Services Coordination Specialist | Charges for Community Based Services              | 4  |
| Donna Landers     | Services Coordination Specialist | Client Rights                                     | 1  |
| Donna Landers     | Services Coordination Specialist | Consumer Directed Services Training               | 0  |
| Donna Landers     | Services Coordination Specialist | Corporate Compliance                              | 0  |
| Donna Landers     | Services Coordination Specialist | CPR - Adult                                       | 4  |
| Donna Landers     | Services Coordination Specialist | Culture Sensitivity                               | 1  |
| Donna Landers     | Services Coordination Specialist | DADS Community Options                            | 4  |
| Donna Landers     | Services Coordination Specialist | First Aid & Seizures                              | 4  |
| Donna Landers     | Services Coordination Specialist | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Donna Landers     | Services Coordination Specialist | Medicaid/SS                                       | 4  |
| Donna Landers     | Services Coordination Specialist | SAMA Training                                     | 12 |

Performance/Productivity Report - State Assistance Planning Grant

|                     |                                    |   |    |
|---------------------|------------------------------------|---|----|
| Donna Landers       | Services Coordination Specialist - | Psychotropic Medications                          | 2  |
| Donna Landers       | Services Coordination Specialist - | Workplace Harassment Prevention                   | 1  |
| James Almaguer      | Care Specialist - I & E            | Charges for Community Based Services              | 4  |
| James Almaguer      | Care Specialist - I & E            | Client Rights                                     | 1  |
| James Almaguer      | Care Specialist - I & E            | Corporate Compliance                              | 0  |
| James Almaguer      | Care Specialist - I & E            | CPR - Adult                                       | 4  |
| James Almaguer      | Care Specialist - I & E            | Culture Sensitivity                               | 1  |
| James Almaguer      | Care Specialist - I & E            | DADS Community Options                            | 4  |
| James Almaguer      | Care Specialist - I & E            | First Aid & Seizures                              | 4  |
| James Almaguer      | Care Specialist - I & E            | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| James Almaguer      | Care Specialist - I & E            | Medicaid/SS                                       | 4  |
| James Almaguer      | Care Specialist - I & E            | SAMA Training                                     | 12 |
| James Almaguer      | Care Specialist - I & E            | Psychotropic Medications                          | 2  |
| James Almaguer      | Care Specialist - I & E            | Workplace Harassment Prevention                   | 1  |
| Corina Arauza       | Care Specialist - I & E            | Charges for Community Based Services              | 4  |
| Corina Arauza       | Care Specialist - I & E            | Client Rights                                     | 1  |
| Corina Arauza       | Care Specialist - I & E            | Corporate Compliance                              | 0  |
| Corina Arauza       | Care Specialist - I & E            | CPR - Adult                                       | 4  |
| Corina Arauza       | Care Specialist - I & E            | Culture Sensitivity                               | 1  |
| Corina Arauza       | Care Specialist - I & E            | SAMA Training                                     | 12 |
| Corina Arauza       | Care Specialist - I & E            | Psychotropic Medications                          | 2  |
| Corina Arauza       | Care Specialist - I & E            | Workplace Harassment Prevention                   | 1  |
| David Rivera        | Care Specialist - I & E            | Charges for Community Based Services              | 4  |
| David Rivera        | Care Specialist - I & E            | Client Rights                                     | 1  |
| David Rivera        | Care Specialist - I & E            | Corporate Compliance                              | 0  |
| David Rivera        | Care Specialist - I & E            | CPR - Adult                                       | 4  |
| David Rivera        | Care Specialist - I & E            | Culture Sensitivity                               | 1  |
| David Rivera        | Care Specialist - I & E            | SAMA Training                                     | 12 |
| David Rivera        | Care Specialist - I & E            | Psychotropic Medications                          | 2  |
| David Rivera        | Care Specialist - I & E            | Workplace Harassment Prevention                   | 1  |
| Jennie Ledeaux      | Care Specialist - I & E            | CH Mack Data Training                             | 8  |
| Jennie Ledeaux      | Care Specialist - I & E            | Charges for Community Based Services              | 4  |
| Jennie Ledeaux      | Care Specialist - I & E            | Client Rights                                     | 1  |
| Jennie Ledeaux      | Care Specialist - I & E            | Corporate Compliance                              | 0  |
| Jennie Ledeaux      | Care Specialist - I & E            | Culture Sensitivity                               | 1  |
| Jennie Ledeaux      | Care Specialist - I & E            | CPR - Adult                                       | 4  |
| Jennie Ledeaux      | Care Specialist - I & E            | First Aid & Seizures                              | 4  |
| Jennie Ledeaux      | Care Specialist - I & E            | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Jennie Ledeaux      | Care Specialist - I & E            | Workplace Harassment Prevention                   | 1  |
| Jennie Ledeaux      | Care Specialist - I & E            | SAMA Training                                     | 12 |
| Jennie Ledeaux      | Care Specialist - I & E            | Psychotropic Medications                          | 2  |
| Kennet Mackey       | Medical Records Clerk              | CH Mack Data Training                             | 8  |
| Kennet Mackey       | Medical Records Clerk              | DocuData Training                                 | 2  |
| Kennet Mackey       | Medical Records Clerk              | Client Rights                                     | 1  |
| Kennet Mackey       | Medical Records Clerk              | Corporate Compliance                              | 0  |
| Kennet Mackey       | Medical Records Clerk              | Culture Sensitivity                               | 1  |
| Kennet Mackey       | Medical Records Clerk              | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Kennet Mackey       | Medical Records Clerk              | Workplace Harassment Prevention                   | 1  |
| Kennet Mackey       | Medical Records Clerk              | SAMA Training                                     | 4  |
| Pahola Ramos-Segura | Services Coordination Specialist - | CH Mack Data Training                             | 8  |
| Pahola Ramos-Segura | Services Coordination Specialist - | Charges for Community Based Services              | 4  |
| Pahola Ramos-Segura | Services Coordination Specialist - | Client Rights                                     | 1  |
| Pahola Ramos-Segura | Services Coordination Specialist - | Consumer Directed Services Training               | 12 |
| Pahola Ramos-Segura | Services Coordination Specialist - | Corporate Compliance                              | 0  |
| Pahola Ramos-Segura | Services Coordination Specialist - | CPR - Adult                                       | 4  |
| Pahola Ramos-Segura | Services Coordination Specialist - | Culture Sensitivity                               | 1  |
| Pahola Ramos-Segura | Services Coordination Specialist - | DADS Community Options                            | 4  |
| Pahola Ramos-Segura | Services Coordination Specialist - | First Aid & Seizures                              | 4  |
| Pahola Ramos-Segura | Services Coordination Specialist - | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Pahola Ramos-Segura | Services Coordination Specialist - | Medicaid/SS                                       | 4  |
| Pahola Ramos-Segura | Services Coordination Specialist - | SAMA Training                                     | 12 |
| Pahola Ramos-Segura | Services Coordination Specialist - | Psychotropic Medications                          | 2  |
| Pahola Ramos-Segura | Services Coordination Specialist - | Workplace Harassment Prevention                   | 1  |
| Robert B. Malven    | Services Coordination Specialist - |   | 8  |

Performance/Productivity Report - State Assistance Planning Grant

|                  |                       |              |            |   |   |    |
|------------------|-----------------------|--------------|------------|---|---|----|
| Robert B. Malven | Services              | Coordination | Specialist | - |   | 4  |
| Robert B. Malven | Services              | Coordination | Specialist | - |   | 1  |
| Robert B. Malven | Services              | Coordination | Specialist | - |   | 12 |
| Robert B. Malven | Services              | Coordination | Specialist | - |   | 0  |
| Robert B. Malven | Services              | Coordination | Specialist | - |   | 4  |
| Robert B. Malven | Services              | Coordination | Specialist | - |   | 1  |
| Robert B. Malven | Services              | Coordination | Specialist | - |   | 4  |
| Robert B. Malven | Services              | Coordination | Specialist | - |   | 4  |
| Robert B. Malven | Services              | Coordination | Specialist | - |   | 2  |
| Robert B. Malven | Services              | Coordination | Specialist | - |   | 4  |
| Robert B. Malven | Services              | Coordination | Specialist | - |   | 4  |
| Robert B. Malven | Services              | Coordination | Specialist | - |   | 2  |
| Robert B. Malven | Services              | Coordination | Specialist | - |   | 2  |
| Robert B. Malven | Services              | Coordination | Specialist | - |   | 1  |
| Kathleen Trent   | Services              | Coordination | Specialist | - | CH Mack Data Training                             | 8  |
| Kathleen Trent   | Services              | Coordination | Specialist | - | Charges for Community Based Services              | 4  |
| Kathleen Trent   | Services              | Coordination | Specialist | - | Client Rights                                     | 1  |
| Kathleen Trent   | Services              | Coordination | Specialist | - | Consumer Directed Services Training               | 12 |
| Kathleen Trent   | Services              | Coordination | Specialist | - | Corporate Compliance                              | 0  |
| Kathleen Trent   | Services              | Coordination | Specialist | - | CPR - Adult                                       | 4  |
| Kathleen Trent   | Services              | Coordination | Specialist | - | Culture Sensitivity                               | 1  |
| Kathleen Trent   | Services              | Coordination | Specialist | - | DADS Community Options                            | 4  |
| Kathleen Trent   | Services              | Coordination | Specialist | - | First Aid & Seizures                              | 4  |
| Kathleen Trent   | Services              | Coordination | Specialist | - | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Kathleen Trent   | Services              | Coordination | Specialist | - | Medicaid/SS                                       | 4  |
| Kathleen Trent   | Services              | Coordination | Specialist | - | SAMA Training                                     | 12 |
| Kathleen Trent   | Services              | Coordination | Specialist | - | Psychotropic Medications                          | 2  |
| Kathleen Trent   | Services              | Coordination | Specialist | - | Workplace Harassment Prevention                   | 1  |
| Dorothy Valdez   | Services              | Coordination | Specialist | - | CH Mack Data Training                             | 8  |
| Dorothy Valdez   | Services              | Coordination | Specialist | - | Charges for Community Based Services              | 4  |
| Dorothy Valdez   | Services              | Coordination | Specialist | - | Client Rights                                     | 1  |
| Dorothy Valdez   | Services              | Coordination | Specialist | - | Consumer Directed Services Training               | 12 |
| Dorothy Valdez   | Services              | Coordination | Specialist | - | Corporate Compliance                              | 0  |
| Dorothy Valdez   | Services              | Coordination | Specialist | - | CPR - Adult                                       | 4  |
| Dorothy Valdez   | Services              | Coordination | Specialist | - | Culture Sensitivity                               | 1  |
| Dorothy Valdez   | Services              | Coordination | Specialist | - | DADS Community Options                            | 4  |
| Dorothy Valdez   | Services              | Coordination | Specialist | - | First Aid & Seizures                              | 4  |
| Dorothy Valdez   | Services              | Coordination | Specialist | - | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Dorothy Valdez   | Services              | Coordination | Specialist | - | Medicaid/SS                                       | 4  |
| Dorothy Valdez   | Services              | Coordination | Specialist | - | SAMA Training                                     | 12 |
| Dorothy Valdez   | Services              | Coordination | Specialist | - | Psychotropic Medications                          | 2  |
| Dorothy Valdez   | Services              | Coordination | Specialist | - | Workplace Harassment Prevention                   | 1  |
| Maureen Kalifa   | Services              | Coordination | Specialist | - | CH Mack Data Training                             | 8  |
| Maureen Kalifa   | Services              | Coordination | Specialist | - | Charges for Community Based Services              | 4  |
| Maureen Kalifa   | Services              | Coordination | Specialist | - | Client Rights                                     | 1  |
| Maureen Kalifa   | Services              | Coordination | Specialist | - | Corporate Compliance                              | 0  |
| Maureen Kalifa   | Services              | Coordination | Specialist | - | CPR - Adult                                       | 4  |
| Maureen Kalifa   | Services              | Coordination | Specialist | - | Culture Sensitivity                               | 1  |
| Maureen Kalifa   | Services              | Coordination | Specialist | - | DADS Community Options                            | 4  |
| Maureen Kalifa   | Services              | Coordination | Specialist | - | First Aid & Seizures                              | 4  |
| Maureen Kalifa   | Services              | Coordination | Specialist | - | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Maureen Kalifa   | Services              | Coordination | Specialist | - | Medicaid/SS                                       | 4  |
| Maureen Kalifa   | Services              | Coordination | Specialist | - | SAMA Training                                     | 12 |
| Maureen Kalifa   | Services              | Coordination | Specialist | - | Psychotropic Medications                          | 2  |
| Maureen Kalifa   | Services              | Coordination | Specialist | - | Workplace Harassment Prevention                   | 1  |
| Melissa Moreno   | Medical Records Clerk |              |            |   | CH Mack Data Training                             | 8  |
| Melissa Moreno   | Medical Records Clerk |              |            |   | DocuData Training                                 | 2  |
| Melissa Moreno   | Medical Records Clerk |              |            |   | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Melissa Moreno   | Medical Records Clerk |              |            |   | Client Rights                                     | 1  |
| Melissa Moreno   | Medical Records Clerk |              |            |   | Corporate Compliance                              | 0  |
| Melissa Moreno   | Medical Records Clerk |              |            |   | Culture Sensitivity                               | 1  |
| Melissa Moreno   | Medical Records Clerk |              |            |   | Workplace Harassment Prevention                   | 1  |
| Melissa Moreno   | Medical Records Clerk |              |            |   | SAMA Training                                     | 4  |
| Mike Weakley     | Services              | Coordination | Specialist | - | CH Mack Data Training                             | 8  |
| Mike Weakley     | Services              | Coordination | Specialist | - | Charges for Community Based Services              | 4  |

Performance/Productivity Report - State Assistance Planning Grant

|                 |          |              |                 |   |    |
|-----------------|----------|--------------|-----------------|---|----|
| Mike Weakley    | Services | Coordination | Specialist      | - Client Rights                                     | 1  |
| Mike Weakley    | Services | Coordination | Specialist      | - Corporate Compliance                              | 0  |
| Mike Weakley    | Services | Coordination | Specialist      | - CPR - Adult                                       | 4  |
| Mike Weakley    | Services | Coordination | Specialist      | - Culture Sensitivity                               | 1  |
| Mike Weakley    | Services | Coordination | Specialist      | - DADS Community Options                            | 4  |
| Mike Weakley    | Services | Coordination | Specialist      | - First Aid & Seizures                              | 4  |
| Mike Weakley    | Services | Coordination | Specialist      | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Mike Weakley    | Services | Coordination | Specialist      | - Medicaid/SS                                       | 4  |
| Mike Weakley    | Services | Coordination | Specialist      | - SAMA Training                                     | 12 |
| Mike Weakley    | Services | Coordination | Specialist      | - Psychotropic Medications                          | 2  |
| Mike Weakley    | Services | Coordination | Specialist      | - Workplace Harassment Prevention                   | 1  |
| Tanya Rhodes    | Services | Coordinator  | Specialist - GR | CH Mack Data Training                               | 8  |
| Tanya Rhodes    | Services | Coordinator  | Specialist - GR | Charges for Community Based Services                | 4  |
| Tanya Rhodes    | Services | Coordinator  | Specialist - GR | Client Rights                                       | 1  |
| Tanya Rhodes    | Services | Coordinator  | Specialist - GR | Corporate Compliance                                | 0  |
| Tanya Rhodes    | Services | Coordinator  | Specialist - GR | CPR - Adult   | 4  |
| Tanya Rhodes    | Services | Coordinator  | Specialist - GR | Culture Sensitivity                                 | 1  |
| Tanya Rhodes    | Services | Coordinator  | Specialist - GR | First Aid & Seizures                                | 4  |
| Tanya Rhodes    | Services | Coordinator  | Specialist - GR | SAMA Training                                       | 12 |
| Tanya Rhodes    | Services | Coordinator  | Specialist - GR | Psychotropic Medications                            | 2  |
| Tanya Rhodes    | Services | Coordinator  | Specialist - GR | Infections Control/HIV/AIDS/Universal Precautions   | 2  |
| Tanya Rhodes    | Services | Coordinator  | Specialist - GR | Workplace Harassment Prevention                     | 1  |
| Tanya Rhodes    | Services | Coordinator  | Specialist - GR |   |    |
| Adriana Arispe  | Services | Coordinator  | Specialist -HCS | CH Mack Data Training                               | 8  |
| Adriana Arispe  | Services | Coordinator  | Specialist -HCS | Charges for Community Based Services                | 4  |
| Adriana Arispe  | Services | Coordinator  | Specialist -HCS | Client Rights                                       | 1  |
| Adriana Arispe  | Services | Coordinator  | Specialist -HCS | Corporate Compliance                                | 0  |
| Adriana Arispe  | Services | Coordinator  | Specialist -HCS | CPR - Adult   | 4  |
| Adriana Arispe  | Services | Coordinator  | Specialist -HCS | Culture Sensitivity                                 | 1  |
| Adriana Arispe  | Services | Coordinator  | Specialist -HCS | First Aid & Seizures                                | 4  |
| Adriana Arispe  | Services | Coordinator  | Specialist -HCS | SAMA Training                                       | 12 |
| Adriana Arispe  | Services | Coordinator  | Specialist -HCS | Psychotropic Medications                            | 2  |
| Adriana Arispe  | Services | Coordinator  | Specialist -HCS | Infections Control/HIV/AIDS/Universal Precautions   | 2  |
| Adriana Arispe  | Services | Coordinator  | Specialist -HCS | Workplace Harassment Prevention                     | 1  |
| Patty Garcia    | I & E    |              |                 | Charges for Community Based Services                | 4  |
| Patty Garcia    | I & E    |              |                 | Client Rights                                       | 1  |
| Patty Garcia    | I & E    |              |                 | Corporate Compliance                                | 0  |
| Patty Garcia    | I & E    |              |                 | Culture Sensitivity                                 | 1  |
| Patty Garcia    | I & E    |              |                 | DADS Community Options                              | 4  |
| Patty Garcia    | I & E    |              |                 | Medicaid/SS   | 4  |
| Patty Garcia    | I & E    |              |                 | SAMA Training                                       | 12 |
| Patty Garcia    | I & E    |              |                 | Policies and Procedures/Workers Compensa            | 4  |
| Patty Garcia    | I & E    |              |                 | Workplace Harassment Prevention                     | 1  |
| Patty Garcia    | I & E    |              |                 | Psychotropic Medications                            | 2  |
| Patty Garcia    | I & E    |              |                 | Infections Control/HIV/AIDS/Universal Precautions   | 2  |
| Linda Rodriguez | Services | Coordinator  | Specialist -GR  | Charges for Community Based Services                | 4  |
| Linda Rodriguez | Services | Coordinator  | Specialist -GR  | Client Rights                                       | 1  |
| Linda Rodriguez | Services | Coordinator  | Specialist -GR  | Corporate Compliance                                | 0  |
| Linda Rodriguez | Services | Coordinator  | Specialist -GR  | Culture Sensitivity                                 | 1  |
| Linda Rodriguez | Services | Coordinator  | Specialist -GR  | DADS Community Options                              | 4  |
| Linda Rodriguez | Services | Coordinator  | Specialist -GR  | Medicaid/SS   | 4  |
| Linda Rodriguez | Services | Coordinator  | Specialist -GR  | SAMA Training                                       | 12 |
| Linda Rodriguez | Services | Coordinator  | Specialist -GR  | Policies and Procedures/Workers Compensa            | 4  |
| Linda Rodriguez | Services | Coordinator  | Specialist -GR  | Workplace Harassment Prevention                     | 1  |
| Linda Rodriguez | Services | Coordinator  | Specialist -GR  | Psychotropic Medications                            | 2  |
| Linda Rodriguez | Services | Coordinator  | Specialist -GR  | Infections Control/HIV/AIDS/Universal Precautions   | 2  |
| Linda Rodriguez | Services | Coordinator  | Specialist -GR  | CH Mack Data Training                               | 8  |
| Linda Rodriguez | Services | Coordinator  | Specialist -GR  | Charges for Community Based Services                | 4  |
| Raymond Paige   | Services | Coordination | Specialist      | - Client Rights                                     | 1  |
| Raymond Paige   | Services | Coordination | Specialist      | - Corporate Compliance                              | 0  |
| Raymond Paige   | Services | Coordination | Specialist      | - CPR - Adult                                       | 4  |
| Raymond Paige   | Services | Coordination | Specialist      | - Culture Sensitivity                               | 1  |
| Raymond Paige   | Services | Coordination | Specialist      | - DADS Community Options                            | 4  |
| Raymond Paige   | Services | Coordination | Specialist      | - First Aid & Seizures                              | 4  |



Performance/Productivity Report - State Assistance Planning Grant

|                 |                                    |   |    |
|-----------------|------------------------------------|---|----|
| Raymond Paige   | Services Coordination Specialist - | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Raymond Paige   | Services Coordination Specialist - | Medicaid/SS                                       | 4  |
| Raymond Paige   | Services Coordination Specialist - | SAMA Training                                     | 12 |
| Raymond Paige   | Services Coordination Specialist - | Psychotropic Medications                          | 2  |
| Raymond Paige   | Services Coordination Specialist - | Workplace Harassment Prevention                   | 1  |
| Raymond Paige   | Services Coordination Specialist - | CH Mack Data Training                             | 8  |
| Raymond Paige   | Services Coordination Specialist - | Charges for Community Based Services              | 4  |
| Anthony Jalomo  | ALA Director                       | Client Rights                                     | 1  |
| Anthony Jalomo  | ALA Director                       | Corporate Compliance                              | 0  |
| Anthony Jalomo  | ALA Director                       | CPR - Adult                                       | 4  |
| Anthony Jalomo  | ALA Director                       | Culture Sensitivity                               | 1  |
| Anthony Jalomo  | ALA Director                       | DADS Community Options                            | 4  |
| Anthony Jalomo  | ALA Director                       | First Aid & Seizures                              | 4  |
| Arnold Ferguson | Team Leader - GR                   | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Arnold Ferguson | Team Leader - GR                   | Medicaid/SS                                       | 4  |
| Arnold Ferguson | Team Leader - GR                   | SAMA Training                                     | 12 |
| Arnold Ferguson | Team Leader - GR                   | Psychotropic Medications                          | 2  |
| Arnold Ferguson | Team Leader - GR                   | Workplace Harassment Prevention                   | 1  |
| Arnold Ferguson | Team Leader - GR                   | CH Mack Data Training                             | 8  |
| Arnold Ferguson | Team Leader - GR                   | Client Rights                                     | 1  |
| Arnold Ferguson | Team Leader - GR                   | Corporate Compliance                              | 0  |
| Arnold Ferguson | Team Leader - GR                   | Culture Sensitivity                               | 1  |
| Arnold Ferguson | Team Leader - GR                   | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Arnold Ferguson | Team Leader - GR                   | Workplace Harassment Prevention                   | 1  |
| Arnold Ferguson | Team Leader - GR                   | CH Mack Data Training                             | 8  |
| Arnold Ferguson | Team Leader - GR                   | Charges for Community Based Services              | 4  |
| Tammy Webster   | Team Leader - GR                   | Client Rights                                     | 1  |
| Tammy Webster   | Team Leader - GR                   | Corporate Compliance                              | 0  |
| Tammy Webster   | Team Leader - GR                   | CPR - Adult                                       | 4  |
| Tammy Webster   | Team Leader - GR                   | Culture Sensitivity                               | 1  |
| Tammy Webster   | Team Leader - GR                   | DADS Community Options                            | 4  |
| Tammy Webster   | Team Leader - GR                   | First Aid & Seizures                              | 4  |
| Tammy Webster   | Team Leader - GR                   | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Tammy Webster   | Team Leader - GR                   | Medicaid/SS                                       | 4  |
| Tammy Webster   | Team Leader - GR                   | SAMA Training                                     | 12 |
| Tammy Webster   | Team Leader - GR                   | Psychotropic Medications                          | 2  |
| Tammy Webster   | Team Leader - GR                   | Workplace Harassment Prevention                   | 1  |
| Tammy Webster   | Team Leader - GR                   | CH Mack Data Training                             | 8  |
| Tammy Webster   | Team Leader - GR                   | Charges for Community Based Services              | 4  |
| Carmen Elizondo | GR                                 | Client Rights                                     | 1  |
| Carmen Elizondo | GR                                 | Corporate Compliance                              | 0  |
| Carmen Elizondo | GR                                 | CPR - Adult                                       | 4  |
| Carmen Elizondo | GR                                 | Culture Sensitivity                               | 1  |
| Carmen Elizondo | GR                                 | DADS Community Options                            | 4  |
| Carmen Elizondo | GR                                 | First Aid & Seizures                              | 4  |
| Carmen Elizondo | GR                                 | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Carmen Elizondo | GR                                 | Medicaid/SS                                       | 4  |
| Carmen Elizondo | GR                                 | SAMA Training                                     | 12 |
| Carmen Elizondo | GR                                 | Psychotropic Medications                          | 2  |
| Carmen Elizondo | GR                                 | Workplace Harassment Prevention                   | 1  |
| Carmen Elizondo | GR                                 | CH Mack Data Training                             | 8  |
| Carmen Elizondo | GR                                 | Charges for Community Based Services              | 4  |
| Adriana Almanza | GR                                 | Client Rights                                     | 1  |
| Adriana Almanza | GR                                 | Corporate Compliance                              | 0  |
| Adriana Almanza | GR                                 | CPR - Adult                                       | 4  |
| Adriana Almanza | GR                                 | Culture Sensitivity                               | 1  |
| Adriana Almanza | GR                                 | DADS Community Options                            | 4  |
| Adriana Almanza | GR                                 | First Aid & Seizures                              | 4  |
| Adriana Almanza | GR                                 | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Adriana Almanza | GR                                 | Medicaid/SS                                       | 4  |
| Adriana Almanza | GR                                 | SAMA Training                                     | 12 |
| Adriana Almanza | GR                                 | Psychotropic Medications                          | 2  |
| Adriana Almanza | GR                                 | Workplace Harassment Prevention                   | 1  |
| Adriana Almanza | GR                                 | CH Mack Data Training                             | 8  |

Performance/Productivity Report - State Assistance Planning Grant

|                     |                                    |   |    |
|---------------------|------------------------------------|---|----|
| Adriana Almanza     | GR                                 | Charges for Community Based Services              | 4  |
| Gioianne Washington | Compliance Reviewer - GR           | Client Rights                                     | 1  |
| Gioianne Washington | Compliance Reviewer - GR           | Corporate Compliance                              | 0  |
| Gioianne Washington | Compliance Reviewer - GR           | CPR - Adult                                       | 4  |
| Gioianne Washington | Compliance Reviewer - GR           | Culture Sensitivity                               | 1  |
| Gioianne Washington | Compliance Reviewer - GR           | DADS Community Options                            | 4  |
| Gioianne Washington | Compliance Reviewer - GR           | First Aid & Seizures                              | 4  |
| Gioianne Washington | Compliance Reviewer - GR           | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Gioianne Washington | Compliance Reviewer - GR           | Medicaid/SS                                       | 4  |
| Gioianne Washington | Compliance Reviewer - GR           | SAMA Training                                     | 12 |
| Gioianne Washington | Compliance Reviewer - GR           | Psychotropic Medications                          | 2  |
| Gioianne Washington | Compliance Reviewer - GR           | Workplace Harassment Prevention                   | 1  |
| Gioianne Washington | Compliance Reviewer - GR           | CH Mack Data Training                             | 8  |
| Gioianne Washington | Compliance Reviewer - GR           | Charges for Community Based Services              | 4  |
| Satira Hollis       | Services Coordinator - COS         | Client Rights                                     | 1  |
| Satira Hollis       | Services Coordinator - COS         | Corporate Compliance                              | 0  |
| Satira Hollis       | Services Coordinator - COS         | CPR - Adult                                       | 4  |
| Satira Hollis       | Services Coordinator - COS         | Culture Sensitivity                               | 1  |
| Satira Hollis       | Services Coordinator - COS         | DADS Community Options                            | 4  |
| Satira Hollis       | Services Coordinator - COS         | First Aid & Seizures                              | 4  |
| Satira Hollis       | Services Coordinator - COS         | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Satira Hollis       | Services Coordinator - COS         | Medicaid/SS                                       | 4  |
| Satira Hollis       | Services Coordinator - COS         | SAMA Training                                     | 12 |
| Satira Hollis       | Services Coordinator - COS         | Psychotropic Medications                          | 2  |
| Satira Hollis       | Services Coordinator - COS         | Workplace Harassment Prevention                   | 1  |
| Satira Hollis       | Services Coordinator - COS         | CH Mack Data Training                             | 8  |
| Satira Hollis       | Services Coordinator - COS         | Charges for Community Based Services              | 4  |
| Teresa Kolenda      | Administrative Assistant           | Client Rights                                     | 1  |
| Teresa Kolenda      | Administrative Assistant           | Corporate Compliance                              | 0  |
| Teresa Kolenda      | Administrative Assistant           | CPR - Adult                                       | 4  |
| Teresa Kolenda      | Administrative Assistant           | Culture Sensitivity                               | 1  |
| Teresa Kolenda      | Administrative Assistant           | DADS Community Options                            | 4  |
| Teresa Kolenda      | Administrative Assistant           | First Aid & Seizures                              | 4  |
| Teresa Kolenda      | Administrative Assistant           | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Patrick Hopkins     | Clinical Psychologist              | Medicaid/SS                                       | 4  |
| Patrick Hopkins     | Clinical Psychologist              | SAMA Training                                     | 12 |
| Patrick Hopkins     | Clinical Psychologist              | Psychotropic Medications                          | 2  |
| Patrick Hopkins     | Clinical Psychologist              | Workplace Harassment Prevention                   | 1  |
| Patrick Hopkins     | Clinical Psychologist              | CH Mack Data Training                             | 8  |
| Patrick Hopkins     | Clinical Psychologist              | Client Rights                                     | 1  |
| Patrick Hopkins     | Clinical Psychologist              | Corporate Compliance                              | 0  |
| Patrick Hopkins     | Clinical Psychologist              | Culture Sensitivity                               | 1  |
| Patrick Hopkins     | Clinical Psychologist              | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Patrick Hopkins     | Clinical Psychologist              | Workplace Harassment Prevention                   | 1  |
| Patrick Hopkins     | Clinical Psychologist              | SAMA Training                                     | 4  |
| Vanessa Chan        | Psychological Associate            | C.E.U.'s  | 6  |
| Vanessa Chan        | Psychological Associate            | Client Rights                                     | 1  |
| Vanessa Chan        | Psychological Associate            | Corporate Compliance                              | 0  |
| Vanessa Chan        | Psychological Associate            | CPR - Adult                                       | 4  |
| Vanessa Chan        | Psychological Associate            | Culture Sensitivity                               | 1  |
| Vanessa Chan        | Psychological Associate            | First Aid & Seizures                              | 4  |
| Vanessa Chan        | Psychological Associate            | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Vanessa Chan        | Psychological Associate            | SAMA Training                                     | 12 |
| Wallace Ross        | Psychological Associate            | Policies and Procedures/Workers Compensa          | 4  |
| Wallace Ross        | Psychological Associate            | Psychotropic Medications                          | 2  |
| Wallace Ross        | Psychological Associate            | Workplace Harassment Prevention                   | 1  |
| Wallace Ross        | Psychological Associate            | C.E.U.'s  | 6  |
| Wallace Ross        | Psychological Associate            | Charges for Community Based Services              | 4  |
| Wallace Ross        | Psychological Associate            | Client Rights                                     | 1  |
| Wallace Ross        | Psychological Associate            | Corporate Compliance                              | 0  |
| Wallace Ross        | Psychological Associate            | Culture Sensitivity                               | 1  |
| Sandra Barrera      | Services Coordination Specialist - | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Sandra Barrera      | Services Coordination Specialist - | SAMA Training                                     | 12 |
| Sandra Barrera      | Services Coordination Specialist - | Workplace Harassment Prevention                   | 1  |

Performance/Productivity Report - State Assistance Planning Grant

|                    |          |              |            |   |    |
|--------------------|----------|--------------|------------|---|----|
| Sandra Barrera     | Services | Coordination | Specialist | - C.E.U.'s  | 6  |
| Sandra Barrera     | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Sandra Barrera     | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Sandra Barrera     | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Sandra Barrera     | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Sandra Barrera     | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Sandra Barrera     | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Sandra Barrera     | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Sandra Barrera     | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Sandra Barrera     | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Harmony Cooper     | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Harmony Cooper     | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Harmony Cooper     | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Harmony Cooper     | Services | Coordination | Specialist | - C.E.U.'s  | 6  |
| Harmony Cooper     | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Harmony Cooper     | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Harmony Cooper     | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Harmony Cooper     | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Harmony Cooper     | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Harmony Cooper     | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Harmony Cooper     | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Harmony Cooper     | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Harmony Cooper     | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Josephine Booker   | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Josephine Booker   | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Josephine Booker   | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Josephine Booker   | Services | Coordination | Specialist | - C.E.U.'s  | 6  |
| Josephine Booker   | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Josephine Booker   | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Josephine Booker   | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Josephine Booker   | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Josephine Booker   | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Josephine Booker   | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Josephine Booker   | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Josephine Booker   | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Josephine Booker   | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Roberta Berkley    | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Roberta Berkley    | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Roberta Berkley    | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Roberta Berkley    | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Roberta Berkley    | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Roberta Berkley    | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Roberta Berkley    | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Roberta Berkley    | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Roberta Berkley    | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Roberta Berkley    | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Roberta Berkley    | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Roberta Berkley    | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Roberta Berkley    | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Sheila Butler-Hill | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Sheila Butler-Hill | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Sheila Butler-Hill | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Sheila Butler-Hill | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Sheila Butler-Hill | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Sheila Butler-Hill | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Sheila Butler-Hill | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Sheila Butler-Hill | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Sheila Butler-Hill | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Sheila Butler-Hill | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Sheila Butler-Hill | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Sheila Butler-Hill | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Sheila Butler-Hill | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Jennifer Caruso    | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Jennifer Caruso    | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |

Performance/Productivity Report - State Assistance Planning Grant

|                  |          |              |            |   |    |
|------------------|----------|--------------|------------|---|----|
| Jennifer Caruso  | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Jennifer Caruso  | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Jennifer Caruso  | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Jennifer Caruso  | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Jennifer Caruso  | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Jennifer Caruso  | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Jennifer Caruso  | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Jennifer Caruso  | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Jennifer Caruso  | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Jennifer Caruso  | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Jennifer Caruso  | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Laura Enrione    | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Laura Enrione    | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Laura Enrione    | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Laura Enrione    | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Laura Enrione    | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Laura Enrione    | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Laura Enrione    | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Laura Enrione    | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Laura Enrione    | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Laura Enrione    | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Laura Enrione    | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Laura Enrione    | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Laura Enrione    | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Eneida Gonzalez  | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Eneida Gonzalez  | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Eneida Gonzalez  | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Eneida Gonzalez  | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Eneida Gonzalez  | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Eneida Gonzalez  | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Eneida Gonzalez  | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Eneida Gonzalez  | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Eneida Gonzalez  | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Eneida Gonzalez  | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Eneida Gonzalez  | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Eneida Gonzalez  | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Eneida Gonzalez  | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Krystal Gonzalez | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Krystal Gonzalez | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Krystal Gonzalez | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Krystal Gonzalez | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Krystal Gonzalez | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Krystal Gonzalez | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Krystal Gonzalez | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Krystal Gonzalez | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Krystal Gonzalez | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Krystal Gonzalez | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Krystal Gonzalez | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Krystal Gonzalez | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Krystal Gonzalez | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Gerald Perez     | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Gerald Perez     | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Gerald Perez     | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Gerald Perez     | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Gerald Perez     | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Gerald Perez     | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Gerald Perez     | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Gerald Perez     | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Gerald Perez     | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Gerald Perez     | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Gerald Perez     | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Gerald Perez     | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Gerald Perez     | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Pamela Clark     | Services | Coordination | Specialist | - Client Rights                                     | 1  |

Performance/Productivity Report - State Assistance Planning Grant

|                        |          |              |            |   |    |
|------------------------|----------|--------------|------------|---|----|
| Pamela Clark           | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Pamela Clark           | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Pamela Clark           | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Pamela Clark           | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Pamela Clark           | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Pamela Clark           | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Pamela Clark           | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Pamela Clark           | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Pamela Clark           | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Pamela Clark           | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Pamela Clark           | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Pamela Clark           | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| JoAnn Clinton          | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| JoAnn Clinton          | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| JoAnn Clinton          | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| JoAnn Clinton          | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| JoAnn Clinton          | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| JoAnn Clinton          | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| JoAnn Clinton          | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| JoAnn Clinton          | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| JoAnn Clinton          | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| JoAnn Clinton          | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| JoAnn Clinton          | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| JoAnn Clinton          | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| JoAnn Clinton          | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Kendra Herring         | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Kendra Herring         | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Kendra Herring         | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Kendra Herring         | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Kendra Herring         | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Kendra Herring         | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Kendra Herring         | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Kendra Herring         | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Kendra Herring         | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Kendra Herring         | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Kendra Herring         | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Kendra Herring         | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Kendra Herring         | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Miranda Williams       | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Miranda Williams       | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Miranda Williams       | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Miranda Williams       | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Miranda Williams       | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Miranda Williams       | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Miranda Williams       | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Miranda Williams       | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Miranda Williams       | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Miranda Williams       | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Miranda Williams       | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Miranda Williams       | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Miranda Williams       | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Delgado, Flor Angelica | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Delgado, Flor Angelica | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Delgado, Flor Angelica | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Delgado, Flor Angelica | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Delgado, Flor Angelica | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Delgado, Flor Angelica | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Delgado, Flor Angelica | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Delgado, Flor Angelica | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Delgado, Flor Angelica | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Delgado, Flor Angelica | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Delgado, Flor Angelica | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Delgado, Flor Angelica | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Delgado, Flor Angelica | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |

Performance/Productivity Report - State Assistance Planning Grant

|                     |          |              |            |   |    |
|---------------------|----------|--------------|------------|---|----|
| Yaritza Diaz-Cosino | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Yaritza Diaz-Cosino | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Yaritza Diaz-Cosino | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Yaritza Diaz-Cosino | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Yaritza Diaz-Cosino | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Yaritza Diaz-Cosino | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Yaritza Diaz-Cosino | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Yaritza Diaz-Cosino | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Yaritza Diaz-Cosino | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Yaritza Diaz-Cosino | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Yaritza Diaz-Cosino | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Yaritza Diaz-Cosino | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Yaritza Diaz-Cosino | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Jessica Donovan     | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Jessica Donovan     | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Jessica Donovan     | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Jessica Donovan     | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Jessica Donovan     | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Jessica Donovan     | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Jessica Donovan     | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Jessica Donovan     | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Jessica Donovan     | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Jessica Donovan     | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Jessica Donovan     | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Jessica Donovan     | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Jessica Donovan     | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Joan Ellebracht     | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Joan Ellebracht     | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Joan Ellebracht     | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Joan Ellebracht     | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Joan Ellebracht     | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Joan Ellebracht     | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Joan Ellebracht     | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Joan Ellebracht     | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Joan Ellebracht     | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Joan Ellebracht     | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Joan Ellebracht     | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Joan Ellebracht     | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Joan Ellebracht     | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Jessica Esquivel    | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Jessica Esquivel    | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Jessica Esquivel    | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Jessica Esquivel    | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Jessica Esquivel    | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Jessica Esquivel    | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Jessica Esquivel    | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Jessica Esquivel    | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Jessica Esquivel    | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Jessica Esquivel    | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Jessica Esquivel    | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Jessica Esquivel    | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Jessica Esquivel    | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Johana Fraige       | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Johana Fraige       | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Johana Fraige       | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Johana Fraige       | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Johana Fraige       | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Johana Fraige       | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Johana Fraige       | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Johana Fraige       | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Johana Fraige       | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Johana Fraige       | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Johana Fraige       | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Johana Fraige       | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |

Performance/Productivity Report - State Assistance Planning Grant

|                    |          |              |            |   |    |
|--------------------|----------|--------------|------------|---|----|
| Johana Fraige      | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Gregory Haugabrook | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Gregory Haugabrook | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Gregory Haugabrook | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Gregory Haugabrook | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Gregory Haugabrook | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Gregory Haugabrook | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Gregory Haugabrook | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Gregory Haugabrook | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Gregory Haugabrook | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Gregory Haugabrook | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Gregory Haugabrook | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Gregory Haugabrook | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Gregory Haugabrook | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Philip Zapata      | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Philip Zapata      | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Philip Zapata      | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Philip Zapata      | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Philip Zapata      | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Philip Zapata      | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Philip Zapata      | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Philip Zapata      | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Philip Zapata      | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Philip Zapata      | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Philip Zapata      | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Philip Zapata      | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Philip Zapata      | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Laura Miyakawa     | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Laura Miyakawa     | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Laura Miyakawa     | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Laura Miyakawa     | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Laura Miyakawa     | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Laura Miyakawa     | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Laura Miyakawa     | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Laura Miyakawa     | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Laura Miyakawa     | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Laura Miyakawa     | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Laura Miyakawa     | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Laura Miyakawa     | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Laura Miyakawa     | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Pauline Zulaica    | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Pauline Zulaica    | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Pauline Zulaica    | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Pauline Zulaica    | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Pauline Zulaica    | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Pauline Zulaica    | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Pauline Zulaica    | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Pauline Zulaica    | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Pauline Zulaica    | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Pauline Zulaica    | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Pauline Zulaica    | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Pauline Zulaica    | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Pauline Zulaica    | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Teresa Gutierrez   | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Teresa Gutierrez   | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Teresa Gutierrez   | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Teresa Gutierrez   | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Teresa Gutierrez   | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Teresa Gutierrez   | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Teresa Gutierrez   | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Teresa Gutierrez   | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Teresa Gutierrez   | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Teresa Gutierrez   | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Teresa Gutierrez   | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |

Performance/Productivity Report - State Assistance Planning Grant

|                    |          |              |            |   |    |
|--------------------|----------|--------------|------------|---|----|
| Teresa Gutierrez   | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Teresa Gutierrez   | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Margaret Hernandez | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Margaret Hernandez | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Margaret Hernandez | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Margaret Hernandez | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Margaret Hernandez | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Margaret Hernandez | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Margaret Hernandez | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Margaret Hernandez | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Margaret Hernandez | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Margaret Hernandez | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Margaret Hernandez | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Margaret Hernandez | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Margaret Hernandez | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Roberto Garcia     | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Roberto Garcia     | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Roberto Garcia     | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Roberto Garcia     | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Roberto Garcia     | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Roberto Garcia     | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Roberto Garcia     | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Roberto Garcia     | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Roberto Garcia     | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Roberto Garcia     | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Roberto Garcia     | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Roberto Garcia     | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Roberto Garcia     | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Chimene Marsh      | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Chimene Marsh      | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Chimene Marsh      | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Chimene Marsh      | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Chimene Marsh      | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Chimene Marsh      | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Chimene Marsh      | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Chimene Marsh      | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Chimene Marsh      | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Chimene Marsh      | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Chimene Marsh      | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Chimene Marsh      | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Chimene Marsh      | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Rachel Kipkemboi   | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Rachel Kipkemboi   | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Rachel Kipkemboi   | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Rachel Kipkemboi   | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Rachel Kipkemboi   | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Rachel Kipkemboi   | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Rachel Kipkemboi   | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Rachel Kipkemboi   | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Rachel Kipkemboi   | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Rachel Kipkemboi   | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Rachel Kipkemboi   | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Rachel Kipkemboi   | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Rachel Kipkemboi   | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Belinda Murgia     | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Belinda Murgia     | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Belinda Murgia     | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Belinda Murgia     | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Belinda Murgia     | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Belinda Murgia     | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Belinda Murgia     | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Belinda Murgia     | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Belinda Murgia     | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Belinda Murgia     | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |



Performance/Productivity Report - State Assistance Planning Grant

|                  |          |              |            |   |    |
|------------------|----------|--------------|------------|---|----|
| Belinda Murgia   | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Belinda Murgia   | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Belinda Murgia   | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Rosina Osuna     | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Rosina Osuna     | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Rosina Osuna     | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Rosina Osuna     | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Rosina Osuna     | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Rosina Osuna     | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Rosina Osuna     | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Rosina Osuna     | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Rosina Osuna     | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Rosina Osuna     | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Rosina Osuna     | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Rosina Osuna     | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Rosina Osuna     | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Lorena Parada    | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Lorena Parada    | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Lorena Parada    | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Lorena Parada    | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Lorena Parada    | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Lorena Parada    | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Lorena Parada    | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Lorena Parada    | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Lorena Parada    | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Lorena Parada    | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Lorena Parada    | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Lorena Parada    | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Lorena Parada    | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Elizabeth Parsch | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Elizabeth Parsch | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Elizabeth Parsch | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Elizabeth Parsch | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Elizabeth Parsch | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Elizabeth Parsch | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Elizabeth Parsch | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Elizabeth Parsch | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Elizabeth Parsch | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Elizabeth Parsch | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Elizabeth Parsch | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Elizabeth Parsch | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Elizabeth Parsch | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Anna Perez       | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Anna Perez       | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Anna Perez       | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Anna Perez       | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Anna Perez       | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Anna Perez       | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Anna Perez       | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Anna Perez       | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Anna Perez       | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Anna Perez       | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Anna Perez       | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Anna Perez       | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Anna Perez       | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Amanda Revilla   | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Amanda Revilla   | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Amanda Revilla   | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Amanda Revilla   | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Amanda Revilla   | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Amanda Revilla   | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Amanda Revilla   | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Amanda Revilla   | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Amanda Revilla   | Services | Coordination | Specialist | - SAMA Training                                     | 12 |

Performance/Productivity Report - State Assistance Planning Grant

|                       |          |              |            |   |    |
|-----------------------|----------|--------------|------------|---|----|
| Amanda Revilla        | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Amanda Revilla        | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Amanda Revilla        | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Amanda Revilla        | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Azeneth Reyez         | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Azeneth Reyez         | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Azeneth Reyez         | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Azeneth Reyez         | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Azeneth Reyez         | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Azeneth Reyez         | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Azeneth Reyez         | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Azeneth Reyez         | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Azeneth Reyez         | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Azeneth Reyez         | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Azeneth Reyez         | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Azeneth Reyez         | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Azeneth Reyez         | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Rivon-Roberts, Ashley | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Rivon-Roberts, Ashley | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Rivon-Roberts, Ashley | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Rivon-Roberts, Ashley | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Rivon-Roberts, Ashley | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Rivon-Roberts, Ashley | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Rivon-Roberts, Ashley | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Rivon-Roberts, Ashley | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Rivon-Roberts, Ashley | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Rivon-Roberts, Ashley | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Rivon-Roberts, Ashley | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Rivon-Roberts, Ashley | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Rivon-Roberts, Ashley | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Clara Sanchez         | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Clara Sanchez         | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Clara Sanchez         | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Clara Sanchez         | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Clara Sanchez         | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Clara Sanchez         | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Clara Sanchez         | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Clara Sanchez         | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Clara Sanchez         | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Clara Sanchez         | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Clara Sanchez         | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Clara Sanchez         | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Clara Sanchez         | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Angela Sanchez-Concha | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Angela Sanchez-Concha | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Angela Sanchez-Concha | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Angela Sanchez-Concha | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Angela Sanchez-Concha | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Angela Sanchez-Concha | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Angela Sanchez-Concha | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Angela Sanchez-Concha | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Angela Sanchez-Concha | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Angela Sanchez-Concha | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Angela Sanchez-Concha | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Angela Sanchez-Concha | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Angela Sanchez-Concha | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Adela Segovia         | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Adela Segovia         | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Adela Segovia         | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Adela Segovia         | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Adela Segovia         | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Adela Segovia         | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Adela Segovia         | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Adela Segovia         | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |

Performance/Productivity Report - State Assistance Planning Grant

|                   |          |              |            |   |    |
|-------------------|----------|--------------|------------|---|----|
| Adela Segovia     | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Adela Segovia     | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Adela Segovia     | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Adela Segovia     | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Adela Segovia     | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Keena Shaw        | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Keena Shaw        | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Keena Shaw        | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Keena Shaw        | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Keena Shaw        | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Keena Shaw        | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Keena Shaw        | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Keena Shaw        | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Keena Shaw        | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Keena Shaw        | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Keena Shaw        | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Keena Shaw        | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Keena Shaw        | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| James Smith       | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| James Smith       | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| James Smith       | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| James Smith       | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| James Smith       | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| James Smith       | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| James Smith       | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| James Smith       | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| James Smith       | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| James Smith       | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| James Smith       | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| James Smith       | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| James Smith       | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Steven Tirado     | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Steven Tirado     | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Steven Tirado     | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Steven Tirado     | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Steven Tirado     | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Steven Tirado     | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Steven Tirado     | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Steven Tirado     | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Steven Tirado     | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Steven Tirado     | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Steven Tirado     | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Steven Tirado     | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Steven Tirado     | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Esmeralda Vasquez | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Esmeralda Vasquez | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Esmeralda Vasquez | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Esmeralda Vasquez | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Esmeralda Vasquez | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Esmeralda Vasquez | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Esmeralda Vasquez | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Esmeralda Vasquez | Services | Coordination | Specialist | - Medicaid/SS                                       | 4  |
| Esmeralda Vasquez | Services | Coordination | Specialist | - SAMA Training                                     | 12 |
| Esmeralda Vasquez | Services | Coordination | Specialist | - Psychotropic Medications                          | 2  |
| Esmeralda Vasquez | Services | Coordination | Specialist | - Workplace Harassment Prevention                   | 1  |
| Esmeralda Vasquez | Services | Coordination | Specialist | - CH Mack Data Training                             | 8  |
| Esmeralda Vasquez | Services | Coordination | Specialist | - Charges for Community Based Services              | 4  |
| Andrea Vega       | Services | Coordination | Specialist | - Client Rights                                     | 1  |
| Andrea Vega       | Services | Coordination | Specialist | - Corporate Compliance                              | 0  |
| Andrea Vega       | Services | Coordination | Specialist | - CPR - Adult                                       | 4  |
| Andrea Vega       | Services | Coordination | Specialist | - Culture Sensitivity                               | 1  |
| Andrea Vega       | Services | Coordination | Specialist | - DADS Community Options                            | 4  |
| Andrea Vega       | Services | Coordination | Specialist | - First Aid & Seizures                              | 4  |
| Andrea Vega       | Services | Coordination | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |

Performance/Productivity Report - State Assistance Planning Grant

|                   |                 |               |            |   |    |
|-------------------|-----------------|---------------|------------|---|----|
| Andrea Vega       | Services        | Coordination  | Specialist | - Medicaid/SS                                       | 4  |
| Andrea Vega       | Services        | Coordination  | Specialist | - SAMA Training                                     | 12 |
| Andrea Vega       | Services        | Coordination  | Specialist | - Psychotropic Medications                          | 2  |
| Andrea Vega       | Services        | Coordination  | Specialist | - Workplace Harassment Prevention                   | 1  |
| Andrea Vega       | Services        | Coordination  | Specialist | - CH Mack Data Training                             | 8  |
| Andrea Vega       | Services        | Coordination  | Specialist | - Charges for Community Based Services              | 4  |
| Kristen Hastings  | Services        | Coordination  | Specialist | - Client Rights                                     | 1  |
| Kristen Hastings  | Services        | Coordination  | Specialist | - Corporate Compliance                              | 0  |
| Kristen Hastings  | Services        | Coordination  | Specialist | - CPR - Adult                                       | 4  |
| Kristen Hastings  | Services        | Coordination  | Specialist | - Culture Sensitivity                               | 1  |
| Kristen Hastings  | Services        | Coordination  | Specialist | - DADS Community Options                            | 4  |
| Kristen Hastings  | Services        | Coordination  | Specialist | - First Aid & Seizures                              | 4  |
| Kristen Hastings  | Services        | Coordination  | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Kristen Hastings  | Services        | Coordination  | Specialist | - Medicaid/SS                                       | 4  |
| Kristen Hastings  | Services        | Coordination  | Specialist | - SAMA Training                                     | 12 |
| Kristen Hastings  | Services        | Coordination  | Specialist | - Psychotropic Medications                          | 2  |
| Kristen Hastings  | Services        | Coordination  | Specialist | - Workplace Harassment Prevention                   | 1  |
| Kristen Hastings  | Services        | Coordination  | Specialist | - CH Mack Data Training                             | 8  |
| Kristen Hastings  | Services        | Coordination  | Specialist | - Charges for Community Based Services              | 4  |
| Melissa Henderson | Services        | Coordination  | Specialist | - Client Rights                                     | 1  |
| Melissa Henderson | Services        | Coordination  | Specialist | - Corporate Compliance                              | 0  |
| Melissa Henderson | Services        | Coordination  | Specialist | - CPR - Adult                                       | 4  |
| Melissa Henderson | Services        | Coordination  | Specialist | - Culture Sensitivity                               | 1  |
| Melissa Henderson | Services        | Coordination  | Specialist | - DADS Community Options                            | 4  |
| Melissa Henderson | Services        | Coordination  | Specialist | - First Aid & Seizures                              | 4  |
| Melissa Henderson | Services        | Coordination  | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Melissa Henderson | Services        | Coordination  | Specialist | - Medicaid/SS                                       | 4  |
| Melissa Henderson | Services        | Coordination  | Specialist | - SAMA Training                                     | 12 |
| Melissa Henderson | Services        | Coordination  | Specialist | - Psychotropic Medications                          | 2  |
| Melissa Henderson | Services        | Coordination  | Specialist | - Workplace Harassment Prevention                   | 1  |
| Melissa Henderson | Services        | Coordination  | Specialist | - CH Mack Data Training                             | 8  |
| Melissa Henderson | Services        | Coordination  | Specialist | - Charges for Community Based Services              | 4  |
| Melinda Garcia    | Services        | Coordination  | Specialist | - Client Rights                                     | 1  |
| Melinda Garcia    | Services        | Coordination  | Specialist | - Corporate Compliance                              | 0  |
| Melinda Garcia    | Services        | Coordination  | Specialist | - CPR - Adult                                       | 4  |
| Melinda Garcia    | Services        | Coordination  | Specialist | - Culture Sensitivity                               | 1  |
| Melinda Garcia    | Services        | Coordination  | Specialist | - DADS Community Options                            | 4  |
| Melinda Garcia    | Services        | Coordination  | Specialist | - First Aid & Seizures                              | 4  |
| Melinda Garcia    | Services        | Coordination  | Specialist | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Melinda Garcia    | Services        | Coordination  | Specialist | - Medicaid/SS                                       | 4  |
| Melinda Garcia    | Services        | Coordination  | Specialist | - SAMA Training                                     | 12 |
| Melinda Garcia    | Services        | Coordination  | Specialist | - Psychotropic Medications                          | 2  |
| Melinda Garcia    | Services        | Coordination  | Specialist | - Workplace Harassment Prevention                   | 1  |
| Melinda Garcia    | Services        | Coordination  | Specialist | - CH Mack Data Training                             | 8  |
| Melinda Garcia    | Services        | Coordination  | Specialist | - Charges for Community Based Services              | 4  |
| Cynthia Reed      | Medical Records | Administrator |            | - Client Rights                                     | 1  |
| Cynthia Reed      | Medical Records | Administrator |            | - Corporate Compliance                              | 0  |
| Cynthia Reed      | Medical Records | Administrator |            | - CPR - Adult                                       | 4  |
| Cynthia Reed      | Medical Records | Administrator |            | - Culture Sensitivity                               | 1  |
| Cynthia Reed      | Medical Records | Administrator |            | - DADS Community Options                            | 4  |
| Cynthia Reed      | Medical Records | Administrator |            | - First Aid & Seizures                              | 4  |
| Cynthia Reed      | Medical Records | Administrator |            | - Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Cynthia Reed      | Medical Records | Administrator |            | - Medicaid/SS                                       | 4  |
| Cynthia Reed      | Medical Records | Administrator |            | - SAMA Training                                     | 12 |
| Cynthia Reed      | Medical Records | Administrator |            | - Psychotropic Medications                          | 2  |
| Cynthia Reed      | Medical Records | Administrator |            | - Workplace Harassment Prevention                   | 1  |
| Cynthia Reed      | Medical Records | Administrator |            | - CH Mack Data Training                             | 8  |
| Cynthia Reed      | Medical Records | Administrator |            | - Charges for Community Based Services              | 4  |
| Natasha Mitchell  | Medical Records | Administrator |            | - Client Rights                                     | 1  |
| Natasha Mitchell  | Medical Records | Administrator |            | - Corporate Compliance                              | 0  |
| Natasha Mitchell  | Medical Records | Administrator |            | - CPR - Adult                                       | 4  |
| Natasha Mitchell  | Medical Records | Administrator |            | - Culture Sensitivity                               | 1  |
| Natasha Mitchell  | Medical Records | Administrator |            | - DADS Community Options                            | 4  |
| Natasha Mitchell  | Medical Records | Administrator |            | - First Aid & Seizures                              | 4  |

Performance/Productivity Report - State Assistance Planning Grant

|                  |                               |   |    |
|------------------|-------------------------------|---|----|
| Natasha Mitchell | Medical Records Administrator | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Natasha Mitchell | Medical Records Administrator | Medicaid/SS                                       | 4  |
| Natasha Mitchell | Medical Records Administrator | SAMA Training                                     | 12 |
| Natasha Mitchell | Medical Records Administrator | Psychotropic Medications                          | 2  |
| Natasha Mitchell | Medical Records Administrator | Workplace Harassment Prevention                   | 1  |
| Natasha Mitchell | Medical Records Administrator | CH Mack Data Training                             | 8  |
| Natasha Mitchell | Medical Records Administrator | Charges for Community Based Services              | 4  |
| Benjamin Taylor  | Data Entry                    | Client Rights                                     | 1  |
| Benjamin Taylor  | Data Entry                    | Corporate Compliance                              | 0  |
| Benjamin Taylor  | Data Entry                    | CPR - Adult                                       | 4  |
| Benjamin Taylor  | Data Entry                    | Culture Sensitivity                               | 1  |
| Benjamin Taylor  | Data Entry                    | DADS Community Options                            | 4  |
| Benjamin Taylor  | Data Entry                    | First Aid & Seizures                              | 4  |
| Benjamin Taylor  | Data Entry                    | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Gina Valdez      | Services Team Leader- HCS     | Medicaid/SS                                       | 4  |
| Gina Valdez      | Services Team Leader- HCS     | SAMA Training                                     | 12 |
| Gina Valdez      | Services Team Leader- HCS     | Psychotropic Medications                          | 2  |
| Gina Valdez      | Services Team Leader- HCS     | Workplace Harassment Prevention                   | 1  |
| Gina Valdez      | Services Team Leader- HCS     | CH Mack Data Training                             | 8  |
| Gina Valdez      | Services Team Leader- HCS     | Client Rights                                     | 1  |
| Gina Valdez      | Services Team Leader- HCS     | Corporate Compliance                              | 0  |
| Gina Valdez      | Services Team Leader- HCS     | Culture Sensitivity                               | 1  |
| Gina Valdez      | Services Team Leader- HCS     | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Gina Valdez      | Services Team Leader- HCS     | Workplace Harassment Prevention                   | 1  |
| Gina Valdez      | Services Team Leader- HCS     | SAMA Training                                     | 4  |
| Gina Valdez      | Services Team Leader- HCS     | CH Mack Data Training                             | 8  |
| Gina Valdez      | Services Team Leader- HCS     | Charges for Community Based Services              | 4  |
| Daisy Singh      | Services Team Leader- HCS     | Client Rights                                     | 1  |
| Daisy Singh      | Services Team Leader- HCS     | Corporate Compliance                              | 0  |
| Daisy Singh      | Services Team Leader- HCS     | CPR - Adult                                       | 4  |
| Daisy Singh      | Services Team Leader- HCS     | Culture Sensitivity                               | 1  |
| Daisy Singh      | Services Team Leader- HCS     | DADS Community Options                            | 4  |
| Daisy Singh      | Services Team Leader- HCS     | First Aid & Seizures                              | 4  |
| Daisy Singh      | Services Team Leader- HCS     | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Daisy Singh      | Services Team Leader- HCS     | Medicaid/SS                                       | 4  |
| Daisy Singh      | Services Team Leader- HCS     | SAMA Training                                     | 12 |
| Daisy Singh      | Services Team Leader- HCS     | Psychotropic Medications                          | 2  |
| Daisy Singh      | Services Team Leader- HCS     | Workplace Harassment Prevention                   | 1  |
| Daisy Singh      | Services Team Leader- HCS     | CH Mack Data Training                             | 8  |
| Daisy Singh      | Services Team Leader- HCS     | Charges for Community Based Services              | 4  |
| Reynaldo Rendon  | Services Team Leader- HCS     | Client Rights                                     | 1  |
| Reynaldo Rendon  | Services Team Leader- HCS     | Corporate Compliance                              | 0  |
| Reynaldo Rendon  | Services Team Leader- HCS     | CPR - Adult                                       | 4  |
| Reynaldo Rendon  | Services Team Leader- HCS     | Culture Sensitivity                               | 1  |
| Reynaldo Rendon  | Services Team Leader- HCS     | DADS Community Options                            | 4  |
| Reynaldo Rendon  | Services Team Leader- HCS     | First Aid & Seizures                              | 4  |
| Reynaldo Rendon  | Services Team Leader- HCS     | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Reynaldo Rendon  | Services Team Leader- HCS     | Medicaid/SS                                       | 4  |
| Reynaldo Rendon  | Services Team Leader- HCS     | SAMA Training                                     | 12 |
| Reynaldo Rendon  | Services Team Leader- HCS     | Psychotropic Medications                          | 2  |
| Reynaldo Rendon  | Services Team Leader- HCS     | Workplace Harassment Prevention                   | 1  |
| Reynaldo Rendon  | Services Team Leader- HCS     | CH Mack Data Training                             | 8  |
| Reynaldo Rendon  | Services Team Leader- HCS     | Charges for Community Based Services              | 4  |
| Stefanie Chapa   | Services Team Leader- HCS     | Client Rights                                     | 1  |
| Stefanie Chapa   | Services Team Leader- HCS     | Corporate Compliance                              | 0  |
| Stefanie Chapa   | Services Team Leader- HCS     | CPR - Adult                                       | 4  |
| Stefanie Chapa   | Services Team Leader- HCS     | Culture Sensitivity                               | 1  |
| Stefanie Chapa   | Services Team Leader- HCS     | DADS Community Options                            | 4  |
| Stefanie Chapa   | Services Team Leader- HCS     | First Aid & Seizures                              | 4  |
| Stefanie Chapa   | Services Team Leader- HCS     | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Stefanie Chapa   | Services Team Leader- HCS     | Medicaid/SS                                       | 4  |
| Stefanie Chapa   | Services Team Leader- HCS     | SAMA Training                                     | 12 |
| Stefanie Chapa   | Services Team Leader- HCS     | Psychotropic Medications                          | 2  |
| Stefanie Chapa   | Services Team Leader- HCS     | Workplace Harassment Prevention                   | 1  |

|                                    |                                     |  |      |
|------------------------------------|-------------------------------------|--|------|
| Stefanie Chapa                     | Services Team Leader- HCS           | CH Mack Data Training  | 8    |
| Stefanie Chapa                     | Services Team Leader- HCS           | Charges for Community Based Services                                     | 4    |
| Linda Bradd-Carroll                | Administrative Assistant            | Client Rights  | 1    |
| Linda Bradd-Carroll                | Administrative Assistant            | Corporate Compliance   | 0    |
| Linda Bradd-Carroll                | Administrative Assistant            | CPR - Adult  | 4    |
| Linda Bradd-Carroll                | Administrative Assistant            | Culture Sensitivity  | 1    |
| Linda Bradd-Carroll                | Administrative Assistant            | DADS Community Options   | 4    |
| Linda Bradd-Carroll                | Administrative Assistant            | First Aid & Seizures   | 4    |
| Linda Bradd-Carroll                | Administrative Assistant            | Infections Control/HIV/AIDS/Universal Precautions                        | 2    |
| Abigail Sendejo                    | Medical Records Clerk               | Medicaid/SS  | 4    |
| Abigail Sendejo                    | Medical Records Clerk               | SAMA Training  | 12   |
| Abigail Sendejo                    | Medical Records Clerk               | Psychotropic Medications   | 2    |
| Abigail Sendejo                    | Medical Records Clerk               | Workplace Harassment Prevention  | 1    |
| Abigail Sendejo                    | Medical Records Clerk               | CH Mack Data Training  | 8    |
| Abigail Sendejo                    | Medical Records Clerk               | Client Rights  | 1    |
| Abigail Sendejo                    | Medical Records Clerk               | Corporate Compliance   | 0    |
| Abigail Sendejo                    | Medical Records Clerk               | Culture Sensitivity  | 1    |
| Martha Herrera                     | Data Entry                          | Infections Control/HIV/AIDS/Universal Precautions                        | 2    |
| Martha Herrera                     | Data Entry                          | Workplace Harassment Prevention  | 1    |
| Martha Herrera                     | Data Entry                          | SAMA Training  | 4    |
| Martha Herrera                     | Data Entry                          | CH Mack Data Training  | 8    |
| Martha Herrera                     | Data Entry                          | DocuData Training  | 2    |
| Martha Herrera                     | Data Entry                          | Infections Control/HIV/AIDS/Universal Precautions                        | 2    |
| Martha Herrera                     | Data Entry                          | Client Rights  | 1    |
| Martha Herrera                     | Data Entry                          | Corporate Compliance   | 0    |
| <b>BEXAR AREA AGENCY ON AGING:</b> |                                     |  |      |
| Alicia Zapata                      | Care Coordination Assistant         | Care Transitions   | 1    |
| Alicia Zapata                      | Care Coordination Assistant         | Army Wounded Warrior Program   | 1.5  |
| Alicia Zapata                      | Care Coordination Assistant         | An Overview of Medicaid, Texas Health Steps, & Managed Health Care       | 1    |
| Alicia Zapata                      | Care Coordination Assistant         | NCOA Webinar -Finding the Answers When You Need Them                     | 1.5  |
| Alicia Zapata                      | Care Coordination Assistant         | Crisis Intervention Team Training- SAPD                                  | 1    |
| Alicia Zapata                      | Care Coordination Assistant         | PTSD Understanding Military Culture                                      | 1.5  |
| Alicia Zapata                      | Care Coordination Assistant         | Santa Rosa Low Vision  | 1    |
| Alicia Zapata                      | Care Coordination Assistant         | SAMS V-3.09 Review w/ Harmony  | 1.25 |
| Bill Jones                         | Care Specialist (Care Coordination) | Care Transitions   | 1    |
| Bill Jones                         | Care Specialist (Care Coordination) | Care Coordinators  | 3    |
| Bill Jones                         | Care Specialist (Care Coordination) | Inform, Referral & Assistance  | 1    |
| Bill Jones                         | Care Specialist (Care Coordination) | Benefits Counselors  | 3    |
| Bill Jones                         | Care Specialist (Care Coordination) | Sleepover Project  | 1.5  |
| Bill Jones                         | Care Specialist (Care Coordination) | Understanding...Peo w/Dementia   | 1.5  |
| Bill Jones                         | Care Specialist (Care Coordination) | Reality of a Caregiver   | 1.5  |
| Bill Jones                         | Care Specialist (Care Coordination) | The Two Faces of a Caregiver   | 1.5  |
| Bill Jones                         | Care Specialist (Care Coordination) | Doing More with Less   | 1.75 |
| Bill Jones                         | Care Specialist (Care Coordination) | The Art of Story Telling   | 1.25 |
| Bill Jones                         | Care Specialist (Care Coordination) | Less Stress is Best  | 1.5  |
| Bill Jones                         | Care Specialist (Care Coordination) | An Overview of Medicaid, Texas Health Steps, & Managed Health Care       | 1    |
| Bill Jones                         | Care Specialist (Care Coordination) | HICAP I  | 8    |
| Bill Jones                         | Care Specialist (Care Coordination) | SAMS V-3.09 Review w/ Harmony  | 1.25 |
| Bill Jones                         | Care Specialist (Care Coordination) | Harmony 3.0 Training   | 1.25 |
| Biviana Escobar                    | Staff Ombudsman                     | Ombudsman Advocacy & Cultural Change: Achieving Direct Care              | 2    |
| Biviana Escobar                    | Staff Ombudsman                     | Webinar: Ombudsman MFP Demonstration Grant                               | 2    |
| Biviana Escobar                    | Staff Ombudsman                     | Access & Assistance Training Conference                                  | 20   |
| Biviana Escobar                    | Staff Ombudsman                     | Family Council Presentation  | 2    |
| Biviana Escobar                    | Staff Ombudsman                     | Trackstar Employee Training  | 1    |
| Biviana Escobar                    | Staff Ombudsman                     | DADS/LTCR - Ombudsman Quarterly Meeting                                  | 2    |
| Biviana Escobar                    | Staff Ombudsman                     | Webinar: Protecting Residents Rights                                     | 2    |
| Biviana Escobar                    | Staff Ombudsman                     | Webinar: Guardianships, Financial Power of Attorney & Advance Care Pting | 2    |
| Biviana Escobar                    | Staff Ombudsman                     | Issues in Aging for Families and Caregivers                              | 7    |
| Biviana Escobar                    | Staff Ombudsman                     | Conerence Call: LT Services, Support and Housing: Choices & Advocacy     | 2    |
| Biviana Escobar                    | Staff Ombudsman                     | Webinar: Initiative to Improve Behavioral Health & Reduce use of         | 1    |
| Biviana Escobar                    | Staff Ombudsman                     | Antipsychotic Medications in Nursing Home Residents                      | 2    |
| Biviana Escobar                    | Staff Ombudsman                     | Webinar: Avoiding, Screening, & Remediying Conflicts of Interest         | 2    |
| Biviana Escobar                    | Staff Ombudsman                     | Webinar:Guardianship, Financial Power of Attorney & Advance Care         | 2    |

Performance/Productivity Report - State Assistance Planning Grant

|                    |                                     |   |       |
|--------------------|-------------------------------------|---|-------|
| Biviana Escobar    | Staff Ombudsman                     | Planning: Taking it to the Next Level ( Advanced )  |       |
| Biviana Escobar    | Staff Ombudsman                     | Virtual Demential Tour  | 2     |
| Biviana Escobar    | Staff Ombudsman                     | Ombudsman of Texas  | 7     |
| Biviana Escobar    | Staff Ombudsman                     | San Antonio Residential Care Homes Conference   | 7     |
| Biviana Escobar    | Staff Ombudsman                     | Money Follows the Person Ombudsman Training   | 24    |
| Biviana Escobar    | Staff Ombudsman                     | Webinar: Understanding the Use of Antipsychotics with NH Residents                            | 2     |
| Biviana Escobar    | Staff Ombudsman                     | Webinar: Ombudsmanager 3.0 Annual Review  | 2     |
| Biviana Escobar    | Staff Ombudsman                     | DADS/LTCR - Ombudsman Quarterly Meeting   | 2     |
| Biviana Escobar    | Staff Ombudsman                     | Domestic Violence Conference  | 7     |
| Biviana Escobar    | Staff Ombudsman                     | Webinar: 2013 Ombudsman Training Plan   | 2     |
| Biviana Escobar    | Staff Ombudsman                     | DADS/LTC Ombudsman Training   | 16    |
| Biviana Escobar    | Staff Ombudsman                     | CAPPS Conference  | 7     |
| Biviana Escobar    | Staff Ombudsman                     | Webinar: Rights of Nursing Home Residents   | 1     |
| Bobby Ehrig        | Veteran Specialist                  | Army Wounded Warrior Program  | 1     |
| Bobby Ehrig        | Veteran Specialist                  | Jewish Family Services  | 0.5   |
| Bobby Ehrig        | Veteran Specialist                  | NCBOE/Benefits & Non Legal Cit  | 1.5   |
| Bobby Ehrig        | Veteran Specialist                  | 211 Presentation and Tour   | 2     |
| Bobby Ehrig        | Veteran Specialist                  | Harmony Training  | 2     |
| Bobby Ehrig        | Veteran Specialist                  | Veteran Service Officer   | 17.25 |
| Bobby Ehrig        | Veteran Specialist                  | TCOA Conference   | 32    |
| Bobby Ehrig        | Veteran Specialist                  | Crisis Intervention Team Training- SAPD   | 1     |
| Bobby Ehrig        | Veteran Specialist                  | APS Conference  | 4     |
| Clarissa Dominguez | ASC Care Specialist                 | Benefits and Legal Non-Citizens   | 1.5   |
| Clarissa Dominguez | ASC Care Specialist                 | 211 Presentation and Tour   | 2     |
| Clarissa Dominguez | ASC Care Specialist                 | An Overview of Medicaid, Texas Health Steps, & Managed Health Care                            | 1     |
| Clarissa Dominguez | ASC Care Specialist                 | HICAP I   | 24    |
| Clarissa Dominguez | ASC Care Specialist                 | Back to Basics-Ethics   | 3     |
| Clarissa Dominguez | ASC Care Specialist                 | Crisis Intervention Team Training- SAPD   | 1     |
| Clarissa Dominguez | ASC Care Specialist                 | PTSD Understanding Military Culture   | 1.5   |
| Clarissa Dominguez | ASC Care Specialist                 | Christian Senior Services-Elder Friends   | 1     |
| Clarissa Dominguez | ASC Care Specialist                 | ASC Training  | 16    |
| Clarissa Dominguez | ASC Care Specialist                 | Santa Rosa Low Vision   | 1     |
| Clarissa Dominguez | ASC Care Specialist                 | SAMS V-3.09 Review w/ Harmony   | 1.25  |
| Clarissa Dominguez | ASC Care Specialist                 | Emergency Management and EOC Tour   | 2     |
| Clarissa Dominguez | ASC Care Specialist                 | ASC Training/Alamo Resource Training  | 3     |
| Dianne M. Teran    | Care Specialist (Care Coordination) | Community Health Improvement Plan- SA (CHIPS)   | 1     |
| Dianne M. Teran    | Care Specialist (Care Coordination) | Care Transitions  | 1     |
| Dianne M. Teran    | Care Specialist (Care Coordination) | Army Wounded Warrior Program  | 1     |
| Dianne M. Teran    | Care Specialist (Care Coordination) | Benefits and Legal Non-Citizens   | 1     |
| Dianne M. Teran    | Care Specialist (Care Coordination) | 211 Presentation and Tour   | 2     |
| Dianne M. Teran    | Care Specialist (Care Coordination) | An Overview of Medicaid, Texas Health Steps, & Managed Health Care                            | 1     |
| Dianne M. Teran    | Care Specialist (Care Coordination) | Avance and Headstart  | 1     |
| Dianne M. Teran    | Care Specialist (Care Coordination) | Back to Basics- Ethics Conference   | 3     |
| Dianne M. Teran    | Care Specialist (Care Coordination) | Find the Answers When You Need Them- NCOA Webinar   | 1.5   |
| Dianne M. Teran    | Care Specialist (Care Coordination) | Admission, Review and Dismissal Process (ARD)   | 1     |
| Dianne M. Teran    | Care Specialist (Care Coordination) | Crisis Intervention Team Training- SAPD   | 1     |
| Dianne M. Teran    | Care Specialist (Care Coordination) | Alzheimer's Educational Summit  | 6     |
| Dianne M. Teran    | Care Specialist (Care Coordination) | PTSD Understanding Military Culture   | 1.5   |
| Dianne M. Teran    | Care Specialist (Care Coordination) | Christian Senior Services- Companion Programs   | 1     |
| Dianne M. Teran    | Care Specialist (Care Coordination) | Self Care   | 1     |
| Dianne M. Teran    | Care Specialist (Care Coordination) | Combating Food Insecurity Among Older Americans   | 1     |
| Dianne M. Teran    | Care Specialist (Care Coordination) | SAMS V-3.09 Review w/ Harmony   | 1.25  |
| Dianne M. Teran    | Care Specialist (Care Coordination) | Emergency Operations Center training and tour   | 2     |
| Dianne M. Teran    | Care Specialist (Care Coordination) | National Center on Elder Abuse- Elder Abuse in the Asian-American/Pacific Islander Population | 1     |
| Dianne M. Teran    | Care Specialist (Care Coordination) | Senior Programs and Elder Abuse   | 1     |
| Dianne M. Teran    | Care Specialist (Care Coordination) | Crossing the Line: Does Your Client Have Capacity?  | 2     |
| Dianne M. Teran    | Care Specialist (Care Coordination) | APS Fraud Case  | 2     |
| Dianne M. Teran    | Care Specialist (Care Coordination) | Crisis Intervention Team Training   | 1     |
| Dianne M. Teran    | Care Specialist (Care Coordination) | Shifting Sands- Discussion of Mental Health in the Legal System                               | 1     |
| Dianne M. Teran    | Care Specialist (Care Coordination) | Long Term Care Insurance  | 1     |
| Dianne M. Teran    | Care Specialist (Care Coordination) | Harmony 3.0 Training  | 1.25  |
| Dianne Pavlicek    | ASC Care Specialist                 | Care Transitions  | 0.5   |
| Dianne Pavlicek    | ASC Care Specialist                 | Army Wounded Warrior In-Service   | 1.5   |
| Dianne Pavlicek    | ASC Care Specialist                 | Benefits and Legal Non-Citizens   | 1.5   |

Performance/Productivity Report - State Assistance Planning Grant

|                      |                            |  |       |
|----------------------|----------------------------|--|-------|
| Dianne Pavlicek      | ASC Care Specialist        | 211 Presentation and Tour  | 2     |
| Elena Hernandez      | Resource Specialist        | Victim Services Training   | 21    |
| Elena Hernandez      | Resource Specialist        | N4a Conference   | 22    |
| Elena Hernandez      | Resource Specialist        | Domestic Violence Conference   | 8     |
| Frances R. Hernandez | Benefits Counselor II      | Ship Forum Tele-Conferce call  | 1.00  |
| Frances R. Hernandez | Benefits Counselor II      | Army Wounded Warrior Program   | 2.50  |
| Frances R. Hernandez | Benefits Counselor II      | SPURS Intensive / Benefit Counseling                                   | 3.00  |
| Frances R. Hernandez | Benefits Counselor II      | Aging in Place and Sleepovers Welcome /Keynote Address                 | 2.00  |
| Frances R. Hernandez | Benefits Counselor II      | Getting in Front of the Right People / VISTA Volunteers                | 1.50  |
| Frances R. Hernandez | Benefits Counselor II      | DMEPOS Competitive Bedding   | 1.50  |
| Frances R. Hernandez | Benefits Counselor II      | Advocacy in Administrative Hearings                                    | 1.50  |
| Frances R. Hernandez | Benefits Counselor II      | Planning Your HICAP Calender Year                                      | 2.00  |
| Frances R. Hernandez | Benefits Counselor II      | The Art O Storytelling   | 1.00  |
| Frances R. Hernandez | Benefits Counselor II      | Less Stress is Best  | 0.50  |
| Frances R. Hernandez | Benefits Counselor II      | Jewish Family Services   | 0.50  |
| Frances R. Hernandez | Benefits Counselor II      | Trakstar   | 1.00  |
| Frances R. Hernandez | Benefits Counselor II      | 210 Presentation and Tour  | 2.50  |
| Frances R. Hernandez | Benefits Counselor II      | Ship Forum Tele-Conferce call  | 1.00  |
| Frances R. Hernandez | Benefits Counselor II      | An Overview of Medicaid, Texas Health Steps, & Managed Health Care     | 1.00  |
| Frances R. Hernandez | Benefits Counselor II      | LIS/MSP  | 1.50  |
| Frances R. Hernandez | Benefits Counselor II      | Ship Forum Tele-Conferce call  | 1.00  |
| Frances R. Hernandez |                            | Webinar/Texas Medicaid Care  | 2.00  |
| Frances R. Hernandez | Benefits Counselor II      | Ship Forum Tele-Conferce call  | 1.00  |
| Frances R. Hernandez | Benefits Counselor II      | Ethics "Back to Basics"  | 3.00  |
| Frances R. Hernandez | Benefits Counselor II      | NCOA/Finding the Answers When You Need Them                            | 1.50  |
| Frances R. Hernandez | Benefits Counselor II      | Ship Forum Tele-Conferce call  | 1.00  |
| Frances R. Hernandez | Benefits Counselor II      | Crisis Intervention Team Training- SAPD                                | 1.00  |
| Frances R. Hernandez | Benefits Counselor II      | PTSD Understanding Military Culture                                    | 1.5   |
| Frances R. Hernandez | Benefits Counselor II      | Senior Services/Companion Program                                      | 1.00  |
| Frances R. Hernandez | Benefits Counselor II      | Santa Rosa Low Vision  | 1.00  |
| Frances R. Hernandez | Benefits Counselor II      | Long Term Care / Insurance   | 2.00  |
| Frances R. Hernandez | Benefits Counselor II      | Emergency Operations Center training and tour                          | 2.00  |
| Frances R. Hernandez | Benefits Counselor II      | SPURS Intensive / Benefit Counseling                                   | 11.50 |
| Frances R. Hernandez | Benefits Counselor II      | CMS Train the Trainer  | 11.00 |
| Frances R. Hernandez | Benefits Counselor II      | Ship Forum Tele-Conferce call  | 1.25  |
| Frances R. Hernandez | Benefits Counselor II      | Harmony 3.0 Training   | 1.25  |
| Frances R. Hernandez | Benefits Counselor II      | Elder Abuse Workshop   | 3.00  |
| George Losoya        | ASC Lead Specialist        | Care Transitions   | 1     |
| George Losoya        | ASC Lead Specialist        | Army Wounded Warrior Program   | 1     |
| George Losoya        | ASC Lead Specialist        | TVC 14th Annual Veterans Summit  | 16    |
| George Losoya        | ASC Lead Specialist        | Quality Management   | 1.5   |
| George Losoya        | ASC Lead Specialist        | Quality Control Circles  | 1.5   |
| George Losoya        | ASC Lead Specialist        | Quality Mgmt, Toyota   | 1.5   |
| George Losoya        | ASC Lead Specialist        | Benefits and Legal Non-Citizens  | 1.5   |
| George Losoya        | ASC Lead Specialist        | 211 Presentation and Tour  | 2     |
| George Losoya        | ASC Lead Specialist        | An Overview of Medicaid, Texas Health Steps, & Managed Health Care     | 1     |
| George Losoya        | ASC Lead Specialist        | ASA Confernce  | 32    |
| George Losoya        | ASC Lead Specialist        | TCOA Conference  | 32    |
| George Losoya        | ASC Lead Specialist        | Crisis Intervention Team Training- SAPD                                | 1.00  |
| George Losoya        | ASC Lead Specialist        | PTSD Understanding Military Culture                                    | 1.5   |
| George Losoya        | ASC Lead Specialist        | SAMS V-3.09 Review w/ Harmony  | 1.25  |
| George Losoya        | ASC Lead Specialist        | NASUAD Conference  | 32    |
| George Losoya        | ASC Lead Specialist        | Social Security Administration Disability Application Process training | 4     |
| Heather Armstrong    | Care Specialist (Benefits) | SHIP monthly call-Part D   | 1     |
| Heather Armstrong    | Care Specialist (Benefits) | Care Transitions   | 1     |
| Heather Armstrong    | Care Specialist (Benefits) | NMTP Webinar/Med Prevention  | 1.5   |
| Heather Armstrong    | Care Specialist (Benefits) | Army Wounded Warrior Program   | 1.25  |
| Heather Armstrong    | Care Specialist (Benefits) | Legal Hotline Legal Intake   | 1.5   |
| Heather Armstrong    | Care Specialist (Benefits) | NCBOE-Comm Resources Map   | 1     |
| Heather Armstrong    | Care Specialist (Benefits) | Harmony-I,R, & A   | 1     |
| Heather Armstrong    | Care Specialist (Benefits) | Harmony- Benefits Counselor  | 3     |
| Heather Armstrong    | Care Specialist (Benefits) | Ethics-Ombudsman   | 1.5   |
| Heather Armstrong    | Care Specialist (Benefits) | DMEPOS Competitive Bidding   | 1.5   |
| Heather Armstrong    | Care Specialist (Benefits) | Advocacy in Administrative Heari                                       | 1.5   |



Performance/Productivity Report - State Assistance Planning Grant

|                   |                            |  |      |
|-------------------|----------------------------|--|------|
| Heather Armstrong | Care Specialist (Benefits) | Planning HICAP calendar  | 1.75 |
| Heather Armstrong | Care Specialist (Benefits) | Jewish Family Services   | 0.5  |
| Heather Armstrong | Care Specialist (Benefits) | SHIP monthly call-ACO  | 1    |
| Heather Armstrong | Care Specialist (Benefits) | SHIP monthly call-ACO  | 1    |
| Heather Armstrong | Care Specialist (Benefits) | NMTP Webinar/ACO   | 1.5  |
| Heather Armstrong | Care Specialist (Benefits) | NMTP Webinar/ACO   | 1.5  |
| Heather Armstrong | Care Specialist (Benefits) | MIPPA call   | 1    |
| Heather Armstrong | Care Specialist (Benefits) | MIPPA call   | 1    |
| Heather Armstrong | Care Specialist (Benefits) | NCBOE/Benefits & Non Legal Cit   | 1.5  |
| Heather Armstrong | Care Specialist (Benefits) | NCBOE/Benefits & Non Legal Cit   | 1.5  |
| Heather Armstrong | Care Specialist (Benefits) | LIS 101  | 0.5  |
| Heather Armstrong | Care Specialist (Benefits) | LIS 101  | 0.5  |
| Heather Armstrong | Care Specialist (Benefits) | 211 Presentation and Tour  | 2    |
| Heather Armstrong | Care Specialist (Benefits) | 210 Presentation and Tour  | 2    |
| Heather Armstrong | Care Specialist (Benefits) | SHIP monthly call  | 1    |
| Heather Armstrong | Care Specialist (Benefits) | An Overview of Medicaid, Texas Health Steps, & Managed Health Care               | 1    |
| Heather Armstrong | Care Specialist (Benefits) | SHIP monthly call  | 1    |
| Heather Armstrong | Care Specialist (Benefits) | SHIP monthly call  | 1    |
| Heather Armstrong | Care Specialist (Benefits) | Crisis Intervention Team Training- SAPD  | 1.00 |
| Heather Armstrong | Care Specialist (Benefits) | PTSD Understanding Military Culture  | 1.5  |
| Heather Armstrong | Care Specialist (Benefits) | Webinar- Get to the point  | 1.5  |
| Heather Armstrong | Care Specialist (Benefits) | Accessing Resources for Srs-webinar  | 1.5  |
| Heather Armstrong | Care Specialist (Benefits) | 5 phases of benefits access  | 1.5  |
| Heather Armstrong | Care Specialist (Benefits) | LTC MCD/MERP from TLSC   | 1.25 |
| Heather Armstrong | Care Specialist (Benefits) | Due Process for LTC from TLSC  | 1.25 |
| Heather Armstrong | Care Specialist (Benefits) | ASC Partner Mtg  | 0.5  |
| Heather Armstrong | Care Specialist (Benefits) | Ethical Aspects of LTC from TLSC   | 1.25 |
| Heather Armstrong | Care Specialist (Benefits) | DADS call for BC progress-1st one-with TB  | 1    |
| Heather Armstrong | Care Specialist (Benefits) | Elder Exploitation   | 8    |
| Heather Armstrong | Care Specialist (Benefits) | SHIP monthly call  | 1    |
| Heather Armstrong | Care Specialist (Benefits) | Emergency Operations Center training and tour                                    | 2    |
| Heather Armstrong | Care Specialist (Benefits) | SPURS Benefits Counseling  | 8    |
| Heather Armstrong | Care Specialist (Benefits) | SPURS Benefits Counseling  | 4    |
| Heather Armstrong | Care Specialist (Benefits) | CMS Train the Trainer  | 4    |
| Heather Armstrong | Care Specialist (Benefits) | CMS Train the Trainer  | 8    |
| Heather Armstrong | Care Specialist (Benefits) | SHIP monthly call  | 1    |
| Heather Armstrong | Care Specialist (Benefits) | SHIP monthly call  | 1    |
| Heather Armstrong | Care Specialist (Benefits) | ASC training on merge  | 3    |
| Heather Armstrong | Care Specialist (Benefits) | NMTP monthly call updates  | 1    |
| Heather Armstrong | Care Specialist (Benefits) | Harmony 3.0 Training   | 1.25 |
| Isa Fernandez     | Mobility Specialist        | National Area Association on Agencies on Aging Leadership Institute, Fairfax, VA | 22   |
| Isa Fernandez     | Mobility Specialist        | American Society on Aging (ASA) Conference, Washington, DC                       | 40   |
| Isa Fernandez     | Mobility Specialist        | Mobility Management Conference, Long Beach, CA                                   | 22   |
| Isa Fernandez     | Mobility Specialist        | National Area Association on Agencies on Aging Conference, Denver, CO            | 32   |
| Isa Fernandez     | Mobility Specialist        | Alamo Regional Transit Workshop  | 5    |
| Isa Fernandez     | Mobility Specialist        | Texas Veterans and Community Living Initiative webinar                           | 1    |
| Isa Fernandez     | Mobility Specialist        | Goodwill Industries Transportation Solutions                                     | 1    |
| Isa Fernandez     | Mobility Specialist        | Easter Seals Project Action ATCI Webinar   | 1    |
| Isa Fernandez     | Mobility Specialist        | VTCLI Grant Awardee Seminar  | 2    |
| Isa Fernandez     | Mobility Specialist        | Lessons to Maximize Your Transportation Advisory Committee webinar               | 2    |
| Isa Fernandez     | Mobility Specialist        | ASC-AAA Resource Training  | 1    |
| Isa Fernandez     | Mobility Specialist        | Collaboration Among ATCI Teams: the Lone Star Model                              | 1    |
| Isa Fernandez     | Mobility Specialist        | RX Trails webinar  | 1    |
| Isa Fernandez     | Mobility Specialist        | Teen Traffic Safety and Highway Bill webinar                                     | 1    |
| Joe Torres        | ASC Care Specialist        | PTSD Understanding Military Culture  | 1.5  |
| Joe Torres        | ASC Care Specialist        | Christian Senior Services- Companion Programs                                    | 1    |
| Joe Torres        | ASC Care Specialist        | ASC Training   | 16   |
| Joe Torres        | ASC Care Specialist        | Santa Rosa Low Vision  | 1    |
| Joe Torres        | ASC Care Specialist        | ASC-Alamo Resource Training  | 3    |
| Laura Ledesma     | Lead Care Specialist       | Care Transitions   | 1    |
| Laura Ledesma     | Lead Care Specialist       | Army Wounded Warrior Program   | 1    |
| Laura Ledesma     | Lead Care Specialist       | Bexar Necessities Training   | 1    |
| Laura Ledesma     | Lead Care Specialist       | Quality Management   | 1.5  |
| Laura Ledesma     | Lead Care Specialist       | What Confuses Us about Over the Counter Medications                              | 1.75 |

Performance/Productivity Report - State Assistance Planning Grant

|               |                                     |   |      |
|---------------|-------------------------------------|---|------|
| Laura Ledesma | Lead Care Specialist                | Quality Control Circles   | 1.5  |
| Laura Ledesma | Lead Care Specialist                | Quality Mgmt, Toyota  | 1.5  |
| Laura Ledesma | Lead Care Specialist                | Schmeiding Training   | 30   |
| Laura Ledesma | Lead Care Specialist                | An Overview of Medicaid, Texas Health Steps, & Managed Health Care                      | 1    |
| Laura Ledesma | Lead Care Specialist                | UTHSC Issues in Aging Conference  | 8    |
| Laura Ledesma | Lead Care Specialist                | Camp CAMP   | 0.5  |
| Laura Ledesma | Lead Care Specialist                | La Fe Focus Group   | 3    |
| Laura Ledesma | Lead Care Specialist                | Back to Basics-Ethics   | 3    |
| Laura Ledesma | Lead Care Specialist                | Crisis Intervention Team Training- SAPD   | 1    |
| Laura Ledesma | Lead Care Specialist                | Alzheimer's Educational Summit  | 6    |
| Laura Ledesma | Lead Care Specialist                | Christian Senior Services- Companion Programs   | 1    |
| Laura Ledesma | Lead Care Specialist                | Food Insufficiency Training   | 2    |
| Laura Ledesma | Lead Care Specialist                | SAMS V-3.09 Review w/ Harmony   | 1.25 |
| Laura Ledesma | Lead Care Specialist                | SAPD Conference   | 16   |
| Laura Ledesma | Lead Care Specialist                | Caregiver Training--ACE class   | 2    |
| Laura Ledesma | Lead Care Specialist                | Caregiver Training-Transferring   | 2    |
| Laura Ledesma | Lead Care Specialist                | Harmony 3.0 Training  | 1.25 |
| Martha Spinks | BAAA Director                       | DADS TX Access and Assistance Conference  | 24   |
| Martha Spinks | BAAA Director                       | DADS Quarterly Training x4  | 32   |
| Martha Spinks | BAAA Director                       | ADRC Association Quarterly Meeting x4   | 24   |
| Martha Spinks | BAAA Director                       | MIPPA Conference  | 16   |
| Martha Spinks | BAAA Director                       | Texas Association of Homes and Svcs for the Aging                                       | 16   |
| Martha Spinks | BAAA Director                       | Texas Association of Regional Councils (TARC) Annual Conference                         | 32   |
| Martha Spinks | BAAA Director                       | Partners Across Texas Veterans Assistance Conference                                    | 8    |
| Martha Spinks | BAAA Director                       | Texas Conference on Aging   | 4    |
| Martha Spinks | BAAA Director                       | International Conference on Active Aging  | 32   |
| Mary Tom      | Care Specialist (Care Coordination) | What Confuses Us about Over the Counter Medications                                     | 1.75 |
| Mary Tom      | Care Specialist (Care Coordination) | HomeMeds Medication Management Improvement System                                       | 2    |
| Mary Tom      | Care Specialist (Care Coordination) | How Will I Know? Tips on when to consider care in a long term care facility             | 1    |
| Mary Tom      | Care Specialist (Care Coordination) | TrakStar  | 1.5  |
| Mary Tom      | Care Specialist (Care Coordination) | Benefits & Legal Non-Citizens   | 1.25 |
| Mary Tom      | Care Specialist (Care Coordination) | An Overview of Medicaid, Texas Health Steps, & Managed Health Care                      | 1    |
| Mary Tom      | Care Specialist (Care Coordination) | Virtual Dementia Tour Training  | 0.25 |
| Mary Tom      | Care Specialist (Care Coordination) | "Smiles for Life"   | 0.67 |
| Mary Tom      | Care Specialist (Care Coordination) | "Aging in Place"  | 0.67 |
| Mary Tom      | Care Specialist (Care Coordination) | "Who Decides When You Can't"  | 0.5  |
| Mary Tom      | Care Specialist (Care Coordination) | "Caring for the Caregiver"  | 0.75 |
| Mary Tom      | Care Specialist (Care Coordination) | "Managing Behaviors in Patients with Dementia"  | 0.5  |
| Mary Tom      | Care Specialist (Care Coordination) | "My Father and Me: Caregiving in Aging America"   | 1.5  |
| Mary Tom      | Care Specialist (Care Coordination) | "Physical Activity: A Key to Successful Aging"  | 0.67 |
| Mary Tom      | Care Specialist (Care Coordination) | "Taking the "Loss" Out of Hearing Loss"   | 0.5  |
| Mary Tom      | Care Specialist (Care Coordination) | "Frailty: The Next Epidemic?"   | 0.75 |
| Mary Tom      | Care Specialist (Care Coordination) | "Personal Succession Planning"  | 0.5  |
| Mary Tom      | Care Specialist (Care Coordination) | Ethics: "Back to Basics"  | 3    |
| Mary Tom      | Care Specialist (Care Coordination) | "Finding the Answers When You Need Them"  | 0.75 |
| Mary Tom      | Care Specialist (Care Coordination) | Making a Difference When Demand is High & Resources are Low                             | 1.25 |
| Mary Tom      | Care Specialist (Care Coordination) | Social Security Update  | 1.25 |
| Mary Tom      | Care Specialist (Care Coordination) | The Business Case for Integrating Caregivers into Primary Care                          | 1.25 |
| Mary Tom      | Care Specialist (Care Coordination) | Aging in Place: Preparing Individuals & Communities for the Future                      | 1.25 |
| Mary Tom      | Care Specialist (Care Coordination) | "Ready or Not, They're Here! Recruiting Baby Boomers for your Senior Center"            | 1.25 |
| Mary Tom      | Care Specialist (Care Coordination) | "Age of Champions" Screening  | 1.5  |
| Mary Tom      | Care Specialist (Care Coordination) | Laughter Wellness for Seniors   | 2    |
| Mary Tom      | Care Specialist (Care Coordination) | Collaborative Efforts to Unite a Community with the ADRC, Senior, & Veteran Population  | 1.25 |
| Mary Tom      | Care Specialist (Care Coordination) | Texas ADRCs: A Single Point of Entry for Aging & Disability Resources in Your Community | 1.25 |
| Mary Tom      | Care Specialist (Care Coordination) | Disaster preparedness for the Aging Population  | 1.25 |
| Mary Tom      | Care Specialist (Care Coordination) | Texas Silver Haired Legislature Town Hall Meeting                                       | 2    |
| Mary Tom      | Care Specialist (Care Coordination) | The Mature Mind - The Reality of the Aging Brain  | 2.5  |
| Mary Tom      | Care Specialist (Care Coordination) | Lifespan Respite Care Grant Training  | 2    |
| Mary Tom      | Care Specialist (Care Coordination) | PTSD Understanding Military Culture   | 1.5  |
| Mary Tom      | Care Specialist (Care Coordination) | Living Independently – A Healthy Choice   | 1.75 |
| Mary Tom      | Care Specialist (Care Coordination) | Santa Rosa Low Vision   | 1    |
| Mary Tom      | Care Specialist (Care Coordination) | Aging in Place  | 1    |
| Mary Tom      | Care Specialist (Care Coordination) | Combating Food Insecurity Among Older Americans   | 1    |
| Mary Tom      | Care Specialist (Care Coordination) | SAMS V-3.09 Review w/ Harmony   | 1.25 |

Performance/Productivity Report - State Assistance Planning Grant

|                    |                                     |  |       |
|--------------------|-------------------------------------|--|-------|
| Mary Tom           | Care Specialist (Care Coordination) | Stalking from a Victim's Perspective                                       | 1.5   |
| Mary Tom           | Care Specialist (Care Coordination) | Interviewing the Sexual Deviant  | 1.5   |
| Mary Tom           | Care Specialist (Care Coordination) | Human Trafficking  | 1.5   |
| Mary Tom           | Care Specialist (Care Coordination) | Scars You Don't See: A Family's Journey to Prevail                         | 2     |
| Mary Tom           | Care Specialist (Care Coordination) | Violence Among Family Members of Sexually Abused Children                  | 1.5   |
| Mary Tom           | Care Specialist (Care Coordination) | Sexual Assault: Victimology & Survivor Sensitivity Skills                  | 1     |
| Mary Tom           | Care Specialist (Care Coordination) | Psychopaths Among Us, Part 1   | 1.5   |
| Mary Tom           | Care Specialist (Care Coordination) | Psychopaths Among Us, Part 2   | 1.5   |
| Mary Tom           | Care Specialist (Care Coordination) | Caregiving in the Home: Personal Care & Daily Activities                   | 2     |
| Mary Tom           | Care Specialist (Care Coordination) | Harmony 3.0 Training   | 1.25  |
| Nellie Garay       | Caregiver Support Specialist        | ACE Training   | 1     |
| Nellie Garay       | Caregiver Support Specialist        | A collaborative Victim Centered response to abuse in later life            | 3     |
| Nellie Garay       | Caregiver Support Specialist        | NASW Seminar   | 5     |
| Nellie Garay       | Caregiver Support Specialist        | Harmony training   | 1     |
| Nick Monreal       | Managing Local Ombudsman            | Ombudsman Advocacy & Cultural Change: Achieving Direct Care                | 2     |
| Nick Monreal       | Managing Local Ombudsman            | Webinar: Ombudsman MFP Demonstration Grant                                 | 2     |
| Nick Monreal       | Managing Local Ombudsman            | Access & Assistance Training Conference                                    | 20    |
| Nick Monreal       | Managing Local Ombudsman            | Corporate Practices for Nonprofits Professionals - Quality Management      | 2     |
| Nick Monreal       | Managing Local Ombudsman            | Corporate Practices for Nonprofits Professionals - Quality Control Circles | 2     |
| Nick Monreal       | Managing Local Ombudsman            | Corporate Practices for Nonprofits Professionals - JKK (Jikotei Kanketsu ) | 2     |
| Nick Monreal       | Managing Local Ombudsman            | Trackstar Supervisor Training  | 1     |
| Nick Monreal       | Managing Local Ombudsman            | Webinar: Protecting Residents Rights                                       | 2     |
| Nick Monreal       | Managing Local Ombudsman            | Webinar: Guardianships, Financial Power of Attorney & Advance Care Ping    | 2     |
| Nick Monreal       | Managing Local Ombudsman            | Webinar: Initiative to Improve Behavioral Health & Reduce use of           | 1     |
| Nick Monreal       | Managing Local Ombudsman            | Antipsychotic Medications in Nursing Home Residents                        |       |
| Nick Monreal       | Managing Local Ombudsman            | Webinar: Avoiding, Screening, & Remediating Conflicts of Interest          | 2     |
| Nick Monreal       | Managing Local Ombudsman            | Webinar: The Bathing Experience  | 2     |
| Nick Monreal       | Managing Local Ombudsman            | Ombudsman of Texas   | 7     |
| Nick Monreal       | Managing Local Ombudsman            | San Antonio Residential Care Homes Conference                              | 7     |
| Nick Monreal       | Managing Local Ombudsman            | Money Follows the Person Ombudsman Training                                | 24    |
| Nick Monreal       | Managing Local Ombudsman            | Webinar: Understanding the Use of Antipsychotics with NH Residents         | 2     |
| Nick Monreal       | Managing Local Ombudsman            | Webinar: Ombudsmanager 3.0 Annual Review                                   | 2     |
| Nick Monreal       | Managing Local Ombudsman            | DADS/LTCR - Ombudsman Quarterly Meeting                                    | 2     |
| Nick Monreal       | Managing Local Ombudsman            | Domestic Violence Conference   | 7     |
| Nick Monreal       | Managing Local Ombudsman            | Webinar: 2013 Ombudsman Training Plan                                      | 2     |
| Nick Monreal       | Managing Local Ombudsman            | DADS/LTC Ombudsman Training  | 16    |
| Nick Monreal       | Managing Local Ombudsman            | CAPPS Conference   | 7     |
| Nick Monreal       | Managing Local Ombudsman            | Webinar: Rights of Nursing Home Residents                                  | 1     |
| Robert Gamboa      | Bexar Aging Billing Specialist      | Data Management  | 40    |
| Robert Gamboa      | Bexar Aging Billing Specialist      | Rata Setting Workshop  | 8     |
| Robert Gamboa      | Bexar Aging Billing Specialist      | Track Star Training  | 1     |
| Robert Gamboa      | Bexar Aging Billing Specialist      | TX Conference on Aging   | 30    |
| Robert Gamboa      | Bexar Aging Billing Specialist      | TARC   | 8     |
| Robert Gamboa      | Bexar Aging Billing Specialist      | Nutrition Training   | 8     |
| Robert Gamboa      | Bexar Aging Billing Specialist      | Access & Assistance Training   | 8     |
| Robert Gamboa      | Bexar Aging Billing Specialist      | SAMS Report Writing Training   | 5     |
| Robert Gamboa      | Bexar Aging Billing Specialist      | LAR PMP Training   | 6     |
| Robert Gamboa      | Bexar Aging Billing Specialist      | Harmony Conference   | 32    |
| Robert Gamboa      | Bexar Aging Billing Specialist      | AACOG Budgets  | 2     |
| Rosemary Guardiola | Benefits Counselor II               | SHP/CMS Conf   | 1.00  |
| Rosemary Guardiola | Benefits Counselor II               | Army Wounded Warrior Program   | 1.00  |
| Rosemary Guardiola | Benefits Counselor II               | DADS A & A Conference  | 20.00 |
| Rosemary Guardiola | Benefits Counselor II               | Jewish Family Services   | 0.50  |
| Rosemary Guardiola | Benefits Counselor II               | Bare Necessities   | 1.50  |
| Rosemary Guardiola | Benefits Counselor II               | SHP/CMS Conf   | 1.00  |
| Rosemary Guardiola | Benefits Counselor II               | MIPPA  | 1.00  |
| Rosemary Guardiola | Benefits Counselor II               | NCBOE/Benefits & Non Legal   | 1.50  |
| Rosemary Guardiola | Benefits Counselor II               | 211 Presentation and Tour  | 2.00  |
| Rosemary Guardiola | Benefits Counselor II               | SHP/CMS Conf   | 1.00  |
| Rosemary Guardiola | Benefits Counselor II               | SHIP/CMS Conf, Call MPF  | 1.00  |
| Rosemary Guardiola | Benefits Counselor II               | Webinar Medicaid Care  | 1.00  |
| Rosemary Guardiola | Benefits Counselor II               | Ethics back to Basics  | 1.00  |
| Rosemary Guardiola | Benefits Counselor II               | Ship Tele Conf call  | 1.50  |
| Rosemary Guardiola | Benefits Counselor II               | Suicide Prevention   | 1.00  |

Performance/Productivity Report - State Assistance Planning Grant

|                    |                            |  |       |
|--------------------|----------------------------|--|-------|
| Rosemary Guardiola | Benefits Counselor II      | Crisis Intervention Team Training- SAPD                            | 1.00  |
| Rosemary Guardiola | Benefits Counselor II      | Companion Program  | 1.5   |
| Rosemary Guardiola | Benefits Counselor II      | Christian Senior Services- Companion Programs                      | 1     |
| Rosemary Guardiola | Benefits Counselor II      | Santa Rosa Low Vision  | 1.00  |
| Rosemary Guardiola | Staff Counselor            | Emergency Operations Center training and tour                      | 2.00  |
| Rosemary Guardiola | Benefits Counselor II      | Emergency Operations Center training and tour                      | 2.00  |
| Rosemary Guardiola | Benefits Counselor II      | SPURS Benefits Counseling  | 11.00 |
| Rosemary Guardiola | Benefits Counselor II      | CMS Train the Trainer  | 11.00 |
| Rosemary Guardiola | Benefits Counselor II      | Ship Forum Conf call   | 1.25  |
| Rosemary Guardiola | Benefits Counselor II      | Ship Monthly call  | 1.00  |
| Rosemary Guardiola | Benefits Counselor II      | NMTP monthly call  | 1.00  |
| Sandra Aviles      | Care Specialist (Benefits) | SHP/CMS Conf   | 1     |
| Sandra Aviles      | Care Specialist (Benefits) | Care Transitions   | 1     |
| Sandra Aviles      | Care Specialist (Benefits) | Army Wounded Warrior Program-BAAA Inservice                        | 1     |
| Sandra Aviles      | Care Specialist (Benefits) | DADS A & A Conference  | 8     |
| Sandra Aviles      | Care Specialist (Benefits) | DADS Access & Assistance Conference                                | 8     |
| Sandra Aviles      | Care Specialist (Benefits) | DADS Access and Asst Conference                                    | 5     |
| Sandra Aviles      | Care Specialist (Benefits) | Bare Necessities   | 1.5   |
| Sandra Aviles      | Care Specialist (Benefits) | SHP-CMS TX Dept of Insurance                                       | 1     |
| Sandra Aviles      | Care Specialist (Benefits) | NESC PAMS Outreach (ASC)   | 3     |
| Sandra Aviles      | Care Specialist (Benefits) | SHP-CMS TX Dept of Insurance- Legal/Non Citizens                   | 1     |
| Sandra Aviles      | Care Specialist (Benefits) | SHP-CMS TX Dept of Insurance                                       | 1     |
| Sandra Aviles      | Care Specialist (Benefits) | 210 Presentation and Tour  | 2     |
| Sandra Aviles      | Care Specialist (Benefits) | SHP-CMS TX Dept of Insurance                                       | 1     |
| Sandra Aviles      | Care Specialist (Benefits) | An Overview of Medicaid, Texas Health Steps, & Managed Health Care | 1     |
| Sandra Aviles      | Care Specialist (Benefits) | Plan finder Medicare Updates                                       | 1     |
| Sandra Aviles      | Care Specialist (Benefits) | Webinar- Goodwill Transportation Assist                            | 1     |
| Sandra Aviles      | Care Specialist (Benefits) | Webinar- Medicaid Managed Care (NCOA)                              | 2.25  |
| Sandra Aviles      | Care Specialist (Benefits) | Webinar- Finding answers when you need them (NCOA)                 | 1.5   |
| Sandra Aviles      | Care Specialist (Benefits) | SHP-CMS TX Dept of Insurance                                       | 1     |
| Sandra Aviles      | Care Specialist (Benefits) | SABAR Meeting w/ Coordinator                                       | 2     |
| Sandra Aviles      | Care Specialist (Benefits) | MS/Cancer Medicare Info Conf call                                  | 1     |
| Sandra Aviles      | Care Specialist (Benefits) | Crisis Intervention Team Training- SAPD                            | 1     |
| Sandra Aviles      | Care Specialist (Benefits) | Understanding Military Culture: "Battlemind" vs. "Civilian Mind"   | 1.5   |
| Sandra Aviles      | Care Specialist (Benefits) | Christian Senior Services- Companion Programs                      | 1     |
| Sandra Aviles      | Care Specialist (Benefits) | CMS Webinar- Planfinder updates                                    | 1     |
| Sandra Aviles      | Care Specialist (Benefits) | Webinar- Get to the point  | 1     |
| Sandra Aviles      | Care Specialist (Benefits) | 5 phases of benefits access  | 0.5   |
| Sandra Aviles      | Care Specialist (Benefits) | Santa Rosa Low Vision  | 1     |
| Sandra Aviles      | Care Specialist (Benefits) | Ship/Cms - Medicare 101  | 0.5   |
| Sandra Aviles      | Care Specialist (Benefits) | Webinar- Long Term Care  | 1     |
| Sandra Aviles      | Care Specialist (Benefits) | Combating Food Insecurity Among Older Americans                    | 1     |
| Sandra Aviles      | Care Specialist (Benefits) | SAMS V-3.09 Review w/ Harmony                                      | 1.25  |
| Sandra Aviles      | Care Specialist (Benefits) | Elder Exploitation Seminar   | 7     |
| Sandra Aviles      | Care Specialist (Benefits) | Ship / CMS Conference- MOE Health Plans /Ratings                   | 0.5   |
| Sandra Aviles      | Care Specialist (Benefits) | Emergency Operations Center training and tour                      | 2     |
| Sandra Aviles      | Care Specialist (Benefits) | NAPIS & SPURS reporting, Austin                                    | 2.75  |
| Sandra Aviles      | Care Specialist (Benefits) | Update on MCO/ACA, Austin  | 2.5   |
| Sandra Aviles      | Care Specialist (Benefits) | Meeting Performance Targets, Austin                                | 1.5   |
| Sandra Aviles      | Care Specialist (Benefits) | Preparing for OE, Austin   | 2.5   |
| Sandra Aviles      | Care Specialist (Benefits) | STAR/STAR+, Austin   | 0.75  |
| Sandra Aviles      | Care Specialist (Benefits) | Success Stories/SPURS f/u, Austin                                  | 1.25  |
| Sandra Aviles      | Care Specialist (Benefits) | CMS Train the Trainer  | 4     |
| Sandra Aviles      | Care Specialist (Benefits) | CMS Train the Trainer  | 7     |
| Sandra Aviles      | Care Specialist (Benefits) | Loan Scams & Foreclosure Conference                                | 2.5   |
| Sandra Aviles      | Care Specialist (Benefits) | Ship / CMS Conference- Rx Drug Plans                               | 1.5   |
| Sandra Aviles      | Care Specialist (Benefits) | Health Careers HS, Medicare A&B                                    | 2     |
| Sandra Aviles      | Care Specialist (Benefits) | ASC- Training  | 4     |
| Sandra Aviles      | Care Specialist (Benefits) | Nat'l Memory Awareness-NESC  | 7     |
| Sandra Aviles      | Care Specialist (Benefits) | Success 2012 Conference- Alamodome                                 | 9     |
| Sandra Aviles      | Care Specialist (Benefits) | CMS Webinar- IRMADD  | 1     |
| Sandra Aviles      | Care Specialist (Benefits) | Harmony 3.0 Training   | 1.25  |
| Siena Lindemann    | ASC Program Manager        | Program and Marketing  | 1     |
| Siena Lindemann    | ASC Program Manager        | SPURS Intensives - Care Coordination                               | 3     |

Performance/Productivity Report - State Assistance Planning Grant

|                 |                       |   |      |
|-----------------|-----------------------|---|------|
| Siena Lindemann | ASC Program Manager   | SPURS Intensives - Information and Referral   | 1    |
| Siena Lindemann | ASC Program Manager   | SPURS Intensives - Benefits Counseling  | 3    |
| Siena Lindemann | ASC Program Manager   | Aging in Place and Sleepovers - Key note Session  | 1    |
| Siena Lindemann | ASC Program Manager   | Vista Volunteers- Who we are and what are WE  | 1    |
| Siena Lindemann | ASC Program Manager   | Getting in Front of the Right People  | 1    |
| Siena Lindemann | ASC Program Manager   | Reality of the Caregiver  | 2    |
| Siena Lindemann | ASC Program Manager   | Planning your HICAP Calendar  | 2    |
| Siena Lindemann | ASC Program Manager   | Promotoras/Health Workers   | 1    |
| Siena Lindemann | ASC Program Manager   | The Creative Art of Storytelling  | 1    |
| Siena Lindemann | ASC Program Manager   | Less Stress is Best   | 0.5  |
| Siena Lindemann | ASC Program Manager   | Quality Mgmt, Toyota  | 1.5  |
| Siena Lindemann | ASC Program Manager   | Quality Mgmt, Toyota  | 1.5  |
| Siena Lindemann | ASC Program Manager   | Benefits and Legal Non-Citizens   | 1    |
| Siena Lindemann | ASC Program Manager   | 211 Presentation and Tour   | 2    |
| Siena Lindemann | ASC Program Manager   | An Overview of Medicaid, Texas Health Steps, & Managed Health Care                            | 1    |
| Siena Lindemann | ASC Program Manager   | Understanding Military Culture: "Battlemind" vs. "Civilian Mind"                              | 1.5  |
| Siena Lindemann | ASC Program Manager   | Community Arise- Long Term Recovery from Disaster   | 4    |
| Siena Lindemann | ASC Program Manager   | Keynote - Leadership  | 2    |
| Siena Lindemann | ASC Program Manager   | Texas Wildfires, Lessons Learned  | 1.5  |
| Siena Lindemann | ASC Program Manager   | Disaster Behavioral Health  | 1.5  |
| Siena Lindemann | ASC Program Manager   | Emergency Preparedness for the Aging Population   | 1.5  |
| Siena Lindemann | ASC Program Manager   | Introduction to the Disaster Distress Helpline  | 1.5  |
| Siena Lindemann | ASC Program Manager   | Combating Food Insecurity Among Older Americans   | 1    |
| Siena Lindemann | ASC Program Manager   | SAMS V-3.09 Review w/ Harmony   | 1.25 |
| Siena Lindemann | ASC Program Manager   | Emergency Operations Center training and tour   | 2    |
| Siena Lindemann | ASC Program Manager   | National Center on Elder Abuse- Elder Abuse in the Asian-American/Pacific Islander Population | 1    |
| Siena Lindemann | ASC Program Manager   | National Home and Community Based Services (HCBS) Conference                                  | 14.5 |
| Siena Lindemann | ASC Program Manager   | Administration for Community Living Center for Disabilities                                   | 1.25 |
| Siena Lindemann | ASC Program Manager   | The Enhanced ADRC Options Counseling Program  | 1.25 |
| Siena Lindemann | ASC Program Manager   | ARCs- Medicaid Financing and Reimbursement  | 1.25 |
| Siena Lindemann | ASC Program Manager   | CMS Intensive - Medicaid 101  | 1.25 |
| Siena Lindemann | ASC Program Manager   | Adult Protective Services   | 1.25 |
| Siena Lindemann | ASC Program Manager   | CMS Intensive - Medicaid 201  | 1.25 |
| Siena Lindemann | ASC Program Manager   | ACL Intensive- Supporting families to facilitate Community Living                             | 1.25 |
| Siena Lindemann | ASC Program Manager   | Intro to the WI ADRC Quality Improvement Program  | 1.25 |
| Siena Lindemann | ASC Program Manager   | Legal Resources to Keep Clients in the Community  | 1.25 |
| Siena Lindemann | ASC Program Manager   | A Statewide Approach to LGBT inclusion for the Aging Network                                  | 1.25 |
| Siena Lindemann | ASC Program Manager   | Enhancing the Capacity of ADRCs through on-line Resources                                     | 1.25 |
| Siena Lindemann | ASC Program Manager   | Technology Enabled Collaboration and Communication  | 1.25 |
| Siena Lindemann | ASC Program Manager   | Supporting Consumers who Transition   | 1.25 |
| Siena Lindemann | ASC Program Manager   | Addressing the Age Wave - Engaging Volunteers   | 1.25 |
| Siena Lindemann | ASC Program Manager   | ASC Training/Alamo Resource Training  | 3    |
| Siena Lindemann | ASC Program Manager   | Executive Women in Texas Government (EWTG) Conference   | 5    |
| Siena Lindemann | ASC Program Manager   | Coaching Skills for Women Leaders   | 1    |
| Siena Lindemann | ASC Program Manager   | Leading with Purpose, Leading On Purpose  | 1    |
| Siena Lindemann | ASC Program Manager   | Financial Control - Take It and Keep It   | 1    |
| Siena Lindemann | ASC Program Manager   | SHIP Training - Part D-Income Related Monthly Adjustment Amounts                              | 0.75 |
| Susan Blevins   | Care Specialist (CTI) | Care Transitions  | 1    |
| Susan Blevins   | Care Specialist (CTI) | Free Medicare Training  | 8    |
| Susan Blevins   | Care Specialist (CTI) | ICMA RC   | 1.5  |
| Susan Blevins   | Care Specialist (CTI) | Jewish Family Services  | 1    |
| Susan Blevins   | Care Specialist (CTI) | Webinar - Community Focus   | 3    |
| Susan Blevins   | Care Specialist (CTI) | Trakstar Inservice  | 1    |
| Susan Blevins   | Care Specialist (CTI) | N4A interview   | 1.5  |
| Susan Blevins   | Care Specialist (CTI) | CMS Webinar - Medicare  | 2    |
| Susan Blevins   | Care Specialist (CTI) | CMS Webinar - Medicare  | 2    |
| Susan Blevins   | Care Specialist (CTI) | An Overview of Medicaid, Texas Health Steps, & Managed Health Care                            | 1    |
| Susan Blevins   | Care Specialist (CTI) | OASIS Meeting   | 3    |
| Susan Blevins   | Care Specialist (CTI) | Games for Life  | 7    |
| Susan Blevins   | Care Specialist (CTI) | Crisis Intervention Team Training- SAPD   | 1    |
| Susan Blevins   | Care Specialist (CTI) | Understanding Military Culture: "Battlemind" vs. "Civilian Mind"                              | 1.5  |
| Susan Blevins   | Care Specialist (CTI) | Chronic Disease Self-Management Instructor Trng   | 8    |
| Susan Blevins   | Care Specialist (CTI) | Chronic Disease Self-Management Instructor Trng   | 8    |
| Susan Blevins   | Care Specialist (CTI) | Chronic Disease Self-Management Instructor Trng   | 8    |

Performance/Productivity Report - State Assistance Planning Grant

|               |                                    |  |      |
|---------------|------------------------------------|--|------|
| Susan Blevins | Care Specialist (CTI)              | Chronic Disease Self-Management Instructor Trng  | 8    |
| Susan Blevins | Care Specialist (CTI)              | Diabetes Self Mgmt Program Instructor Training   | 8    |
| Susan Blevins | Care Specialist (CTI)              | Diabetes Self Mgmt Program Instructor Training   | 8    |
| Susan Blevins | Care Specialist (CTI)              | Matter of Balance Instructor Training  | 8    |
| Susan Blevins | Care Specialist (CTI)              | Webinar - High Readmissions  | 1    |
| Susan Blevins | Care Specialist (CTI)              | ASC-Alamo Resource Training  | 3    |
| Susan Blevins | Care Specialist (CTI)              | National Social Workers Conference - Reeves  | 4    |
| Susan Blevins | Care Specialist (CTI)              | Harmony Portal and HFA demo for Bexar  | 1    |
| Susan Blevins | Care Specialist (CTI)              | SVAC - Dr. Granville Coggs   | 1    |
| Susan Blevins | Care Specialist (CTI)              | Harmony 3.0 Training   | 1.25 |
| Susan Blevins | Care Specialist (CTI)              | Senior Directory Breakfast   | 1.25 |
| Teresa Banda  | Lead Benefits Counselor            | SHIP monthly call-Part D   | 1    |
| Teresa Banda  | Lead Benefits Counselor            | Care Transitions   | 1    |
| Teresa Banda  | Lead Benefits Counselor            | Program and Marketing  | 8    |
| Teresa Banda  | Lead Benefits Counselor            | Medicare Training  | 7    |
| Teresa Banda  | Lead Benefits Counselor            | Access & Assistance Harmony Project Intensive  | 3    |
| Teresa Banda  | Lead Benefits Counselor            | Access & Assistance Keynote Speaker David Dillard  | 1.5  |
| Teresa Banda  | Lead Benefits Counselor            | Access & Assistance BC Track Vista Volunteers and Getting in Front of the Right People       | 1.5  |
| Teresa Banda  | Lead Benefits Counselor            | Access & Assistance BC Track DMEPOS  | 1.5  |
| Teresa Banda  | Lead Benefits Counselor            | Planning Your HICAP Calender Year  | 1.75 |
| Teresa Banda  | Lead Benefits Counselor            | Access & Assistance BC Track Advocacy in Administrative Hearings                             | 1.5  |
| Teresa Banda  | Lead Benefits Counselor            | Access & Assistance SPURS intensive with Gayle Berkley                                       | 1    |
| Teresa Banda  | Lead Benefits Counselor            | Jewish Family Services   | 0.5  |
| Teresa Banda  | Lead Benefits Counselor            | Toyota Motor Manufacturing/ Corporate Practices for Nonprofits Professionals-start time      | 1.5  |
| Teresa Banda  | Lead Benefits Counselor            | SHIP monthly call-ACO  | 1    |
| Teresa Banda  | Lead Care Specialist               | Quality Control Circles  | 1.5  |
| Teresa Banda  | Lead Care Specialist               | Quality Mgmt, Toyota   | 1.5  |
| Teresa Banda  | Lead Benefits Counselor            | NCBOE/Benefits & Non Legal Citizens  | 1.5  |
| Teresa Banda  | Lead Benefits Counselor            | LIS 101  | 0.5  |
| Teresa Banda  | Lead Benefits Counselor            | 210 Presentation and Tour  | 2    |
| Teresa Banda  | Benefits Counselor Lead Specialist | Maximus - Star+ program / Star /THS  | 1.50 |
| Teresa Banda  | Lead Benefits Counselor            | SHIP Directors Conference  | 24   |
| Teresa Banda  | Benefits Counselor Lead Specialist | Christian Senior Services- Companion Programs  | 1    |
| Teresa Banda  | Benefits Counselor Lead Specialist | Santa Rosa Low Vision  | 1    |
| Teresa Banda  | Lead Benefits Counselor            | N4A Conference,  | 32   |
| Teresa Banda  | Lead Benefits Counselor            | SPURS Benefits Training  | 11   |
| Teresa Banda  | Lead Benefits Counselor            | CMS Train the Trainer  | 11   |
| Teresa Banda  | Lead Benefits Counselor            | Ship Forum Tele-Conferce call  | 1.25 |
| Teresa Banda  | Lead Benefits Counselor            | SSA Disability Application Process Training  | 5    |
| Teresa Banda  | Lead Benefits Counselor            | Comprehensive Volunteer Handbook Strengthens the foundation of a Volunteer Program - Webinar | 1    |
| Teresa Banda  | Lead Benefits Counselor            | SHIP monthly call  | 1    |
| Teresa Banda  | Lead Benefits Counselor            | Harmony 3.0 Training   | 1.25 |
| Tina Rosales  | Benefits Counselor II              | Ship Forum Tele-Conferce call -  | 1.00 |
| Tina Rosales  | Benefits Counselor II              | Army Wounded Warrior Program   | 1.00 |
| Tina Rosales  | Benefits Counselor II              | SPURS Intensive / Benefit Counseling - Access & Assistance                                   | 3.00 |
| Tina Rosales  | Benefits Counselor II              | Aging in Place / Sleepovers Welcome /Keynote - Access & Assistance                           | 2.00 |
| Tina Rosales  | Benefits Counselor II              | Getting in Front of the Right People / VISTA Volunteers - Access & Assistance                | 1.50 |
| Tina Rosales  | Benefits Counselor II              | DMEPOS Competitive Bidding - Access & Assistance   | 1.50 |
| Tina Rosales  | Benefits Counselor II              | Advocacy in Administrative Hearings - Access & Assistance                                    | 1.50 |
| Tina Rosales  | Benefits Counselor II              | DADS Access and Asst Conference  | 2.00 |
| Tina Rosales  | Benefits Counselor II              | The Art O Storytelling - Access & Assistance   | 1.00 |
| Tina Rosales  | Benefits Counselor II              | Less Stress is Best - Access & Assistance  | 0.50 |
| Tina Rosales  | Benefits Counselor II              | Jewish Family Services   | 1.50 |
| Tina Rosales  | Benefits Counselor II              | MIPPA - Procedures   | 1.00 |
| Tina Rosales  | Benefits Counselor II              | NCBOE February 24, 2012 - Benefits and Legal Non-Citizens                                    | 2.50 |
| Tina Rosales  | Benefits Counselor II              | 211 Presentation and Tour  | 2.00 |
| Tina Rosales  | Benefits Counselor II              | SHIP - TDI - Clains Appeals Process  | 1.50 |
| Tina Rosales  | Benefits Counselor II              | Maximus - Star+ program / Star /THS  | 1.50 |
| Tina Rosales  | Benefits Counselor II              | Advanced Directives  | 1.50 |
| Tina Rosales  | Benefits Counselor II              | NCOA - Outreach & Enrollment   | 1.50 |
| Tina Rosales  | Benefits Counselor II              | NCBOE - Finding Answers LIS, SNAP  | 1.5  |
| Tina Rosales  | Benefits Counselor II              | SHIP / Progress Report   | 1    |
| Tina Rosales  | Benefits Counselor Lead Specialist | Crisis Intervention Team Training- SAPD  | 1    |
| Tina Rosales  | ASC Care Specialist                | Understanding Military Culture: "Battlemind" vs. "Civilian Mind"                             | 1.5  |

Performance/Productivity Report - State Assistance Planning Grant

|                              |                                      |   |      |
|------------------------------|--------------------------------------|---|------|
| Tina Rosales                 | ASC Care Specialist                  | Christian Senior Services- Companion Programs   | 1    |
| Tina Rosales                 | ASC Care Specialist                  | ASC Training  | 16   |
| Tina Rosales                 | ASC Care Specialist                  | SAMS V-3.09 Review w/ Harmony   | 1.25 |
| Tina Rosales                 | ASC Care Specialist                  | ASC-Alamo Resource Training   | 3    |
| Valerie Biediger             | Health & Wellness Specialist         | ARRA Webinar - Putting It All Together - What Happens After ARRA?   | 1.5  |
| Valerie Biediger             | Health & Wellness Specialist         | NCOA Webinar - Building Community Partnerships to Promote Physical Activity and Social Engagement for Older Adults          | 1    |
| Valerie Biediger             | Health & Wellness Specialist         | AoA - DSMT Training Initiative for Accreditation  | 6.5  |
| Valerie Biediger             | Health & Wellness Specialist         | ARRA Webinar - "New Jersey's Infrastructure for Program Sustainability"   | 1.5  |
| Valerie Biediger             | Health & Wellness Specialist         | AoA Webinar - Million Hearts  | 1.5  |
| Valerie Biediger             | Health & Wellness Specialist         | Health Disparities Conference   | 8    |
| Valerie Biediger             | Health & Wellness Specialist         | Disease Prevention and Health Promotion Services (OAA Title IIID)   | 1    |
| Valerie Biediger             | Health & Wellness Specialist         | Collaboration: The Art of Building a Community  | 6    |
| Valerie Biediger             | Health & Wellness Specialist         | Community Health Improvement Plan Program   | 3    |
| Valerie Biediger             | Health & Wellness Specialist         | NCOA Webinar: Chronic Pain Self-Management Program and the Better Choices, Better Health Online Suite                       | 1.5  |
| Valerie Biediger             | Health & Wellness Specialist         | AoA: Diabetes Self Management Training: How It Benefits Seniors and Steps to Reimbursement                                  | 1.5  |
| Valerie Biediger             | Health & Wellness Specialist         | AoA: Achieving Success through Innovative Partnerships  | 1.5  |
| Valerie Biediger             | Health & Wellness Specialist         | AoA: Empowering Partnerships Among State Agencies: Steps to a Successful Model  | 1.5  |
| Valerie Biediger             | Health & Wellness Specialist         | AoA: Making Community Connections: Chronic Disease Self-Management Education in FQHCs                                       | 1.5  |
| Valerie Biediger             | Health & Wellness Specialist         | NCoA: Health Care and Community-Based Organizations: A Win-Win Partnership  | 1.5  |
| Valerie Biediger             | Health & Wellness Specialist         | Ncoa: Evidence-based Physical Activity Programs   | 1.5  |
| Valerie Biediger             | Health & Wellness Specialist         | Web Forum: Workplace Wellness: New Finds and Efforts to Advance Healthier Communities                                       | 1.5  |
| Valerie Biediger             | Health & Wellness Specialist         | HHS: What's New in Multiple Chronic Conditions  | 1    |
| Valerie Biediger             | Health & Wellness Specialist         | Financial HEAL Initiatives  | 1    |
| Valerie Biediger             | Health & Wellness Specialist         | NCoA: The Ins and Outs of Selling EBPs to Health  | 1.5  |
| Victoria Cardenas            | Care Specialist (MIPPA)              | Care Transitions  | 1    |
| Victoria Cardenas            | Care Specialist (MIPPA)              | Harassment Training   | 1    |
| Victoria Cardenas            | Care Specialist (MIPPA)              | Ethics Training   | 1    |
| Victoria Cardenas            | Care Specialist (MIPPA)              | Army Wounded Warrior Program  | 1.00 |
| Victoria Cardenas            | Care Specialist (MIPPA)              | Access And Assistance Track 2 Omnudsman and Track 4 Benefits Counseling   | 4    |
| Victoria Cardenas            | Care Specialist (MIPPA)              | Access And Assistance Track 4 Benefits Counseling   | 8    |
| Victoria Cardenas            | Care Specialist (MIPPA)              | Access And Assistance Track 1 Access Promotora  | 4    |
| Victoria Cardenas            | Care Specialist (MIPPA)              | SAMA  | 12   |
| Victoria Cardenas            | Care Specialist (MIPPA)              | Jewish Family Services  | 0.5  |
| Paula Wanken                 | Administrative Assistant             | Data Management   | 6    |
| Paula Wanken                 | Administrative Assistant             | Website design  | 3    |
| Martha Spinks                | BAAA Director                        | DADS TX Access and Assistance Conference  | 24   |
| Martha Spinks                | BAAA Director                        | DADS Quarterly Training x4  |      |
| Martha Spinks                | BAAA Director                        | ADRC Association Quarterly Meeting x4   |      |
| Martha Spinks                | BAAA Director                        | MIPPA Conference  | 16   |
| Martha Spinks                | BAAA Director                        | Texas Association of Homes and Svcs for the Aging   | 16   |
| Martha Spinks                | BAAA Director                        | Texas Association of Regional Councils Annual Conference  |      |
| Martha Spinks                | BAAA Director                        | Partners Across Texas Veterans Assistance Conference  | 8    |
| Martha Spinks                | BAAA Director                        | Texas Conference on Aging   | 4    |
| Martha Spinks                | BAAA Director                        | International Conference on Active Aging  | 32   |
|                              |                                      |   |      |
| <b>CRIMINAL JUSTICE:</b>     |                                      |   |      |
| Marcela Medina               | Public Safety Manager                | The Governor's Office (TARC-2012 Quarterly)   | 5    |
| Marcela Medina               | Public Safety Manager                | TCLEOSE Training Coordinators Conference  | 24   |
| Michael Valiente             | Academy Manager                      | IALESST International Association of Directors of Law Enforcement Standards and Training Conference, Copps Creek, June 2011 | 32   |
| Mike Davis                   | BPOC Supervisor                      | OC Spray Instructor Certification   | 8    |
| Mike Davis                   | BPOC Supervisor                      | Budgetary Issues in Law Enforcement   | 8    |
| Mike Davis                   | BPOC Supervisor                      | Personnel Administration  | 20   |
| Mike Davis                   | BPOC Supervisor                      | FBI Command College   | 32   |
| Mike Davis                   | BPOC Supervisor                      | TCLEOSE Training Coordinators Conference  | 24   |
| Richard Bryan                | Academy Coordinator                  | TCLEOSE Training Coordinators Conference  | 24   |
| Richard Bryan                | Academy Coordinator                  | FBI Command College   | 32   |
| Richard Bryan                | Academy Coordinator                  | OC Spray Instructor Certification   | 8    |
| Richard Bryan                | Academy Coordinator                  | SFST Instructor Update  | 8    |
| Jim McGregor                 | Academy Instructor                   | OC Spray Instructor Certification   | 8    |
| Jim McGregor                 | Academy Instructor                   | SFST Instructor Certification   | 50   |
|                              |                                      |   |      |
| <b>ECONOMIC DEVELOPMENT:</b> |                                      |   |      |
| Joe Ramos                    | Senior Director of Regional Services | EDA annual conference and workshop  | 32   |
|                              |                                      |   |      |

| <b>HOMELAND SECURITY:</b>              |                                  |   |      |
|--|----------------------------------|---|------|
| Mary Ruiz                              | HLS Manager                      | APCO/NENA Conference  | 32   |
| Mary Ruiz                              | HLS Manager                      | TARC Quarterly Training Meetings                                    | 16   |
| Mary Ruiz                              | HLS Manager                      | Region 53 Conferences and Training                                  | 8    |
| Mary Ruiz                              | HLS Manager                      | Infragard   | 6    |
| Mary Ruiz                              | HLS Manager                      | National HLS Conference   | 32   |
| Adrienne R. Cohen                      | Homeland Security Coordinator    | Texas Homeland Security Conference                                  | 32   |
| Adrienne R. Cohen                      | Homeland Security Coordinator    | TARC Quarterly Training Meetings                                    | 24   |
| Adrienne R. Cohen                      | Homeland Security Coordinator    | Region 53 Conferences and Training                                  | 24   |
| Adrienne R. Cohen                      | Homeland Security Coordinator    | FEMA NIMS   | 24   |
| Adrienne R. Cohen                      | Homeland Security Coordinator    | BSIR  | 32   |
| Adrienne R. Cohen                      | Homeland Security Coordinator    | Infragard   | 6    |
| Adrienne R. Cohen                      | Homeland Security Coordinator    | TDEM Workshop   | 16   |
| Adrienne R. Cohen                      | Homeland Security Coordinator    | SCIP Training Conference  | 8    |
| Adrienne R. Cohen                      | Homeland Security Coordinator    | Texas Unites Conference   | 24   |
| Donna Johnson-Valiente                 | HLS Data Technician              | SCIP Training Conference  | 8    |
|  |                                  |   |      |
| <b>HOUSING CHOICE VOUCHER PROGRAM:</b> |                                  |   |      |
| Maria E. Campa                         | Section 8 and Housing Specialist | HCV Financial Reporting Training                                    | 8    |
| Maria E. Campa                         | Section 8 and Housing Specialist | TDHCA Homebuyer Education Training                                  | 24   |
| Maria E. Campa                         | Section 8 and Housing Specialist | Homeownership Counseling Certification, Pt                          | 36   |
|  |                                  |   |      |
| <b>NATURAL RESOURCES:</b>              |                                  |   |      |
| Brenda Williams                        | Projects Manager                 | Clean Cities University   | 25   |
| Yliana Flores                          | Clean Cities Technician          | Clean Cities University   | 4    |
| Annette Prosterman                     | Transportation Coordinator       | PhotoShop training  | 12   |
| Peter Bella                            | Director Natural Resources       | "Electrical Generation and the Environment Workshop" (if available) | 3    |
| Steven Smeltzer                        | Environmental Manager            | Emission Inventory and MOVES training                               | 28   |
|  |                                  |   |      |
| <b>RESOURCE RECOVERY:</b>              |                                  |   |      |
| Georgia Zannaras                       | Resource Recovery Manager        | EPA Series for 2012   | 24   |
| Georgia Zannaras                       | Resource Recovery Manager        | National Recycling Series for 2012                                  | 6    |
| Georgia Zannaras                       | Resource Recovery Manager        | TARC Training   | 12   |
| Georgia Zannaras                       | Resource Recovery Manager        | Illegal Dumping and Control of Oil and Gas Waste                    | 6    |
| Georgia Zannaras                       | Resource Recovery Manager        | Advanced Substandard Structure Investigation                        | 6    |
|  |                                  |   |      |
| <b>REGIONAL DATA CENTER:</b>           |                                  |   |      |
| Travis Nedrich                         | Data Analyst                     | Understanding Census Economic, Business                             | 3    |
| Travis Nedrich                         | Data Analyst                     | American Fact Finder  | 4    |
| Travis Nedrich                         | Data Analyst                     | CTPP Census Program Training  | 16   |
| David Kruse                            | Regional Data Center Director    | American Fact Finder  | 4    |
| David Kruse                            | Regional Data Center Director    | Texas Chapter American Planning Assoc.                              | 16   |
| David Kruse                            | Regional Data Center Director    | Growing for the Future  | 8    |
| David Kruse                            | Regional Data Center Director    | Texas State Data Center Conference                                  | 12   |
|  |                                  |   |      |
| <b>RURAL PUBLIC TRANSPORTATION:</b>    |                                  |   |      |
| ART Supervisors                        | Supervisors                      | Reasonable Suspicious & Post-Accident Training                      | 8    |
| ART Supervisors                        | Supervisors                      | Quarterly TXDOT Transit Workshops                                   | 16   |
| Regional Transportation Director       | Regional Transportation Director | TXDOT leadership Training   | 18   |
| ART Drivers                            | ART Drivers                      | Safety & Security Emergency Planning                                | 8    |
| ART Drivers                            | ART Drivers                      | PASS Training   | 316  |
| ART Drivers                            | ART Drivers                      | Crisis Management Training  | 24   |
| ART Drivers                            | ART Drivers                      | CPR-First Aid & Blood borne Pathogen                                | 263  |
| ART Drivers                            | ART Drivers                      | Defensive Driving   | 180  |
| ART Drivers                            | ART Drivers                      | Quarterly Safety Meetings + Training                                | 18   |
| ART Drivers                            | ART Drivers                      | Annual Road Test  | 22   |
| ART Drivers                            | ART Drivers                      | Q' Straint Securement Refresher Training                            | 22   |
| ART Drivers                            | ART Drivers                      | Situational Awareness Safety Training/Safety Messages               | 32   |
| ART Drivers                            | ART Drivers                      | Curbing Transit Employee Distracted Driving                         | 36   |
| ART Drivers                            | ART Drivers                      | Post Accident-Incident Training                                     | 32   |
| ART Drivers                            | ART Driver                       | New Hire Training   | 1426 |
| ART Drivers                            | ART Drivers                      | Refresher Training  | 65   |
| ART Drivers                            | ART Drivers                      | RTAP Customer Driven Service  | 6    |
| ART Drivers                            | ART Drivers                      | RTAP Problem Passengers-Challenging Situation                       | 6    |



|  |  |   |    |
|--|--|---|----|
| ART Drivers                                | ART Drivers  | System Security Awareness for Transit Employees           | 2  |
| ART Drivers                                | ART Drivers  | Commerical Driver License Training                        | 13 |
| ART Technicans & Transportation Specialist | ART Technicans & Transportation Specialist           | BRAUN Lift Training                                       | 3  |
| <b>WEATHERIZATION ASSISTANCE PROGRAM:</b>  |  |   |    |
| René Chadick                               | Weatherization Assistance Prog. Mgr.                 | OSHA 30 Certification                                     | 40 |
| Mayra Rivero                               | Housing Intakc Specialist                            | OSHA 30 Certification                                     | 40 |
| Glover Harris                              | QA Specialist  | OSHA 30 Certification                                     | 40 |
| Eva Maldonado                              | Weatherization Inspector                             | OSHA 10 Certification                                     | 20 |
| Rick Morales                               | Weatherization Inspector                             | OSHA 10 Certification                                     | 20 |
| Michael Martinez                           | Weatherization Inspector                             | OSHA 10 Certification                                     | 20 |
| Chris Arispe                               | Weatherization Inspector                             | OSHA 10 Certification                                     | 20 |
| <b>WORKFORCE:</b>                          |  |   |    |
| Alday, Veronica                            | Career Development Specialist - Youth                | IT Security Awareness                                     | 2  |
| Ashcraft, Marti                            | Business Service Representative                      | IT Security Awareness                                     | 2  |
| Baker, Deborah                             | Child Care Counselor                                 | IT Security Awareness                                     | 2  |
| Baker, Deborah                             | Child Care Counselor                                 | Choices/Child Care Technical Assistance Session           | 3  |
| Bermea, Brandy                             | Child Care Counselor                                 | IT Security Awareness                                     | 2  |
| Bermea, Brandy                             | Child Care Counselor                                 | Choices/Child Care Technical Assistance Session           | 3  |
| Cantu, Julie                               | Child Care Resourse Specialist                       | IT Security Awareness                                     | 2  |
| Casias, Johnny                             | Career Development Specialist                        | IT Security Awareness                                     | 2  |
| Casias, Johnny                             | Career Development Specialist                        | TAA Training  | 2  |
| Casias, Johnny                             | Career Development Specialist                        | Choices/Child Care Technical Assistance Session           | 3  |
| DeLaCruz, Melissa                          | Center Manager                                       | IT Security Awareness                                     | 2  |
| DeLaCruz, Melissa                          | Center Manager                                       | TAA Training  | 8  |
| DeLaCruz, Melissa                          | Center Manager                                       | Quarterly All Staff Meeting and Training                  | 2  |
| DeLaCruz, Melissa                          | Center Manager                                       | High Performance Teamwork through Trust a                 | 8  |
| DeLaCruz, Melissa                          | Center Manager                                       | Choices/Child Care Technical Assistance Se                | 3  |
| DeLeon, Veronica                           | Career Development Specialist                        | IT Security Awareness                                     | 2  |
| DeLeon, Veronica                           | Career Development Specialist                        | TAA Training  | 8  |
| Dieringer, Gaylyn                          | Workforce Director                                   | IT Security Awareness                                     | 2  |
| Dieringer, Gaylyn                          | Workforce Director                                   | High Performance Teamwork through Trust and Communication | 8  |
| Eakle, Susan                               | Career Development Specialist                        | IT Security Awareness                                     | 2  |
| Eakle, Susan                               | Career Development Specialist                        | Choices/Child Care Technical Assistance Session           | 3  |
| Eakle, Susan                               | Career Development Specialist                        | Quarterly All Staff Meeting and Training                  | 2  |
| Ellenwood, Kenneth                         | Career Development Specialist                        | IT Security Awareness                                     | 2  |
| Ellenwood, Kenneth                         | Career Development Specialist                        | TAA Training  | 8  |
| Ellenwood, Kenneth                         | Career Development Specialist                        | Quarterly All Staff Meeting and Training                  | 2  |
| Ellenwood, Kenneth                         | Career Development Specialist                        | Choices/Child Care Technical Assistance Session           | 3  |
| Garcia, Isabel                             | Child Care Counselor                                 | IT Security Awareness                                     | 2  |
| Garcia, Isabel                             | Child Care Counselor                                 | Choices/Child Care Technical Assistance Session           | 3  |
| Garza, Donna (Diana)                       | Career Development Specialist                        | TAA Training  | 2  |
| Garza, Donna (Diana)                       | Career Development Specialist                        | IT Security Awareness                                     | 2  |
| Garza, Donna (Diana)                       | Career Development Specialist                        | Quarterly All Staff Meeting and Training                  | 2  |
| Garza, Donna (Diana)                       | Career Development Specialist                        | Choices/Child Care Technical Assistance Session           | 3  |
| Gomez, Alicia                              | Information and Referral Assistant                   | IT Security Awareness                                     | 2  |
| Gonzales, Bertha                           | Child Care Case Aide                                 | IT Security Awareness                                     | 2  |
| Goolsby, Tania                             | Child Care Case Aide                                 | IT Security Awareness                                     | 2  |
| Goolsby, Tania                             | Child Care Case Aide                                 | Choices/Child Care Technical Assistance Se                | 3  |
| Guerrero, Roxanne                          | Information and Referral Assistant                   | IT Security Awareness                                     | 2  |
| Gutierrez, Theresa                         | Career Development Specialist                        | IT Security Awareness                                     | 2  |
| Gutierrez, Theresa                         | Career Development Specialist                        | Quarterly All Staff Meeting and Training                  | 2  |
| Gutierrez, Theresa                         | Career Development Specialist                        | Choices/Child Care Technical Assistance Session           | 3  |
| James, Maria                               | Business Service Representative                      | IT Security Awareness                                     | 2  |
| Juarez, Gilbert                            | Resource Assistant                                   | IT Security Awareness                                     | 2  |
| Leiva, Antonio                             | Center Manager                                       | IT Security Awareness                                     | 2  |
| Leiva, Antonio                             | Center Manager                                       | TAA Training  | 8  |
| Lodge, Susan                               | Senior Director of Workforce & Community Development | IT Security Awareness                                     | 2  |
| Lodge, Susan                               | Senior Director of Workforce & Community Development | High Performance Teamwork through Trust and Communication | 8  |
| Lopez, Teresa                              | Child Care Counselor                                 | Choices/Child Care Technical Assistance Session           | 3  |
| Lopez, Teresa                              | Child Care Counselor                                 | IT Security Awareness                                     | 2  |
| McMurtry, Carl                             | Career Development Specialist                        | IT Security Awareness                                     | 2  |
| Martinez, Kelly                            | Resource Assistant                                   | IT Security Awareness                                     | 2  |

Performance/Productivity Report - State Assistance Planning Grant

|                     |                                       |   |   |
|---------------------|---------------------------------------|---|---|
| Martinez, Kelly     | Resource Assistant                    | TAA Training  | 8 |
| Martinez, Kelly     | Resource Assistant                    | Choices/Child Care Technical Assistance Session           | 3 |
| McMurtry, Carl      | Career Development Specialist         | IT Security Awareness                                     | 2 |
| McMurtry, Carl      | Career Development Specialist         | TAA Training  | 8 |
| McMurtry, Carl      | Career Development Specialist         | Quarterly All Staff Meeting and Training                  | 2 |
| McMurtry, Carl      | Career Development Specialist         | Choices/Child Care Technical Assistance Session           | 3 |
| Miller, Phyllis     | Child Care Counselor                  | IT Security Awareness                                     | 2 |
| Morales, Alfredo    | Information and Referral Assistant    | IT Security Awareness                                     | 2 |
| Morales, Alfredo    | Information and Referral Assistant    | Quarterly All Staff Meeting and Training                  | 2 |
| Orr, Kimberly       | Career Development Specialist - Youth | IT Security Awareness                                     | 2 |
| Orum, William       | Career Development Specialist         | IT Security Awareness                                     | 2 |
| Orum, William       | Career Development Specialist         | TAA Training  | 8 |
| Orum, William       | Career Development Specialist         | Quarterly All Staff Meeting and Training                  | 2 |
| Orum, William       | Career Development Specialist         | Choices/Child Care Technical Assistance Session           | 3 |
| Perez, Oscar        | Center Manager                        | IT Security Awareness                                     | 2 |
| Perez, Oscar        | Center Manager                        | TAA Training  | 8 |
| Perez, Oscar        | Center Manager                        | Quarterly All Staff Meeting and Training                  | 2 |
| Perez, Oscar        | Center Manager                        | High Performance Teamwork through Trust and Communication | 8 |
| Perez, Oscar        | Center Manager                        | Choices/Child Care Technical Assistance Session           | 3 |
| Plummer, Randall    | Assistant Center Manager              | IT Security Awareness                                     | 2 |
| Plummer, Randall    | Assistant Center Manager              | TAA Training  | 8 |
| Plummer, Randall    | Assistant Center Manager              | Quarterly All Staff Meeting and Training                  | 2 |
| Plummer, Randall    | Assistant Center Manager              | High Performance Teamwork through Trust and Communication | 8 |
| Plummer, Randall    | Assistant Center Manager              | Choices/Child Care Technical Assistance Session           | 3 |
| Rodriguez, Audrey   | Workforce Resource Technician         | IT Security Awareness                                     | 2 |
| Rodriguez, Viviana  | Career Development Specialist         | Choices/Child Care Technical Assistance Session           | 3 |
| Rodriguez, Viviana  | Career Development Specialist         | IT Security Awareness                                     | 2 |
| Schultze, Gloria    | Information and Referral Assistant    | IT Security Awareness                                     | 2 |
| Schultze, Gloria    | Information and Referral Assistant    | Quarterly All Staff Meeting and Training                  | 2 |
| Serrano, Leticia    | Workforce Resource Technician         | IT Security Awareness                                     | 2 |
| Shirley, Tricia     | Career Development Specialist         | IT Security Awareness                                     | 2 |
| Shirley, Tricia     | Career Development Specialist         | TAA Training  | 8 |
| Shirley, Tricia     | Career Development Specialist         | Quarterly All Staff Meeting and Training                  | 2 |
| Shirley, Tricia     | Career Development Specialist         | Choices/Child Care Technical Assistance Session           | 3 |
| Simpkins, Octavious | Resource Assistant                    | IT Security Awareness                                     | 2 |
| Spriggs, Shannon    | Quality Assurance Specialist          | IT Security Awareness                                     | 2 |
| Spriggs, Shannon    | Quality Assurance Specialist          | High Performance Teamwork through Trust and Communication | 8 |
| Spriggs, Shannon    | Quality Assurance Specialist          | Choices/Child Care Technical Assistance Session           | 3 |
| Stoker, Jackie      | Resource Assistant                    | IT Security Awareness                                     | 2 |
| Tavera, Rebecca     | Information and Referral Assistant    | IT Security Awareness                                     | 2 |
| Thomas, Susan E.    | Rural Child Care Coordinator          | IT Security Awareness                                     | 2 |
| Thomas, Susan E.    | Rural Child Care Coordinator          | High Performance Teamwork through Trust and Communication | 3 |
| Thomas, Susan E.    | Rural Child Care Coordinator          | High Performance Teamwork through Trust and Communication | 8 |
| Valdez, Sarah       | Center Manager                        | IT Security Awareness                                     | 2 |
| Valdez, Sarah       | Assistant Center Manager              | Quarterly All Staff Meeting and Training                  | 2 |
| Valdez, Sarah       | Assistant Center Manager              | TAA Training  | 8 |
| Valdez, Sarah       | Assistant Center Manager              | Choices/Child Care Technical Assistance Session           | 3 |
| Valdez, Sarah       | Assistant Center Manager              | High Performance Teamwork through Trust and Communication | 8 |
| Vasquez, Rosemary   | Career Development Specialist         | IT Security Awareness                                     | 2 |
| Vasquez, Rosemary   | Career Development Specialist         | Quarterly All Staff Meeting and Training                  | 2 |
| Vasquez, Rosemary   | Career Development Specialist         | Choices/Child Care Technical Assistance Session           | 3 |
| Ventura, Linda      | Career Development Specialist         | IT Security Awareness                                     | 2 |
| Ventura, Linda      | Career Development Specialist         | TAA Training  | 8 |
| Ventura, Linda      | Career Development Specialist         | Choices/Child Care Technical Assistance Session           | 3 |
| Walchuck, Crista    | Employee Services Liasion             | IT Security Awareness                                     | 2 |
| Willis, Jennifer    | Business Service Representative       | Quarterly All Staff Meeting and Training                  | 2 |
| Willis, Jennifer    | Business Service Representative       | IT Security Awareness                                     | 2 |
| Womack, Barbetta    | Business Services Manager             | IT Security Awareness                                     | 2 |
| Womack, Barbetta    | Business Services Manager             | Quarterly All Staff Meeting and Training                  | 2 |
| Womack, Barbetta    | Business Services Manager             | High Performance Teamwork through Trust and Communication | 8 |
|                     |                                       |   |   |

**2013 Staff Development (Projected)**

List your COGs staff development projected to be undertaken during **Fiscal Year 2013**:

| NAME OF STAFF PERSON               | TITLE                             | COURSE NAME   | CONTACT |
|------------------------------------|-----------------------------------|---|---------|
| <b>9-1-1/TECHNICAL ASSISTANCE:</b> |                                   |   |         |
| Ricardo Suarez                     | 9-1-1 Database Specialist         | ESRI Conference   | 24      |
| Ricardo Suarez                     | 9-1-1 Database Specialist         | Texas NENA  | 32      |
| Ricardo Suarez                     | 9-1-1 Database Specialist         | GIS Users Group   | 8       |
| Kay Roberts                        | 9-1-1 Database Technician         | TARC  | 8       |
| Kay Roberts                        | 9-1-1 Database Technician         | CSEC Workshop   | 4       |
| Kay Roberts                        | 9-1-1 Database Technician         | Texas NENA  | 32      |
| Kay Roberts                        | 9-1-1 Database Technician         | Natuional NENA  | 32      |
| Kay Roberts                        | 9-1-1 Database Technician         | ENP Training and Test                                     | 52      |
| Cami Goldspink                     | 9-1-1 Database Technician         | TARC  | 8       |
| Cami Goldspink                     | 9-1-1 Database Technician         | CSEC Workshop   | 4       |
| Cami Goldspink                     | 9-1-1 Database Technician         | Texas NENA  | 32      |
| Cami Goldspink                     | 9-1-1 Database Technician         | Natuional NENA  | 32      |
| <b>ALAMO AGING:</b>                |                                   |   |         |
| Gloria Vasquez                     | Director                          | t4a DADS Quarterly Training                               | 48      |
| Gloria Vasquez                     | Director                          | Texas Conference on Aging                                 | 24      |
| Gloria Vasquez                     | Director                          | Access & Assistance                                       | 24      |
| Gloria Vasquez                     | Director                          | Ombudsman Re-certification Training                       | 12      |
| Terry Haslett                      | Program Coordinator               | TCOA  | 24      |
| Terry Haslett                      | Program Coordinator               | SAMS Administrator Training                               | 24      |
| Terry Haslett                      | Program Coordinator               | MOWAT Annual Conference                                   | 16      |
| Linda Martin                       | Managing Local Ombudsman          | Ombudsman Training  | 32      |
| Linda Martin                       | Managing Local Ombudsman          | National Consumer Voice for LTC                           | 20      |
| Henri Eaton                        | Staff Ombudsman                   | Ombudsman Training  | 32      |
| Henri Eaton                        | Staff Ombudsman                   | Volunteer Management Conference                           | 16      |
| Jeanette Blankenship               | Staff Ombudsman                   | Ombudsman Training  | 32      |
| Jim Rowland                        | Health & Wellness Specialist      | Health Literacy Training                                  | 8       |
| Jim Rowland                        | Health & Wellness Specialist      | Arthritis Foundation Exercise Training                    | 24      |
| Jim Rowland                        | Health & Wellness Specialist      | Dementia Care Training                                    | 16      |
| Jim Rowland                        | Health & Wellness Specialist      | Roselyn Carter Institute for Caregivers                   | 24      |
| Alvin Arada                        | Aging Care Specialist             | DADS Access & Assistance Training                         | 16      |
| Alvin Arada                        | Aging Care Specialist             | Annual Ombudsman Re-Certification Training                | 12      |
| Alvin Arada                        | Aging Care Specialist             | Ethics  | 1       |
| Alvin Arada                        | Aging Care Specialist             | HIPPA   | 1       |
| Alvin Arada                        | Aging Care Specialist             | Harrasment  | 1       |
| Alvin Arada                        | Aging Care Specialist             | Benefits Counseling Re-Certification Training             | 12      |
| Alvin Arada                        | Aging Care Specialist             | SAMS  | 2       |
| Michael Darilek                    | Aging Care Specialist             | DADS Access & Assistance Training                         | 16      |
| Michael Darilek                    | Aging Care Specialist             | Ombudsman Training  | 30      |
| Michael Darilek                    | Aging Care Specialist             | Benefits Counseling Training                              | 12      |
| Michael Darilek                    | Aging Care Specialist             | Ethics  | 1       |
| Michael Darilek                    | Aging Care Specialist             | HIPPA   | 1       |
| Michael Darilek                    | Aging Care Specialist             | Harrasment  | 1       |
| Michael Darilek                    | Aging Care Specialist             | SAMS  | 2       |
| Evangeline Diaz                    | Care Coordination Assistant       | DADS Access & Assistance Training                         | 16      |
| Evangeline Diaz                    | Care Coordination Assistant       | Benefits Counseling Re-Certification Training             | 12      |
| Evangeline Diaz                    | Care Coordination Assistant       | Ethics  | 1       |
| Evangeline Diaz                    | Care Coordination Assistant       | HIPPA   | 1       |
| Evangeline Diaz                    | Care Coordination Assistant       | Harrasment  | 1       |
| Evangeline Diaz                    | Care Coordination Assistant       | SAMS  | 2       |
| Maria Wilson                       | Geriatric Care Specialist         | DADS Access & Assistance Training                         | 16      |
| Maria Wilson                       | Geriatric Care Specialist         | Annual Ombudsman Re-Certification Training                | 12      |
| Maria Wilson                       | Geriatric Care Specialist         | Ethics  | 1       |
| Maria Wilson                       | Geriatric Care Specialist         | HIPPA   | 1       |
| Maria Wilson                       | Geriatric Care Specialist         | Harrasment  | 1       |
| Maria Wilson                       | Geriatric Care Specialist         | SAMS  | 2       |
| Maria Wilson                       | Geriatric Care Specialist         | Benefits Counseling Re-Certification Training             | 12      |
| Maureen Walsh                      | Alamo Aging Information Assistant | TAIRS Conference 2011                                     | 22      |
| Maureen Walsh                      | Alamo Aging Information Assistant | SAMS Training   | 1       |
| Maureen Walsh                      | Alamo Aging Information Assistant | Psychotropic Medications                                  | 1.5     |
| Maureen Walsh                      | Alamo Aging Information Assistant | CPR/First Aid   | 2       |
| Maureen Walsh                      | Alamo Aging Information Assistant | Star Plus, Medicaid Waiver, DBA training (Anthony Patron) | 1.5     |
| Daniel Goetz                       | Access & Intake Lead Specialist   | Medicare A, B, C and D Training                           | 1       |
| Daniel Goetz                       | Access & Intake Lead Specialist   | Tri-Care and Tri-Care for Life                            | 3       |
| Daniel Goetz                       | Access & Intake Lead Specialist   | Texas Social Worker Admin. Training                       | 1       |

|                               |   |   |     |
|-------------------------------|---|---|-----|
| Daniel Goetz                  | Access & Intake Lead Specialist         | SAMS Training and Access Training                 | 15  |
| Daniel Goetz                  | Access & Intake Lead Specialist         | AACOG Ethics training                             | 2   |
| Daniel Goetz                  | Access & Intake Lead Specialist         | CMS SHIP Update                                   | 0.5 |
| Daniel Goetz                  | Access & Intake Lead Specialist         | SHIP Training Medicaid                            | 3   |
| Daniel Goetz                  | Access & Intake Lead Specialist         | BC I Training Work                                | 8   |
| Suzanne Ruff                  | Elder Rights Specialist                 | SAMS Training and Access Training                 | 15  |
| Suzanne Ruff                  | Elder Rights Specialist                 | Ombudsman Training Boerne                         | 4   |
| Suzanne Ruff                  | Elder Rights Specialist                 | MIPAA and Sam Training                            | 1   |
| Suzanne Ruff                  | Elder Rights Specialist                 | San Antonio Bar Association                       | 1   |
| Suzanne Ruff                  | Elder Rights Specialist                 | CMS Train the Trainer AACOG                       | 8   |
| Suzanne Ruff                  | Elder Rights Specialist                 | Social Security Updates                           | 1   |
| Trish Slaton                  | Alamo Office Assistant                  | Excel Training                                    | 8   |
| <b>ALAMO LOCAL AUTHORITY:</b> |   |   |     |
| Eric Pena                     | Services Coordination Specialist - GR   | CH Mack Data Training                             | 8   |
| Eric Pena                     | Services Coordination Specialist - GR   | Charges for Community Based Services              | 4   |
| Eric Pena                     | Services Coordination Specialist - GR   | Client Rights                                     | 1   |
| Eric Pena                     | Services Coordination Specialist - GR   | Corporate Compliance                              | 0   |
| Eric Pena                     | Services Coordination Specialist - GR   | CPR - Adult                                       | 4   |
| Eric Pena                     | Services Coordination Specialist - GR   | Culture Sensitivity                               | 1   |
| Eric Pena                     | Services Coordination Specialist - GR   | DADS Community Options                            | 4   |
| Eric Pena                     | Services Coordination Specialist - GR   | First Aid & Seizures                              | 4   |
| Eric Pena                     | Services Coordination Specialist - GR   | Infections Control/HIV/AIDS/Universal Precautions | 2   |
| Eric Pena                     | Services Coordination Specialist - GR   | Medicaid/SS                                       | 4   |
| Eric Pena                     | Services Coordination Specialist - GR   | SAMA Training                                     | 12  |
| Eric Pena                     | Services Coordination Specialist - GR   | Psychotropic Medications                          | 2   |
| Eric Pena                     | Services Coordination Specialist - GR   | Workplace Harassment Prevention                   | 1   |
| Victoria Cardenas             | Services Coordination Specialist - GR   | CH Mack Data Training                             | 8   |
| Victoria Cardenas             | Services Coordination Specialist - GR   | Charges for Community Based Services              | 4   |
| Victoria Cardenas             | Services Coordination Specialist - GR   | Client Rights                                     | 1   |
| Victoria Cardenas             | Services Coordination Specialist - GR   | Corporate Compliance                              | 0   |
| Victoria Cardenas             | Services Coordination Specialist - GR   | CPR - Adult                                       | 4   |
| Victoria Cardenas             | Services Coordination Specialist - GR   | Culture Sensitivity                               | 1   |
| Victoria Cardenas             | Services Coordination Specialist - GR   | DADS Community Options                            | 4   |
| Victoria Cardenas             | Services Coordination Specialist - GR   | First Aid & Seizures                              | 4   |
| Victoria Cardenas             | Services Coordination Specialist - GR   | Infections Control/HIV/AIDS/Universal Precautions | 2   |
| Victoria Cardenas             | Services Coordination Specialist - GR   | Medicaid/SS                                       | 4   |
| Victoria Cardenas             | Services Coordination Specialist - GR   | SAMA Training                                     | 12  |
| Victoria Cardenas             | Services Coordination Specialist - GR   | Psychotropic Medications                          | 2   |
| Victoria Cardenas             | Services Coordination Specialist - GR   | Workplace Harassment Prevention                   | 1   |
| Robin Reyes                   | Services Coordination Specialist - GR   | CH Mack Data Training                             | 8   |
| Robin Reyes                   | Services Coordination Specialist - GR   | Charges for Community Based Services              | 4   |
| Robin Reyes                   | Services Coordination Specialist - GR   | Client Rights                                     | 1   |
| Robin Reyes                   | Services Coordination Specialist - GR   | Corporate Compliance                              | 0   |
| Robin Reyes                   | Services Coordination Specialist - GR   | CPR - Adult                                       | 4   |
| Robin Reyes                   | Services Coordination Specialist - GR   | Culture Sensitivity                               | 1   |
| Robin Reyes                   | Services Coordination Specialist - GR   | DADS Community Options                            | 4   |
| Robin Reyes                   | Services Coordination Specialist - GR   | First Aid & Seizures                              | 4   |
| Robin Reyes                   | Services Coordination Specialist - GR   | Infections Control/HIV/AIDS/Universal Precautions | 2   |
| Robin Reyes                   | Services Coordination Specialist - GR   | Medicaid/SS                                       | 4   |
| Robin Reyes                   | Services Coordination Specialist - GR   | SAMA Training                                     | 12  |
| Robin Reyes                   | Services Coordination Specialist - GR   | Psychotropic Medications                          | 2   |
| Robin Reyes                   | Services Coordination Specialist - GR   | Workplace Harassment Prevention                   | 1   |
| Leah Martinez                 | Services Coordination Specialist - GR   | CH Mack Data Training                             | 8   |
| Leah Martinez                 | Services Coordination Specialist - GR   | Charges for Community Based Services              | 4   |
| Leah Martinez                 | Services Coordination Specialist - GR   | Client Rights                                     | 1   |
| Leah Martinez                 | Services Coordination Specialist - GR   | Corporate Compliance                              | 0   |
| Leah Martinez                 | Services Coordination Specialist - GR   | CPR - Adult                                       | 4   |
| Leah Martinez                 | Services Coordination Specialist - GR   | Culture Sensitivity                               | 1   |
| Leah Martinez                 | Services Coordination Specialist - GR   | DADS Community Options                            | 4   |
| Leah Martinez                 | Services Coordination Specialist - GR   | First Aid & Seizures                              | 4   |
| Leah Martinez                 | Services Coordination Specialist - GR   | Infections Control/HIV/AIDS/Universal Precautions | 2   |
| Leah Martinez                 | Services Coordination Specialist - GR   | Medicaid/SS                                       | 4   |
| Leah Martinez                 | Services Coordination Specialist - GR   | SAMA Training                                     | 12  |
| Leah Martinez                 | Services Coordination Specialist - GR   | Psychotropic Medications                          | 2   |
| Leah Martinez                 | Services Coordination Specialist - GR   | Workplace Harassment Prevention                   | 1   |
| Kenneth White                 | services Coordination Specialist - COS1 | CH Mack Data Training                             | 8   |
| Kenneth White                 | services Coordination Specialist - COS1 | Charges for Community Based Services              | 4   |
| Kenneth White                 | services Coordination Specialist - COS1 | Client Rights                                     | 1   |
| Kenneth White                 | services Coordination Specialist - COS1 | Consumer Directed Services Training               | 12  |
| Kenneth White                 | services Coordination Specialist - COS1 | Corporate Compliance                              | 0   |
| Kenneth White                 | services Coordination Specialist - COS1 | CPR - Adult                                       | 4   |
| Kenneth White                 | services Coordination Specialist - COS1 | Culture Sensitivity                               | 1   |

|                  |  |   |    |
|------------------|--|---|----|
| Kenneth White    | services Coordination Specialist - COS1  | DADS Community Options                            | 4  |
| Kenneth White    | services Coordination Specialist - COS1  | First Aid & Seizures                              | 4  |
| Kenneth White    | services Coordination Specialist - COS1  | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Kenneth White    | services Coordination Specialist - COS1  | Medicaid/SS                                       | 4  |
| Kenneth White    | services Coordination Specialist - COS1  | SAMA Training                                     | 12 |
| Kenneth White    | services Coordination Specialist - COS1  | Psychotropic Medications                          | 2  |
| Kenneth White    | services Coordination Specialist - COS1  | Workplace Harassment Prevention                   | 1  |
| Adelfa Montoya   | Administrative Assistant                 | CH Mack Data Training                             | 8  |
| Adelfa Montoya   | Administrative Assistant                 | Client Rights                                     | 1  |
| Adelfa Montoya   | Administrative Assistant                 | Corporate Compliance                              | 0  |
| Adelfa Montoya   | Administrative Assistant                 | Culture Sensitivity                               | 1  |
| Adelfa Montoya   | Administrative Assistant                 | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Adelfa Montoya   | Administrative Assistant                 | Workplace Harassment Prevention                   | 1  |
| Adelfa Montoya   | Administrative Assistant                 | SAMA Training                                     | 4  |
| Amalia Solis     | Administrative Assistant                 | CH Mack Data Training                             | 8  |
| Amalia Solis     | Administrative Assistant                 | Client Rights                                     | 1  |
| Amalia Solis     | Administrative Assistant                 | Corporate Compliance                              | 0  |
| Amalia Solis     | Administrative Assistant                 | Culture Sensitivity                               | 1  |
| Amalia Solis     | Administrative Assistant                 | DocuData Training                                 | 2  |
| Amalia Solis     | Administrative Assistant                 | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Amalia Solis     | Administrative Assistant                 | Workplace Harassment Prevention                   | 1  |
| Amalia Solis     | Administrative Assistant                 | SAMA Training                                     | 4  |
| Jacob Ulczynski  | Compliance Reviewer - HCS/TxHmL          | CH Mack Data Training                             |    |
| Jacob Ulczynski  | Compliance Reviewer - HCS/TxHmL          | Charges for Community Based Services              |    |
| Jacob Ulczynski  | Compliance Reviewer - HCS/TxHmL          | Client Rights                                     |    |
| Jacob Ulczynski  | Compliance Reviewer - HCS/TxHmL          | Corporate Compliance                              |    |
| Jacob Ulczynski  | Compliance Reviewer - HCS/TxHmL          | CPR - Adult                                       |    |
| Jacob Ulczynski  | Compliance Reviewer - HCS/TxHmL          | Culture Sensitivity                               |    |
| Jacob Ulczynski  | Compliance Reviewer - HCS/TxHmL          | First Aid & Seizures                              |    |
| Jacob Ulczynski  | Compliance Reviewer - HCS/TxHmL          | Infections Control/HIV/AIDS/Universal Precautions |    |
| Jacob Ulczynski  | Compliance Reviewer - HCS/TxHmL          | SAMA Training                                     |    |
| Jacob Ulczynski  | Compliance Reviewer - HCS/TxHmL          | Workplace Harassment Prevention                   |    |
| Virginia Charles | Services Manager - GR                    | CH Mack Data Training                             | 8  |
| Virginia Charles | Services Manager - GR                    | Charges for Community Based Services              | 4  |
| Virginia Charles | Services Manager - GR                    | Client Rights                                     | 1  |
| Virginia Charles | Services Manager - GR                    | Corporate Compliance                              | 0  |
| Virginia Charles | Services Manager - GR                    | CPR - Adult                                       | 4  |
| Virginia Charles | Services Manager - GR                    | Culture Sensitivity                               | 1  |
| Virginia Charles | Services Manager - GR                    | DADS Community Options                            | 4  |
| Virginia Charles | Services Manager - GR                    | First Aid & Seizures                              | 4  |
| Virginia Charles | Services Manager - GR                    | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Virginia Charles | Services Manager - GR                    | Medicaid/SS                                       | 4  |
| Virginia Charles | Services Manager - GR                    | SAMA Training                                     | 12 |
| Virginia Charles | Services Manager - GR                    | Psychotropic Medications                          | 2  |
| Virginia Charles | Services Manager - GR                    | Workplace Harassment Prevention                   | 1  |
| Sandra Lopez     | MR Services Specialist - CLOIP           | CH Mack Data Training                             | 8  |
| Sandra Lopez     | Services Coordination Specialist - CLOIP | Charges for Community Based Services              | 4  |
| Sandra Lopez     | Services Coordination Specialist - CLOIP | Client Rights                                     | 1  |
| Sandra Lopez     | Services Coordination Specialist - CLOIP | Corporate Compliance                              | 0  |
| Sandra Lopez     | Services Coordination Specialist - CLOIP | CPR - Adult                                       | 4  |
| Sandra Lopez     | Services Coordination Specialist - CLOIP | Culture Sensitivity                               | 1  |
| Sandra Lopez     | Services Coordination Specialist - CLOIP | DADS Community Options                            | 4  |
| Sandra Lopez     | Services Coordination Specialist - CLOIP | First Aid & Seizures                              | 4  |
| Sandra Lopez     | Services Coordination Specialist - CLOIP | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Sandra Lopez     | Services Coordination Specialist - CLOIP | Medicaid/SS                                       | 4  |
| Sandra Lopez     | Services Coordination Specialist - CLOIP | SAMA Training                                     | 12 |
| Sandra Lopez     | Services Coordination Specialist - CLOIP | Psychotropic Medications                          | 2  |
| Sandra Lopez     | Services Coordination Specialist - CLOIP | Workplace Harassment Prevention                   | 1  |
| Carolyn Sue Wolf | Services Coordination Specialist - COS2  | CH Mack Data Training                             | 8  |
| Carolyn Sue Wolf | Services Coordination Specialist - COS2  | Charges for Community Based Services              | 4  |
| Carolyn Sue Wolf | Services Coordination Specialist - COS2  | Client Rights                                     | 1  |
| Carolyn Sue Wolf | Services Coordination Specialist - COS2  | Corporate Compliance                              | 0  |
| Carolyn Sue Wolf | Services Coordination Specialist - COS2  | CPR - Adult                                       | 4  |
| Carolyn Sue Wolf | Services Coordination Specialist - COS2  | Culture Sensitivity                               | 1  |
| Carolyn Sue Wolf | Services Coordination Specialist - COS2  | DADS Community Options                            | 4  |
| Carolyn Sue Wolf | Services Coordination Specialist - COS2  | First Aid & Seizures                              | 4  |
| Carolyn Sue Wolf | Services Coordination Specialist - COS2  | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Carolyn Sue Wolf | Services Coordination Specialist - COS2  | Medicaid/SS                                       | 4  |
| Carolyn Sue Wolf | Services Coordination Specialist - COS2  | Permanency Planning Training                      | 13 |
| Carolyn Sue Wolf | Services Coordination Specialist - COS2  | SAMA Training                                     | 12 |
| Carolyn Sue Wolf | Services Coordination Specialist - COS2  | Psychotropic Medications                          | 3  |
| Carolyn Sue Wolf | Services Coordination Specialist - COS2  | Workplace Harassment Prevention                   | 2  |
| Natasha Mitchell | Medical Records Administrator            | Client Rights                                     | 1  |

|                  |                                       |   |    |
|------------------|---------------------------------------|---|----|
| Natasha Mitchell | Medical Records Administrator         | Corporate Compliance                              | 0  |
| Natasha Mitchell | Medical Records Administrator         | CPR - Adult                                       | 4  |
| Natasha Mitchell | Medical Records Administrator         | Culture Sensitivity                               | 1  |
| Natasha Mitchell | Medical Records Administrator         | DADS Community Options                            | 4  |
| Natasha Mitchell | Medical Records Administrator         | First Aid & Seizures                              | 4  |
| Natasha Mitchell | Medical Records Administrator         | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Natasha Mitchell | Medical Records Administrator         | Medicaid/SS                                       | 4  |
| Natasha Mitchell | Medical Records Administrator         | SAMA Training                                     | 12 |
| Natasha Mitchell | Medical Records Administrator         | Psychotropic Medications                          | 2  |
| Natasha Mitchell | Medical Records Administrator         | Workplace Harassment Prevention                   | 1  |
| Natasha Mitchell | Medical Records Administrator         | CH Mack Data Training                             | 8  |
| Natasha Mitchell | Medical Records Administrator         | Charges for Community Based Services              | 4  |
| Kennet Mackey    | Medical Records Clerk                 | CH Mack Data Training                             | 8  |
| Kennet Mackey    | Medical Records Clerk                 | DocuData Training                                 | 2  |
| Kennet Mackey    | Medical Records Clerk                 | Client Rights                                     | 1  |
| Kennet Mackey    | Medical Records Clerk                 | Corporate Compliance                              | 0  |
| Kennet Mackey    | Medical Records Clerk                 | Culture Sensitivity                               | 1  |
| Kennet Mackey    | Medical Records Clerk                 | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Kennet Mackey    | Medical Records Clerk                 | Workplace Harassment Prevention                   | 1  |
| Kennet Mackey    | Medical Records Clerk                 | SAMA Training                                     | 4  |
| Melissa Moreno   | Medical Records Clerk                 | CH Mack Data Training                             | 8  |
| Melissa Moreno   | Medical Records Clerk                 | DocuData Training                                 | 2  |
| Melissa Moreno   | Medical Records Clerk                 | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Melissa Moreno   | Medical Records Clerk                 | Client Rights                                     | 1  |
| Melissa Moreno   | Medical Records Clerk                 | Corporate Compliance                              | 0  |
| Melissa Moreno   | Medical Records Clerk                 | Culture Sensitivity                               | 1  |
| Melissa Moreno   | Medical Records Clerk                 | Workplace Harassment Prevention                   | 1  |
| Melissa Moreno   | Medical Records Clerk                 | SAMA Training                                     | 4  |
| Christine Pintor | Medical Records Clerk                 | CH Mack Data Training                             | 8  |
| Christine Pintor | Medical Records Clerk                 | Client Rights                                     | 1  |
| Christine Pintor | Medical Records Clerk                 | Corporate Compliance                              | 1  |
| Christine Pintor | Medical Records Clerk                 | Culture Sensitivity                               | 1  |
| Christine Pintor | Medical Records Clerk                 | DocuData Training                                 | 2  |
| Christine Pintor | Medical Records Clerk                 | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Christine Pintor | Medical Records Clerk                 | Workplace Harassment Prevention                   | 1  |
| Christine Pintor | Medical Records Clerk                 | SAMA Training                                     | 4  |
| Ana Artavia      | Data Entry                            | CH Mack Data Training                             | 8  |
| Ana Artavia      | Data Entry                            | Client Rights                                     | 1  |
| Ana Artavia      | Data Entry                            | Corporate Compliance                              | 0  |
| Ana Artavia      | Data Entry                            | Culture Sensitivity                               | 1  |
| Ana Artavia      | Data Entry                            | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Ana Artavia      | Data Entry                            | Workplace Harassment Prevention                   | 1  |
| Ana Artavia      | Data Entry                            | SAMA Training                                     | 4  |
| Martha Herrera   | Data Entry                            | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Martha Herrera   | Data Entry                            | Workplace Harassment Prevention                   | 1  |
| Martha Herrera   | Data Entry                            | SAMA Training                                     | 4  |
| Martha Herrera   | Data Entry                            | CH Mack Data Training                             | 8  |
| Martha Herrera   | Data Entry                            | DocuData Training                                 | 2  |
| Martha Herrera   | Data Entry                            | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Martha Herrera   | Data Entry                            | Client Rights                                     | 1  |
| Maria Navarro    | Data Entry                            | CH Mack Data Training                             | 8  |
| Maria Navarro    | Data Entry                            | Client Rights                                     | 1  |
| Maria Navarro    | Data Entry                            | Corporate Compliance                              | 0  |
| Maria Navarro    | Data Entry                            | Culture Sensitivity                               | 1  |
| Maria Navarro    | Data Entry                            | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Maria Navarro    | Data Entry                            | Workplace Harassment Prevention                   | 1  |
| Maria Navarro    | Data Entry                            | SAMA Training                                     | 4  |
| Benjamin Taylor  | Data Entry                            | CH Mack Data Training                             | 8  |
| Benjamin Taylor  | Data Entry                            | Client Rights                                     | 1  |
| Benjamin Taylor  | Data Entry                            | Corporate Compliance                              | 0  |
| Benjamin Taylor  | Data Entry                            | Culture Sensitivity                               | 1  |
| Benjamin Taylor  | Data Entry                            | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Benjamin Taylor  | Data Entry                            | Workplace Harassment Prevention                   | 1  |
| Benjamin Taylor  | Data Entry                            | SAMA Training                                     | 4  |
| Daniel Rosenberg | Services Coordination Specialist - GR | CH Mack Data Training                             | 8  |
| Daniel Rosenberg | Services Coordination Specialist - GR | Charges for Community Based Services              | 4  |
| Daniel Rosenberg | Services Coordination Specialist - GR | Client Rights                                     | 1  |
| Daniel Rosenberg | Services Coordination Specialist - GR | Corporate Compliance                              | 0  |
| Daniel Rosenberg | Services Coordination Specialist - GR | CPR - Adult                                       | 4  |
| Daniel Rosenberg | Services Coordination Specialist - GR | Culture Sensitivity                               | 1  |
| Daniel Rosenberg | Services Coordination Specialist - GR | DADS Community Options                            | 4  |
| Daniel Rosenberg | Services Coordination Specialist - GR | First Aid & Seizures                              | 4  |
| Daniel Rosenberg | Services Coordination Specialist - GR | Infections Control/HIV/AIDS/Universal Precautions | 2  |

|                       |                                       |   |    |
|-----------------------|---------------------------------------|---|----|
| Daniel Rosenberg      | Services Coordination Specialist - GR | Medicaid/SS                                       | 4  |
| Daniel Rosenberg      | Services Coordination Specialist - GR | SAMA Training                                     | 12 |
| Daniel Rosenberg      | Services Coordination Specialist - GR | Psychotropic Medications                          | 2  |
| Daniel Rosenberg      | Services Coordination Specialist - GR | Workplace Harassment Prevention                   | 1  |
| Poppy N. Whiteley     | Services Coordination Specialist - GR | CH Mack Data Training                             | 8  |
| Poppy N. Whiteley     | Services Coordination Specialist - GR | Charges for Community Based Services              | 4  |
| Poppy N. Whiteley     | Services Coordination Specialist - GR | Client Rights                                     | 1  |
| Poppy N. Whiteley     | Services Coordination Specialist - GR | Corporate Compliance                              | 0  |
| Poppy N. Whiteley     | Services Coordination Specialist - GR | CPR - Adult                                       | 4  |
| Poppy N. Whiteley     | Services Coordination Specialist - GR | Culture Sensitivity                               | 1  |
| Poppy N. Whiteley     | Services Coordination Specialist - GR | DADS Community Options                            | 4  |
| Poppy N. Whiteley     | Services Coordination Specialist - GR | First Aid & Seizures                              | 4  |
| Poppy N. Whiteley     | Services Coordination Specialist - GR | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Poppy N. Whiteley     | Services Coordination Specialist - GR | Medicaid/SS                                       | 4  |
| Poppy N. Whiteley     | Services Coordination Specialist - GR | SAMA Training                                     | 12 |
| Poppy N. Whiteley     | Services Coordination Specialist - GR | Psychotropic Medications                          | 2  |
| Poppy N. Whiteley     | Services Coordination Specialist - GR | Workplace Harassment Prevention                   | 1  |
| Donna Landers         | Services Coordination Specialist - GR | CH Mack Data Training                             | 8  |
| Donna Landers         | Services Coordination Specialist - GR | Charges for Community Based Services              | 4  |
| Donna Landers         | Services Coordination Specialist - GR | Client Rights                                     | 1  |
| Donna Landers         | Services Coordination Specialist - GR | Consumer Directed Services Training               | 0  |
| Donna Landers         | Services Coordination Specialist - GR | Corporate Compliance                              | 0  |
| Donna Landers         | Services Coordination Specialist - GR | CPR - Adult                                       | 4  |
| Donna Landers         | Services Coordination Specialist - GR | Culture Sensitivity                               | 1  |
| Donna Landers         | Services Coordination Specialist - GR | DADS Community Options                            | 4  |
| Donna Landers         | Services Coordination Specialist - GR | First Aid & Seizures                              | 4  |
| Donna Landers         | Services Coordination Specialist - GR | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Donna Landers         | Services Coordination Specialist - GR | Medicaid/SS                                       | 4  |
| Donna Landers         | Services Coordination Specialist - GR | SAMA Training                                     | 12 |
| Donna Landers         | Services Coordination Specialist - GR | Psychotropic Medications                          | 2  |
| Donna Landers         | Services Coordination Specialist - GR | Workplace Harassment Prevention                   | 1  |
| James Almaguer        | Client Rights Officer                 | Charges for Community Based Services              | 4  |
| James Almaguer        | Client Rights Officer                 | Client Rights                                     | 1  |
| James Almaguer        | Client Rights Officer                 | Corporate Compliance                              | 0  |
| James Almaguer        | Client Rights Officer                 | CPR - Adult                                       | 4  |
| James Almaguer        | Client Rights Officer                 | Culture Sensitivity                               | 1  |
| James Almaguer        | Client Rights Officer                 | DADS Community Options                            | 4  |
| James Almaguer        | Client Rights Officer                 | First Aid & Seizures                              | 4  |
| James Almaguer        | Client Rights Officer                 | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| James Almaguer        | Client Rights Officer                 | Medicaid/SS                                       | 4  |
| James Almaguer        | Client Rights Officer                 | SAMA Training                                     | 12 |
| James Almaguer        | Client Rights Officer                 | Psychotropic Medications                          | 2  |
| James Almaguer        | Client Rights Officer                 | Workplace Harassment Prevention                   | 1  |
| Corina Arauza         | Care Specialist - I & E               | Charges for Community Based Services              | 4  |
| Corina Arauza         | Care Specialist - I & E               | Client Rights                                     | 1  |
| Corina Arauza         | Care Specialist - I & E               | Corporate Compliance                              | 0  |
| Corina Arauza         | Care Specialist - I & E               | CPR - Adult                                       | 4  |
| Corina Arauza         | Care Specialist - I & E               | Culture Sensitivity                               | 1  |
| Corina Arauza         | Care Specialist - I & E               | SAMA Training                                     | 12 |
| Corina Arauza         | Care Specialist - I & E               | Psychotropic Medications                          | 2  |
| Corina Arauza         | Care Specialist - I & E               | Workplace Harassment Prevention                   | 1  |
| Jennie Ledeaux        | Care Specialist - I & E               | CH Mack Data Training                             | 8  |
| Jennie Ledeaux        | Care Specialist - I & E               | Charges for Community Based Services              | 4  |
| Jennie Ledeaux        | Care Specialist - I & E               | Client Rights                                     | 1  |
| Jennie Ledeaux        | Care Specialist - I & E               | Corporate Compliance                              | 0  |
| Jennie Ledeaux        | Care Specialist - I & E               | Culture Sensitivity                               | 1  |
| Jennie Ledeaux        | Care Specialist - I & E               | CPR - Adult                                       | 4  |
| Jennie Ledeaux        | Care Specialist - I & E               | First Aid & Seizures                              | 4  |
| Jennie Ledeaux        | Care Specialist - I & E               | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Jennie Ledeaux        | Care Specialist - I & E               | Workplace Harassment Prevention                   | 1  |
| Jennie Ledeaux        | Care Specialist - I & E               | SAMA Training                                     | 12 |
| Jennie Ledeaux        | Care Specialist - I & E               | Psychotropic Medications                          | 2  |
| Angela Sanchez-Concha | Care Specialist - I & E               | CH Mack Data Training                             | 8  |
| Angela Sanchez-Concha | Care Specialist - I & E               | Charges for Community Based Services              | 4  |
| Angela Sanchez-Concha | Care Specialist - I & E               | Client Rights                                     | 1  |
| Angela Sanchez-Concha | Care Specialist - I & E               | Corporate Compliance                              | 0  |
| Angela Sanchez-Concha | Care Specialist - I & E               | Culture Sensitivity                               | 1  |
| Angela Sanchez-Concha | Care Specialist - I & E               | CPR - Adult                                       | 4  |
| Angela Sanchez-Concha | Care Specialist - I & E               | First Aid & Seizures                              | 4  |
| Angela Sanchez-Concha | Care Specialist - I & E               | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Angela Sanchez-Concha | Care Specialist - I & E               | Workplace Harassment Prevention                   | 1  |
| Angela Sanchez-Concha | Care Specialist - I & E               | SAMA Training                                     | 12 |
| Angela Sanchez-Concha | Care Specialist - I & E               | Psychotropic Medications                          | 2  |

|                     |  |   |    |
|---------------------|--|---|----|
| Pahola Ramos-Segura | Services Coordination Specialist - COS2  | CH Mack Data Training                             | 8  |
| Pahola Ramos-Segura | Services Coordination Specialist - COS2  | Charges for Community Based Services              | 4  |
| Pahola Ramos-Segura | Services Coordination Specialist - COS2  | Client Rights                                     | 1  |
| Pahola Ramos-Segura | Services Coordination Specialist - COS2  | Consumer Directed Services Training               | 12 |
| Pahola Ramos-Segura | Services Coordination Specialist - COS2  | Corporate Compliance                              | 0  |
| Pahola Ramos-Segura | Services Coordination Specialist - COS2  | CPR - Adult                                       | 4  |
| Pahola Ramos-Segura | Services Coordination Specialist - COS2  | Culture Sensitivity                               | 1  |
| Pahola Ramos-Segura | Services Coordination Specialist - COS2  | DADS Community Options                            | 4  |
| Pahola Ramos-Segura | Services Coordination Specialist - COS2  | First Aid & Seizures                              | 4  |
| Pahola Ramos-Segura | Services Coordination Specialist - COS2  | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Pahola Ramos-Segura | Services Coordination Specialist - COS2  | Medicaid/SS                                       | 4  |
| Pahola Ramos-Segura | Services Coordination Specialist - COS2  | SAMA Training                                     | 12 |
| Pahola Ramos-Segura | Services Coordination Specialist - COS2  | Psychotropic Medications                          | 2  |
| Pahola Ramos-Segura | Services Coordination Specialist - COS2  | Workplace Harassment Prevention                   | 1  |
| Robert B. Malven    | Services Coordination Specialist - COS2  | CH Mack Data Training                             | 8  |
| Robert B. Malven    | Services Coordination Specialist - COS2  | Charges for Community Based Services              | 4  |
| Robert B. Malven    | Services Coordination Specialist - COS2  | Client Rights                                     | 1  |
| Robert B. Malven    | Services Coordination Specialist - COS2  | Consumer Directed Services Training               | 12 |
| Robert B. Malven    | Services Coordination Specialist - COS2  | Corporate Compliance                              | 0  |
| Robert B. Malven    | Services Coordination Specialist - COS2  | CPR - Adult                                       | 4  |
| Robert B. Malven    | Services Coordination Specialist - COS2  | Culture Sensitivity                               | 1  |
| Robert B. Malven    | Services Coordination Specialist - COS2  | DADS Community Options                            | 4  |
| Robert B. Malven    | Services Coordination Specialist - COS2  | First Aid & Seizures                              | 4  |
| Robert B. Malven    | Services Coordination Specialist - COS2  | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Robert B. Malven    | Services Coordination Specialist - COS2  | Medicaid/SS                                       | 4  |
| Robert B. Malven    | Services Coordination Specialist - COS2  | SAMA Training                                     | 12 |
| Robert B. Malven    | Services Coordination Specialist - COS2  | Psychotropic Medications                          | 2  |
| Robert B. Malven    | Services Coordination Specialist - COS2  | Workplace Harassment Prevention                   | 1  |
| Kathleen Trent      | Services Coordination Specialist - CLOIP | CH Mack Data Training                             | 8  |
| Kathleen Trent      | Services Coordination Specialist - CLOIP | Charges for Community Based Services              | 4  |
| Kathleen Trent      | Services Coordination Specialist - CLOIP | Client Rights                                     | 1  |
| Kathleen Trent      | Services Coordination Specialist - CLOIP | Consumer Directed Services Training               | 12 |
| Kathleen Trent      | Services Coordination Specialist - CLOIP | Corporate Compliance                              | 0  |
| Kathleen Trent      | Services Coordination Specialist - CLOIP | CPR - Adult                                       | 4  |
| Kathleen Trent      | Services Coordination Specialist - CLOIP | Culture Sensitivity                               | 1  |
| Kathleen Trent      | Services Coordination Specialist - CLOIP | DADS Community Options                            | 4  |
| Kathleen Trent      | Services Coordination Specialist - CLOIP | First Aid & Seizures                              | 4  |
| Kathleen Trent      | Services Coordination Specialist - CLOIP | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Kathleen Trent      | Services Coordination Specialist - CLOIP | Medicaid/SS                                       | 4  |
| Kathleen Trent      | Services Coordination Specialist - CLOIP | SAMA Training                                     | 12 |
| Kathleen Trent      | Services Coordination Specialist - CLOIP | Psychotropic Medications                          | 2  |
| Kathleen Trent      | Services Coordination Specialist - CLOIP | Workplace Harassment Prevention                   | 1  |
| Dorothy Valdez      | Services Coordination Specialist - COS1  | CH Mack Data Training                             | 8  |
| Dorothy Valdez      | Services Coordination Specialist - COS1  | Charges for Community Based Services              | 4  |
| Dorothy Valdez      | Services Coordination Specialist - COS1  | Client Rights                                     | 1  |
| Dorothy Valdez      | Services Coordination Specialist - COS1  | Consumer Directed Services Training               | 12 |
| Dorothy Valdez      | Services Coordination Specialist - COS1  | Corporate Compliance                              | 0  |
| Dorothy Valdez      | Services Coordination Specialist - COS1  | CPR - Adult                                       | 4  |
| Dorothy Valdez      | Services Coordination Specialist - COS1  | Culture Sensitivity                               | 1  |
| Dorothy Valdez      | Services Coordination Specialist - COS1  | DADS Community Options                            | 4  |
| Dorothy Valdez      | Services Coordination Specialist - COS1  | First Aid & Seizures                              | 4  |
| Dorothy Valdez      | Services Coordination Specialist - COS1  | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Dorothy Valdez      | Services Coordination Specialist - COS1  | Medicaid/SS                                       | 4  |
| Dorothy Valdez      | Services Coordination Specialist - COS1  | SAMA Training                                     | 12 |
| Dorothy Valdez      | Services Coordination Specialist - COS1  | Psychotropic Medications                          | 2  |
| Dorothy Valdez      | Services Coordination Specialist - COS1  | Workplace Harassment Prevention                   | 1  |
| Maureen Kalifa      | Services Coordination Specialist - COS2  | CH Mack Data Training                             | 8  |
| Maureen Kalifa      | Services Coordination Specialist - COS2  | Charges for Community Based Services              | 4  |
| Maureen Kalifa      | Services Coordination Specialist - COS2  | Client Rights                                     | 1  |
| Maureen Kalifa      | Services Coordination Specialist - COS2  | Corporate Compliance                              | 0  |
| Maureen Kalifa      | Services Coordination Specialist - COS2  | CPR - Adult                                       | 4  |
| Maureen Kalifa      | Services Coordination Specialist - COS2  | Culture Sensitivity                               | 1  |
| Maureen Kalifa      | Services Coordination Specialist - COS2  | DADS Community Options                            | 4  |
| Maureen Kalifa      | Services Coordination Specialist - COS2  | First Aid & Seizures                              | 4  |
| Maureen Kalifa      | Services Coordination Specialist - COS2  | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Maureen Kalifa      | Services Coordination Specialist - COS2  | Medicaid/SS                                       | 4  |
| Maureen Kalifa      | Services Coordination Specialist - COS2  | SAMA Training                                     | 12 |
| Maureen Kalifa      | Services Coordination Specialist - COS2  | Psychotropic Medications                          | 2  |
| Maureen Kalifa      | Services Coordination Specialist - COS2  | Workplace Harassment Prevention                   | 1  |
| Mike Weakley        | Services Coordination Specialist - GR    | CH Mack Data Training                             | 8  |
| Mike Weakley        | Services Coordination Specialist - GR    | Charges for Community Based Services              | 4  |
| Mike Weakley        | Services Coordination Specialist - GR    | Client Rights                                     | 1  |
| Mike Weakley        | Services Coordination Specialist - GR    | Corporate Compliance                              | 0  |



|                 |   |   |    |
|-----------------|---|---|----|
| Mike Weakley    | Services Coordination Specialist - GR     | CPR - Adult                                       | 4  |
| Mike Weakley    | Services Coordination Specialist - GR     | Culture Sensitivity                               | 1  |
| Mike Weakley    | Services Coordination Specialist - GR     | DADS Community Options                            | 4  |
| Mike Weakley    | Services Coordination Specialist - GR     | First Aid & Seizures                              | 4  |
| Mike Weakley    | Services Coordination Specialist - GR     | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Mike Weakley    | Services Coordination Specialist - GR     | Medicaid/SS                                       | 4  |
| Mike Weakley    | Services Coordination Specialist - GR     | SAMA Training                                     | 12 |
| Mike Weakley    | Services Coordination Specialist - GR     | Psychotropic Medications                          | 2  |
| Mike Weakley    | Services Coordination Specialist - GR     | Workplace Harassment Prevention                   | 1  |
| Tanya Rhodes    | Services Coordinator Specialist - GR      | CH Mack Data Training                             | 8  |
| Tanya Rhodes    | Services Coordinator Specialist - GR      | Charges for Community Based Services              | 4  |
| Tanya Rhodes    | Services Coordinator Specialist - GR      | Client Rights                                     | 1  |
| Tanya Rhodes    | Services Coordinator Specialist - GR      | Corporate Compliance                              | 0  |
| Tanya Rhodes    | Services Coordinator Specialist - GR      | CPR - Adult                                       | 4  |
| Tanya Rhodes    | Services Coordinator Specialist - GR      | Culture Sensitivity                               | 1  |
| Tanya Rhodes    | Services Coordinator Specialist - GR      | First Aid & Seizures                              | 4  |
| Tanya Rhodes    | Services Coordinator Specialist - GR      | SAMA Training                                     | 12 |
| Tanya Rhodes    | Services Coordinator Specialist - GR      | Psychotropic Medications                          | 2  |
| Tanya Rhodes    | Services Coordinator Specialist - GR      | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Tanya Rhodes    | Services Coordinator Specialist - GR      | Workplace Harassment Prevention                   | 1  |
| Tanya Rhodes    | Services Coordinator Specialist - GR      |   |    |
| Patty Garcia    | Services Coordination Team Leader - I & E | Charges for Community Based Services              | 4  |
| Patty Garcia    | Services Coordination Team Leader - I & E | Client Rights                                     | 1  |
| Patty Garcia    | Services Coordination Team Leader - I & E | Corporate Compliance                              | 0  |
| Patty Garcia    | Services Coordination Team Leader - I & E | Culture Sensitivity                               | 1  |
| Patty Garcia    | Services Coordination Team Leader - I & E | DADS Community Options                            | 4  |
| Patty Garcia    | Services Coordination Team Leader - I & E | Medicaid/SS                                       | 4  |
| Patty Garcia    | Services Coordination Team Leader - I & E | SAMA Training                                     | 12 |
| Patty Garcia    | Services Coordination Team Leader - I & E | Policies and Procedures/Workers Compensation      | 4  |
| Patty Garcia    | Services Coordination Team Leader - I & E | Workplace Harassment Prevention                   | 1  |
| Patty Garcia    | Services Coordination Team Leader - I & E | Psychotropic Medications                          | 2  |
| Patty Garcia    | Services Coordination Team Leader - I & E | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Linda Rodriguez | Services Coordinator Specialist -GR       | Charges for Community Based Services              | 4  |
| Linda Rodriguez | Services Coordinator Specialist -GR       | Client Rights                                     | 1  |
| Linda Rodriguez | Services Coordinator Specialist -GR       | Corporate Compliance                              | 0  |
| Linda Rodriguez | Services Coordinator Specialist -GR       | Culture Sensitivity                               | 1  |
| Linda Rodriguez | Services Coordinator Specialist -GR       | DADS Community Options                            | 4  |
| Linda Rodriguez | Services Coordinator Specialist -GR       | Medicaid/SS                                       | 4  |
| Linda Rodriguez | Services Coordinator Specialist -GR       | SAMA Training                                     | 12 |
| Linda Rodriguez | Services Coordinator Specialist -GR       | Policies and Procedures/Workers Compensation      | 4  |
| Linda Rodriguez | Services Coordinator Specialist -GR       | Workplace Harassment Prevention                   | 1  |
| Linda Rodriguez | Services Coordinator Specialist -GR       | Psychotropic Medications                          | 2  |
| Linda Rodriguez | Services Coordinator Specialist -GR       | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Linda Rodriguez | Services Coordinator Specialist -GR       | CH Mack Data Training                             | 8  |
| Linda Rodriguez | Services Coordinator Specialist -GR       | Charges for Community Based Services              | 4  |
| Anthony Jalomo  | ALA Director                              | Client Rights                                     | 1  |
| Anthony Jalomo  | ALA Director                              | Corporate Compliance                              | 0  |
| Anthony Jalomo  | ALA Director                              | CPR - Adult                                       | 4  |
| Anthony Jalomo  | ALA Director                              | Culture Sensitivity                               | 1  |
| Anthony Jalomo  | ALA Director                              | DADS Community Options                            | 4  |
| Anthony Jalomo  | ALA Director                              | First Aid & Seizures                              | 4  |
| Arnold Ferguson | Team Leader - GR                          | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Arnold Ferguson | Team Leader - GR                          | Medicaid/SS                                       | 4  |
| Arnold Ferguson | Team Leader - GR                          | SAMA Training                                     | 12 |
| Arnold Ferguson | Team Leader - GR                          | Psychotropic Medications                          | 2  |
| Arnold Ferguson | Team Leader - GR                          | Workplace Harassment Prevention                   | 1  |
| Arnold Ferguson | Team Leader - GR                          | CH Mack Data Training                             | 8  |
| Arnold Ferguson | Team Leader - GR                          | Client Rights                                     | 1  |
| Arnold Ferguson | Team Leader - GR                          | Corporate Compliance                              | 0  |
| Arnold Ferguson | Team Leader - GR                          | Culture Sensitivity                               | 1  |
| Arnold Ferguson | Team Leader - GR                          | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Arnold Ferguson | Team Leader - GR                          | Workplace Harassment Prevention                   | 1  |
| Arnold Ferguson | Team Leader - GR                          | CH Mack Data Training                             | 8  |
| Arnold Ferguson | Team Leader - GR                          | Charges for Community Based Services              | 4  |
| Tammy Webster   | Team Leader - GR                          | Client Rights                                     | 1  |
| Tammy Webster   | Team Leader - GR                          | Corporate Compliance                              | 0  |
| Tammy Webster   | Team Leader - GR                          | CPR - Adult                                       | 4  |
| Tammy Webster   | Team Leader - GR                          | Culture Sensitivity                               | 1  |
| Tammy Webster   | Team Leader - GR                          | DADS Community Options                            | 4  |
| Tammy Webster   | Team Leader - GR                          | First Aid & Seizures                              | 4  |
| Tammy Webster   | Team Leader - GR                          | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Tammy Webster   | Team Leader - GR                          | Medicaid/SS                                       | 4  |
| Tammy Webster   | Team Leader - GR                          | SAMA Training                                     | 12 |

|                     |                                       |   |    |
|---------------------|---------------------------------------|---|----|
| Tammy Webster       | Team Leader - GR                      | Psychotropic Medications                          | 2  |
| Tammy Webster       | Team Leader - GR                      | Workplace Harassment Prevention                   | 1  |
| Tammy Webster       | Team Leader - GR                      | CH Mack Data Training                             | 8  |
| Tammy Webster       | Team Leader - GR                      | Charges for Community Based Services              | 4  |
| Carmen Elizondo     | Services Coordination Specialist - GR | Client Rights                                     | 1  |
| Carmen Elizondo     | Services Coordination Specialist - GR | Corporate Compliance                              | 0  |
| Carmen Elizondo     | Services Coordination Specialist - GR | CPR - Adult                                       | 4  |
| Carmen Elizondo     | Services Coordination Specialist - GR | Culture Sensitivity                               | 1  |
| Carmen Elizondo     | Services Coordination Specialist - GR | DADS Community Options                            | 4  |
| Carmen Elizondo     | Services Coordination Specialist - GR | First Aid & Seizures                              | 4  |
| Carmen Elizondo     | Services Coordination Specialist - GR | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Carmen Elizondo     | Services Coordination Specialist - GR | Medicaid/SS                                       | 4  |
| Carmen Elizondo     | Services Coordination Specialist - GR | SAMA Training                                     | 12 |
| Carmen Elizondo     | Services Coordination Specialist - GR | Psychotropic Medications                          | 2  |
| Carmen Elizondo     | Services Coordination Specialist - GR | Workplace Harassment Prevention                   | 1  |
| Carmen Elizondo     | Services Coordination Specialist - GR | CH Mack Data Training                             | 8  |
| Carmen Elizondo     | Services Coordination Specialist - GR | Charges for Community Based Services              | 4  |
| Adriana Almanza     | Services Coordination Specialist - GR | Client Rights                                     | 1  |
| Adriana Almanza     | Services Coordination Specialist - GR | Corporate Compliance                              | 0  |
| Adriana Almanza     | Services Coordination Specialist - GR | CPR - Adult                                       | 4  |
| Adriana Almanza     | Services Coordination Specialist - GR | Culture Sensitivity                               | 1  |
| Adriana Almanza     | Services Coordination Specialist - GR | DADS Community Options                            | 4  |
| Adriana Almanza     | Services Coordination Specialist - GR | First Aid & Seizures                              | 4  |
| Adriana Almanza     | Services Coordination Specialist - GR | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Adriana Almanza     | Services Coordination Specialist - GR | Medicaid/SS                                       | 4  |
| Adriana Almanza     | Services Coordination Specialist - GR | SAMA Training                                     | 12 |
| Adriana Almanza     | Services Coordination Specialist - GR | Psychotropic Medications                          | 2  |
| Adriana Almanza     | Services Coordination Specialist - GR | Workplace Harassment Prevention                   | 1  |
| Adriana Almanza     | Services Coordination Specialist - GR | CH Mack Data Training                             | 8  |
| Adriana Almanza     | Services Coordination Specialist - GR | Charges for Community Based Services              | 4  |
| Giovanne Washington | Compliance Reviewer - GR              | Client Rights                                     | 1  |
| Giovanne Washington | Compliance Reviewer - GR              | Corporate Compliance                              | 0  |
| Giovanne Washington | Compliance Reviewer - GR              | CPR - Adult                                       | 4  |
| Giovanne Washington | Compliance Reviewer - GR              | Culture Sensitivity                               | 1  |
| Giovanne Washington | Compliance Reviewer - GR              | DADS Community Options                            | 4  |
| Giovanne Washington | Compliance Reviewer - GR              | First Aid & Seizures                              | 4  |
| Giovanne Washington | Compliance Reviewer - GR              | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Giovanne Washington | Compliance Reviewer - GR              | Medicaid/SS                                       | 4  |
| Giovanne Washington | Compliance Reviewer - GR              | SAMA Training                                     | 12 |
| Giovanne Washington | Compliance Reviewer - GR              | Psychotropic Medications                          | 2  |
| Giovanne Washington | Compliance Reviewer - GR              | Workplace Harassment Prevention                   | 1  |
| Giovanne Washington | Compliance Reviewer - GR              | CH Mack Data Training                             | 8  |
| Giovanne Washington | Compliance Reviewer - GR              | Charges for Community Based Services              | 4  |
| Satira Hollis       | Services Coordinator - COS            | Client Rights                                     | 1  |
| Satira Hollis       | Services Coordinator - COS            | Corporate Compliance                              | 0  |
| Satira Hollis       | Services Coordinator - COS            | CPR - Adult                                       | 4  |
| Satira Hollis       | Services Coordinator - COS            | Culture Sensitivity                               | 1  |
| Satira Hollis       | Services Coordinator - COS            | DADS Community Options                            | 4  |
| Satira Hollis       | Services Coordinator - COS            | First Aid & Seizures                              | 4  |
| Satira Hollis       | Services Coordinator - COS            | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Satira Hollis       | Services Coordinator - COS            | Medicaid/SS                                       | 4  |
| Satira Hollis       | Services Coordinator - COS            | SAMA Training                                     | 12 |
| Satira Hollis       | Services Coordinator - COS            | Psychotropic Medications                          | 2  |
| Satira Hollis       | Services Coordinator - COS            | Workplace Harassment Prevention                   | 1  |
| Satira Hollis       | Services Coordinator - COS            | CH Mack Data Training                             | 8  |
| Satira Hollis       | Services Coordinator - COS            | Charges for Community Based Services              | 4  |
| Teresa Kolenda      | Administrative Assistant              | Client Rights                                     | 1  |
| Teresa Kolenda      | Administrative Assistant              | Corporate Compliance                              | 0  |
| Teresa Kolenda      | Administrative Assistant              | CPR - Adult                                       | 4  |
| Teresa Kolenda      | Administrative Assistant              | Culture Sensitivity                               | 1  |
| Teresa Kolenda      | Administrative Assistant              | DADS Community Options                            | 4  |
| Teresa Kolenda      | Administrative Assistant              | First Aid & Seizures                              | 4  |
| Teresa Kolenda      | Administrative Assistant              | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Patrick Hopkins     | Clinical Psychologist                 | Medicaid/SS                                       | 4  |
| Patrick Hopkins     | Clinical Psychologist                 | SAMA Training                                     | 12 |
| Patrick Hopkins     | Clinical Psychologist                 | Psychotropic Medications                          | 2  |
| Patrick Hopkins     | Clinical Psychologist                 | Workplace Harassment Prevention                   | 1  |
| Patrick Hopkins     | Clinical Psychologist                 | CH Mack Data Training                             | 8  |
| Patrick Hopkins     | Clinical Psychologist                 | Client Rights                                     | 1  |
| Patrick Hopkins     | Clinical Psychologist                 | Corporate Compliance                              | 0  |
| Patrick Hopkins     | Clinical Psychologist                 | Culture Sensitivity                               | 1  |
| Patrick Hopkins     | Clinical Psychologist                 | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Patrick Hopkins     | Clinical Psychologist                 | Workplace Harassment Prevention                   | 1  |

|                  |  |   |    |
|------------------|--|---|----|
| Patrick Hopkins  | Clinical Psychologist                  | SAMA Training                                     | 4  |
| Vanessa Chan     | Psychological Associate                | C.E.U.'s  | 6  |
| Vanessa Chan     | Psychological Associate                | Client Rights                                     | 1  |
| Vanessa Chan     | Psychological Associate                | Corporate Compliance                              | 0  |
| Vanessa Chan     | Psychological Associate                | CPR - Adult                                       | 4  |
| Vanessa Chan     | Psychological Associate                | Culture Sensitivity                               | 1  |
| Vanessa Chan     | Psychological Associate                | First Aid & Seizures                              | 4  |
| Vanessa Chan     | Psychological Associate                | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Vanessa Chan     | Psychological Associate                | SAMA Training                                     | 12 |
| Wallace Ross     | Psychological Associate                | Policies and Procedures/Workers Compensation      | 4  |
| Wallace Ross     | Psychological Associate                | Psychotropic Medications                          | 2  |
| Wallace Ross     | Psychological Associate                | Workplace Harassment Prevention                   | 1  |
| Wallace Ross     | Psychological Associate                | C.E.U.'s  | 6  |
| Wallace Ross     | Psychological Associate                | Charges for Community Based Services              | 4  |
| Wallace Ross     | Psychological Associate                | Client Rights                                     | 1  |
| Wallace Ross     | Psychological Associate                | Corporate Compliance                              | 0  |
| Wallace Ross     | Psychological Associate                | Culture Sensitivity                               | 1  |
| Alyssa Villegas  | Administrative Assistant               | Client Rights                                     | 1  |
| Alyssa Villegas  | Administrative Assistant               | Corporate Compliance                              | 0  |
| Alyssa Villegas  | Administrative Assistant               | CPR - Adult                                       | 4  |
| Alyssa Villegas  | Administrative Assistant               | Culture Sensitivity                               | 1  |
| Alyssa Villegas  | Administrative Assistant               | DADS Community Options                            | 4  |
| Alyssa Villegas  | Administrative Assistant               | First Aid & Seizures                              | 4  |
| Alyssa Villegas  | Administrative Assistant               | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Sherrie Williams | Administrative Assistant               | Client Rights                                     | 1  |
| Sherrie Williams | Administrative Assistant               | Corporate Compliance                              | 0  |
| Sherrie Williams | Administrative Assistant               | CPR - Adult                                       | 4  |
| Sherrie Williams | Administrative Assistant               | Culture Sensitivity                               | 1  |
| Sherrie Williams | Administrative Assistant               | DADS Community Options                            | 4  |
| Sherrie Williams | Administrative Assistant               | First Aid & Seizures                              | 4  |
| Sherrie Williams | Administrative Assistant               | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Sandra Barrera   | Services Coordination Specialist - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Sandra Barrera   | Services Coordination Specialist - HCS | SAMA Training                                     | 12 |
| Sandra Barrera   | Services Coordination Specialist - HCS | Workplace Harassment Prevention                   | 1  |
| Sandra Barrera   | Services Coordination Specialist - HCS | C.E.U.'s  | 6  |
| Sandra Barrera   | Services Coordination Specialist - HCS | Charges for Community Based Services              | 4  |
| Sandra Barrera   | Services Coordination Specialist - HCS | Client Rights                                     | 1  |
| Sandra Barrera   | Services Coordination Specialist - HCS | Corporate Compliance                              | 0  |
| Sandra Barrera   | Services Coordination Specialist - HCS | Culture Sensitivity                               | 1  |
| Sandra Barrera   | Services Coordination Specialist - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Sandra Barrera   | Services Coordination Specialist - HCS | SAMA Training                                     | 12 |
| Sandra Barrera   | Services Coordination Specialist - HCS | Workplace Harassment Prevention                   | 1  |
| Sandra Barrera   | Services Coordination Specialist - HCS | CH Mack Data Training                             | 8  |
| Sandra Barrera   | Services Coordination Specialist - HCS | Charges for Community Based Services              | 4  |
| Roberta Berkley  | Services Coordination Specialist - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Roberta Berkley  | Services Coordination Specialist - HCS | SAMA Training                                     | 12 |
| Roberta Berkley  | Services Coordination Specialist - HCS | Workplace Harassment Prevention                   | 1  |
| Roberta Berkley  | Services Coordination Specialist - HCS | C.E.U.'s  | 6  |
| Roberta Berkley  | Services Coordination Specialist - HCS | Charges for Community Based Services              | 4  |
| Roberta Berkley  | Services Coordination Specialist - HCS | Client Rights                                     | 1  |
| Roberta Berkley  | Services Coordination Specialist - HCS | Corporate Compliance                              | 0  |
| Roberta Berkley  | Services Coordination Specialist - HCS | Culture Sensitivity                               | 1  |
| Roberta Berkley  | Services Coordination Specialist - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Roberta Berkley  | Services Coordination Specialist - HCS | SAMA Training                                     | 12 |
| Roberta Berkley  | Services Coordination Specialist - HCS | Workplace Harassment Prevention                   | 1  |
| Roberta Berkley  | Services Coordination Specialist - HCS | CH Mack Data Training                             | 8  |
| Roberta Berkley  | Services Coordination Specialist - HCS | Charges for Community Based Services              | 4  |
| Josephine Booker | Services Coordination Specialist - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Josephine Booker | Services Coordination Specialist - HCS | SAMA Training                                     | 12 |
| Josephine Booker | Services Coordination Specialist - HCS | Workplace Harassment Prevention                   | 1  |
| Josephine Booker | Services Coordination Specialist - HCS | C.E.U.'s  | 6  |
| Josephine Booker | Services Coordination Specialist - HCS | Charges for Community Based Services              | 4  |
| Josephine Booker | Services Coordination Specialist - HCS | Client Rights                                     | 1  |
| Josephine Booker | Services Coordination Specialist - HCS | Corporate Compliance                              | 0  |
| Josephine Booker | Services Coordination Specialist - HCS | Culture Sensitivity                               | 1  |
| Josephine Booker | Services Coordination Specialist - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Josephine Booker | Services Coordination Specialist - HCS | SAMA Training                                     | 12 |
| Josephine Booker | Services Coordination Specialist - HCS | Workplace Harassment Prevention                   | 1  |
| Josephine Booker | Services Coordination Specialist - HCS | CH Mack Data Training                             | 8  |
| Josephine Booker | Services Coordination Specialist - HCS | Charges for Community Based Services              | 4  |
| Lona Carter      | Services Manager - HCS                 | Client Rights                                     | 1  |
| Lona Carter      | Services Manager - HCS                 | Corporate Compliance                              | 0  |
| Lona Carter      | Services Manager - HCS                 | CPR - Adult                                       | 4  |

|                       |   |   |    |
|-----------------------|---|---|----|
| Lona Carter           | Services Manager - HCS                  | Culture Sensitivity                               | 1  |
| Lona Carter           | Services Manager - HCS                  | DADS Community Options                            | 4  |
| Lona Carter           | Services Manager - HCS                  | First Aid & Seizures                              | 4  |
| Lona Carter           | Services Manager - HCS                  | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Lona Carter           | Services Manager - HCS                  | Medicaid/SS                                       | 4  |
| Lona Carter           | Services Manager - HCS                  | SAMA Training                                     | 12 |
| Lona Carter           | Services Manager - HCS                  | Psychotropic Medications                          | 2  |
| Lona Carter           | Services Manager - HCS                  | Workplace Harassment Prevention                   | 1  |
| Lona Carter           | Services Manager - HCS                  | CH Mack Data Training                             | 8  |
| Lona Carter           | Services Manager - HCS                  | Charges for Community Based Services              | 4  |
| Josephine Caruso      | Services Coordination Specialist - HCS  | Client Rights                                     | 1  |
| Josephine Caruso      | Services Coordination Specialist - HCS  | Corporate Compliance                              | 0  |
| Josephine Caruso      | Services Coordination Specialist - HCS  | CPR - Adult                                       | 4  |
| Josephine Caruso      | Services Coordination Specialist - HCS  | Culture Sensitivity                               | 1  |
| Josephine Caruso      | Services Coordination Specialist - HCS  | DADS Community Options                            | 4  |
| Josephine Caruso      | Services Coordination Specialist - HCS  | First Aid & Seizures                              | 4  |
| Josephine Caruso      | Services Coordination Specialist - HCS  | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Josephine Caruso      | Services Coordination Specialist - HCS  | Medicaid/SS                                       | 4  |
| Josephine Caruso      | Services Coordination Specialist - HCS  | SAMA Training                                     | 12 |
| Josephine Caruso      | Services Coordination Specialist - HCS  | Psychotropic Medications                          | 2  |
| Josephine Caruso      | Services Coordination Specialist - HCS  | Workplace Harassment Prevention                   | 1  |
| Josephine Caruso      | Services Coordination Specialist - HCS  | CH Mack Data Training                             | 8  |
| Josephine Caruso      | Services Coordination Specialist - HCS  | Charges for Community Based Services              | 4  |
| Stefanie Chapa        | Services Coordination Team Leader - HCS | Client Rights                                     | 1  |
| Stefanie Chapa        | Services Coordination Team Leader - HCS | Corporate Compliance                              | 0  |
| Stefanie Chapa        | Services Coordination Team Leader - HCS | CPR - Adult                                       | 4  |
| Stefanie Chapa        | Services Coordination Team Leader - HCS | Culture Sensitivity                               | 1  |
| Stefanie Chapa        | Services Coordination Team Leader - HCS | DADS Community Options                            | 4  |
| Stefanie Chapa        | Services Coordination Team Leader - HCS | First Aid & Seizures                              | 4  |
| Stefanie Chapa        | Services Coordination Team Leader - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Stefanie Chapa        | Services Coordination Team Leader - HCS | Medicaid/SS                                       | 4  |
| Stefanie Chapa        | Services Coordination Team Leader - HCS | SAMA Training                                     | 12 |
| Stefanie Chapa        | Services Coordination Team Leader - HCS | Psychotropic Medications                          | 2  |
| Stefanie Chapa        | Services Coordination Team Leader - HCS | Workplace Harassment Prevention                   | 1  |
| Stefanie Chapa        | Services Coordination Team Leader - HCS | CH Mack Data Training                             | 8  |
| Stefanie Chapa        | Services Coordination Team Leader - HCS | Charges for Community Based Services              | 4  |
| Trudy Davis           | Services Coordination Specialist - HCS  | Client Rights                                     | 1  |
| Trudy Davis           | Services Coordination Specialist - HCS  | Corporate Compliance                              | 0  |
| Trudy Davis           | Services Coordination Specialist - HCS  | CPR - Adult                                       | 4  |
| Trudy Davis           | Services Coordination Specialist - HCS  | Culture Sensitivity                               | 1  |
| Trudy Davis           | Services Coordination Specialist - HCS  | DADS Community Options                            | 4  |
| Trudy Davis           | Services Coordination Specialist - HCS  | First Aid & Seizures                              | 4  |
| Trudy Davis           | Services Coordination Specialist - HCS  | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Trudy Davis           | Services Coordination Specialist - HCS  | Medicaid/SS                                       | 4  |
| Trudy Davis           | Services Coordination Specialist - HCS  | SAMA Training                                     | 12 |
| Trudy Davis           | Services Coordination Specialist - HCS  | Psychotropic Medications                          | 2  |
| Trudy Davis           | Services Coordination Specialist - HCS  | Workplace Harassment Prevention                   | 1  |
| Trudy Davis           | Services Coordination Specialist - HCS  | CH Mack Data Training                             | 8  |
| Trudy Davis           | Services Coordination Specialist - HCS  | Charges for Community Based Services              | 4  |
| Flor Angelica Delgado | Services Coordination Specialist - HCS  | Client Rights                                     | 1  |
| Flor Angelica Delgado | Services Coordination Specialist - HCS  | Corporate Compliance                              | 0  |
| Flor Angelica Delgado | Services Coordination Specialist - HCS  | CPR - Adult                                       | 4  |
| Flor Angelica Delgado | Services Coordination Specialist - HCS  | Culture Sensitivity                               | 1  |
| Flor Angelica Delgado | Services Coordination Specialist - HCS  | DADS Community Options                            | 4  |
| Flor Angelica Delgado | Services Coordination Specialist - HCS  | First Aid & Seizures                              | 4  |
| Flor Angelica Delgado | Services Coordination Specialist - HCS  | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Flor Angelica Delgado | Services Coordination Specialist - HCS  | Medicaid/SS                                       | 4  |
| Flor Angelica Delgado | Services Coordination Specialist - HCS  | SAMA Training                                     | 12 |
| Flor Angelica Delgado | Services Coordination Specialist - HCS  | Psychotropic Medications                          | 2  |
| Flor Angelica Delgado | Services Coordination Specialist - HCS  | Workplace Harassment Prevention                   | 1  |
| Flor Angelica Delgado | Services Coordination Specialist - HCS  | CH Mack Data Training                             | 8  |
| Flor Angelica Delgado | Services Coordination Specialist - HCS  | Charges for Community Based Services              | 4  |
| Yaritza Diaz-Cosino   | Services Coordination Team Leader - HCS | Client Rights                                     | 1  |
| Yaritza Diaz-Cosino   | Services Coordination Team Leader - HCS | Corporate Compliance                              | 0  |
| Yaritza Diaz-Cosino   | Services Coordination Team Leader - HCS | CPR - Adult                                       | 4  |
| Yaritza Diaz-Cosino   | Services Coordination Team Leader - HCS | Culture Sensitivity                               | 1  |
| Yaritza Diaz-Cosino   | Services Coordination Team Leader - HCS | DADS Community Options                            | 4  |
| Yaritza Diaz-Cosino   | Services Coordination Team Leader - HCS | First Aid & Seizures                              | 4  |
| Yaritza Diaz-Cosino   | Services Coordination Team Leader - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Yaritza Diaz-Cosino   | Services Coordination Team Leader - HCS | Medicaid/SS                                       | 4  |
| Yaritza Diaz-Cosino   | Services Coordination Team Leader - HCS | SAMA Training                                     | 12 |
| Yaritza Diaz-Cosino   | Services Coordination Team Leader - HCS | Psychotropic Medications                          | 2  |
| Yaritza Diaz-Cosino   | Services Coordination Team Leader - HCS | Workplace Harassment Prevention                   | 1  |

|                     |   |   |    |
|---------------------|---|---|----|
| Yaritza Diaz-Cosino | Services Coordination Team Leader - HCS | CH Mack Data Training                             | 8  |
| Yaritza Diaz-Cosino | Services Coordination Team Leader - HCS | Charges for Community Based Services              | 4  |
| Jessica Donovan     | Services Coordination Specialist - HCS  | Client Rights                                     | 1  |
| Jessica Donovan     | Services Coordination Specialist - HCS  | Corporate Compliance                              | 0  |
| Jessica Donovan     | Services Coordination Specialist - HCS  | CPR - Adult                                       | 4  |
| Jessica Donovan     | Services Coordination Specialist - HCS  | Culture Sensitivity                               | 1  |
| Jessica Donovan     | Services Coordination Specialist - HCS  | DADS Community Options                            | 4  |
| Jessica Donovan     | Services Coordination Specialist - HCS  | First Aid & Seizures                              | 4  |
| Jessica Donovan     | Services Coordination Specialist - HCS  | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Jessica Donovan     | Services Coordination Specialist - HCS  | Medicaid/SS                                       | 4  |
| Jessica Donovan     | Services Coordination Specialist - HCS  | SAMA Training                                     | 12 |
| Jessica Donovan     | Services Coordination Specialist - HCS  | Psychotropic Medications                          | 2  |
| Jessica Donovan     | Services Coordination Specialist - HCS  | Workplace Harassment Prevention                   | 1  |
| Jessica Donovan     | Services Coordination Specialist - HCS  | CH Mack Data Training                             | 8  |
| Jessica Donovan     | Services Coordination Specialist - HCS  | Charges for Community Based Services              | 4  |
| Laura Enrione       | Services Coordination Specialist - HCS  | Client Rights                                     | 1  |
| Laura Enrione       | Services Coordination Specialist - HCS  | Corporate Compliance                              | 0  |
| Laura Enrione       | Services Coordination Specialist - HCS  | CPR - Adult                                       | 4  |
| Laura Enrione       | Services Coordination Specialist - HCS  | Culture Sensitivity                               | 1  |
| Laura Enrione       | Services Coordination Specialist - HCS  | DADS Community Options                            | 4  |
| Laura Enrione       | Services Coordination Specialist - HCS  | First Aid & Seizures                              | 4  |
| Laura Enrione       | Services Coordination Specialist - HCS  | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Laura Enrione       | Services Coordination Specialist - HCS  | Medicaid/SS                                       | 4  |
| Laura Enrione       | Services Coordination Specialist - HCS  | SAMA Training                                     | 12 |
| Laura Enrione       | Services Coordination Specialist - HCS  | Psychotropic Medications                          | 2  |
| Laura Enrione       | Services Coordination Specialist - HCS  | Workplace Harassment Prevention                   | 1  |
| Laura Enrione       | Services Coordination Specialist - HCS  | CH Mack Data Training                             | 8  |
| Laura Enrione       | Services Coordination Specialist - HCS  | Charges for Community Based Services              | 4  |
| Jessica Esquivel    | Services Coordination Specialist - HCS  | Client Rights                                     | 1  |
| Jessica Esquivel    | Services Coordination Specialist - HCS  | Corporate Compliance                              | 0  |
| Jessica Esquivel    | Services Coordination Specialist - HCS  | CPR - Adult                                       | 4  |
| Jessica Esquivel    | Services Coordination Specialist - HCS  | Culture Sensitivity                               | 1  |
| Jessica Esquivel    | Services Coordination Specialist - HCS  | DADS Community Options                            | 4  |
| Jessica Esquivel    | Services Coordination Specialist - HCS  | First Aid & Seizures                              | 4  |
| Jessica Esquivel    | Services Coordination Specialist - HCS  | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Jessica Esquivel    | Services Coordination Specialist - HCS  | Medicaid/SS                                       | 4  |
| Jessica Esquivel    | Services Coordination Specialist - HCS  | SAMA Training                                     | 12 |
| Jessica Esquivel    | Services Coordination Specialist - HCS  | Psychotropic Medications                          | 2  |
| Jessica Esquivel    | Services Coordination Specialist - HCS  | Workplace Harassment Prevention                   | 1  |
| Jessica Esquivel    | Services Coordination Specialist - HCS  | CH Mack Data Training                             | 8  |
| Jessica Esquivel    | Services Coordination Specialist - HCS  | Charges for Community Based Services              | 4  |
| Melinda Garcia      | Services Coordination Specialist - HCS  | Client Rights                                     | 1  |
| Melinda Garcia      | Services Coordination Specialist - HCS  | Corporate Compliance                              | 0  |
| Melinda Garcia      | Services Coordination Specialist - HCS  | CPR - Adult                                       | 4  |
| Melinda Garcia      | Services Coordination Specialist - HCS  | Culture Sensitivity                               | 1  |
| Melinda Garcia      | Services Coordination Specialist - HCS  | DADS Community Options                            | 4  |
| Melinda Garcia      | Services Coordination Specialist - HCS  | First Aid & Seizures                              | 4  |
| Melinda Garcia      | Services Coordination Specialist - HCS  | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Melinda Garcia      | Services Coordination Specialist - HCS  | Medicaid/SS                                       | 4  |
| Melinda Garcia      | Services Coordination Specialist - HCS  | SAMA Training                                     | 12 |
| Melinda Garcia      | Services Coordination Specialist - HCS  | Psychotropic Medications                          | 2  |
| Melinda Garcia      | Services Coordination Specialist - HCS  | Workplace Harassment Prevention                   | 1  |
| Melinda Garcia      | Services Coordination Specialist - HCS  | CH Mack Data Training                             | 8  |
| Melinda Garcia      | Services Coordination Specialist - HCS  | Charges for Community Based Services              | 4  |
| Eneida Gonzalez     | Services Coordination Specialist - HCS  | Client Rights                                     | 1  |
| Eneida Gonzalez     | Services Coordination Specialist - HCS  | Corporate Compliance                              | 0  |
| Eneida Gonzalez     | Services Coordination Specialist - HCS  | CPR - Adult                                       | 4  |
| Eneida Gonzalez     | Services Coordination Specialist - HCS  | Culture Sensitivity                               | 1  |
| Eneida Gonzalez     | Services Coordination Specialist - HCS  | DADS Community Options                            | 4  |
| Eneida Gonzalez     | Services Coordination Specialist - HCS  | First Aid & Seizures                              | 4  |
| Eneida Gonzalez     | Services Coordination Specialist - HCS  | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Eneida Gonzalez     | Services Coordination Specialist - HCS  | Medicaid/SS                                       | 4  |
| Eneida Gonzalez     | Services Coordination Specialist - HCS  | SAMA Training                                     | 12 |
| Eneida Gonzalez     | Services Coordination Specialist - HCS  | Psychotropic Medications                          | 2  |
| Eneida Gonzalez     | Services Coordination Specialist - HCS  | Workplace Harassment Prevention                   | 1  |
| Eneida Gonzalez     | Services Coordination Specialist - HCS  | CH Mack Data Training                             | 8  |
| Eneida Gonzalez     | Services Coordination Specialist - HCS  | Charges for Community Based Services              | 4  |
| Krystal Gonzalez    | Services Coordination Specialist - HCS  | Client Rights                                     | 1  |
| Krystal Gonzalez    | Services Coordination Specialist - HCS  | Corporate Compliance                              | 0  |
| Krystal Gonzalez    | Services Coordination Specialist - HCS  | CPR - Adult                                       | 4  |
| Krystal Gonzalez    | Services Coordination Specialist - HCS  | Culture Sensitivity                               | 1  |
| Krystal Gonzalez    | Services Coordination Specialist - HCS  | DADS Community Options                            | 4  |
| Krystal Gonzalez    | Services Coordination Specialist - HCS  | First Aid & Seizures                              | 4  |

|                     |  |   |    |
|---------------------|--|---|----|
| Krystal Gonzalez    | Services Coordination Specialist - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Krystal Gonzalez    | Services Coordination Specialist - HCS | Medicaid/SS                                       | 4  |
| Krystal Gonzalez    | Services Coordination Specialist - HCS | SAMA Training                                     | 12 |
| Krystal Gonzalez    | Services Coordination Specialist - HCS | Psychotropic Medications                          | 2  |
| Krystal Gonzalez    | Services Coordination Specialist - HCS | Workplace Harassment Prevention                   | 1  |
| Krystal Gonzalez    | Services Coordination Specialist - HCS | CH Mack Data Training                             | 8  |
| Krystal Gonzalez    | Services Coordination Specialist - HCS | Charges for Community Based Services              | 4  |
| Hastings, Kristen   | Services Coordination Specialist - HCS | Client Rights                                     | 1  |
| Hastings, Kristen   | Services Coordination Specialist - HCS | Corporate Compliance                              | 0  |
| Hastings, Kristen   | Services Coordination Specialist - HCS | CPR - Adult                                       | 4  |
| Hastings, Kristen   | Services Coordination Specialist - HCS | Culture Sensitivity                               | 1  |
| Hastings, Kristen   | Services Coordination Specialist - HCS | DADS Community Options                            | 4  |
| Hastings, Kristen   | Services Coordination Specialist - HCS | First Aid & Seizures                              | 4  |
| Hastings, Kristen   | Services Coordination Specialist - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Hastings, Kristen   | Services Coordination Specialist - HCS | Medicaid/SS                                       | 4  |
| Hastings, Kristen   | Services Coordination Specialist - HCS | SAMA Training                                     | 12 |
| Hastings, Kristen   | Services Coordination Specialist - HCS | Psychotropic Medications                          | 2  |
| Hastings, Kristen   | Services Coordination Specialist - HCS | Workplace Harassment Prevention                   | 1  |
| Hastings, Kristen   | Services Coordination Specialist - HCS | CH Mack Data Training                             | 8  |
| Hastings, Kristen   | Services Coordination Specialist - HCS | Charges for Community Based Services              | 4  |
| Haugabrook, Gregory | Services Coordination Specialist - HCS | Client Rights                                     | 1  |
| Haugabrook, Gregory | Services Coordination Specialist - HCS | Corporate Compliance                              | 0  |
| Haugabrook, Gregory | Services Coordination Specialist - HCS | CPR - Adult                                       | 4  |
| Haugabrook, Gregory | Services Coordination Specialist - HCS | Culture Sensitivity                               | 1  |
| Haugabrook, Gregory | Services Coordination Specialist - HCS | DADS Community Options                            | 4  |
| Haugabrook, Gregory | Services Coordination Specialist - HCS | First Aid & Seizures                              | 4  |
| Haugabrook, Gregory | Services Coordination Specialist - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Haugabrook, Gregory | Services Coordination Specialist - HCS | Medicaid/SS                                       | 4  |
| Haugabrook, Gregory | Services Coordination Specialist - HCS | SAMA Training                                     | 12 |
| Haugabrook, Gregory | Services Coordination Specialist - HCS | Psychotropic Medications                          | 2  |
| Haugabrook, Gregory | Services Coordination Specialist - HCS | Workplace Harassment Prevention                   | 1  |
| Haugabrook, Gregory | Services Coordination Specialist - HCS | CH Mack Data Training                             | 8  |
| Haugabrook, Gregory | Services Coordination Specialist - HCS | Charges for Community Based Services              | 4  |
| Melissa Henderson   | Services Coordination Specialist - HCS | Client Rights                                     | 1  |
| Melissa Henderson   | Services Coordination Specialist - HCS | Corporate Compliance                              | 0  |
| Melissa Henderson   | Services Coordination Specialist - HCS | CPR - Adult                                       | 4  |
| Melissa Henderson   | Services Coordination Specialist - HCS | Culture Sensitivity                               | 1  |
| Melissa Henderson   | Services Coordination Specialist - HCS | DADS Community Options                            | 4  |
| Melissa Henderson   | Services Coordination Specialist - HCS | First Aid & Seizures                              | 4  |
| Melissa Henderson   | Services Coordination Specialist - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Melissa Henderson   | Services Coordination Specialist - HCS | Medicaid/SS                                       | 4  |
| Melissa Henderson   | Services Coordination Specialist - HCS | SAMA Training                                     | 12 |
| Melissa Henderson   | Services Coordination Specialist - HCS | Psychotropic Medications                          | 2  |
| Melissa Henderson   | Services Coordination Specialist - HCS | Workplace Harassment Prevention                   | 1  |
| Melissa Henderson   | Services Coordination Specialist - HCS | CH Mack Data Training                             | 8  |
| Melissa Henderson   | Services Coordination Specialist - HCS | Charges for Community Based Services              | 4  |
| Margaret Hernandez  | Services Coordination Specialist - HCS | Client Rights                                     | 1  |
| Margaret Hernandez  | Services Coordination Specialist - HCS | Corporate Compliance                              | 0  |
| Margaret Hernandez  | Services Coordination Specialist - HCS | CPR - Adult                                       | 4  |
| Margaret Hernandez  | Services Coordination Specialist - HCS | Culture Sensitivity                               | 1  |
| Margaret Hernandez  | Services Coordination Specialist - HCS | DADS Community Options                            | 4  |
| Margaret Hernandez  | Services Coordination Specialist - HCS | First Aid & Seizures                              | 4  |
| Margaret Hernandez  | Services Coordination Specialist - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Margaret Hernandez  | Services Coordination Specialist - HCS | Medicaid/SS                                       | 4  |
| Margaret Hernandez  | Services Coordination Specialist - HCS | SAMA Training                                     | 12 |
| Margaret Hernandez  | Services Coordination Specialist - HCS | Psychotropic Medications                          | 2  |
| Margaret Hernandez  | Services Coordination Specialist - HCS | Workplace Harassment Prevention                   | 1  |
| Margaret Hernandez  | Services Coordination Specialist - HCS | CH Mack Data Training                             | 8  |
| Margaret Hernandez  | Services Coordination Specialist - HCS | Charges for Community Based Services              | 4  |
| Kendra Herring      | Services Coordination Specialist - HCS | Client Rights                                     | 1  |
| Kendra Herring      | Services Coordination Specialist - HCS | Corporate Compliance                              | 0  |
| Kendra Herring      | Services Coordination Specialist - HCS | CPR - Adult                                       | 4  |
| Kendra Herring      | Services Coordination Specialist - HCS | Culture Sensitivity                               | 1  |
| Kendra Herring      | Services Coordination Specialist - HCS | DADS Community Options                            | 4  |
| Kendra Herring      | Services Coordination Specialist - HCS | First Aid & Seizures                              | 4  |
| Kendra Herring      | Services Coordination Specialist - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Kendra Herring      | Services Coordination Specialist - HCS | Medicaid/SS                                       | 4  |
| Kendra Herring      | Services Coordination Specialist - HCS | SAMA Training                                     | 12 |
| Kendra Herring      | Services Coordination Specialist - HCS | Psychotropic Medications                          | 2  |
| Kendra Herring      | Services Coordination Specialist - HCS | Workplace Harassment Prevention                   | 1  |
| Kendra Herring      | Services Coordination Specialist - HCS | CH Mack Data Training                             | 8  |
| Kendra Herring      | Services Coordination Specialist - HCS | Charges for Community Based Services              | 4  |
| Rachel Kipkemboi    | Services Coordination Specialist - HCS | Client Rights                                     | 1  |

|                  |  |   |    |
|------------------|--|---|----|
| Rachel Kipkemboi | Services Coordination Specialist - HCS | Corporate Compliance                              | 0  |
| Rachel Kipkemboi | Services Coordination Specialist - HCS | CPR - Adult                                       | 4  |
| Rachel Kipkemboi | Services Coordination Specialist - HCS | Culture Sensitivity                               | 1  |
| Rachel Kipkemboi | Services Coordination Specialist - HCS | DADS Community Options                            | 4  |
| Rachel Kipkemboi | Services Coordination Specialist - HCS | First Aid & Seizures                              | 4  |
| Rachel Kipkemboi | Services Coordination Specialist - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Rachel Kipkemboi | Services Coordination Specialist - HCS | Medicaid/SS                                       | 4  |
| Rachel Kipkemboi | Services Coordination Specialist - HCS | SAMA Training                                     | 12 |
| Rachel Kipkemboi | Services Coordination Specialist - HCS | Psychotropic Medications                          | 2  |
| Rachel Kipkemboi | Services Coordination Specialist - HCS | Workplace Harassment Prevention                   | 1  |
| Rachel Kipkemboi | Services Coordination Specialist - HCS | CH Mack Data Training                             | 8  |
| Rachel Kipkemboi | Services Coordination Specialist - HCS | Charges for Community Based Services              | 4  |
| Kelly Melvin     | Compliance Reviewer - HCS              | Client Rights                                     | 1  |
| Kelly Melvin     | Compliance Reviewer - HCS              | Corporate Compliance                              | 0  |
| Kelly Melvin     | Compliance Reviewer - HCS              | CPR - Adult                                       | 4  |
| Kelly Melvin     | Compliance Reviewer - HCS              | Culture Sensitivity                               | 1  |
| Kelly Melvin     | Compliance Reviewer - HCS              | DADS Community Options                            | 4  |
| Kelly Melvin     | Compliance Reviewer - HCS              | First Aid & Seizures                              | 4  |
| Kelly Melvin     | Compliance Reviewer - HCS              | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Kelly Melvin     | Compliance Reviewer - HCS              | Medicaid/SS                                       | 4  |
| Kelly Melvin     | Compliance Reviewer - HCS              | SAMA Training                                     | 12 |
| Kelly Melvin     | Compliance Reviewer - HCS              | Psychotropic Medications                          | 2  |
| Kelly Melvin     | Compliance Reviewer - HCS              | Workplace Harassment Prevention                   | 1  |
| Kelly Melvin     | Compliance Reviewer - HCS              | CH Mack Data Training                             | 8  |
| Kelly Melvin     | Compliance Reviewer - HCS              | Charges for Community Based Services              | 4  |
| Laura Miyakawa   | Services Coordination Specialist - HCS | Client Rights                                     | 1  |
| Laura Miyakawa   | Services Coordination Specialist - HCS | Corporate Compliance                              | 0  |
| Laura Miyakawa   | Services Coordination Specialist - HCS | CPR - Adult                                       | 4  |
| Laura Miyakawa   | Services Coordination Specialist - HCS | Culture Sensitivity                               | 1  |
| Laura Miyakawa   | Services Coordination Specialist - HCS | DADS Community Options                            | 4  |
| Laura Miyakawa   | Services Coordination Specialist - HCS | First Aid & Seizures                              | 4  |
| Laura Miyakawa   | Services Coordination Specialist - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Laura Miyakawa   | Services Coordination Specialist - HCS | Medicaid/SS                                       | 4  |
| Laura Miyakawa   | Services Coordination Specialist - HCS | SAMA Training                                     | 12 |
| Laura Miyakawa   | Services Coordination Specialist - HCS | Psychotropic Medications                          | 2  |
| Laura Miyakawa   | Services Coordination Specialist - HCS | Workplace Harassment Prevention                   | 1  |
| Laura Miyakawa   | Services Coordination Specialist - HCS | CH Mack Data Training                             | 8  |
| Laura Miyakawa   | Services Coordination Specialist - HCS | Charges for Community Based Services              | 4  |
| Belinda Murgia   | Services Coordination Specialist - HCS | Client Rights                                     | 1  |
| Belinda Murgia   | Services Coordination Specialist - HCS | Corporate Compliance                              | 0  |
| Belinda Murgia   | Services Coordination Specialist - HCS | CPR - Adult                                       | 4  |
| Belinda Murgia   | Services Coordination Specialist - HCS | Culture Sensitivity                               | 1  |
| Belinda Murgia   | Services Coordination Specialist - HCS | DADS Community Options                            | 4  |
| Belinda Murgia   | Services Coordination Specialist - HCS | First Aid & Seizures                              | 4  |
| Belinda Murgia   | Services Coordination Specialist - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Belinda Murgia   | Services Coordination Specialist - HCS | Medicaid/SS                                       | 4  |
| Belinda Murgia   | Services Coordination Specialist - HCS | SAMA Training                                     | 12 |
| Belinda Murgia   | Services Coordination Specialist - HCS | Psychotropic Medications                          | 2  |
| Belinda Murgia   | Services Coordination Specialist - HCS | Workplace Harassment Prevention                   | 1  |
| Belinda Murgia   | Services Coordination Specialist - HCS | CH Mack Data Training                             | 8  |
| Belinda Murgia   | Services Coordination Specialist - HCS | Charges for Community Based Services              | 4  |
| Yvonne Ochoa     | Compliance Reviewer - HCS              | Client Rights                                     | 1  |
| Yvonne Ochoa     | Compliance Reviewer - HCS              | Corporate Compliance                              | 0  |
| Yvonne Ochoa     | Compliance Reviewer - HCS              | CPR - Adult                                       | 4  |
| Yvonne Ochoa     | Compliance Reviewer - HCS              | Culture Sensitivity                               | 1  |
| Yvonne Ochoa     | Compliance Reviewer - HCS              | DADS Community Options                            | 4  |
| Yvonne Ochoa     | Compliance Reviewer - HCS              | First Aid & Seizures                              | 4  |
| Yvonne Ochoa     | Compliance Reviewer - HCS              | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Yvonne Ochoa     | Compliance Reviewer - HCS              | Medicaid/SS                                       | 4  |
| Yvonne Ochoa     | Compliance Reviewer - HCS              | SAMA Training                                     | 12 |
| Yvonne Ochoa     | Compliance Reviewer - HCS              | Psychotropic Medications                          | 2  |
| Yvonne Ochoa     | Compliance Reviewer - HCS              | Workplace Harassment Prevention                   | 1  |
| Yvonne Ochoa     | Compliance Reviewer - HCS              | CH Mack Data Training                             | 8  |
| Yvonne Ochoa     | Compliance Reviewer - HCS              | Charges for Community Based Services              | 4  |
| Rosina Osuna     | Services Coordination Specialist - HCS | Client Rights                                     | 1  |
| Rosina Osuna     | Services Coordination Specialist - HCS | Corporate Compliance                              | 0  |
| Rosina Osuna     | Services Coordination Specialist - HCS | CPR - Adult                                       | 4  |
| Rosina Osuna     | Services Coordination Specialist - HCS | Culture Sensitivity                               | 1  |
| Rosina Osuna     | Services Coordination Specialist - HCS | DADS Community Options                            | 4  |
| Rosina Osuna     | Services Coordination Specialist - HCS | First Aid & Seizures                              | 4  |
| Rosina Osuna     | Services Coordination Specialist - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Rosina Osuna     | Services Coordination Specialist - HCS | Medicaid/SS                                       | 4  |
| Rosina Osuna     | Services Coordination Specialist - HCS | SAMA Training                                     | 12 |

|                  |  |   |    |
|------------------|--|---|----|
| Rosina Osuna     | Services Coordination Specialist - HCS | Psychotropic Medications                          | 2  |
| Rosina Osuna     | Services Coordination Specialist - HCS | Workplace Harassment Prevention                   | 1  |
| Rosina Osuna     | Services Coordination Specialist - HCS | CH Mack Data Training                             | 8  |
| Rosina Osuna     | Services Coordination Specialist - HCS | Charges for Community Based Services              | 4  |
| Lorena Parada    | Services Coordination Specialist - HCS | Client Rights                                     | 1  |
| Lorena Parada    | Services Coordination Specialist - HCS | Corporate Compliance                              | 0  |
| Lorena Parada    | Services Coordination Specialist - HCS | CPR - Adult                                       | 4  |
| Lorena Parada    | Services Coordination Specialist - HCS | Culture Sensitivity                               | 1  |
| Lorena Parada    | Services Coordination Specialist - HCS | DADS Community Options                            | 4  |
| Lorena Parada    | Services Coordination Specialist - HCS | First Aid & Seizures                              | 4  |
| Lorena Parada    | Services Coordination Specialist - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Lorena Parada    | Services Coordination Specialist - HCS | Medicaid/SS                                       | 4  |
| Lorena Parada    | Services Coordination Specialist - HCS | SAMA Training                                     | 12 |
| Lorena Parada    | Services Coordination Specialist - HCS | Psychotropic Medications                          | 2  |
| Lorena Parada    | Services Coordination Specialist - HCS | Workplace Harassment Prevention                   | 1  |
| Lorena Parada    | Services Coordination Specialist - HCS | CH Mack Data Training                             | 8  |
| Lorena Parada    | Services Coordination Specialist - HCS | Charges for Community Based Services              | 4  |
| Elizabeth Parsch | Services Coordination Specialist - HCS | Client Rights                                     | 1  |
| Elizabeth Parsch | Services Coordination Specialist - HCS | Corporate Compliance                              | 0  |
| Elizabeth Parsch | Services Coordination Specialist - HCS | CPR - Adult                                       | 4  |
| Elizabeth Parsch | Services Coordination Specialist - HCS | Culture Sensitivity                               | 1  |
| Elizabeth Parsch | Services Coordination Specialist - HCS | DADS Community Options                            | 4  |
| Elizabeth Parsch | Services Coordination Specialist - HCS | First Aid & Seizures                              | 4  |
| Elizabeth Parsch | Services Coordination Specialist - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Elizabeth Parsch | Services Coordination Specialist - HCS | Medicaid/SS                                       | 4  |
| Elizabeth Parsch | Services Coordination Specialist - HCS | SAMA Training                                     | 12 |
| Elizabeth Parsch | Services Coordination Specialist - HCS | Psychotropic Medications                          | 2  |
| Elizabeth Parsch | Services Coordination Specialist - HCS | Workplace Harassment Prevention                   | 1  |
| Elizabeth Parsch | Services Coordination Specialist - HCS | CH Mack Data Training                             | 8  |
| Elizabeth Parsch | Services Coordination Specialist - HCS | Charges for Community Based Services              | 4  |
| Anna Perez       | Services Coordination Specialist - HCS | Client Rights                                     | 1  |
| Anna Perez       | Services Coordination Specialist - HCS | Corporate Compliance                              | 0  |
| Anna Perez       | Services Coordination Specialist - HCS | CPR - Adult                                       | 4  |
| Anna Perez       | Services Coordination Specialist - HCS | Culture Sensitivity                               | 1  |
| Anna Perez       | Services Coordination Specialist - HCS | DADS Community Options                            | 4  |
| Anna Perez       | Services Coordination Specialist - HCS | First Aid & Seizures                              | 4  |
| Anna Perez       | Services Coordination Specialist - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Anna Perez       | Services Coordination Specialist - HCS | Medicaid/SS                                       | 4  |
| Anna Perez       | Services Coordination Specialist - HCS | SAMA Training                                     | 12 |
| Anna Perez       | Services Coordination Specialist - HCS | Psychotropic Medications                          | 2  |
| Anna Perez       | Services Coordination Specialist - HCS | Workplace Harassment Prevention                   | 1  |
| Anna Perez       | Services Coordination Specialist - HCS | CH Mack Data Training                             | 8  |
| Anna Perez       | Services Coordination Specialist - HCS | Charges for Community Based Services              | 4  |
| Carly Perez      | Services Coordination Specialist - HCS | Client Rights                                     | 1  |
| Carly Perez      | Services Coordination Specialist - HCS | Corporate Compliance                              | 0  |
| Carly Perez      | Services Coordination Specialist - HCS | CPR - Adult                                       | 4  |
| Carly Perez      | Services Coordination Specialist - HCS | Culture Sensitivity                               | 1  |
| Carly Perez      | Services Coordination Specialist - HCS | DADS Community Options                            | 4  |
| Carly Perez      | Services Coordination Specialist - HCS | First Aid & Seizures                              | 4  |
| Carly Perez      | Services Coordination Specialist - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Carly Perez      | Services Coordination Specialist - HCS | Medicaid/SS                                       | 4  |
| Carly Perez      | Services Coordination Specialist - HCS | SAMA Training                                     | 12 |
| Carly Perez      | Services Coordination Specialist - HCS | Psychotropic Medications                          | 2  |
| Carly Perez      | Services Coordination Specialist - HCS | Workplace Harassment Prevention                   | 1  |
| Carly Perez      | Services Coordination Specialist - HCS | CH Mack Data Training                             | 8  |
| Carly Perez      | Services Coordination Specialist - HCS | Charges for Community Based Services              | 4  |
| Gerald Perez     | Services Coordination Specialist - HCS | Client Rights                                     | 1  |
| Gerald Perez     | Services Coordination Specialist - HCS | Corporate Compliance                              | 0  |
| Gerald Perez     | Services Coordination Specialist - HCS | CPR - Adult                                       | 4  |
| Gerald Perez     | Services Coordination Specialist - HCS | Culture Sensitivity                               | 1  |
| Gerald Perez     | Services Coordination Specialist - HCS | DADS Community Options                            | 4  |
| Gerald Perez     | Services Coordination Specialist - HCS | First Aid & Seizures                              | 4  |
| Gerald Perez     | Services Coordination Specialist - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Gerald Perez     | Services Coordination Specialist - HCS | Medicaid/SS                                       | 4  |
| Gerald Perez     | Services Coordination Specialist - HCS | SAMA Training                                     | 12 |
| Gerald Perez     | Services Coordination Specialist - HCS | Psychotropic Medications                          | 2  |
| Gerald Perez     | Services Coordination Specialist - HCS | Workplace Harassment Prevention                   | 1  |
| Gerald Perez     | Services Coordination Specialist - HCS | CH Mack Data Training                             | 8  |
| Gerald Perez     | Services Coordination Specialist - HCS | Charges for Community Based Services              | 4  |
| Norma Perez      | Services Coordination Specialist - HCS | Client Rights                                     | 1  |
| Norma Perez      | Services Coordination Specialist - HCS | Corporate Compliance                              | 0  |
| Norma Perez      | Services Coordination Specialist - HCS | CPR - Adult                                       | 4  |
| Norma Perez      | Services Coordination Specialist - HCS | Culture Sensitivity                               | 1  |



|                       |   |   |    |
|-----------------------|---|---|----|
| Norma Perez           | Services Coordination Specialist - HCS  | DADS Community Options                            | 4  |
| Norma Perez           | Services Coordination Specialist - HCS  | First Aid & Seizures                              | 4  |
| Norma Perez           | Services Coordination Specialist - HCS  | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Norma Perez           | Services Coordination Specialist - HCS  | Medicaid/SS                                       | 4  |
| Norma Perez           | Services Coordination Specialist - HCS  | SAMA Training                                     | 12 |
| Norma Perez           | Services Coordination Specialist - HCS  | Psychotropic Medications                          | 2  |
| Norma Perez           | Services Coordination Specialist - HCS  | Workplace Harassment Prevention                   | 1  |
| Norma Perez           | Services Coordination Specialist - HCS  | CH Mack Data Training                             | 8  |
| Norma Perez           | Services Coordination Specialist - HCS  | Charges for Community Based Services              | 4  |
| Reynaldo Rendon       | Services Coordination Team Leader - HCS | Client Rights                                     | 1  |
| Reynaldo Rendon       | Services Coordination Team Leader - HCS | Corporate Compliance                              | 0  |
| Reynaldo Rendon       | Services Coordination Team Leader - HCS | CPR - Adult                                       | 4  |
| Reynaldo Rendon       | Services Coordination Team Leader - HCS | Culture Sensitivity                               | 1  |
| Reynaldo Rendon       | Services Coordination Team Leader - HCS | DADS Community Options                            | 4  |
| Reynaldo Rendon       | Services Coordination Team Leader - HCS | First Aid & Seizures                              | 4  |
| Reynaldo Rendon       | Services Coordination Team Leader - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Reynaldo Rendon       | Services Coordination Team Leader - HCS | Medicaid/SS                                       | 4  |
| Reynaldo Rendon       | Services Coordination Team Leader - HCS | SAMA Training                                     | 12 |
| Reynaldo Rendon       | Services Coordination Team Leader - HCS | Psychotropic Medications                          | 2  |
| Reynaldo Rendon       | Services Coordination Team Leader - HCS | Workplace Harassment Prevention                   | 1  |
| Reynaldo Rendon       | Services Coordination Team Leader - HCS | CH Mack Data Training                             | 8  |
| Reynaldo Rendon       | Services Coordination Team Leader - HCS | Charges for Community Based Services              | 4  |
| Amanda Revilla        | Services Coordination Specialist - HCS  | Client Rights                                     | 1  |
| Amanda Revilla        | Services Coordination Specialist - HCS  | Corporate Compliance                              | 0  |
| Amanda Revilla        | Services Coordination Specialist - HCS  | CPR - Adult                                       | 4  |
| Amanda Revilla        | Services Coordination Specialist - HCS  | Culture Sensitivity                               | 1  |
| Amanda Revilla        | Services Coordination Specialist - HCS  | DADS Community Options                            | 4  |
| Amanda Revilla        | Services Coordination Specialist - HCS  | First Aid & Seizures                              | 4  |
| Amanda Revilla        | Services Coordination Specialist - HCS  | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Amanda Revilla        | Services Coordination Specialist - HCS  | Medicaid/SS                                       | 4  |
| Amanda Revilla        | Services Coordination Specialist - HCS  | SAMA Training                                     | 12 |
| Amanda Revilla        | Services Coordination Specialist - HCS  | Psychotropic Medications                          | 2  |
| Amanda Revilla        | Services Coordination Specialist - HCS  | Workplace Harassment Prevention                   | 1  |
| Amanda Revilla        | Services Coordination Specialist - HCS  | CH Mack Data Training                             | 8  |
| Amanda Revilla        | Services Coordination Specialist - HCS  | Charges for Community Based Services              | 4  |
| Ashley Rivons-Roberts | Services Coordination Specialist - HCS  | Client Rights                                     | 1  |
| Ashley Rivons-Roberts | Services Coordination Specialist - HCS  | Corporate Compliance                              | 0  |
| Ashley Rivons-Roberts | Services Coordination Specialist - HCS  | CPR - Adult                                       | 4  |
| Ashley Rivons-Roberts | Services Coordination Specialist - HCS  | Culture Sensitivity                               | 1  |
| Ashley Rivons-Roberts | Services Coordination Specialist - HCS  | DADS Community Options                            | 4  |
| Ashley Rivons-Roberts | Services Coordination Specialist - HCS  | First Aid & Seizures                              | 4  |
| Ashley Rivons-Roberts | Services Coordination Specialist - HCS  | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Ashley Rivons-Roberts | Services Coordination Specialist - HCS  | Medicaid/SS                                       | 4  |
| Ashley Rivons-Roberts | Services Coordination Specialist - HCS  | SAMA Training                                     | 12 |
| Ashley Rivons-Roberts | Services Coordination Specialist - HCS  | Psychotropic Medications                          | 2  |
| Ashley Rivons-Roberts | Services Coordination Specialist - HCS  | Workplace Harassment Prevention                   | 1  |
| Ashley Rivons-Roberts | Services Coordination Specialist - HCS  | CH Mack Data Training                             | 8  |
| Ashley Rivons-Roberts | Services Coordination Specialist - HCS  | Charges for Community Based Services              | 4  |
| Clara Sanchez         | Services Coordination Specialist - HCS  | Client Rights                                     | 1  |
| Clara Sanchez         | Services Coordination Specialist - HCS  | Corporate Compliance                              | 0  |
| Clara Sanchez         | Services Coordination Specialist - HCS  | CPR - Adult                                       | 4  |
| Clara Sanchez         | Services Coordination Specialist - HCS  | Culture Sensitivity                               | 1  |
| Clara Sanchez         | Services Coordination Specialist - HCS  | DADS Community Options                            | 4  |
| Clara Sanchez         | Services Coordination Specialist - HCS  | First Aid & Seizures                              | 4  |
| Clara Sanchez         | Services Coordination Specialist - HCS  | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Clara Sanchez         | Services Coordination Specialist - HCS  | Medicaid/SS                                       | 4  |
| Clara Sanchez         | Services Coordination Specialist - HCS  | SAMA Training                                     | 12 |
| Clara Sanchez         | Services Coordination Specialist - HCS  | Psychotropic Medications                          | 2  |
| Clara Sanchez         | Services Coordination Specialist - HCS  | Workplace Harassment Prevention                   | 1  |
| Clara Sanchez         | Services Coordination Specialist - HCS  | CH Mack Data Training                             | 8  |
| Clara Sanchez         | Services Coordination Specialist - HCS  | Charges for Community Based Services              | 4  |
| Keena Shaw            | Services Coordination Specialist - HCS  | Client Rights                                     | 1  |
| Keena Shaw            | Services Coordination Specialist - HCS  | Corporate Compliance                              | 0  |
| Keena Shaw            | Services Coordination Specialist - HCS  | CPR - Adult                                       | 4  |
| Keena Shaw            | Services Coordination Specialist - HCS  | Culture Sensitivity                               | 1  |
| Keena Shaw            | Services Coordination Specialist - HCS  | DADS Community Options                            | 4  |
| Keena Shaw            | Services Coordination Specialist - HCS  | First Aid & Seizures                              | 4  |
| Keena Shaw            | Services Coordination Specialist - HCS  | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Keena Shaw            | Services Coordination Specialist - HCS  | Medicaid/SS                                       | 4  |
| Keena Shaw            | Services Coordination Specialist - HCS  | SAMA Training                                     | 12 |
| Keena Shaw            | Services Coordination Specialist - HCS  | Psychotropic Medications                          | 2  |
| Keena Shaw            | Services Coordination Specialist - HCS  | Workplace Harassment Prevention                   | 1  |
| Keena Shaw            | Services Coordination Specialist - HCS  | CH Mack Data Training                             | 8  |

|                         |   |   |    |
|-------------------------|---|---|----|
| Keena Shaw              | Services Coordination Specialist - HCS  | Charges for Community Based Services              | 4  |
| Harsimrit (Daisy) Singh | Services Coordination Team Leader - HCS | Client Rights                                     | 1  |
| Harsimrit (Daisy) Singh | Services Coordination Team Leader - HCS | Corporate Compliance                              | 0  |
| Harsimrit (Daisy) Singh | Services Coordination Team Leader - HCS | CPR - Adult                                       | 4  |
| Harsimrit (Daisy) Singh | Services Coordination Team Leader - HCS | Culture Sensitivity                               | 1  |
| Harsimrit (Daisy) Singh | Services Coordination Team Leader - HCS | DADS Community Options                            | 4  |
| Harsimrit (Daisy) Singh | Services Coordination Team Leader - HCS | First Aid & Seizures                              | 4  |
| Harsimrit (Daisy) Singh | Services Coordination Team Leader - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Harsimrit (Daisy) Singh | Services Coordination Team Leader - HCS | Medicaid/SS                                       | 4  |
| Harsimrit (Daisy) Singh | Services Coordination Team Leader - HCS | SAMA Training                                     | 12 |
| Harsimrit (Daisy) Singh | Services Coordination Team Leader - HCS | Psychotropic Medications                          | 2  |
| Harsimrit (Daisy) Singh | Services Coordination Team Leader - HCS | Workplace Harassment Prevention                   | 1  |
| Harsimrit (Daisy) Singh | Services Coordination Team Leader - HCS | CH Mack Data Training                             | 8  |
| Harsimrit (Daisy) Singh | Services Coordination Team Leader - HCS | Charges for Community Based Services              | 4  |
| Sobieski, Sara          | Services Coordination Team Leader - HCS | Client Rights                                     | 1  |
| Sobieski, Sara          | Services Coordination Team Leader - HCS | Corporate Compliance                              | 0  |
| Sobieski, Sara          | Services Coordination Team Leader - HCS | CPR - Adult                                       | 4  |
| Sobieski, Sara          | Services Coordination Team Leader - HCS | Culture Sensitivity                               | 1  |
| Sobieski, Sara          | Services Coordination Team Leader - HCS | DADS Community Options                            | 4  |
| Sobieski, Sara          | Services Coordination Team Leader - HCS | First Aid & Seizures                              | 4  |
| Sobieski, Sara          | Services Coordination Team Leader - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Sobieski, Sara          | Services Coordination Team Leader - HCS | Medicaid/SS                                       | 4  |
| Sobieski, Sara          | Services Coordination Team Leader - HCS | SAMA Training                                     | 12 |
| Sobieski, Sara          | Services Coordination Team Leader - HCS | Psychotropic Medications                          | 2  |
| Sobieski, Sara          | Services Coordination Team Leader - HCS | Workplace Harassment Prevention                   | 1  |
| Sobieski, Sara          | Services Coordination Team Leader - HCS | CH Mack Data Training                             | 8  |
| Sobieski, Sara          | Services Coordination Team Leader - HCS | Charges for Community Based Services              | 4  |
| Steven Tirado           | Services Coordination Specialist - HCS  | Client Rights                                     | 1  |
| Steven Tirado           | Services Coordination Specialist - HCS  | Corporate Compliance                              | 0  |
| Steven Tirado           | Services Coordination Specialist - HCS  | CPR - Adult                                       | 4  |
| Steven Tirado           | Services Coordination Specialist - HCS  | Culture Sensitivity                               | 1  |
| Steven Tirado           | Services Coordination Specialist - HCS  | DADS Community Options                            | 4  |
| Steven Tirado           | Services Coordination Specialist - HCS  | First Aid & Seizures                              | 4  |
| Steven Tirado           | Services Coordination Specialist - HCS  | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Steven Tirado           | Services Coordination Specialist - HCS  | Medicaid/SS                                       | 4  |
| Steven Tirado           | Services Coordination Specialist - HCS  | SAMA Training                                     | 12 |
| Steven Tirado           | Services Coordination Specialist - HCS  | Psychotropic Medications                          | 2  |
| Steven Tirado           | Services Coordination Specialist - HCS  | Workplace Harassment Prevention                   | 1  |
| Steven Tirado           | Services Coordination Specialist - HCS  | CH Mack Data Training                             | 8  |
| Steven Tirado           | Services Coordination Specialist - HCS  | Charges for Community Based Services              | 4  |
| Esmeralda Vasquez       | Services Coordination Specialist - HCS  | Client Rights                                     | 1  |
| Esmeralda Vasquez       | Services Coordination Specialist - HCS  | Corporate Compliance                              | 0  |
| Esmeralda Vasquez       | Services Coordination Specialist - HCS  | CPR - Adult                                       | 4  |
| Esmeralda Vasquez       | Services Coordination Specialist - HCS  | Culture Sensitivity                               | 1  |
| Esmeralda Vasquez       | Services Coordination Specialist - HCS  | DADS Community Options                            | 4  |
| Esmeralda Vasquez       | Services Coordination Specialist - HCS  | First Aid & Seizures                              | 4  |
| Esmeralda Vasquez       | Services Coordination Specialist - HCS  | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Esmeralda Vasquez       | Services Coordination Specialist - HCS  | Medicaid/SS                                       | 4  |
| Esmeralda Vasquez       | Services Coordination Specialist - HCS  | SAMA Training                                     | 12 |
| Esmeralda Vasquez       | Services Coordination Specialist - HCS  | Psychotropic Medications                          | 2  |
| Esmeralda Vasquez       | Services Coordination Specialist - HCS  | Workplace Harassment Prevention                   | 1  |
| Esmeralda Vasquez       | Services Coordination Specialist - HCS  | CH Mack Data Training                             | 8  |
| Esmeralda Vasquez       | Services Coordination Specialist - HCS  | Charges for Community Based Services              | 4  |
| Alyssa Villegas         | Administrative Assistant                | Client Rights                                     | 1  |
| Alyssa Villegas         | Administrative Assistant                | Corporate Compliance                              | 0  |
| Alyssa Villegas         | Administrative Assistant                | CPR - Adult                                       | 4  |
| Alyssa Villegas         | Administrative Assistant                | Culture Sensitivity                               | 1  |
| Alyssa Villegas         | Administrative Assistant                | DADS Community Options                            | 4  |
| Alyssa Villegas         | Administrative Assistant                | First Aid & Seizures                              | 4  |
| Alyssa Villegas         | Administrative Assistant                | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Alyssa Villegas         | Administrative Assistant                | Medicaid/SS                                       | 4  |
| Alyssa Villegas         | Administrative Assistant                | SAMA Training                                     | 12 |
| Alyssa Villegas         | Administrative Assistant                | Psychotropic Medications                          | 2  |
| Alyssa Villegas         | Administrative Assistant                | Workplace Harassment Prevention                   | 1  |
| Alyssa Villegas         | Administrative Assistant                | CH Mack Data Training                             | 8  |
| Alyssa Villegas         | Administrative Assistant                | Charges for Community Based Services              | 4  |
| Miranda Williams        | Services Coordination Specialist - HCS  | Client Rights                                     | 1  |
| Miranda Williams        | Services Coordination Specialist - HCS  | Corporate Compliance                              | 0  |
| Miranda Williams        | Services Coordination Specialist - HCS  | CPR - Adult                                       | 4  |
| Miranda Williams        | Services Coordination Specialist - HCS  | Culture Sensitivity                               | 1  |
| Miranda Williams        | Services Coordination Specialist - HCS  | DADS Community Options                            | 4  |
| Miranda Williams        | Services Coordination Specialist - HCS  | First Aid & Seizures                              | 4  |
| Miranda Williams        | Services Coordination Specialist - HCS  | Infections Control/HIV/AIDS/Universal Precautions | 2  |

|                  |  |   |    |
|------------------|--|---|----|
| Miranda Williams | Services Coordination Specialist - HCS | Medicaid/SS                                       | 4  |
| Miranda Williams | Services Coordination Specialist - HCS | SAMA Training                                     | 12 |
| Miranda Williams | Services Coordination Specialist - HCS | Psychotropic Medications                          | 2  |
| Miranda Williams | Services Coordination Specialist - HCS | Workplace Harassment Prevention                   | 1  |
| Miranda Williams | Services Coordination Specialist - HCS | CH Mack Data Training                             | 8  |
| Miranda Williams | Services Coordination Specialist - HCS | Charges for Community Based Services              | 4  |
| Sherrie Williams | Administrative Assistant               | Client Rights                                     | 1  |
| Sherrie Williams | Administrative Assistant               | Corporate Compliance                              | 0  |
| Sherrie Williams | Administrative Assistant               | CPR - Adult                                       | 4  |
| Sherrie Williams | Administrative Assistant               | Culture Sensitivity                               | 1  |
| Sherrie Williams | Administrative Assistant               | DADS Community Options                            | 4  |
| Sherrie Williams | Administrative Assistant               | First Aid & Seizures                              | 4  |
| Sherrie Williams | Administrative Assistant               | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Sherrie Williams | Administrative Assistant               | Medicaid/SS                                       | 4  |
| Sherrie Williams | Administrative Assistant               | SAMA Training                                     | 12 |
| Sherrie Williams | Administrative Assistant               | Psychotropic Medications                          | 2  |
| Sherrie Williams | Administrative Assistant               | Workplace Harassment Prevention                   | 1  |
| Sherrie Williams | Administrative Assistant               | CH Mack Data Training                             | 8  |
| Sherrie Williams | Administrative Assistant               | Charges for Community Based Services              | 4  |
| Vacant           | Services Coordination Specialist - HCS | Client Rights                                     | 1  |
| Vacant           | Services Coordination Specialist - HCS | Corporate Compliance                              | 0  |
| Vacant           | Services Coordination Specialist - HCS | CPR - Adult                                       | 4  |
| Vacant           | Services Coordination Specialist - HCS | Culture Sensitivity                               | 1  |
| Vacant           | Services Coordination Specialist - HCS | DADS Community Options                            | 4  |
| Vacant           | Services Coordination Specialist - HCS | First Aid & Seizures                              | 4  |
| Vacant           | Services Coordination Specialist - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Vacant           | Services Coordination Specialist - HCS | Medicaid/SS                                       | 4  |
| Vacant           | Services Coordination Specialist - HCS | SAMA Training                                     | 12 |
| Vacant           | Services Coordination Specialist - HCS | Psychotropic Medications                          | 2  |
| Vacant           | Services Coordination Specialist - HCS | Workplace Harassment Prevention                   | 1  |
| Vacant           | Services Coordination Specialist - HCS | CH Mack Data Training                             | 8  |
| Vacant           | Services Coordination Specialist - HCS | Charges for Community Based Services              | 4  |
| Vacant           | Services Coordination Specialist - HCS | Client Rights                                     | 1  |
| Vacant           | Services Coordination Specialist - HCS | Corporate Compliance                              | 0  |
| Vacant           | Services Coordination Specialist - HCS | CPR - Adult                                       | 4  |
| Vacant           | Services Coordination Specialist - HCS | Culture Sensitivity                               | 1  |
| Vacant           | Services Coordination Specialist - HCS | DADS Community Options                            | 4  |
| Vacant           | Services Coordination Specialist - HCS | First Aid & Seizures                              | 4  |
| Vacant           | Services Coordination Specialist - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Vacant           | Services Coordination Specialist - HCS | Medicaid/SS                                       | 4  |
| Vacant           | Services Coordination Specialist - HCS | SAMA Training                                     | 12 |
| Vacant           | Services Coordination Specialist - HCS | Psychotropic Medications                          | 2  |
| Vacant           | Services Coordination Specialist - HCS | Workplace Harassment Prevention                   | 1  |
| Vacant           | Services Coordination Specialist - HCS | CH Mack Data Training                             | 8  |
| Vacant           | Services Coordination Specialist - HCS | Charges for Community Based Services              | 4  |
| Vacant           | Services Coordination Specialist - HCS | Client Rights                                     | 1  |
| Vacant           | Services Coordination Specialist - HCS | Corporate Compliance                              | 0  |
| Vacant           | Services Coordination Specialist - HCS | CPR - Adult                                       | 4  |
| Vacant           | Services Coordination Specialist - HCS | Culture Sensitivity                               | 1  |
| Vacant           | Services Coordination Specialist - HCS | DADS Community Options                            | 4  |
| Vacant           | Services Coordination Specialist - HCS | First Aid & Seizures                              | 4  |
| Vacant           | Services Coordination Specialist - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Vacant           | Services Coordination Specialist - HCS | Medicaid/SS                                       | 4  |
| Vacant           | Services Coordination Specialist - HCS | SAMA Training                                     | 12 |
| Vacant           | Services Coordination Specialist - HCS | Psychotropic Medications                          | 2  |
| Vacant           | Services Coordination Specialist - HCS | Workplace Harassment Prevention                   | 1  |
| Vacant           | Services Coordination Specialist - HCS | CH Mack Data Training                             | 8  |
| Vacant           | Services Coordination Specialist - HCS | Charges for Community Based Services              | 4  |
| Vacant           | Services Coordination Specialist - HCS | Client Rights                                     | 1  |
| Vacant           | Services Coordination Specialist - HCS | Corporate Compliance                              | 0  |
| Vacant           | Services Coordination Specialist - HCS | CPR - Adult                                       | 4  |
| Vacant           | Services Coordination Specialist - HCS | Culture Sensitivity                               | 1  |
| Vacant           | Services Coordination Specialist - HCS | DADS Community Options                            | 4  |
| Vacant           | Services Coordination Specialist - HCS | First Aid & Seizures                              | 4  |
| Vacant           | Services Coordination Specialist - HCS | Infections Control/HIV/AIDS/Universal Precautions | 2  |
| Vacant           | Services Coordination Specialist - HCS | Medicaid/SS                                       | 4  |
| Vacant           | Services Coordination Specialist - HCS | SAMA Training                                     | 12 |
| Vacant           | Services Coordination Specialist - HCS | Psychotropic Medications                          | 2  |
| Vacant           | Services Coordination Specialist - HCS | Workplace Harassment Prevention                   | 1  |
| Vacant           | Services Coordination Specialist - HCS | CH Mack Data Training                             | 8  |
| Vacant           | Services Coordination Specialist - HCS | Charges for Community Based Services              | 4  |
| Vacant           | Services Coordination Specialist - HCS | Client Rights                                     | 1  |
| Vacant           | Services Coordination Specialist - HCS | Corporate Compliance                              | 0  |

|                     |  |  |    |
|---------------------|--|--|----|
| Vacant              | Services Coordination Specialist - HCS | CPR - Adult  | 4  |
| Vacant              | Services Coordination Specialist - HCS | Culture Sensitivity  | 1  |
| Vacant              | Services Coordination Specialist - HCS | DADS Community Options   | 4  |
| Vacant              | Services Coordination Specialist - HCS | First Aid & Seizures   | 4  |
| Vacant              | Services Coordination Specialist - HCS | Infections Control/HIV/AIDS/Universal Precautions                                | 2  |
| Vacant              | Services Coordination Specialist - HCS | Medicaid/SS  | 4  |
| Vacant              | Services Coordination Specialist - HCS | SAMA Training  | 12 |
| Vacant              | Services Coordination Specialist - HCS | Psychotropic Medications   | 2  |
| Vacant              | Services Coordination Specialist - HCS | Workplace Harassment Prevention  | 1  |
| Vacant              | Services Coordination Specialist - HCS | CH Mack Data Training  | 8  |
| Vacant              | Services Coordination Specialist - HCS | Charges for Community Based Services   | 4  |
| <b>BEXAR AGING:</b> |  |  |    |
| Alicia Zapata       | Care Coordination Assistant            | AACOG Ethics   | 3  |
| Alicia Zapata       | Care Coordination Assistant            | AACOG Harrassment  | 2  |
| Alicia Zapata       | Care Coordination Assistant            | AACOG Trakstar   | 2  |
| Alicia Zapata       | Care Coordination Assistant            | Assisting the community of persons with disabilities                             | 8  |
| Alicia Zapata       | Care Coordination Assistant            | Elder Abuse/Adult Protective Services  | 4  |
| Alicia Zapata       | Care Coordination Assistant            | Inservice: Advanced Directives   | 8  |
| Alicia Zapata       | Care Coordination Assistant            | Inservice: Elder Law   | 2  |
| Alicia Zapata       | Care Coordination Assistant            | Inservice: Introduction to the VA  | 2  |
| Alicia Zapata       | Care Coordination Assistant            | Inservice: Military 101  | 4  |
| Alicia Zapata       | Care Coordination Assistant            | Inservice: Suicide Prevention  | 2  |
| Alicia Zapata       | Care Coordination Assistant            | Inservice: Utility Assistance for Seniors and Persons with Disabilities          | 2  |
| Alicia Zapata       | Care Coordination Assistant            | LGTB Inclusion for the Aging Network   | 4  |
| Alicia Zapata       | Care Coordination Assistant            | NASUAD I&R/A Services and the Aging Network (CEUs)                               | 1  |
| Alicia Zapata       | Care Coordination Assistant            | NASUAD Affordable Care Act   | 1  |
| Alicia Zapata       | Care Coordination Assistant            | NASUAD Developing Cultural Competence to Serve a Diverse Aging Population (CEUs) | 1  |
| Alicia Zapata       | Care Coordination Assistant            | NASUAD Essential Components of the Aging I&R/A Process (CEUs)                    | 1  |
| Alicia Zapata       | Care Coordination Assistant            | NASUAD Introducing the Independent Living Movement                               | 1  |
| Alicia Zapata       | Care Coordination Assistant            | NASUAD Key Programs and Services for Older Adults(CEUs)                          | 1  |
| Alicia Zapata       | Care Coordination Assistant            | NASUAD Leveraging Options Under Medicare and Medicaid                            | 1  |
| Alicia Zapata       | Care Coordination Assistant            | SAMS 3.0 implementation training   | 2  |
| Bill Jones          | Care Specialist (Care Coordination)    | AACOG Ethics   | 3  |
| Bill Jones          | Care Specialist (Care Coordination)    | AACOG Harrassment  | 2  |
| Bill Jones          | Care Specialist (Care Coordination)    | AACOG Trakstar   | 2  |
| Bill Jones          | Care Specialist (Care Coordination)    | Assisting the community of persons with disabilities                             | 8  |
| Bill Jones          | Care Specialist (Care Coordination)    | Elder Abuse/Adult Protective Services  | 4  |
| Bill Jones          | Care Specialist (Care Coordination)    | Inservice: Advanced Directives   | 8  |
| Bill Jones          | Care Specialist (Care Coordination)    | Inservice: Elder Law   | 2  |
| Bill Jones          | Care Specialist (Care Coordination)    | Inservice: Introduction to the VA  | 2  |
| Bill Jones          | Care Specialist (Care Coordination)    | Inservice: Military 101  | 4  |
| Bill Jones          | Care Specialist (Care Coordination)    | Inservice: Suicide Prevention  | 2  |
| Bill Jones          | Care Specialist (Care Coordination)    | Inservice: Utility Assistance for Seniors and Persons with Disabilities          | 2  |
| Bill Jones          | Care Specialist (Care Coordination)    | LGTB Inclusion for the Aging Network   | 4  |
| Bill Jones          | Care Specialist (Care Coordination)    | NASUAD I&R/A Services and the Aging Network (CEUs)                               | 1  |
| Bill Jones          | Care Specialist (Care Coordination)    | NASUAD Affordable Care Act   | 1  |
| Bill Jones          | Care Specialist (Care Coordination)    | NASUAD Developing Cultural Competence to Serve a Diverse Aging Population (CEUs) | 1  |
| Bill Jones          | Care Specialist (Care Coordination)    | NASUAD Essential Components of the Aging I&R/A Process (CEUs)                    | 1  |
| Bill Jones          | Care Specialist (Care Coordination)    | NASUAD Introducing the Independent Living Movement                               | 1  |
| Bill Jones          | Care Specialist (Care Coordination)    | NASUAD Key Programs and Services for Older Adults(CEUs)                          | 1  |
| Bill Jones          | Care Specialist (Care Coordination)    | NASUAD Leveraging Options Under Medicare and Medicaid                            | 1  |
| Bill Jones          | Care Specialist (Care Coordination)    | SAMS 3.0 implementation training   | 2  |
| Biviana Escobar     | Staff Ombudsman                        | DADS Access & Assistance Training  | 16 |
| Biviana Escobar     | Staff Ombudsman                        | Money Follows the Person   | 36 |
| Biviana Escobar     | Staff Ombudsman                        | APS - Elder Abuse  | 6  |
| Biviana Escobar     | Staff Ombudsman                        | Ombudsman Certifications/Trainings   | 24 |
| Biviana Escobar     | Staff Ombudsman                        | Cultural Sensitivity   | 2  |
| Biviana Escobar     | Staff Ombudsman                        | Ethics   | 2  |
| Biviana Escobar     | Staff Ombudsman                        | HIPPA  | 2  |
| Bobby Ehrig         | Veteran Specialist                     | AACOG Ethics   | 3  |
| Bobby Ehrig         | Veteran Specialist                     | AACOG Harrassment  | 2  |
| Bobby Ehrig         | Veteran Specialist                     | AACOG Trakstar   | 2  |
| Bobby Ehrig         | Veteran Specialist                     | ASC - AIRS Certification courses   | 24 |
| Bobby Ehrig         | Veteran Specialist                     | ASC Refresher Training   | 16 |
| Bobby Ehrig         | Veteran Specialist                     | Assisting the community of persons with disabilities                             | 8  |
| Bobby Ehrig         | Veteran Specialist                     | Call Center Customer Satisfaction  | 4  |
| Bobby Ehrig         | Veteran Specialist                     | Career Development: Public Speaking  | 4  |
| Bobby Ehrig         | Veteran Specialist                     | Career Development: Business Writing   | 4  |
| Bobby Ehrig         | Veteran Specialist                     | Career Management: Managing your Careeer - Career Development Tools              | 2  |
| Bobby Ehrig         | Veteran Specialist                     | Elder Abuse/Adult Protective Services  | 4  |
| Bobby Ehrig         | Veteran Specialist                     | Inservice: Advanced Directives   | 8  |
| Bobby Ehrig         | Veteran Specialist                     | Inservice: Elder Law   | 2  |

|                    |                                     |  |    |
|--------------------|-------------------------------------|--|----|
| Bobby Ehrig        | Veteran Specialist                  | Inservice: Suicide Prevention  | 2  |
| Bobby Ehrig        | Veteran Specialist                  | Inservice: Utility Assistance for Seniors and Persons with Disabilities          | 2  |
| Bobby Ehrig        | Veteran Specialist                  | LGTB Inclusion for the Aging Network   | 4  |
| Bobby Ehrig        | Veteran Specialist                  | NASUAD I&R/A Services and the Aging Network (CEUs)                               | 1  |
| Bobby Ehrig        | Veteran Specialist                  | NASUAD Affordable Care Act   | 1  |
| Bobby Ehrig        | Veteran Specialist                  | NASUAD Developing Cultural Competence to Serve a Diverse Aging Population (CEUs) | 1  |
| Bobby Ehrig        | Veteran Specialist                  | NASUAD Essential Components of the Aging I&R/A Process (CEUs)                    | 1  |
| Bobby Ehrig        | Veteran Specialist                  | NASUAD Introducing the Independent Living Movement                               | 1  |
| Bobby Ehrig        | Veteran Specialist                  | NASUAD Key Programs and Services for Older Adults(CEUs)                          | 1  |
| Bobby Ehrig        | Veteran Specialist                  | NASUAD Leveraging Options Under Medicare and Medicaid                            | 1  |
| Bobby Ehrig        | Veteran Specialist                  | SAMS 3.0 implementation training   | 2  |
| Candy Walsh        | ASC Care Specialist                 | AACOG Ethics   | 3  |
| Candy Walsh        | ASC Care Specialist                 | AACOG Harrassment  | 2  |
| Candy Walsh        | ASC Care Specialist                 | AACOG Trakstar   | 2  |
| Candy Walsh        | ASC Care Specialist                 | ASC - AIRS Certification courses   | 24 |
| Candy Walsh        | ASC Care Specialist                 | ASC Refresher Training   | 16 |
| Candy Walsh        | ASC Care Specialist                 | Assisting the community of persons with disabilities                             | 8  |
| Candy Walsh        | ASC Care Specialist                 | Call Center Customer Satisfaction  | 4  |
| Candy Walsh        | ASC Care Specialist                 | Career Development: Public Speaking  | 4  |
| Candy Walsh        | ASC Care Specialist                 | Career Developoment: Business Writing  | 4  |
| Candy Walsh        | ASC Care Specialist                 | Career Management: Managing your Careeer - Career Development Tools              | 2  |
| Candy Walsh        | ASC Care Specialist                 | Elder Abuse/Adult Protective Services  | 4  |
| Candy Walsh        | ASC Care Specialist                 | Inservice: Advanced Directives   | 8  |
| Candy Walsh        | ASC Care Specialist                 | Inservice: Elder Law   | 2  |
| Candy Walsh        | ASC Care Specialist                 | Inservice: Introduction to the VA  | 2  |
| Candy Walsh        | ASC Care Specialist                 | Inservice: Military 101  | 4  |
| Candy Walsh        | ASC Care Specialist                 | Inservice: Suicide Prevention  | 2  |
| Candy Walsh        | ASC Care Specialist                 | Inservice: Utility Assistance for Seniors and Persons with Disabilities          | 2  |
| Candy Walsh        | ASC Care Specialist                 | LGTB Inclusion for the Aging Network   | 4  |
| Candy Walsh        | ASC Care Specialist                 | NASUAD I&R/A Services and the Aging Network (CEUs)                               | 1  |
| Candy Walsh        | ASC Care Specialist                 | NASUAD Affordable Care Act   | 1  |
| Candy Walsh        | ASC Care Specialist                 | NASUAD Developing Cultural Competence to Serve a Diverse Aging Population (CEUs) | 1  |
| Candy Walsh        | ASC Care Specialist                 | NASUAD Essential Components of the Aging I&R/A Process (CEUs)                    | 1  |
| Candy Walsh        | ASC Care Specialist                 | NASUAD Introducing the Independent Living Movement                               | 1  |
| Candy Walsh        | ASC Care Specialist                 | NASUAD Key Programs and Services for Older Adults(CEUs)                          | 1  |
| Candy Walsh        | ASC Care Specialist                 | NASUAD Leveraging Options Under Medicare and Medicaid                            | 1  |
| Candy Walsh        | ASC Care Specialist                 | SAMS 3.0 implementation training   | 2  |
| Clarissa Dominguez | ASC Care Specialist                 | AACOG Ethics   | 3  |
| Clarissa Dominguez | ASC Care Specialist                 | AACOG Harrassment  | 2  |
| Clarissa Dominguez | ASC Care Specialist                 | AACOG Trakstar   | 2  |
| Clarissa Dominguez | ASC Care Specialist                 | ASC - AIRS Certification courses   | 24 |
| Clarissa Dominguez | ASC Care Specialist                 | ASC Refresher Training   | 16 |
| Clarissa Dominguez | ASC Care Specialist                 | Assisting the community of persons with disabilities                             | 8  |
| Clarissa Dominguez | ASC Care Specialist                 | Call Center Customer Satisfaction  | 4  |
| Clarissa Dominguez | ASC Care Specialist                 | Career Development: Public Speaking  | 4  |
| Clarissa Dominguez | ASC Care Specialist                 | Career Developoment: Business Writing  | 4  |
| Clarissa Dominguez | ASC Care Specialist                 | Career Management: Managing your Careeer - Career Development Tools              | 2  |
| Clarissa Dominguez | ASC Care Specialist                 | Elder Abuse/Adult Protective Services  | 4  |
| Clarissa Dominguez | ASC Care Specialist                 | Inservice: Advanced Directives   | 8  |
| Clarissa Dominguez | ASC Care Specialist                 | Inservice: Elder Law   | 2  |
| Clarissa Dominguez | ASC Care Specialist                 | Inservice: Introduction to the VA  | 2  |
| Clarissa Dominguez | ASC Care Specialist                 | Inservice: Military 101  | 4  |
| Clarissa Dominguez | ASC Care Specialist                 | Inservice: Suicide Prevention  | 2  |
| Clarissa Dominguez | ASC Care Specialist                 | Inservice: Utility Assistance for Seniors and Persons with Disabilities          | 2  |
| Clarissa Dominguez | ASC Care Specialist                 | LGTB Inclusion for the Aging Network   | 4  |
| Clarissa Dominguez | ASC Care Specialist                 | NASUAD I&R/A Services and the Aging Network (CEUs)                               | 1  |
| Clarissa Dominguez | ASC Care Specialist                 | NASUAD Affordable Care Act   | 1  |
| Clarissa Dominguez | ASC Care Specialist                 | NASUAD Developing Cultural Competence to Serve a Diverse Aging Population (CEUs) | 1  |
| Clarissa Dominguez | ASC Care Specialist                 | NASUAD Essential Components of the Aging I&R/A Process (CEUs)                    | 1  |
| Clarissa Dominguez | ASC Care Specialist                 | NASUAD Introducing the Independent Living Movement                               | 1  |
| Clarissa Dominguez | ASC Care Specialist                 | NASUAD Key Programs and Services for Older Adults(CEUs)                          | 1  |
| Clarissa Dominguez | ASC Care Specialist                 | NASUAD Leveraging Options Under Medicare and Medicaid                            | 1  |
| Clarissa Dominguez | ASC Care Specialist                 | SAMS 3.0 implementation training   | 2  |
| Dianne M. Teran    | Care Specialist (Care Coordination) | AACOG Ethics   | 3  |
| Dianne M. Teran    | Care Specialist (Care Coordination) | AACOG Harrassment  | 2  |
| Dianne M. Teran    | Care Specialist (Care Coordination) | AACOG Trakstar   | 2  |
| Dianne M. Teran    | Care Specialist (Care Coordination) | Assisting the community of persons with disabilities                             | 8  |
| Dianne M. Teran    | Care Specialist (Care Coordination) | Career Development: Public Speaking  | 4  |
| Dianne M. Teran    | Care Specialist (Care Coordination) | Career Developoment: Business Writing  | 4  |
| Dianne M. Teran    | Care Specialist (Care Coordination) | Career Management: Managing your Careeer - Career Development Tools              | 2  |
| Dianne M. Teran    | Care Specialist (Care Coordination) | Elder Abuse Conference   | 16 |
| Dianne M. Teran    | Care Specialist (Care Coordination) | Elder Abuse/Adult Protective Services  | 4  |
| Dianne M. Teran    | Care Specialist (Care Coordination) | Inservice: Advanced Directives   | 8  |

|                   |                                     |  |    |
|-------------------|-------------------------------------|--|----|
| Dianne M. Teran   | Care Specialist (Care Coordination) | Inservice: Elder Law   | 2  |
| Dianne M. Teran   | Care Specialist (Care Coordination) | Inservice: Introduction to the VA  | 2  |
| Dianne M. Teran   | Care Specialist (Care Coordination) | Inservice: Military 101  | 4  |
| Dianne M. Teran   | Care Specialist (Care Coordination) | Inservice: Suicide Prevention  | 2  |
| Dianne M. Teran   | Care Specialist (Care Coordination) | Inservice: Utility Assistance for Seniors and Persons with Disabilities          | 2  |
| Dianne M. Teran   | Care Specialist (Care Coordination) | LGBTB Inclusion for the Aging Network  | 4  |
| Dianne M. Teran   | Care Specialist (Care Coordination) | NASUAD I&R/A Services and the Aging Network (CEUs)                               | 1  |
| Dianne M. Teran   | Care Specialist (Care Coordination) | NASUAD Affordable Care Act   | 1  |
| Dianne M. Teran   | Care Specialist (Care Coordination) | NASUAD Developing Cultural Competence to Serve a Diverse Aging Population (CEUs) | 1  |
| Dianne M. Teran   | Care Specialist (Care Coordination) | NASUAD Essential Components of the Aging I&R/A Process (CEUs)                    | 1  |
| Dianne M. Teran   | Care Specialist (Care Coordination) | NASUAD Introducing the Independent Living Movement                               | 1  |
| Dianne M. Teran   | Care Specialist (Care Coordination) | NASUAD Key Programs and Services for Older Adults(CEUs)                          | 1  |
| Dianne M. Teran   | Care Specialist (Care Coordination) | NASUAD Leveraging Options Under Medicare and Medicaid                            | 1  |
| Dianne M. Teran   | Care Specialist (Care Coordination) | SAMS 3.0 implementation training   | 2  |
| Dianne M. Teran   | Care Specialist (Care Coordination) | Texas Conference on Aging  | 24 |
| Elena Hernandez   | Resource Specialist                 | Cultural Sensitivity   | 2  |
| Elena Hernandez   | Resource Specialist                 | Ethics   | 2  |
| Elena Hernandez   | Resource Specialist                 | HIPPA  | 2  |
| Frances Hernandez | Benefits Counselor II               | AACOG Ethics   | 3  |
| Frances Hernandez | Benefits Counselor II               | AACOG Harrassment  | 2  |
| Frances Hernandez | Benefits Counselor II               | AACOG Trakstar   | 2  |
| Frances Hernandez | Benefits Counselor II               | Assisting the community of persons with disabilities                             | 8  |
| Frances Hernandez | Benefits Counselor II               | CMS Train the Trainer  | 11 |
| Frances Hernandez | Benefits Counselor II               | Elder Abuse/Adult Protective Services  | 4  |
| Frances Hernandez | Benefits Counselor II               | Inservice: Advanced Directives   | 8  |
| Frances Hernandez | Benefits Counselor II               | Inservice: Elder Law   | 2  |
| Frances Hernandez | Benefits Counselor II               | Inservice: Introduction to the VA  | 2  |
| Frances Hernandez | Benefits Counselor II               | Inservice: Military 101  | 4  |
| Frances Hernandez | Benefits Counselor II               | Inservice: Suicide Prevention  | 2  |
| Frances Hernandez | Benefits Counselor II               | Inservice: Utility Assistance for Seniors and Persons with Disabilities          | 2  |
| Frances Hernandez | Benefits Counselor II               | LGBTB Inclusion for the Aging Network  | 4  |
| Frances Hernandez | Benefits Counselor II               | NASUAD I&R/A Services and the Aging Network (CEUs)                               | 1  |
| Frances Hernandez | Benefits Counselor II               | NASUAD Affordable Care Act   | 1  |
| Frances Hernandez | Benefits Counselor II               | NASUAD Developing Cultural Competence to Serve a Diverse Aging Population (CEUs) | 1  |
| Frances Hernandez | Benefits Counselor II               | NASUAD Essential Components of the Aging I&R/A Process (CEUs)                    | 1  |
| Frances Hernandez | Benefits Counselor II               | NASUAD Introducing the Independent Living Movement                               | 1  |
| Frances Hernandez | Benefits Counselor II               | NASUAD Key Programs and Services for Older Adults(CEUs)                          | 1  |
| Frances Hernandez | Benefits Counselor II               | NASUAD Leveraging Options Under Medicare and Medicaid                            | 1  |
| Frances Hernandez | Benefits Counselor II               | SAMS 3.0 implementation training   | 2  |
| Frances Hernandez | Benefits Counselor II               | SHIP Conference Calls (monthly)  | 12 |
| George Losoya     | ASC Lead Specialist                 | AACOG Ethics   | 3  |
| George Losoya     | ASC Lead Specialist                 | AACOG Harrassment  | 2  |
| George Losoya     | ASC Lead Specialist                 | AACOG Trakstar   | 2  |
| George Losoya     | ASC Lead Specialist                 | Assisting the community of persons with disabilities                             | 8  |
| George Losoya     | ASC Lead Specialist                 | Career Development: Public Speaking  | 4  |
| George Losoya     | ASC Lead Specialist                 | Career Developoment: Business Writing  | 4  |
| George Losoya     | ASC Lead Specialist                 | Career Management: Managing your Careerer - Career Development Tools             | 2  |
| George Losoya     | ASC Lead Specialist                 | DADS Access and Assistance Conference  | 24 |
| George Losoya     | ASC Lead Specialist                 | Elder Abuse Conference   | 16 |
| George Losoya     | ASC Lead Specialist                 | Elder Abuse Conference   | 16 |
| George Losoya     | ASC Lead Specialist                 | Elder Abuse/Adult Protective Services  | 4  |
| George Losoya     | ASC Lead Specialist                 | Inservice: Advanced Directives   | 8  |
| George Losoya     | ASC Lead Specialist                 | Inservice: Elder Law   | 2  |
| George Losoya     | ASC Lead Specialist                 | Inservice: Introduction to the VA  | 2  |
| George Losoya     | ASC Lead Specialist                 | Inservice: Military 101  | 4  |
| George Losoya     | ASC Lead Specialist                 | Inservice: Suicide Prevention  | 2  |
| George Losoya     | ASC Lead Specialist                 | Inservice: Utility Assistance for Seniors and Persons with Disabilities          | 2  |
| George Losoya     | ASC Lead Specialist                 | LGBTB Inclusion for the Aging Network  | 4  |
| George Losoya     | ASC Lead Specialist                 | NASUAD I&R/A Services and the Aging Network (CEUs)                               | 1  |
| George Losoya     | ASC Lead Specialist                 | NASUAD Affordable Care Act   | 1  |
| George Losoya     | ASC Lead Specialist                 | NASUAD Complying with Olmstead and Averting Litigation                           | 1  |
| George Losoya     | ASC Lead Specialist                 | NASUAD Data and Communicating with Legislators, New Governors and the Press      | 1  |
| George Losoya     | ASC Lead Specialist                 | NASUAD Developing Cultural Competence to Serve a Diverse Aging Population (CEUs) | 1  |
| George Losoya     | ASC Lead Specialist                 | NASUAD Essential Components of the Aging I&R/A Process (CEUs)                    | 1  |
| George Losoya     | ASC Lead Specialist                 | NASUAD Introducing the Independent Living Movement                               | 1  |
| George Losoya     | ASC Lead Specialist                 | NASUAD Key Programs and Services for Older Adults(CEUs)                          | 1  |
| George Losoya     | ASC Lead Specialist                 | NASUAD Leveraging Options Under Medicare and Medicaid                            | 1  |
| George Losoya     | ASC Lead Specialist                 | NASUAD Managing Reorganization and Systems Change Management                     | 1  |
| George Losoya     | ASC Lead Specialist                 | NASUAD Mitigating Budget Challenges and Preserving the Network                   | 1  |
| George Losoya     | ASC Lead Specialist                 | National AIRS Conference   | 24 |
| George Losoya     | ASC Lead Specialist                 | SAMS 3.0 implementation training   | 2  |
| George Losoya     | ASC Lead Specialist                 | Supervisory Skills   | 8  |
| George Losoya     | ASC Lead Specialist                 | Texas AIRS Conference  | 24 |

|                   |                            |  |    |
|-------------------|----------------------------|--|----|
| George Losoya     | ASC Lead Specialist        | Writing Performance Evaluations  | 2  |
| Heather Armstrong | Care Specialist (Benefits) | AACOG Ethics   | 3  |
| Heather Armstrong | Care Specialist (Benefits) | AACOG Harrassment  | 2  |
| Heather Armstrong | Care Specialist (Benefits) | AACOG Trakstar   | 2  |
| Heather Armstrong | Care Specialist (Benefits) | Assisting the community of persons with disabilities                             | 8  |
| Heather Armstrong | Care Specialist (Benefits) | Career Development: Public Speaking  | 4  |
| Heather Armstrong | Care Specialist (Benefits) | Career Development: Business Writing   | 4  |
| Heather Armstrong | Care Specialist (Benefits) | Career Management: Managing your Careeer - Career Development Tools              | 2  |
| Heather Armstrong | Care Specialist (Benefits) | CMS Train the Trainer  | 11 |
| Heather Armstrong | Care Specialist (Benefits) | Elder Abuse Conference   | 16 |
| Heather Armstrong | Care Specialist (Benefits) | Elder Abuse/Adult Protective Services  | 4  |
| Heather Armstrong | Care Specialist (Benefits) | HICAP II   | 11 |
| Heather Armstrong | Care Specialist (Benefits) | Inservice: Advanced Directives   | 8  |
| Heather Armstrong | Care Specialist (Benefits) | Inservice: Elder Law   | 2  |
| Heather Armstrong | Care Specialist (Benefits) | Inservice: Introduction to the VA  | 2  |
| Heather Armstrong | Care Specialist (Benefits) | Inservice: Military 101  | 4  |
| Heather Armstrong | Care Specialist (Benefits) | Inservice: Suicide Prevention  | 2  |
| Heather Armstrong | Care Specialist (Benefits) | Inservice: Utility Assistance for Seniors and Persons with Disabilities          | 2  |
| Heather Armstrong | Care Specialist (Benefits) | LGBTB Inclusion for the Aging Network  | 4  |
| Heather Armstrong | Care Specialist (Benefits) | NASUAD I&R/A Services and the Aging Network (CEUs)                               | 1  |
| Heather Armstrong | Care Specialist (Benefits) | NASUAD Affordable Care Act   | 1  |
| Heather Armstrong | Care Specialist (Benefits) | NASUAD Developing Cultural Competence to Serve a Diverse Aging Population (CEUs) | 1  |
| Heather Armstrong | Care Specialist (Benefits) | NASUAD Essential Components of the Aging I&R/A Process (CEUs)                    | 1  |
| Heather Armstrong | Care Specialist (Benefits) | NASUAD Introducing the Independent Living Movement                               | 1  |
| Heather Armstrong | Care Specialist (Benefits) | NASUAD Key Programs and Services for Older Adults(CEUs)                          | 1  |
| Heather Armstrong | Care Specialist (Benefits) | NASUAD Leveraging Options Under Medicare and Medicaid                            | 1  |
| Heather Armstrong | Care Specialist (Benefits) | SAMS 3.0 implementation training   | 2  |
| Heather Armstrong | Care Specialist (Benefits) | SHIP Conference Calls (monthly)  | 12 |
| Isa Fernandez     | Mobility Specialist        | Mobility Management Conference   | 16 |
| Isa Fernandez     | Mobility Specialist        | Client Rights/HIPAA/Abuse Training   | 2  |
| Isa Fernandez     | Mobility Specialist        | Ethics   | 2  |
| Isa Fernandez     | Mobility Specialist        | Workplace Harassment for the Employee  | 2  |
| Joe Torres        | ASC Care Specialist        | AACOG Ethics   | 3  |
| Joe Torres        | ASC Care Specialist        | AACOG Harrassment  | 2  |
| Joe Torres        | ASC Care Specialist        | AACOG Trakstar   | 2  |
| Joe Torres        | ASC Care Specialist        | ASC - AIRS Certification courses   | 24 |
| Joe Torres        | ASC Care Specialist        | ASC Refresher Training   | 16 |
| Joe Torres        | ASC Care Specialist        | Assisting the community of persons with disabilities                             | 8  |
| Joe Torres        | ASC Care Specialist        | Call Center Customer Satisfaction  | 4  |
| Joe Torres        | ASC Care Specialist        | Career Development: Public Speaking  | 4  |
| Joe Torres        | ASC Care Specialist        | Career Development: Business Writing   | 4  |
| Joe Torres        | ASC Care Specialist        | Career Management: Managing your Careeer - Career Development Tools              | 2  |
| Joe Torres        | ASC Care Specialist        | Elder Abuse/Adult Protective Services  | 4  |
| Joe Torres        | ASC Care Specialist        | HICAP I  | 16 |
| Joe Torres        | ASC Care Specialist        | Inservice: Advanced Directives   | 8  |
| Joe Torres        | ASC Care Specialist        | Inservice: Elder Law   | 2  |
| Joe Torres        | ASC Care Specialist        | Inservice: Introduction to the VA  | 2  |
| Joe Torres        | ASC Care Specialist        | Inservice: Military 101  | 4  |
| Joe Torres        | ASC Care Specialist        | Inservice: Suicide Prevention  | 2  |
| Joe Torres        | ASC Care Specialist        | Inservice: Utility Assistance for Seniors and Persons with Disabilities          | 2  |
| Joe Torres        | ASC Care Specialist        | LGBTB Inclusion for the Aging Network  | 4  |
| Joe Torres        | ASC Care Specialist        | NASUAD I&R/A Services and the Aging Network (CEUs)                               | 1  |
| Joe Torres        | ASC Care Specialist        | NASUAD Affordable Care Act   | 1  |
| Joe Torres        | ASC Care Specialist        | NASUAD Developing Cultural Competence to Serve a Diverse Aging Population (CEUs) | 1  |
| Joe Torres        | ASC Care Specialist        | NASUAD Essential Components of the Aging I&R/A Process (CEUs)                    | 1  |
| Joe Torres        | ASC Care Specialist        | NASUAD Introducing the Independent Living Movement                               | 1  |
| Joe Torres        | ASC Care Specialist        | NASUAD Key Programs and Services for Older Adults(CEUs)                          | 1  |
| Joe Torres        | ASC Care Specialist        | NASUAD Leveraging Options Under Medicare and Medicaid                            | 1  |
| Joe Torres        | ASC Care Specialist        | SAMS 3.0 implementation training   | 2  |
| Laura Ledesma     | Lead Care Specialist       | AACOG Ethics   | 3  |
| Laura Ledesma     | Lead Care Specialist       | AACOG Harrassment  | 2  |
| Laura Ledesma     | Lead Care Specialist       | AACOG Trakstar   | 2  |
| Laura Ledesma     | Lead Care Specialist       | Assisting the community of persons with disabilities                             | 8  |
| Laura Ledesma     | Lead Care Specialist       | Career Development: Public Speaking  | 4  |
| Laura Ledesma     | Lead Care Specialist       | Career Development: Business Writing   | 4  |
| Laura Ledesma     | Lead Care Specialist       | Career Management: Managing your Careeer - Career Development Tools              | 2  |
| Laura Ledesma     | Lead Care Specialist       | DADS Access and Assistance Conference  | 24 |
| Laura Ledesma     | Lead Care Specialist       | Elder Abuse Conference   | 16 |
| Laura Ledesma     | Lead Care Specialist       | Elder Abuse Conference   | 16 |
| Laura Ledesma     | Lead Care Specialist       | Elder Abuse/Adult Protective Services  | 4  |
| Laura Ledesma     | Lead Care Specialist       | Inservice: Advanced Directives   | 8  |
| Laura Ledesma     | Lead Care Specialist       | Inservice: Elder Law   | 2  |
| Laura Ledesma     | Lead Care Specialist       | Inservice: Introduction to the VA  | 2  |

|               |                                     |  |     |
|---------------|-------------------------------------|--|-----|
| Laura Ledesma | Lead Care Specialist                | Inservice: Military 101  | 4   |
| Laura Ledesma | Lead Care Specialist                | Inservice: Suicide Prevention  | 2   |
| Laura Ledesma | Lead Care Specialist                | Inservice: Utility Assistance for Seniors and Persons with Disabilities          | 2   |
| Laura Ledesma | Lead Care Specialist                | LGTB Inclusion for the Aging Network   | 4   |
| Laura Ledesma | Lead Care Specialist                | NASUAD I&R/A Services and the Aging Network (CEUs)                               | 1   |
| Laura Ledesma | Lead Care Specialist                | NASUAD Affordable Care Act   | 1   |
| Laura Ledesma | Lead Care Specialist                | NASUAD Complying with Olmstead and Averting Litigation                           | 1   |
| Laura Ledesma | Lead Care Specialist                | NASUAD Data and Communicating with Legislators, New Governors and the Press      | 1   |
| Laura Ledesma | Lead Care Specialist                | NASUAD Developing Cultural Competence to Serve a Diverse Aging Population (CEUs) | 1   |
| Laura Ledesma | Lead Care Specialist                | NASUAD Essential Components of the Aging I&R/A Process (CEUs)                    | 1   |
| Laura Ledesma | Lead Care Specialist                | NASUAD Introducing the Independent Living Movement                               | 1   |
| Laura Ledesma | Lead Care Specialist                | NASUAD Key Programs and Services for Older Adults(CEUs)                          | 1   |
| Laura Ledesma | Lead Care Specialist                | NASUAD Leveraging Options Under Medicare and Medicaid                            | 1   |
| Laura Ledesma | Lead Care Specialist                | NASUAD Managing Reorganization and Systems Change Management                     | 1   |
| Laura Ledesma | Lead Care Specialist                | NASUAD Mitigating Budget Challenges and Preserving the Network                   | 1   |
| Laura Ledesma | Lead Care Specialist                | SAMS 3.0 implementation training   | 2   |
| Laura Ledesma | Lead Care Specialist                | Supervisory Skills   | 8   |
| Laura Ledesma | Lead Care Specialist                | Texas Conference on Aging  | 24  |
| Laura Ledesma | Lead Care Specialist                | Writing Performance Evaluations  | 2   |
| Martha Spinks | BAAA Director                       | DADS TX Access and Assistance Conference   | 24  |
| Martha Spinks | BAAA Director                       | DADS TX Access and Assistance Conference   | 24  |
| Martha Spinks | BAAA Director                       | DADS Quarterly Training x4   | 32  |
| Martha Spinks | BAAA Director                       | ADRC Association Quarterly Meeting x4  | 24  |
| Martha Spinks | BAAA Director                       | MIPPA Conference   | 16  |
| Martha Spinks | BAAA Director                       | Texas Association of Homes and Svcs for the Aging                                | 16  |
| Martha Spinks | BAAA Director                       | Texas Association of Regional Councils (TARC) Annual Conference                  | 32  |
| Martha Spinks | BAAA Director                       | Partners Across Texas Veterans Assistance Conference                             | 8   |
| Martha Spinks | BAAA Director                       | Texas Conference on Aging  | 4   |
| Martha Spinks | BAAA Director                       | International Conference on Active Aging   | 32  |
| Martha Spinks | BAAA Director                       | Cultural Sensitivity   | 1.5 |
| Martha Spinks | BAAA Director                       | HIPPA  | 2   |
| Martha Spinks | BAAA Director                       | Ethics   | 2   |
| Mary Tom      | Care Specialist (Care Coordination) | AACOG Ethics   | 3   |
| Mary Tom      | Care Specialist (Care Coordination) | AACOG Harrassment  | 2   |
| Mary Tom      | Care Specialist (Care Coordination) | AACOG Trakstar   | 2   |
| Mary Tom      | Care Specialist (Care Coordination) | Assisting the community of persons with disabilities                             | 8   |
| Mary Tom      | Care Specialist (Care Coordination) | Career Development: Public Speaking  | 4   |
| Mary Tom      | Care Specialist (Care Coordination) | Career Developoment: Business Writing  | 4   |
| Mary Tom      | Care Specialist (Care Coordination) | Career Management: Managing your Careeer - Career Development Tools              | 2   |
| Mary Tom      | Care Specialist (Care Coordination) | Elder Abuse Conferece  | 16  |
| Mary Tom      | Care Specialist (Care Coordination) | Elder Abuse/Adult Protective Services  | 4   |
| Mary Tom      | Care Specialist (Care Coordination) | Inservice: Advanced Directives   | 8   |
| Mary Tom      | Care Specialist (Care Coordination) | Inservice: Elder Law   | 2   |
| Mary Tom      | Care Specialist (Care Coordination) | Inservice: Introduction to the VA  | 2   |
| Mary Tom      | Care Specialist (Care Coordination) | Inservice: Military 101  | 4   |
| Mary Tom      | Care Specialist (Care Coordination) | Inservice: Suicide Prevention  | 2   |
| Mary Tom      | Care Specialist (Care Coordination) | Inservice: Utility Assistance for Seniors and Persons with Disabilities          | 2   |
| Mary Tom      | Care Specialist (Care Coordination) | LGTB Inclusion for the Aging Network   | 4   |
| Mary Tom      | Care Specialist (Care Coordination) | NASUAD I&R/A Services and the Aging Network (CEUs)                               | 1   |
| Mary Tom      | Care Specialist (Care Coordination) | NASUAD Affordable Care Act   | 1   |
| Mary Tom      | Care Specialist (Care Coordination) | NASUAD Developing Cultural Competence to Serve a Diverse Aging Population (CEUs) | 1   |
| Mary Tom      | Care Specialist (Care Coordination) | NASUAD Essential Components of the Aging I&R/A Process (CEUs)                    | 1   |
| Mary Tom      | Care Specialist (Care Coordination) | NASUAD Introducing the Independent Living Movement                               | 1   |
| Mary Tom      | Care Specialist (Care Coordination) | NASUAD Key Programs and Services for Older Adults(CEUs)                          | 1   |
| Mary Tom      | Care Specialist (Care Coordination) | NASUAD Leveraging Options Under Medicare and Medicaid                            | 1   |
| Mary Tom      | Care Specialist (Care Coordination) | SAMS 3.0 implementation training   | 2   |
| Nellie Garay  | Caregiver Support Specialist        | Cultural Sensitivity   | 2   |
| Nellie Garay  | Caregiver Support Specialist        | Ethics   | 2   |
| Nellie Garay  | Caregiver Support Specialist        | HIPPA  | 2   |
| Nick Monreal  | Managing Local Ombudsman            | DADS Access & Assistance Training  | 16  |
| Nick Monreal  | Managing Local Ombudsman            | Money Follows the Person   | 36  |
| Nick Monreal  | Managing Local Ombudsman            | APS - Elder Abuse  | 6   |
| Nick Monreal  | Managing Local Ombudsman            | Ombudsman Certifications/Trainings   | 24  |
| Nick Monreal  | Managing Local Ombudsman            | Cultural Sensitivity   | 2   |
| Nick Monreal  | Managing Local Ombudsman            | Ethics   | 2   |
| Nick Monreal  | Managing Local Ombudsman            | HIPPA  | 2   |
| Paula Wanken  | Administrative Assistant            | Data Management  | 14  |
| Paula Wanken  | Administrative Assistant            | HIPPA  | 2   |
| Paula Wanken  | Administrative Assistant            | Website design   | 6   |
| Paula Wanken  | Administrative Assistant            | Cultural Sensitivity   | 1.5 |
| Paula Wanken  | Administrative Assistant            | Ethics   | 2   |
| Robert Gamboa | Bexar Aging Billing Specialist      | Data Management  | 40  |
| Robert Gamboa | Bexar Aging Billing Specialist      | Rata Setting Workshop  | 8   |



|                    |                                |  |    |
|--------------------|--------------------------------|--|----|
| Robert Gamboa      | Bexar Aging Billing Specialist | Track Star Training  | 1  |
| Robert Gamboa      | Bexar Aging Billing Specialist | Harmony Conference   | 32 |
| Robert Gamboa      | Bexar Aging Billing Specialist | TX Conference on Aging   | 16 |
| Robert Gamboa      | Bexar Aging Billing Specialist | TARC   | 8  |
| Robert Gamboa      | Bexar Aging Billing Specialist | Cultural Sensitivity   | 2  |
| Robert Gamboa      | Bexar Aging Billing Specialist | Ethics   | 2  |
| Robert Gamboa      | Bexar Aging Billing Specialist | HIPPA  | 2  |
| Rosemary Guardiola | Benefits Counselor II          | AACOG Ethics   | 3  |
| Rosemary Guardiola | Benefits Counselor II          | AACOG Harrassment  | 2  |
| Rosemary Guardiola | Benefits Counselor II          | AACOG Trakstar   | 2  |
| Rosemary Guardiola | Benefits Counselor II          | Assisting the community of persons with disabilities                             | 8  |
| Rosemary Guardiola | Benefits Counselor II          | CMS Train the Trainer  | 11 |
| Rosemary Guardiola | Benefits Counselor II          | Elder Abuse/Adult Protective Services  | 4  |
| Rosemary Guardiola | Benefits Counselor II          | Inservice: Advanced Directives   | 8  |
| Rosemary Guardiola | Benefits Counselor II          | Inservice: Elder Law   | 2  |
| Rosemary Guardiola | Benefits Counselor II          | Inservice: Introduction to the VA  | 2  |
| Rosemary Guardiola | Benefits Counselor II          | Inservice: Military 101  | 4  |
| Rosemary Guardiola | Benefits Counselor II          | Inservice: Suicide Prevention  | 2  |
| Rosemary Guardiola | Benefits Counselor II          | Inservice: Utility Assistance for Seniors and Persons with Disabilities          | 2  |
| Rosemary Guardiola | Benefits Counselor II          | LGBT Inclusion for the Aging Network   | 4  |
| Rosemary Guardiola | Benefits Counselor II          | NASUAD I&R/A Services and the Aging Network (CEUs)                               | 1  |
| Rosemary Guardiola | Benefits Counselor II          | NASUAD Affordable Care Act   | 1  |
| Rosemary Guardiola | Benefits Counselor II          | NASUAD Developing Cultural Competence to Serve a Diverse Aging Population (CEUs) | 1  |
| Rosemary Guardiola | Benefits Counselor II          | NASUAD Essential Components of the Aging I&R/A Process (CEUs)                    | 1  |
| Rosemary Guardiola | Benefits Counselor II          | NASUAD Introducing the Independent Living Movement                               | 1  |
| Rosemary Guardiola | Benefits Counselor II          | NASUAD Key Programs and Services for Older Adults(CEUs)                          | 1  |
| Rosemary Guardiola | Benefits Counselor II          | NASUAD Leveraging Options Under Medicare and Medicaid                            | 1  |
| Rosemary Guardiola | Benefits Counselor II          | SAMS 3.0 implementation training   | 2  |
| Rosemary Guardiola | Benefits Counselor II          | SHIP Conference Calls (monthly)  | 12 |
| Sandra Aviles      | Care Specialist (Benefits)     | AACOG Ethics   | 3  |
| Sandra Aviles      | Care Specialist (Benefits)     | AACOG Harrassment  | 2  |
| Sandra Aviles      | Care Specialist (Benefits)     | AACOG Trakstar   | 2  |
| Sandra Aviles      | Care Specialist (Benefits)     | Assisting the community of persons with disabilities                             | 8  |
| Sandra Aviles      | Care Specialist (Benefits)     | Career Development: Public Speaking  | 4  |
| Sandra Aviles      | Care Specialist (Benefits)     | Career Developoment: Business Writing  | 4  |
| Sandra Aviles      | Care Specialist (Benefits)     | Career Management: Managing your Careerer - Career Development Tools             | 2  |
| Sandra Aviles      | Care Specialist (Benefits)     | CMS Train the Trainer  | 11 |
| Sandra Aviles      | Care Specialist (Benefits)     | Elder Abuse Conference   | 16 |
| Sandra Aviles      | Care Specialist (Benefits)     | Elder Abuse/Adult Protective Services  | 4  |
| Sandra Aviles      | Care Specialist (Benefits)     | HICAP II   | 11 |
| Sandra Aviles      | Care Specialist (Benefits)     | Inservice: Advanced Directives   | 8  |
| Sandra Aviles      | Care Specialist (Benefits)     | Inservice: Elder Law   | 2  |
| Sandra Aviles      | Care Specialist (Benefits)     | Inservice: Introduction to the VA  | 2  |
| Sandra Aviles      | Care Specialist (Benefits)     | Inservice: Military 101  | 4  |
| Sandra Aviles      | Care Specialist (Benefits)     | Inservice: Suicide Prevention  | 2  |
| Sandra Aviles      | Care Specialist (Benefits)     | Inservice: Utility Assistance for Seniors and Persons with Disabilities          | 2  |
| Sandra Aviles      | Care Specialist (Benefits)     | LGBT Inclusion for the Aging Network   | 4  |
| Sandra Aviles      | Care Specialist (Benefits)     | NASUAD I&R/A Services and the Aging Network (CEUs)                               | 1  |
| Sandra Aviles      | Care Specialist (Benefits)     | NASUAD Affordable Care Act   | 1  |
| Sandra Aviles      | Care Specialist (Benefits)     | NASUAD Developing Cultural Competence to Serve a Diverse Aging Population (CEUs) | 1  |
| Sandra Aviles      | Care Specialist (Benefits)     | NASUAD Essential Components of the Aging I&R/A Process (CEUs)                    | 1  |
| Sandra Aviles      | Care Specialist (Benefits)     | NASUAD Introducing the Independent Living Movement                               | 1  |
| Sandra Aviles      | Care Specialist (Benefits)     | NASUAD Key Programs and Services for Older Adults(CEUs)                          | 1  |
| Sandra Aviles      | Care Specialist (Benefits)     | NASUAD Leveraging Options Under Medicare and Medicaid                            | 1  |
| Sandra Aviles      | Care Specialist (Benefits)     | SAMS 3.0 implementation training   | 2  |
| Sandra Aviles      | Care Specialist (Benefits)     | SHIP Conference Calls (monthly)  | 12 |
| Siena Lindemann    | ASC Program Manager            | AACOG Ethics   | 3  |
| Siena Lindemann    | ASC Program Manager            | AACOG Harrassment  | 2  |
| Siena Lindemann    | ASC Program Manager            | AACOG Trakstar   | 2  |
| Siena Lindemann    | ASC Program Manager            | Assisting the community of persons with disabilities                             | 8  |
| Siena Lindemann    | ASC Program Manager            | Career Development: Public Speaking  | 4  |
| Siena Lindemann    | ASC Program Manager            | Career Developoment: Business Writing  | 4  |
| Siena Lindemann    | ASC Program Manager            | Career Management: Managing your Careerer - Career Development Tools             | 2  |
| Siena Lindemann    | ASC Program Manager            | DADS Access and Assistance Conference  | 24 |
| Siena Lindemann    | ASC Program Manager            | Elder Abuse Conference   | 16 |
| Siena Lindemann    | ASC Program Manager            | Elder Abuse Conference   | 16 |
| Siena Lindemann    | ASC Program Manager            | Elder Abuse/Adult Protective Services  | 4  |
| Siena Lindemann    | ASC Program Manager            | Inservice: Advanced Directives   | 8  |
| Siena Lindemann    | ASC Program Manager            | Inservice: Elder Law   | 2  |
| Siena Lindemann    | ASC Program Manager            | Inservice: Introduction to the VA  | 2  |
| Siena Lindemann    | ASC Program Manager            | Inservice: Military 101  | 4  |
| Siena Lindemann    | ASC Program Manager            | Inservice: Suicide Prevention  | 2  |
| Siena Lindemann    | ASC Program Manager            | Inservice: Utility Assistance for Seniors and Persons with Disabilities          | 2  |

|                 |                                     |  |    |
|-----------------|-------------------------------------|--|----|
| Siena Lindemann | ASC Program Manager                 | LGTB Inclusion for the Aging Network   | 4  |
| Siena Lindemann | ASC Program Manager                 | NASUAD I&R/A Services and the Aging Network (CEUs)                               | 1  |
| Siena Lindemann | ASC Program Manager                 | NASUAD Affordable Care Act   | 1  |
| Siena Lindemann | ASC Program Manager                 | NASUAD Complying with Olmstead and Averting Litigation                           | 1  |
| Siena Lindemann | ASC Program Manager                 | NASUAD Data and Communicating with Legislators, New Governors and the Press      | 1  |
| Siena Lindemann | ASC Program Manager                 | NASUAD Developing Cultural Competence to Serve a Diverse Aging Population (CEUs) | 1  |
| Siena Lindemann | ASC Program Manager                 | NASUAD Essential Components of the Aging I&R/A Process (CEUs)                    | 1  |
| Siena Lindemann | ASC Program Manager                 | NASUAD Introducing the Independent Living Movement                               | 1  |
| Siena Lindemann | ASC Program Manager                 | NASUAD Key Programs and Services for Older Adults(CEUs)                          | 1  |
| Siena Lindemann | ASC Program Manager                 | NASUAD Leveraging Options Under Medicare and Medicaid                            | 1  |
| Siena Lindemann | ASC Program Manager                 | NASUAD Managing Reorganization and Systems Change Management                     | 1  |
| Siena Lindemann | ASC Program Manager                 | NASUAD Mitigating Budget Challenges and Preserving the Network                   | 1  |
| Siena Lindemann | ASC Program Manager                 | SAMS 3.0 implementation training   | 2  |
| Siena Lindemann | ASC Program Manager                 | Supervisory Skills   | 8  |
| Siena Lindemann | ASC Program Manager                 | Texas AIRS Conference  | 16 |
| Siena Lindemann | ASC Program Manager                 | Texas Conference on Aging  | 24 |
| Siena Lindemann | ASC Program Manager                 | Writing Performance Evaluations  | 2  |
| Siena Lindemann | ASC Program Manager                 | CMS Train the Trainer  | 11 |
| Susan Blevins   | Care Specialist (Care Coordination) | AACOG Ethics   | 3  |
| Susan Blevins   | Care Specialist (Care Coordination) | AACOG Harrassment  | 2  |
| Susan Blevins   | Care Specialist (Care Coordination) | AACOG Trakstar   | 2  |
| Susan Blevins   | Care Specialist (Care Coordination) | Assisting the community of persons with disabilities                             | 8  |
| Susan Blevins   | Care Specialist (Care Coordination) | Career Development: Public Speaking  | 4  |
| Susan Blevins   | Care Specialist (Care Coordination) | Career Developoment: Business Writing  | 4  |
| Susan Blevins   | Care Specialist (Care Coordination) | Career Management: Managing your Careeer - Career Development Tools              | 2  |
| Susan Blevins   | Care Specialist (CTI)               | Elder Abuse Conference   | 16 |
| Susan Blevins   | Care Specialist (Care Coordination) | Elder Abuse/Adult Protective Services  | 4  |
| Susan Blevins   | Care Specialist (Care Coordination) | Inservice: Advanced Directives   | 8  |
| Susan Blevins   | Care Specialist (Care Coordination) | Inservice: Elder Law   | 2  |
| Susan Blevins   | Care Specialist (Care Coordination) | Inservice: Introduction to the VA  | 2  |
| Susan Blevins   | Care Specialist (Care Coordination) | Inservice: Military 101  | 4  |
| Susan Blevins   | Care Specialist (Care Coordination) | Inservice: Suicide Prevention  | 2  |
| Susan Blevins   | Care Specialist (Care Coordination) | Inservice: Utility Assistance for Seniors and Persons with Disabilities          | 2  |
| Susan Blevins   | Care Specialist (Care Coordination) | LGTB Inclusion for the Aging Network   | 4  |
| Susan Blevins   | Care Specialist (Care Coordination) | NASUAD I&R/A Services and the Aging Network (CEUs)                               | 1  |
| Susan Blevins   | Care Specialist (Care Coordination) | NASUAD Affordable Care Act   | 1  |
| Susan Blevins   | Care Specialist (Care Coordination) | NASUAD Developing Cultural Competence to Serve a Diverse Aging Population (CEUs) | 1  |
| Susan Blevins   | Care Specialist (Care Coordination) | NASUAD Essential Components of the Aging I&R/A Process (CEUs)                    | 1  |
| Susan Blevins   | Care Specialist (Care Coordination) | NASUAD Introducing the Independent Living Movement                               | 1  |
| Susan Blevins   | Care Specialist (Care Coordination) | NASUAD Key Programs and Services for Older Adults(CEUs)                          | 1  |
| Susan Blevins   | Care Specialist (Care Coordination) | NASUAD Leveraging Options Under Medicare and Medicaid                            | 1  |
| Susan Blevins   | Care Specialist (Care Coordination) | SAMS 3.0 implementation training   | 2  |
| Susan Blevins   | Care Specialist (CTI)               | TCOA Conference  | 24 |
| Teresa Banda    | Benefits Counselor Lead Specialist  | AACOG Ethics   | 3  |
| Teresa Banda    | Benefits Counselor Lead Specialist  | AACOG Harrassment  | 2  |
| Teresa Banda    | Benefits Counselor Lead Specialist  | AACOG Trakstar   | 2  |
| Teresa Banda    | Benefits Counselor Lead Specialist  | Assisting the community of persons with disabilities                             | 8  |
| Teresa Banda    | Benefits Counselor Lead Specialist  | Career Development: Public Speaking  | 4  |
| Teresa Banda    | Benefits Counselor Lead Specialist  | Career Developoment: Business Writing  | 4  |
| Teresa Banda    | Benefits Counselor Lead Specialist  | Career Management: Managing your Careeer - Career Development Tools              | 2  |
| Teresa Banda    | Benefits Counselor Lead Specialist  | DADS Access and Assistance Conference  | 24 |
| Teresa Banda    | Benefits Counselor Lead Specialist  | Elder Abuse Conference   | 16 |
| Teresa Banda    | Benefits Counselor Lead Specialist  | Elder Abuse Conference   | 16 |
| Teresa Banda    | Benefits Counselor Lead Specialist  | Elder Abuse/Adult Protective Services  | 4  |
| Teresa Banda    | Benefits Counselor Lead Specialist  | Inservice: Advanced Directives   | 8  |
| Teresa Banda    | Benefits Counselor Lead Specialist  | Inservice: Elder Law   | 2  |
| Teresa Banda    | Benefits Counselor Lead Specialist  | Inservice: Introduction to the VA  | 2  |
| Teresa Banda    | Benefits Counselor Lead Specialist  | Inservice: Military 101  | 4  |
| Teresa Banda    | Benefits Counselor Lead Specialist  | Inservice: Suicide Prevention  | 2  |
| Teresa Banda    | Benefits Counselor Lead Specialist  | Inservice: Utility Assistance for Seniors and Persons with Disabilities          | 2  |
| Teresa Banda    | Benefits Counselor Lead Specialist  | LGTB Inclusion for the Aging Network   | 4  |
| Teresa Banda    | Benefits Counselor Lead Specialist  | NASUAD I&R/A Services and the Aging Network (CEUs)                               | 1  |
| Teresa Banda    | Benefits Counselor Lead Specialist  | NASUAD Affordable Care Act   | 1  |
| Teresa Banda    | Benefits Counselor Lead Specialist  | NASUAD Complying with Olmstead and Averting Litigation                           | 1  |
| Teresa Banda    | Benefits Counselor Lead Specialist  | NASUAD Data and Communicating with Legislators, New Governors and the Press      | 1  |
| Teresa Banda    | Benefits Counselor Lead Specialist  | NASUAD Developing Cultural Competence to Serve a Diverse Aging Population (CEUs) | 1  |
| Teresa Banda    | Benefits Counselor Lead Specialist  | NASUAD Essential Components of the Aging I&R/A Process (CEUs)                    | 1  |
| Teresa Banda    | Benefits Counselor Lead Specialist  | NASUAD Introducing the Independent Living Movement                               | 1  |
| Teresa Banda    | Benefits Counselor Lead Specialist  | NASUAD Key Programs and Services for Older Adults(CEUs)                          | 1  |
| Teresa Banda    | Benefits Counselor Lead Specialist  | NASUAD Leveraging Options Under Medicare and Medicaid                            | 1  |
| Teresa Banda    | Benefits Counselor Lead Specialist  | NASUAD Managing Reorganization and Systems Change Management                     | 1  |
| Teresa Banda    | Benefits Counselor Lead Specialist  | NASUAD Mitigating Budget Challenges and Preserving the Network                   | 1  |
| Teresa Banda    | Benefits Counselor Lead Specialist  | SAMS 3.0 implementation training   | 2  |

|                              |                                      |  |    |
|------------------------------|--------------------------------------|--|----|
| Teresa Banda                 | Benefits Counselor Lead Specialist   | Supervisory Skills   | 8  |
| Teresa Banda                 | Benefits Counselor Lead Specialist   | Writing Performance Evaluations  | 2  |
| Teresa Banda                 | Benefits Counselor Lead Specialist   | CMS Train the Trainer  | 11 |
| Teresa Banda                 | Benefits Counselor Lead Specialist   | HICAP II   | 11 |
| Teresa Banda                 | Benefits Counselor Lead Specialist   | N4A Conference   | 24 |
| Teresa Banda                 | Benefits Counselor Lead Specialist   | SHIP Conference Calls (monthly)  | 12 |
| Tina Rosales                 | ASC Care Specialist                  | AACOG Ethics   | 3  |
| Tina Rosales                 | ASC Care Specialist                  | AACOG Harrassment  | 2  |
| Tina Rosales                 | ASC Care Specialist                  | AACOG Trakstar   | 2  |
| Tina Rosales                 | ASC Care Specialist                  | ASC - AIRS Certification courses   | 24 |
| Tina Rosales                 | ASC Care Specialist                  | ASC Refresher Training   | 16 |
| Tina Rosales                 | ASC Care Specialist                  | Assisting the community of persons with disabilities                             | 8  |
| Tina Rosales                 | ASC Care Specialist                  | Call Center Customer Satisfaction  | 4  |
| Tina Rosales                 | ASC Care Specialist                  | Career Development: Public Speaking  | 4  |
| Tina Rosales                 | ASC Care Specialist                  | Career Development: Business Writing   | 4  |
| Tina Rosales                 | ASC Care Specialist                  | Career Management: Managing your Careeer - Career Development Tools              | 2  |
| Tina Rosales                 | ASC Care Specialist                  | Elder Abuse/Adult Protective Services  | 4  |
| Tina Rosales                 | ASC Care Specialist                  | Inservice: Advanced Directives   | 8  |
| Tina Rosales                 | ASC Care Specialist                  | Inservice: Elder Law   | 2  |
| Tina Rosales                 | ASC Care Specialist                  | Inservice: Introduction to the VA  | 2  |
| Tina Rosales                 | ASC Care Specialist                  | Inservice: Military 101  | 4  |
| Tina Rosales                 | ASC Care Specialist                  | Inservice: Suicide Prevention  | 2  |
| Tina Rosales                 | ASC Care Specialist                  | Inservice: Utility Assistance for Seniors and Persons with Disabilities          | 2  |
| Tina Rosales                 | ASC Care Specialist                  | LGBT Inclusion for the Aging Network   | 4  |
| Tina Rosales                 | ASC Care Specialist                  | NASUAD I&R/A Services and the Aging Network (CEUs)                               | 1  |
| Tina Rosales                 | ASC Care Specialist                  | NASUAD Affordable Care Act   | 1  |
| Tina Rosales                 | ASC Care Specialist                  | NASUAD Developing Cultural Competence to Serve a Diverse Aging Population (CEUs) | 1  |
| Tina Rosales                 | ASC Care Specialist                  | NASUAD Essential Components of the Aging I&R/A Process (CEUs)                    | 1  |
| Tina Rosales                 | ASC Care Specialist                  | NASUAD Introducing the Independent Living Movement                               | 1  |
| Tina Rosales                 | ASC Care Specialist                  | NASUAD Key Programs and Services for Older Adults(CEUs)                          | 1  |
| Tina Rosales                 | ASC Care Specialist                  | NASUAD Leveraging Options Under Medicare and Medicaid                            | 1  |
| Tina Rosales                 | ASC Care Specialist                  | SAMS 3.0 implementation training   | 2  |
| Valerie Biediger             | Health & Wellness Specialist         | Cultural Sensitivity   | 2  |
| Valerie Biediger             | Health & Wellness Specialist         | Ethics   | 2  |
| Valerie Biediger             | Health & Wellness Specialist         | HIPPA  | 2  |
| <b>CRIMINAL JUSTICE:</b>     |                                      |  |    |
| Marcela Medina               | Public Safety Manager                | The Governor's Office (TARC-2012 Quarterly)                                      | 3  |
| Marcela Medina               | Public Safety Manager                | CJD Mandatory Training -TARC September   | 24 |
| Marcela Medina               | Public Safety Manager                | The Governor's Office (TARC-2012 Quarterly)                                      | 4  |
| Jim McGregor                 | Academy Instructor                   | ALERT Train the Trainer  | 40 |
| Jim McGregor                 | Academy Instructor                   | NAPD   | 40 |
| Jim McGregor                 | Academy Instructor                   | Street Survival  | 16 |
| Jim McGregor                 | Academy Instructor                   | Advanced Instructor  | 40 |
| Mike Davis                   | BPOC Supervisor                      | FLETC  | 32 |
| Mike Davis                   | BPOC Supervisor                      | Street Survival  | 16 |
| Mike Davis                   | BPOC Supervisor                      | Data Driven Approaches to Crime and Traffic Safety                               | 24 |
| Mike Davis                   | BPOC Supervisor                      | Advanced Instructor  | 40 |
| Richard Bryan                | Academy Coordinator                  | Street Survival  | 16 |
| Richard Bryan                | Academy Coordinator                  | TCLEOSE Coordinators Conference  | 24 |
| <b>ECONOMIC DEVELOPMENT:</b> |                                      |  |    |
| Joe Ramos                    | Senior Director of Regional Services | EDA annual conference and workshop   | 32 |
| <b>HOMELAND SECURITY:</b>    |                                      |  |    |
| Adrienne R. Cohen            | Homeland Security Coordinator        | Texas Homeland Security Conference   | 32 |
| Adrienne R. Cohen            | Homeland Security Coordinator        | TARC Quarterly Training Meetings   | 16 |
| Adrienne R. Cohen            | Homeland Security Coordinator        | Region 53 Conferences and Training   | 16 |
| Adrienne R. Cohen            | Homeland Security Coordinator        | FEMA NIMS  | 24 |
| Adrienne R. Cohen            | Homeland Security Coordinator        | BSIR   | 16 |
| Adrienne R. Cohen            | Homeland Security Coordinator        | Infragard  | 6  |
| Adrienne R. Cohen            | Homeland Security Coordinator        | Texas Unites Conference  | 24 |
| <b>NATURAL RESOURCES:</b>    |                                      |  |    |
| Brenda Williams              | Projects Manager                     | Clean Cities University (if new courses available)                               | 4  |
| Yliana Flores                | Clean Cities Technician              | Clean Cities University (if new courses available)                               | 4  |
| <b>REGIONAL DATA CENTER:</b> |                                      |  |    |
| David Kruse                  | Regional Data Center Director        | Texas State Data Center  | 12 |
| <b>RESOURCE RECOVERY:</b>    |                                      |  |    |
| Georgia Zannaras             | Resource Recovery Manager            | EPA Series for 2013  | 12 |
| Georgia Zannaras             | Resource Recovery Manager            | National Recycling Seriesfor 2013  | 10 |

|   |  |   |    |
|---|--|---|----|
| Georgia Zannaras  | Resource Recovery Manager                            | Local Control of Illegal Dumping                | 6  |
| Georgia Zannaras  | Resource Recovery Manager                            | TARC Training                                   | 24 |
| <b>RURAL PUBLIC TRANSPORTATION:</b>   |  |   |    |
| ART Drivers   | ART Drivers  | PASS Certification Training                     | 8  |
| ART Drivers   | ART Drivers  | Crisis Management Training                      | 16 |
| ART Drivers   | ART Drivers  | CPR-First Aid & Blood borne Pathogen            | 6  |
| ART Drivers   | ART Drivers  | Defensive Driving                               | 6  |
| ART Drivers   | ART Drivers  | Fire Extinguisher Training                      | 2  |
| ART Drivers   | ART Drivers  | Vehicle Emergency Evaluation                    | 6  |
| ART Drivers   | ART Drivers  | Curbing Transit Employee Distracted Driving     | 1  |
| ART Drivers   | ART Drivers  | Commerical Driver License Training              | 4  |
| ART Drivers   | ART Drivers  | Quarterly Safety Meetings + Training            | 6  |
| ART Drivers   | ART Drivers  | Fatigue Awareness for Transit Employees         | 2  |
| ART Drivers   | ART Drivers  | Drug & Alcohol Orientation-refresher            | 2  |
| ART Drivers   | ART Drivers  | RTAP Customer Driven Service                    | 2  |
| ART Drivers   | ART Drivers  | RTAP Problem Passengers-Challenging Situation   | 3  |
| ART Drivers   | ART Drivers  | System Security Awareness for Transit Employees | 2  |
| ART Drivers   | ART Drivers  | New Hire Training                               | 6  |
| ART Technicians & Transportation Specialist   | ART Technicians & Transportation Specialist          | BRAUN & RICON Lift Training                     | 1  |
| ART Technicians & Transportation Specialist   | ART Technicians & Transportation Specialist          | Vehicle Operations Training                     | 3  |
| ART Dispatcher Training   | ART Dispatcher Training                              | RTAP or CTAA Professional Dispatch & Scheduling | 6  |
| ART Dispatch Training   | ART Dispatcher Training                              | Customer Service Training                       | 2  |
| *Contact Hours for drivers are based a per person basis. Some staff only require refresher trainer. |  |   |    |
| <b>WEATHERIZATION ASSISTANCE PROGRAM:</b>   |  |   |    |
| René Chadick  | Weatherization Assistance Prog. Mgr.                 | DOE Health and Safety                           | 10 |
| Mayra Rivero  | Housing Intake Specialist                            | DOE Health and Safety                           | 10 |
| Glover Harris   | QA Specialist  | DOE Health and Safety                           | 10 |
| Eva Maldonado   | Weatherization Inspector                             | DOE Health and Safety                           | 10 |
| Rick Morales  | Weatherization Inspector                             | DOE Health and Safety                           | 10 |
| Michael Martinez  | Weatherization Inspector                             | DOE Health and Safety                           | 10 |
| Chris Arispe  | Weatherization Inspector                             | DOE Health and Safety                           | 10 |
| <b>WORKFORCE:</b>   |  |   |    |
| Ashcraft, Marti   | Business Service Representative                      | Training regarding new Target Occupations       | 4  |
| Ashcraft, Marti   | Business Service Representative                      | Customer Service                                | 4  |
| Bermea, Brandy  | Child Care Counselor                                 | Training regarding new Target Occupations       | 4  |
| Bermea, Brandy  | Child Care Counselor                                 | Customer Service                                | 4  |
| Cantu, Julie  | Child Care Resource Specialist                       | Supervisor Training                             | 12 |
| Casias, Johnny  | Career Development Specialist                        | Training regarding new Target Occupations       | 4  |
| Casias, Johnny  | Career Development Specialist                        | Customer Service                                | 4  |
| DeLaCruz, Melissa   | Center Manager                                       | Training regarding new Target Occupations       | 4  |
| DeLaCruz, Melissa   | Center Manager                                       | Customer Service                                | 4  |
| DeLaCruz, Melissa   | Center Manager                                       | Supervisor Training                             | 12 |
| DeLeon, Veronica  | Career Development Specialist                        | Training regarding new Target Occupations       | 4  |
| DeLeon, Veronica  | Career Development Specialist                        | Customer Service                                | 4  |
| Dieringer, Gaylyn   | Workforce Director                                   | Training regarding new Target Occupations       | 4  |
| Dieringer, Gaylyn   | Workforce Director                                   | Customer Service                                | 4  |
| Eakle, Susan  | Career Development Specialist                        | Training regarding new Target Occupations       | 4  |
| Eakle, Susan  | Career Development Specialist                        | Customer Service                                | 4  |
| Ellenwood, Kenneth  | Career Development Specialist                        | Training regarding new Target Occupations       | 4  |
| Ellenwood, Kenneth  | Career Development Specialist                        | Customer Service                                | 4  |
| Garcia, Isabel  | Child Care Counselor                                 | Training regarding new Target Occupations       | 4  |
| Garcia, Isabel  | Child Care Counselor                                 | Customer Service                                | 4  |
| Garza, Donna (Diana)  | Career Development Specialist                        | Training regarding new Target Occupations       | 4  |
| Garza, Donna (Diana)  | Career Development Specialist                        | Customer Service                                | 4  |
| Gomez, Alicia   | Information and Referral Assistant                   | Customer Service                                | 4  |
| Gonzales, Bertha  | Child Care Case Aide                                 | Customer Service                                | 4  |
| Goolsby, Tania  | Child Care Case Aide                                 | Training regarding new Target Occupations       | 4  |
| Goolsby, Tania  | Child Care Case Aide                                 | Customer Service                                | 4  |
| Guerrero, Roxanne   | Information and Referral Assistant                   | Training regarding new Target Occupations       | 4  |
| Guerrero, Roxanne   | Information and Referral Assistant                   | Customer Service                                | 4  |
| Gutierrez, Theresa  | Career Development Specialist                        | Training regarding new Target Occupations       | 4  |
| Gutierrez, Theresa  | Career Development Specialist                        | Customer Service                                | 4  |
| James, Maria  | Business Service Representative                      | Training regarding new Target Occupations       | 4  |
| Juarez, Gilbert   | Resource Assistant                                   | Customer Service                                | 4  |
| Juarez, Gilbert   | Resource Assistant                                   | Training regarding new Target Occupations       | 4  |
| Lodge, Susan  | Senior Director of Workforce & Community Development | Supervisor Training                             | 12 |
| Lodge, Susan  | Senior Director of Workforce & Community Development | Customer Service                                | 4  |
| Lopez, Teresa   | Child Care Counselor                                 | Training regarding new Target Occupations       | 4  |
| Lopez, Teresa   | Child Care Counselor                                 | Customer Service                                | 4  |
| Martinez, Kelly   | Resource Assistant                                   | Training regarding new Target Occupations       | 4  |

Performance/Productivity Report - State Assistance Planning Grant

|                     |                                       |   |    |
|---------------------|---------------------------------------|---|----|
| Martinez, Kelly     | Resource Assistant                    | Customer Service                          | 4  |
| McMurtry, Carl      | Career Development Specialist         | Training regarding new Target Occupations | 4  |
| McMurtry, Carl      | Career Development Specialist         | Customer Service                          | 4  |
| Arreola, Martina    | Career Development Specialist         | Training regarding new Target Occupations | 4  |
| Arreola, Martina    | Career Development Specialist         | Customer Service                          | 4  |
| Miller, Phyllis     | Child Care Counselor                  | Customer Service                          | 4  |
| Morales, Alfredo    | Information and Referral Assistant    | Training regarding new Target Occupations | 4  |
| Morales, Alfredo    | Information and Referral Assistant    | Customer Service                          | 4  |
| Orr, Kimberly       | Career Development Specialist - Youth | Customer Service                          | 4  |
| Orum, William       | Career Development Specialist         | Training regarding new Target Occupations | 4  |
| Orum, William       | Career Development Specialist         | Customer Service                          | 4  |
| Cope, Theresa       | Career Development Specialist         | Training regarding new Target Occupations | 4  |
| Cope, Theresa       | Career Development Specialist         | Customer Service                          | 4  |
| Perez, Oscar        | Center Manager                        | Training regarding new Target Occupations | 4  |
| Perez, Oscar        | Center Manager                        | Customer Service                          | 4  |
| Perez, Oscar        | Center Manager                        | Supervisor Training                       | 12 |
| Plummer, Randall    | Assistant Center Manager              | Training regarding new Target Occupations | 4  |
| Plummer, Randall    | Assistant Center Manager              | Customer Service                          | 4  |
| Plummer, Randall    | Assistant Center Manager              | Supervisor Training                       | 12 |
| Rodriguez, Audrey   | Workforce Resource Technician         | Training regarding new Target Occupations | 4  |
| Rodriguez, Audrey   | Workforce Resource Technician         | Customer Service                          | 4  |
| Rodriguez, Viviana  | Career Development Specialist         | Training regarding new Target Occupations | 4  |
| Rodriguez, Viviana  | Career Development Specialist         | Customer Service                          | 4  |
| Schultze, Gloria    | Information and Referral Assistant    | Training regarding new Target Occupations | 4  |
| Schultze, Gloria    | Information and Referral Assistant    | Customer Service                          | 4  |
| Serrano, Leticia    | Workforce Resource Technician         | Training regarding new Target Occupations | 4  |
| Serrano, Leticia    | Workforce Resource Technician         | Customer Service                          | 4  |
| Shirley, Tricia     | Career Development Specialist         | Training regarding new Target Occupations | 4  |
| Shirley, Tricia     | Career Development Specialist         | Customer Service                          | 4  |
| Escamilla, Diane    | Information and Referral Assistant    | Training regarding new Target Occupations | 4  |
| Escamilla, Diane    | Information and Referral Assistant    | Customer Service                          | 4  |
| Simpkins, Octavious | Resource Assistant                    | Customer Service                          | 4  |
| Spriggs, Shannon    | Quality Assurance Specialist          | Training regarding new Target Occupations | 4  |
| Spriggs, Shannon    | Quality Assurance Specialist          | Customer Service                          | 4  |
| Spriggs, Shannon    | Quality Assurance Specialist          | Supervisor Training                       | 12 |
| Stoker, Jackie      | Resource Assistant                    | Training regarding new Target Occupations | 4  |
| Tavera, Rebecca     | Information and Referral Assistant    | Customer Service                          | 4  |
| Thomas, Susan E.    | Rural Child Care Coordinator          | Training regarding new Target Occupations | 4  |
| Thomas, Susan E.    | Rural Child Care Coordinator          | Customer Service                          | 4  |
| Thomas, Susan E.    | Rural Child Care Coordinator          | Supervisor Training                       | 12 |
| Valdez, Sarah       | Assistant Center Manager              | Training regarding new Target Occupations | 4  |
| Valdez, Sarah       | Assistant Center Manager              | Customer Service                          | 4  |
| Valdez, Sarah       | Assistant Center Manager              | Supervisor Training                       | 12 |
| Vasquez, Rosemary   | Career Development Specialist         | Training regarding new Target Occupations | 4  |
| Vasquez, Rosemary   | Career Development Specialist         | Customer Service                          | 4  |
| Ventura, Linda      | Career Development Specialist         | Customer Service                          | 4  |
| Ventura, Linda      | Career Development Specialist         | Training regarding new Target Occupations | 4  |
| Willis, Jennifer    | Business Service Representative       | Customer Service                          | 4  |
| Willis, Jennifer    | Business Service Representative       | Training regarding new Target Occupations | 4  |
| Womack, Barbetta    | Business Services Manager             | Customer Service                          | 4  |
| Womack, Barbetta    | Business Services Manager             | Training regarding new Target Occupations | 4  |
| Womack, Barbetta    | Business Services Manager             | Supervisor Training                       | 12 |